

As Of <= 03/31/2026

Department of Emergency Management

The Department of Emergency Management (DEM) supports the community's disaster prevention, protection, response, recovery, and mitigation needs through the coordination of information and resources. Additionally, DEM manages the County's Emergency Operations Center (EOC), which develops, and coordinates emergency response and recovery plans, supports key decisions and operations to maximize the use of available resources within Miami-Dade County. Through a "whole communities" approach, DEM collaborates with federal and state agencies, county departments, local municipalities, and non-governmental organizations such as, the private sector, faith-based communities, and not-for-profit organizations, to accomplish its mission.

Owner: Gomez, Pete (DEM)

Department: Department of Emergency Management

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
Customer	Ensure countywide pre-disaster readiness, evacuations, shelters, and recovery operations for Miami-Dade County	Number of shelters - Pet Friendly Evacuation Centers (PFEC)	2026	5	2	⬆️	n/a		
		Number of shelters - non-school	2026	10	10	⬆️	n/a		
		Number of Emergency Evacuation Assistance Program (EEAP) registrants	'26 FQ1	4,937	3,000	⬆️	4,937	3,000	⬆️
		Number of Emergency Management training & exercises	'26 FQ1	7	4	⬆️	7	4	⬆️
		Number of plans reviewed for medical facilities	Dec '25	60	108	⬆️	324	324	⬆️
		Number of EOC activations	2026	1	n/a		n/a		
		Number of emergency shelter spaces available for special needs	2026 FY	2,143	1,500	⬆️	2,143	1,500	⬆️
		Number of emergency shelter spaces available for general population	2026 FY	111,202	105,000	⬆️	111,202	105,000	⬆️
		Number of Residential Healthcare Facilities Administrators trained	'26 FQ1	136	20	⬆️	136	20	⬆️
		Number of Miami Dade County-Disaster Assistance Employees (DAEs) trained	'26 FQ1	0	50	⬆️	0	50	⬆️
		Number of assembled evacuation center kits for deployment	'26 FQ1	52	50	⬆️	52	50	⬆️
	Provide continuity of operations program to ensure critical County services; and emergency management plans for specialized emergencies and coordinates inter-agency agreements.	Number of public outreach events	'26 FQ1	20	25	⬆️	20	25	⬆️
		Number of subscribers to the Miami-Dade County Alerts System	'26 FQ1	1,330,249	900,000	⬆️	1,330,249	900,000	⬆️
		Percentage of Comprehensive Emergency Management Plan (CEMP) Criteria Met	2026 FY	100	100	⬆️	100	100	⬆️
		Number of new Community Emergency Response Team (CERT) members trained	'25 FQ4	48	37	⬆️	221	148	⬆️
		Percentage of County departments with compliant Continuity of Operations Plans (COOP)	Dec '25	100%	100%	⬆️	100%	100%	⬆️
		Number of Comprehensive Emergency Management Plan (CEMP) Updates	'26 FQ1	1	1	⬆️	1	n/a	⬆️
		Number of advisory committee meetings	'26 FQ1	1	5	⬆️	n/a	5	⬆️
		Number of conducted customer satisfaction surveys	'26 FH1	2	1	⬆️	2	1	⬆️
	Provide aid in county and community economic recovery and disaster assistance	Number of public outreach events	'26 FQ1	20	25	⬆️	20	25	⬆️
		Number of local mitigation strategy meetings	'26 FQ1	1	1	⬆️	1	1	⬆️
		Number of assembled evacuation center kits for deployment	'26 FQ1	52	50	⬆️	52	50	⬆️
Financial	Meet Budget Targets (DEM)	Positions: Full-time Filled (DEM)	'26 FQ2	34	36	⬆️	34	36	⬆️

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
Financial	Meet Budget Targets (DEM)	Revenue: Total (DEM)	'26 FQ2	1,048	2,870	▼	1,373	5,740	▼
		Expenditure: Total (DEM)	'26 FQ2	2,256	2,870	▲	4,447	5,740	▲
		Revenue collected for Residential Health Care Facilities (RHCF) and Comprehensive Emergency Management Plan (CEMP) review	'26 FQ1	36,718	28,000	▼	36,718	28,000	▼
		Percentage of invoices paid	'26 FQ1	98%	95%	▲	98%	95%	▲
Learning and Growth	Ensure effective and efficient business operations in finance, human resources, budget, communications and social media.	Number of travel requests	'26 FQ1	1	0	▲	1	0	▲
		Number of new hires	'26 FQ1	1	0	▲	1	0	▲
		Number of tuition reimbursements	'26 FQ1	0	0	▲	0	0	▲

[Edit Scorecard](#)

Key: ♦ - Initiative * - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Ensure countywide pre-disaster readiness, evacuations, shelters, and recovery operations for Miami-Dade County	Implement monthly Whole Community Meetings that will include emergency management stakeholders and provide preparedness information regularly to our communities.	1/22/2026	In Progress			Duque, Jennifer (DEM)
	Conduct workshops and training sessions to educate residents on emergency preparedness, response, mitigation, recovery, and resilience, ensuring active participation from community stakeholders.	1/27/2026	In Progress			Duque, Jennifer (DEM)
	Migration to the Integrated Command and Communications Center and establish a 24-hour Watch Office within the Miami-Dade Emergency Operations Center.	1/22/2026	In Progress			Duque, Jennifer (DEM)
	Promote and sustain a culture of preparedness and resilience within the 305 community.	1/22/2026	In Progress			Duque, Jennifer (DEM)
	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)
	Enhance response quality and efficiency, incorporating multi-agency personnel where appropriate.	1/27/2026	In Progress			Duque, Jennifer (DEM)
	Conduct emergency drills and simulations across the county with the involvement of community stakeholders to ensure realistic scenarios and comprehensive preparedness.	1/27/2026	In Progress			Duque, Jennifer (DEM)
	Conduct exercises to ensure communication processes, systems, and equipment are sufficient to support emergency operations.	1/27/2026	In Progress			Duque, Jennifer (DEM)
Provide continuity of operations program to ensure critical County services; and emergency management plans for specialized emergencies and coordinates inter-agency agreements.	Offer business continuity planning resources and training in partnership with community stakeholders.	1/27/2026	In Progress			Duque, Jennifer (DEM)
	Promote and sustain a culture of preparedness and resilience within the 305 community.	1/22/2026	In Progress			Duque, Jennifer (DEM)
	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)
	Collaborate with municipalities to increase the involvement of the Community Emergency Response Team (CERT) and	1/22/2026	In Progress			Duque, Jennifer (DEM)

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Provide continuity of operations program to ensure critical County services; and emergency management plans for specialized emergencies and coordinates inter-agency agreements.	Communities Organized to Respond in Emergencies (CORE) in their communities.					
Ensure effective and efficient business operations in finance, human resources, budget, communications and social media.	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)
Provide aid in county and community economic recovery and disaster assistance	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Establish a business recovery taskforce for ongoing support in partnership with the Florida Division of Emergency Management's Business Recovery Center initiatives and local business leaders.	1/27/2026	In Progress			Duque, Jennifer (DEM)
	Establish a rapid response team for immediate post-disaster assessment and aid distribution, coordinating with community stakeholders to allocate resources efficiently.	1/22/2026	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)

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Initiatives for Measures

There are no Initiatives associated to the Measures

Initiatives for Scorecard

Initiative	As Of	Status	Budget	Timing	Owners
Implement monthly Whole Community Meetings that will include emergency management stakeholders and provide preparedness information regularly to our communities.	1/22/2026	In Progress			Duque, Jennifer (DEM)
Conduct workshops and training sessions to educate residents on emergency preparedness, response, mitigation, recovery, and resilience, ensuring active participation from community stakeholders.	1/27/2026	In Progress			Duque, Jennifer (DEM)
Offer business continuity planning resources and training in partnership with community stakeholders.	1/27/2026	In Progress			Duque, Jennifer (DEM)
Migration to the Integrated Command and Communications Center and establish a 24-hour Watch Office within the Miami-Dade Emergency Operations Center.	1/22/2026	In Progress			Duque, Jennifer (DEM)
Promote and sustain a culture of preparedness and resilience within the 305 community.	1/22/2026	In Progress			Duque, Jennifer (DEM)
Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
Establish a business recovery taskforce for ongoing support in partnership with the Florida Division of Emergency Management's Business Recovery Center initiatives and local business leaders.	1/27/2026	In Progress			Duque, Jennifer (DEM)
Establish a rapid response team for immediate post-disaster assessment and aid distribution, coordinating with community stakeholders to	1/22/2026	In Progress			Duque, Jennifer (DEM)

Initiative	As Of	Status	Budget	Timing	Owners
allocate resources efficiently.					
Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)
Collaborate with municipalities to increase the involvement of the Community Emergency Response Team (CERT) and Communities Organized to Respond in Emergencies (CORE) in their communities.	1/22/2026	In Progress			Duque, Jennifer (DEM)
Promote sustainable building practices and infrastructure improvements by conducting trainings & exercises.	1/27/2026	In Progress			Duque, Jennifer (DEM)
Implement a recovery assistance program to support affected individuals and businesses, working closely with local organizations and community leaders.	1/27/2026	In Progress			Duque, Jennifer (DEM)
Enhance response quality and efficiency, incorporating multi-agency personnel where appropriate.	1/27/2026	In Progress			Duque, Jennifer (DEM)
Conduct emergency drills and simulations across the county with the involvement of community stakeholders to ensure realistic scenarios and comprehensive preparedness.	1/27/2026	In Progress			Duque, Jennifer (DEM)
Conduct exercises to ensure communication processes, systems, and equipment are sufficient to support emergency operations.	1/27/2026	In Progress			Duque, Jennifer (DEM)
Develop and manage a centralized recovery operations center to coordinate efforts and ensure collaboration with community stakeholders to streamline communication and resource management.	1/27/2026	In Progress			Duque, Jennifer (DEM)