

As Of <= 12/31/2025

Animal Services

The Miami-Dade County Animal Services Department (ASD) safeguards animal welfare and promotes public safety through compassionate and responsible practices. Its mission is to save the lives of abandoned animals, protect them from cruelty, reunite lost pets with their families and reduce health risks affecting people and pets. The Department strives to preserve the human-animal bond by fostering a safe, healthy environment. Its vision is a community where all pets live in a loving home with responsible owners, free from abuse and neglect. Through innovative programs, community engagement and strategic partnerships, ASD works to reduce pet homelessness, enhance animal protection, and promote responsible pet ownership.

Owner: Jose, Annette (ASD)
Department: Animal Services

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Continue monitoring managed shelter intake	Total dog and cat intake	Dec '25	▼	1,862	2,700	5,843	8,100	▼
		Number of rabies vaccines administered by ASD Clinic	'26 FQ1	▼	13,311	14,000	13,311	14,000	▼
	Increase community pet health	Number of spay/neuter surgeries performed by ASD	Dec '25	▼	1,828	2,000	5,555	6,100	▼
		Increase number of saved animals (Live Release)	Dec '25	▼	1,842	2,615	5,430	7,895	▼
	Increase positive outcome for pets	Number of dogs and cats returned to owner	Dec '25	▼	99	100	287	300	▼
		Volunteer hours	Dec '25	▼	2,419 Hours	3,000 Hours	8,671 Hours	9,000 Hours	▼
		Percentage of dogs and cats rescued by out-state non-for-profit partners	Dec '25	▼	0%	1%	n/a	1%	
		Save rate monthly (Asilomar)	Dec '25	▲	92.87%	90.00%	93.07%	90.00%	▲
		Number of dogs and cats rescued by out-state non-for-profit partners	Dec '25	▼	6	15	10	45	▼
		Percentage of trap, neuter, vaccinate, and release (TNVR) outcome	Dec '25	▼	40%	55%	45%	55%	▼
		Percentage of dogs and cats returned to owner	Dec '25	▲	5%	4%	5%	4%	▲
		Percentage of dogs and cats adoptions	Dec '25	▲	36%	20%	33%	20%	▲
		Save rate calendar year	2025 FY	▲	93%	90%	93%	90%	▲
		Cats trapped, neutered, vaccinated and released (TNVR)	Dec '25	▼	797	1,600	2,690	4,800	▼
		Dog and cat adoptions	Dec '25	▲	718	650	1,980	2,000	▼
		Events	Q4 '25	▲	91	70	91	70	▲
		Number of dogs and cats rescued by In-state non-for-profit partners	Dec '25	▼	222	250	463	750	▼
		Percentage of dogs and cats rescued by in-state non-for-profit partners	Dec '25	▲	11%	10%	8%	10%	▼
	Increase responsible pet ownership	Dogs licensed in Miami-Dade County	'26 FQ1	▼	53,405	55,000	53,405	55,000	▼
		Total microchips registered	'26 FQ1	▲	11,504	10,000	11,504	10,000	▲
	Maximize animal health and welfare to increase number of saved animals	Average Length of Stay - Puppies	'26 FQ1	▼	16	5	16	5	▼
		Average length of stay in days - cats	'26 FQ1	▲	5	7	5	7	▲
		Average length of stay in days - dogs	'26 FQ1	▼	54	20	54	20	▼
		Average Length of Stay - Kittens	'26 FQ1	▼	20	7	20	7	▼
Financial	Meet Budget Targets (ASD)	Expenditures - Total (ASD)	'26 FQ1	▲	\$10,042K	\$11,145K	\$10,042K	\$11,145K	▲
		Revenue: Total (ASD)	'26 FQ1	▼	\$4,033K	\$11,251K	\$4,033K	\$11,251K	▼
		Positions: Full-Time Filled (ASD)	'26 FQ1	▼	271	304	271	304	▼

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Internal	Consistent interpretation and application of enforcement practices (ASD)	Citation Error Rate	Dec '25	▼	2.18%	0.50%	1.48%	0.50%	▼
		Number of citations responded	Dec '25	▲	2,193	1,000	4,830	3,000	▲
	Green Projects (ASD)	Fuel consumption (gallons)	Dec '25	▼	4,267	4,000	12,609	12,000	▼
		Electricity Usage (kw)	Dec '25	▼	228,682	250,000	703,377	780,000	▼
	Improve the overall skills of workforce	Number of trainings performed	'26 FQ1	▲	6	6	6	6	▲
		Number of Dead Animal Pickup Closed	Dec '25	▲	457	400	1,255	1,200	▲
	Respond quickly to service calls to promote safe and livable communities	Dead animal pickup average response time (in calendar days)	Dec '25	▲	0.58 day(s)	1.00 day(s)	0.65 day(s)	1.00 day(s)	▲
		Number cruelty investigations responded to	Dec '25	▲	254	250	724	750	▼
		Number of dangerous dog investigations responded to	Dec '25	▼	93	30	256	90	▼
		Injured Animal Request Completed	Dec '25	▲	369	300	980	900	▲
		Animal bite to person - total closed per month	Dec '25	▲	284	150	894	450	▲
		Total Police Assistance Requests	Dec '25	▲	184	160	536	480	▲
		Animal bite to a person average response time (in calendar days)	Dec '25	▼	5.0 day(s)	3.0 day(s)	4.3 day(s)	3.0 day(s)	▼
		Police Assist - Average Response Time (Service Stat) (in calendar days)	Dec '25	▲	1 day(s)	1 day(s)	1 day(s)	1 day(s)	▲

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Key: ♦ - Initiative * - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

There are no Initiatives associated to the Objectives

Initiatives for Measures

There are no Initiatives associated to the Measures

Initiatives for Scorecard

There are no Initiatives associated to the Scorecard

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Name contains any Animal Services