

As Of <= 12/31/2025

Community Services Scorecard

Owner: Burgos, Cathy (CSD)
Department: Community Services Department

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Provide prevention and diversion services to eligible youths through a No Wrong Door approach	Total number of youth referred to prevention, civil citation and diversion programs	Dec '25		122	148	382	500	
		Number of young adults placed in unsubsidized employment and/or post-secondary education through Youth Services	2025 FY		42	40	42	40	
		Number of residents that participated in employability skills training workshops or one-on-one job coaching	2025 FY		958	439	958	439	
		Number of young adults that participated in job training, education, and industry trainings through Youth Services	2025 FY		129	100	129	100	
		Number of residents who secured employment as a result of CSD efforts	2025 FY		276	300	276	300	
	Connect residents to employment services and provide employability skills training to unemployed and underemployed residents	Number of farmworkers who retained employment for ninety days through Family and Community Services efforts	2026 FY		505	50	505	50	
		Number of seniors attending financial abuse awareness events and presentations	2025 FY		250	200	250	200	
		Number of one-way trips provided to CSD program participants	Dec '25		3,723	3,000	11,215	9,000	
	Connect seniors and adults with disabilities to social services designed to improve their quality of life	Percentage of detainable youth released within six hours	Dec '25		85%	75%	84%	75%	
		Percentage of non-detainable youth released within six hours	Dec '25		68%	66%	72%	65%	
	Decrease the processing time for detainable and non-detainable youth	Percentage of youth successfully completing diversion programs	Dec '25		75%	80%	76%	80%	
	Improve the successful completion rate for youth referred to diversion programs	Total number of youth referred to prevention, civil citation and diversion programs	Dec '25		122	148	382	500	
	Increase the number of youth referred for Prevention, Civil Citation and Diversion Services through a No-Wrong Door Approach	Percent of adult victims in shelter for more than 72 hours having or being offered a case/service management plan when they leave the shelter	2025 FY		100%	97%	100%	97%	
		Percent of adult victims in shelter for more than 72 hours having or being offered a family safety and security plan when they leave the shelter	2025 FY		99%	97%	99%	97%	
		Percent of children in shelter for more than 72 hours having or being offered an assessment when they leave the shelter	2025 FY		99%	97%	99%	97%	
		Percent of adult outreach participants offered individualized safety planning within the first two non-residential counseling services	2025 FY		99%	97%	99%	97%	
		Percent of adult outreach participants offered an individualized service plan and goal setting within the first 2 non-residential counseling services	2025 FY		100%	97%	100%	97%	
		Percentage of assessments showing moderate to high risk to re-offend at intake	'26 FQ1		20%	30%	20%	30%	
	Provide Assessment Results to the Community	Number of homebound seniors/adults with disabilities provided with home care services	2025 FY		339	450	339	450	
	Provide comprehensive home care and related services to seniors and adults with disabilities to help clients remain in their homes	Number of children ages 3-5 enrolled in Head Start	2025 FY		6,100	6,310	6,100	6,310	
	Provide early childhood education for low-income families to prepare								

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Provide early childhood education for low-income families to prepare children for kindergarten	Number of children ages 0-3 enrolled in Early Head Start	2025 FY		1,504	1,238	1,504	1,238	
		Number of children ages 3-5 enrolled in Head Start (CY)	2025		6,100	6,310			
		Percent enrollment in the Head Start/Early Head Start programs as a percent of funded capacity	Dec '25		95%	97%	94%	97%	
	Provide free meals to eligible children, seniors and low-income residents	Number of meals provided through Meals on Wheels	Dec '25		19,693	22,500	53,783	67,500	
		Number of meals provided through Congregate Meal sites	Dec '25		10,775	16,882	30,558	50,646	
		Number of meals provided through Summer Meals Program	Dec '25		0	0	0	0	
	Provide home improvement and home safety upgrades for low-to-moderate income homeowners	Number of services provided to homeowners to improve home safety and quality of life in their homes	2025 FY		53	305	53	305	
	Provide prevention and intervention services to low-income residents to prevent eviction or utility shut-off	Number of instances financial assistance for rent/mortgage or utilities payments were provided to income-eligible residents	Dec '25		3,072	1,439	14,849	4,317	
		Total dollar amount of financial assistance disbursed to assist with rent/mortgage or utilities payments	Dec '25		640,742.74	826,357.00	4,592,468.06	2,479,071.00	
	Provide psychological services, including evaluation and therapy, for clients in need	Number of therapy sessions facilitated for CSD program participants	Dec '25		73	90	201	270	
		Number of psychological intakes, assessments, and evaluations conducted for CSD program participants	'26 FQ1		40	73	40	73	
	Provide residential treatment for individuals with substance use disorders	Number of admissions to community-based residential substance abuse treatment services	2025 FY		344	435	344	435	
		Total dollar amount of financial assistance disbursed to victims of crime through financial assistance programs	Dec '25		190,178	136,160	465,794	408,480	
	Provide social services to veterans residing in Miami-Dade County	Number of veterans and/or their dependents assisted by Veteran Services	2025 FY		1,835	1,200	1,835	1,200	
	Provide socialization opportunities for seniors and adults with disabilities to help them remain active in their communities	Number of seniors/adults with disabilities served through congregate day programs	2025 FY		1,100	3,000	1,100	3,000	
		Number of visits by residents accessing services at neighborhood-based Community Resource Centers	Dec '25		1,790	7,200	5,878	21,600	
	Provide vulnerable residents and special populations access to social services	Number of juvenile arrests processed by Juvenile Services	Dec '25		112	166	360	469	
		Number of youths released to secure detention	Dec '25		74	93	224	243	
Financial	Meet Budget Targets (CSD)	Positions: Full-Time Filled (CSD)	'26 FQ1		605	733	605	733	
		Revenue: Total (CSD)	'26 FQ1		\$19,712K	\$50,950K	\$19,712K	\$50,950K	
		Expen: Total (CSD)	'26 FQ1		\$45,239K	\$47,666K	\$45,239K	\$47,666K	

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Key: - Initiative * - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Provide prevention and diversion services to eligible youths through a No Wrong Door approach	Business Plan Priority Initiative: Expand the JSD Training Center of Excellence	12/12/2024	In Progress			Bess, Latawun (CSD)
	Business Plan Priority Initiative: Increase JSD's footprint in the Community by enhancing Prevention, Diversion and Outreach Services.	12/12/2024	In Progress			Bess, Latawun (CSD); Molina, Cristina,M. (CSD)
	Increase Community Outreach and Prevention education and awareness	12/12/2024	In Progress			Bess, Latawun (CSD); Molina,

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Provide prevention and diversion services to eligible youths through a No Wrong Door approach						Cristina,M. (CSD)
Provide Assessment Results to the Community	Business Plan Priority Initiative: Continuation of Multi-disciplinary Interventions	12/12/2024	In Progress			Bess, Latawun (CSD)
	Business Plan Priority Initiative: Explore Best Practices for Trauma Informed Protocols	12/12/2024	In Progress			Bess, Latawun (CSD)

Initiatives for Measures

There are no Initiatives associated to the Measures

Initiatives for Scorecard

There are no Initiatives associated to the Scorecard

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