

As Of <= 12/31/2025

Port of Miami - Seaport

Owner: Wong, Frederick (SEAPORT)
Department: Seaport

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Increase maritime revenue to the Port	Total seaport operating revenue	'26 FQ1		\$92,011 K	\$70,000 K	\$92,011 K	\$70,000 K	
		Seaport cargo tonnage	'26 FQ1		2,351.47	2,350.00	2,351.47	2,350.00	
		Cruise passengers (in thousands)	Dec '25		957	692	2,656	2,075	
		Cargo volume handled (TEUs)	Dec '25		89,569	90,000	270,009	270,000	
	Improve Customer Satisfaction (Seaport)	Port of Miami customer satisfaction survey	'22 FQ4		No Data	90%	n/a	90%	
	Improve Port Partner Satisfaction	Percentage of projects completed on time and within budget	'26 FQ1		98%	95%	98%	95%	
	Reduce gas emissions	Total number of quarterly shore power connections	'26 FQ1		62	50	62	50	
Financial	Increase Cargo Revenue	Total cargo revenue	'26 FQ1		\$20,438K	\$11,298K	\$20,438K	\$11,298K	
	Increase Passenger Revenue	Total Seaport Passenger Revenue	'26 FQ1		\$37,490K	\$26,275K	\$37,490K	\$26,275K	
	Meet budget targets (Port)	Expen: Total (Seaport)	'26 FQ1		\$98,091K	\$44,248K	\$98,091K	\$44,248K	
		Revenue: Total (Seaport)	'26 FQ1		\$416,148K	\$149,298K	\$416,148K	\$149,298K	
		Positions: Full-Time Filled (PORT)	'26 FQ1		426	518	426	518	
	Reduce Security Costs (Seaport)	Seaport tenant occupancy rate	'26 FQ1		98.00%	95.00%	98.00%	95.00%	
		Seaport Security Officers Overtime Hours	'26 FQ1		5,144Hrs	4,390Hrs	5,144Hrs	4,390Hrs	
		Reduce MDPD Overtime Billing to Seaport Security	'26 FQ1		\$1,172,883K	\$832K	\$1,172,883K	\$832K	
		Police Service Billings to Seaport Security	'26 FQ1		\$4,636,406K	\$4,968K	\$4,636,406K	\$4,968K	
Internal	Improve the quality and efficiency of port operations	Percentage of goods and services requisitions completed	'26 FQ1		100%	95%	100%	95%	
		Reduce Crane Management Overtime Hours	'26 FQ1		6,980Hrs	10,000Hrs	6,980Hrs	10,000Hrs	
		Accounts Payable Processing - 30 Calendar Days	'26 FQ1		54%	70%	54%	70%	
		Accounts Payable Processing - 45 Calendar Days	'26 FQ1		72%	90%	72%	90%	
		Seaport gantry crane availability	'26 FQ1		97.7%	98.9%	97.7%	98.9%	
		Percentage of projects completed on time and within budget	'26 FQ1		98%	95%	98%	95%	
Learning and Growth	Ensure public safety and security at the Port	Number of filled security positions	'26 FQ1		74	77	74	77	
	Attract and Retain a Competent Port Staff	Number of filled security positions	'26 FQ1		74	77	74	77	

[Edit Scorecard](#)

[Back to Start](#)

Key: - Initiative * - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

There are no Initiatives associated to the Objectives

Initiatives for Measures

There are no Initiatives associated to the Measures

Initiatives for Scorecard

There are no Initiatives associated to the Scorecard

PK_ID 00000000-0000-0000-0000-0000000000866

Name contains any Port of Miami - Seaport