

As Of <= 12/31/2025

Solid Waste Management

(Scorecard created 10/2015 as a result of the split from Public Works.) The Miami-Dade County Department of Solid Waste Management is dedicated to providing efficient and sustainable waste management services. We offer safe waste collection, recycling, and disposal solutions that protect public health and the environment. Our initiatives promote waste diversion and community engagement, fostering sustainability among residents and businesses. Through innovative practices, we aim to create a cleaner, greener Miami-Dade County for future generations.

Owner: Daniel, Aneisha (DSWM)

Department: Solid Waste Management

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Improve programs that promote neighborhood and ROWs aesthetics, and environmental conditions	Number of litter corridor miles completed	Dec '25		570 miles	500 miles	1,691 miles	1,500 miles	
		Percentage of scheduled illegal dumping piles picked up within eight days of scheduling	Dec '25		98.3%	95.0%	95.9%	95.0%	
		Percentage of enforcement related complaints responded to within two business days	Dec '25		100%	95%	100%	95%	
	Provide quality residential garbage, trash and recycling collection services	Patrons served by Home Chemical Collection Program including mobile events	'26 FQ1		2,764	2,000	2,764	2,000	
		Number of curbside recycling complaints per 10,000 participating households	Dec '25		8.0	6.4	7.3	6.4	
		Number of Garbage Complaints Received per 10,000 households	Dec '25		2	4	6	12	
	Provide safe, attractive, and structurally sound ROWs and infrastructure for both general and special populations	Percentage of automated and manual garbage routes completed on time	Dec '25		99.9%	98.0%	99.5%	98.0%	
		New Household Accounts added to Solid Waste Collections	Dec '25		93	191	91	573	
		Bulky waste complaints per 1,000 regular bulky waste orders created	Dec '25		41.9	100.0	39.2	100.0	
		Garbage tons collected (in thousands)	Dec '25		53	50	144	150	
		Litter Tons (D)	Dec '25		5	0	18	0	
		Trash and recycling centers: tons collected (in thousands)	Dec '25		17	18	53	54	
		Illegal Dumping Tonnage	Dec '25		398	0	1,215	0	
		Single Stream Recycling Program Tons (D)	Dec '25		4,946	4,700	4,946	4,700	
		Bulky waste trash tons collected (in thousands)	Dec '25		9	10	28	30	
		Percentage of mosquito nuisance complaints receiving a response within 48 hours	Dec '25		100%	100%	100%	100%	
	Provide timely and satisfactory resolution to customer needs, requests and inquiries	Total residential enforcement actions (in thousands)	Dec '25		3.4	3.4	11.3	10.1	
		Average illegal dumping pick-up response time (in calendar days)	Dec '25		2	3	2	3	
		Average bulky waste response time (in calendar days)	Dec '25		23.6	7.0	20.5	7.0	
		Average bulky waste response time (calendar days from appointment date to pickup date)	Dec '25		0.0	0.1	0.1	0.1	
	Meet Budget Targets (DSWM)	Revenue: Total (DSWM)	'26 FQ1		\$621,539K	\$208,987K	\$621,539K	\$208,987K	
		Expen: Total (DSWM)	'26 FQ1		\$98,877K	\$208,987K	\$98,877K	\$208,987K	
		Positions: Full-time Filled (DSWM)	'26 FQ1		1,040	1,172	1,040	1,172	
	Meet Budget Targets Quarterly	Disposal Revenue Tons - Garbage	Dec '25		117	114	325	341	
		Disposal Revenue Tons - Trash	Dec '25		49	57	149	171	
		Disposal tons accepted at full fee (in thousands)	Dec '25		166	170	475	511	
		Total (revenue) tons transferred in (in thousands)	Dec '25		66	70	187	209	

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Financial	Monitor Overtime	Overtime Expenditure (WM Operations) (D)	Dec '25		\$663,774	\$824,733	\$2,336,901	\$2,470,200	
		Overtime expenditure (Administration) (D)	Dec '25		\$2,282	\$4,625	\$12,818	\$13,874	
	To Reduce Disposal Accounts receivable delinquencies	Accounts receivable Disposal delinquent balance over 90 days past due {Workload Measure} (D)	Q4 '25		\$0	\$5,000	\$0	\$5,000	
		Total Accounts Receivable (D)	'26 FQ1		\$9,415.0K	\$8,500.0K	\$9,415.0K	\$8,500.0K	
Internal	Ensure ongoing compliance with local, state, and federal regulations	Disposal system level of service (in years)	2025 FY		10	5	10	5	
		Percentage of Florida Department of Environmental Protection reporting deadlines met	Dec '25		100%	100%	100%	100%	
		Number of compliance inspections conducted at FDEP permitted facilities	'26 FQ1		33	30	33	30	
	Improve the Efficiency of the Operations	Annual Total Tons of Yard Waste Processed	2026 FY		15,726	34,000	15,726	34,000	
Learning and Growth	Ensure a Safe Working Environment for Employees	Number of Safety Inspections Conducted (D)	Dec '25		18	18	54	54	

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Key: - Initiative * - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Ensure ongoing compliance with local, state, and federal regulations	Virginia Key Landfill Grant	1/27/2023	Complete			

Initiatives for Measures

There are no Initiatives associated to the Measures

Initiatives for Scorecard

There are no Initiatives associated to the Scorecard

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Name contains any Solid Waste Management