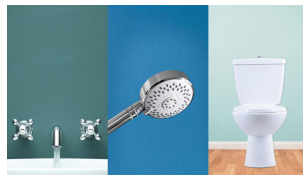


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Winter 2022



New Year, new bathroom

What better way to start the new year than with a new bathroom? Make it your New Year's resolution to save money and water! WASD will help you build a better bathroom by offering up to \$200 in rebates towards the purchase of high-efficiency toilets, faucets, and showerheads. Rebates are also available for hotels and businesses.

WASD recaps 2021 and looks forward to a productive 2022

As 2021 concludes and 2022 begins, the Miami-Dade Water and Sewer Department (WASD) reflects on its accomplishments during the past year and looks forward to new achievements in 2022. Some achievements in 2021 include:

- Upgrades, replacements, and new infrastructure as part of the Department's multi-year Capital Improvement Program (CIP) that equates to nearly \$472 million in new assets for the Department. This past fiscal year saw 365 CIP projects completed, and 804 are in progress in varying stages.
- Breaking ground on a new state of the art lab for the *Alex Orr Water Plant*.
- Partnering with Mayor Daniella Levine Cava to launch *WASD Cares*.
- Realigned and utilized new technologies for the Ocean Outfall program that will result in \$300 million in savings.
- Received a 4th WIFIA low-interest loan that will allow us to expedite CIP projects while limiting future financial impacts to our customers.
- Provided necessary liquid oxygen to local businesses affected by supply chain deficiencies during the COVID-19 pandemic.

Conservation efforts also remain in full force for 2022. High-efficiency fixture rebates for toilets, faucets, and showerheads are available to all Miami Dade County residents, regardless of your water provider. The Department is continually striving to improve water efficiency throughout the county. It seeks to engage residents to do their part to conserve water. During the fiscal year 2021, the water conservation program achieved the following:

Give the Gift of Water

While things are improving, many families are still struggling financially, having trouble paying their bills and making ends meet. By donating to *WASD Cares*, you will provide financial assistance to qualified customers to pay their water and sewer utility bill. Help your neighbors in need by [contributing](#) to *WASD Cares*.

Let's be nicer to WASD's infrastructure

Suppose each person only flushed toilet paper and human waste down the toilet and refrained from disposing of oil and food scraps down the kitchen sink. In that case, hundreds of unnecessary clogs – including sewer back-ups at your home – could be avoided. Some items do not dissolve in the pipes and can accumulate over time, causing clogged pipes. [Get tips](#) on what can and can't go down the drain.

The Building Efficiency 305 Challenge is back

Calling all building owners and managers – the Building Efficiency 305 Challenge is back. The BE305 Challenge empowers owners and managers to improve water and energy efficiency in large-scale facilities through training, technical assistance, and incentives. The Challenge successfully registered 59 buildings totaling more than 18.5 million square feet across 13 municipalities in its first year and is now accepting registrations for the second cohort of properties. Six lucky participants will be selected to receive a free energy and water audit and tailored recommendations for cost-effective building improvements. This exciting program is free and voluntary. Any building that is at least 20,000 square feet in size and has been operating for at least 12 months is encouraged to join! To learn more visit the [BE305 Challenge Hub](#) and to register please email: Marta.Marello@miamidade.gov

Mark your calendars for Fix a Leak Week

This annual event, which will be taking place from March 14 – 20, is geared toward teaching people how to find and fix leaks. Common types of leaks found in the home include worn toilet flappers, dripping faucets or showerheads, and other leaking valves. Check out some of our [leak detection tips](#) to prevent wasted water that will lead to higher bills.

Do you know how much water you and your family are using? Check your water meter

Water meters are important to gauge how much water you are using. Check out how to read your water meter [here](#).

Did you know...?

...It takes an estimated 240 gallons of water to manufacture just one smartphone.

[Pay Water Bill](#)



[Visit Water and Sewer Department's website](#)

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