AAA - 09-17-2019-B

DATE:9/17/2019

AGREEMENT CUSTOM PROGRAMMING

RFI Line Items				
ECPU:ESTIMATED COST P/UNIT	PMP:POTENTIAL MINIMUM PURCHASE	PAP:POTENTIAL ANNUAL PURCHASE	PF:PURCHASE FREQUENCY	ETD:ESTIMATED DELIVERY TIME
Dec.		ng Rein and	THAN DAN BE	
AGREEMENT CUSTOM PROGRAM	IMING	1	1	5 See Attached sheet for description.
	Totals			***************************************

AAA- 09-17-2019-B

SOFTWARE CUSTOM PROGRAMMING AGREEMENT

<u>ITEM DESCRIPTION/SCOPE:</u> AGREEMENT CUSTOM PROGRAMMING. Custom software for access pedestals and ticketing validation to support NFC. Inclusive of design, engineering and professional services. The technology must help reduce fraud at the gates since tickets will no longer have bar codes that can be copied along with a more flexible and robust system overall.

SOFTWARE or HARDWARE: SOFTWARE

VENDOR REQUIREMENTS:

The proposed Vendor must have the following experience and certifications:

- Vendor shall provide a list of a minimum of three (3) facilities (facility, contact name, title, address and current phone number) where the Vendor has provided equipment and services of equivalent size and scope within the last five (5) years.
- Vendor shall have a minimum of 5 years in the stadium/arena event access and Sports Loyalty business.
- Vendor must have built-in integrations with Ticketing, Retail, and Bypass.
- Upon substantial completion, but prior to onsite training, Vendor shall provide print and electronic final Operation & Maintenance Manuals (O&M Manuals).

TIMELINE: 5 BUSINESS DAYS