

AAA- 10-17-2018-A

Miscellaneous Accessories for I.T. department

Product Description

Miscellaneous computer accessories needed for full functionality of I.T. Department

Line Items

Accessories	Samsung	860 EVO	MZ-76E1T0E - SSD - 1 TB - SATA 6Gb/s	10		
Accessories	Samsung	860 PRO	MZ-76P512E - SSD - 512 GB - SATA 6Gb/s	10		
Accessories	Microsoft	Surface Pen	Stylus - Bluetooth 4.0 - platinum	10		
Accessories	Lenovo	ThinkPad Ultra Dock	Port Replicator	5		
Accessories	Microsoft	Surface Pro	Pro Type Cover (M1725) - keyboard - with trackpad, accele	5		
TOTAL						

Vendor requirements & Financial Terms

- ✓ Must be an authorized manufacturer VAR (Value Added Reseller) of the products sold to us with credit limits that are adequate to service the order without pre-payment requirements.
- ✓ Must assign a dedicated account representative to our account who is available during normal business hours, is familiar with the products they offer, and must turn around quotes within one hour.
- ✓ Must provide Support/Software Patches and/or updates included and available 24x7x365 (TIER 1 – Incident reporting, Tier 2 – Problem Management, Tier 3 Engineering support).
- ✓ Vendor must stock all inventory/replacement parts that comprise functional deliverables within the USA, with ability to deliver such replacement parts within 24 hours of notice.
- ✓ Vendor must provide a minimum of 1 year warranty on hardware and software replacement and provide evidence to demonstrate its ability to provide manufacturer's authorized warranty services for the entire term.