ISSUING DEPARTMENT INPUT DOCUMENT CONTRACT/PROJECT MEASURE ANALYSIS AND RECOMMENDATION

New OTR Sole Source Bid Waiver	Emergency Previous Contract/Project No.			
Contract	FB-00475			
Re-Bid Other – Access of Other Entity Contract	LIVING WAGE APPLIES: YES NO			
Requisition No./Project No.: FB-01924	TERM OF CONTRACT 5 YEAR(S) WITH 0 YEAR(S) OTR			
Requisition / Project Title: Real Time Open and Closed Capt	ioned Stenography			
	for the provision of real time open and closed captioned County (County) departments on an as needed basis.			
Issuing Department: Communications Contact Pers	Son: Deborah Dean Phone: 786-348-3523			
Estimate Cost: \$224,000 GENERAL FEDERAL OTHER Funding Source: X				
ANA	<u>LYSIS</u>			
Commodity Codes: 91525 91509				
	revious purchases three (3) years ract/purchase with no previous history.			
EXISTING	2 ND YEAR 3 RD YEAR			
Contractor:				
Small Business Enterprise:				
Contract Value:				
Comments:				
Continued on another page (s):				
RECOMMENDATIONS				
Set-Aside Subcontr	ractor Goal Bid Preference Selection Factor			
SBE				
Basis of Recommendation:				
Signed:	Date sent to SBD:			
	Date returned to SPD:			

Solicitation FB-01924

Real Time Open and Closed Captioned Stenography

Solicitation Designation: Public



Miami-Dade County

Solicitation FB-01924 **Real Time Open and Closed Captioned Stenography**

Solicitation Number FB-01924

Solicitation Title **Real Time Open and Closed Captioned Stenography**

Solicitation Start Date In Held

Jun 18, 2021 6:00:00 PM EDT Solicitation End Date

Question & Answer

Fnd Date

Jun 9, 2021 12:00:00 PM EDT

Solicitation Contact **Coleen Christie**

> **Procurement Contracting Officer 2 ISD - Strategic Procurement Division** Coleen.Christie@miamidade.gov

Solicitation Contact **Princess Brown**

Procurement Contracting Officer 2

ISD - Strategic Procurement Management

Princess.Brown@miamidade.gov

Contract Duration See Bid Documents Contract Renewal See Bid Documents Prices Good for See Bid Documents

Solicitation Comments The purpose of this solicitation is to obtain bids for the provision of real time open and closed captioned stenography services for various Miami Dade County (County) departments on an as needed basis.

Item Response Form

Item FB-01924-01-01 - Real Time Open and Closed Captioned Stenography

Quantity 1 each

Unit Price

Delivery Location Miami-Dade County

No Location Specified

Qty 1

Description

Real Time Open and Closed Captioned Stenography



MIAMI-DADE COUNTY, FLORIDA

INVITATION TO BID (ITB)

GENERAL TERMS AND CONDITIONS:

All General Terms and Conditions of Miami-Dade County Procurement Contracts are posted online. Bidders that receive an award from Miami-Dade County through Miami-Dade County's competitive procurement process must anticipate the inclusion of these requirements in the resultant contract. These general terms and conditions are considered non-negotiable. The general terms and conditions include important instructions and requirements that affect all bids. By submitting a bid for a Miami-Dade County solicitation a bidder attests to its understanding of these General Terms and Conditions.

All applicable terms and conditions pertaining to this solicitation and resultant contract(s) may be viewed online at the Miami-Dade County, Strategic Procurement Division's webpage by clicking on the below link:

http://www.miamidade.gov/procurement/library/boilerplate/general-terms-and-conditions-r20-2.pdf

NOTICE TO ALL BIDDERS:

Bids are to be submitted electronicallythrough a secure mailbox at BidSync (www.bidsync.com) until the date and time indicated in the BidSync Solicitation End Date published in BidSync and in this solicitation document. It is the sole responsibility of the Bidder to ensure that its bid is in BidSync before the solicitation deadline. There is no cost to the Bidder to submit a bid for a Miami-Dade County solicitation via BidSync. Electronic submissions may require the uploading of electronic attachments. The submission of attachments containing embedded documents or proprietary file extensions is prohibited. All documents should be attached as separate files.

For information concerning this solicitation, use the question/answer feature provided within the solicitation by BidSync, at www.bidsync.com. Questions of a material nature must be received prior to the date and time of the BidSync Solicitation Question & Answer End Date specified in the solicitation. Material changes, if any, to the solicitation will be made only by written addendum (see Addendum Section of BidSync site).

Bidders must allow sufficient time to complete online forms and upload all bid documents. All information and documents must be fully entered, uploaded, acknowledged ("Confirm") and recorded into BidSync before the date and time of the BidSync Solicitation End Date, or the system will stop the process and the submission will be considered late and will not be accepted.

No part of a bid can be submitted via hardcopy, email, or fax.

SECTION 2

SPECIAL TERMS AND CONDITIONS

2.1 PURPOSE

The purpose of this solicitation is to obtain bids for the provision of real time open and closed captioned stenography services for various Miami Dade County (County) departments on an as needed basis.

2.2 TERM OF CONTRACT

This Contract shall commence on the first calendar day of the month succeeding approval of the Contract by the Board of County Commissioners, or designee, unless otherwise stipulated in the Purchase Order issued by the Internal Services Department, Strategic Procurement Division. The Contract shall expire on the last day of the 60th month.

2.3 METHOD OF AWARD

Award will be made to the lowest priced responsive, responsible vendor who submits an offer on all items listed in the solicitation and whose offer represents the lowest price when all line item prices are added in the aggregate. If a vendor fails to submit an offer on all items, its offer may be deemed nonresponsive. The County will award one (1) contract to a single vendor. If the awarded Bidder fails to perform in accordance with the terms and conditions of the contract, the Bidder may be deemed in default of the contract.

If the awarded Bidder defaults, the County shall have the right to negotiate with the next responsive, responsible Bidder.

2.4 CERTIFICATIONS

Certified Realtime Reporter (CRR) or a Certified Realtime Captioner (CRC) issued by the Secretary of the State of Florida or the National Court Reporters Association is required for each individual providing this service to Miami-Dade County.

2.5 SUBMITTAL REQUIREMENTS

Bidder(s) shall comply with each requirement below:

a) Bidder(s) shall submit three (3) signed references on the referenced company's letter head, to demonstrate that services similar to those described in this solicitation have been provided to these companies during the last five (5) years.

These references should ascertain to the County's satisfaction that the Bidder has sufficient experience and expertise providing real time open and closed captioned stenography. The County, at its sole discretion, may request additional information in order to assess the Bidder's responsibility.

b) Bidder (s) shall provide copies of certifications and name of personnel with the following certifications: Certified Realtime Reporter (CRR) or a Certified Realtime Captioner (CRC) issued by the National Court Reporters Association for each individual providing this service to Miami-Dade County. Proof of certification shall be returned with the Bidder's submittal. If not provided with submittal, the Bidder must submit within three (3) business days of the County's request.

The County may, at its sole discretion and in its best interest, allow the Bidder to complete, supplement, or supply the required documents during the evaluation period. Failure to provide all requirements may render the Bidder's bid submittal non-responsible.

2.6 PRICES

If the bidder is awarded a contract under this solicitation, the prices proposed by the bidder shall remain fixed and firm during the term of contract, including any extension periods.

2.7 <u>AVAILABILITY OF CONTRACT TO OTHER COUNTY DEPARTMENTS AND/OR AGENCIES</u>

It is hereby agreed and understood that any County department and/or agency may purchase any and all services specified herein from the Awarded Bidder at said contract price(s) established herein. The County shall notify the Awarded Bidder when a County department and/or agency has been added to this contract. A separate purchase order shall be issued by the County department, which identifies the requirements of the County department(s) and/or agency

2.8 ADDITIONAL SERVICES/ ADDITION/DELETION OF GROUP(S)

While the County has listed all major services within this solicitation which are utilized in conjunction with its operations, there may be similar services that may be purchased by departments or agencies during the term of any contract resulting from this solicitation. Under these circumstances, a County representative may obtain a price quote for the similar services. The County reserves the right to award these similar services to the Awarded Bidder based on the price quoted, to negotiate pricing or to acquire the services through a separate solicitation. The County reserves the right to add or delete Group(s) of services within this solicitation in the best interest of the County at any time

during the life of the contract. The County reserves the right to re-solicit for Group(s) of services not initially awarded in the solicitation.

2.9 INSURANCE REQUIREMENTS

Section 1.22, Insurance Requirements of the General Terms and Conditions, are amended to replace Paragraph A with the following language:

A. Bidder shall furnish to Miami-Dade County, Risk Management Division 111 NW 1st Street Suite 2340 Miami FL 33128-1987, Certificate(s) of Insurance which indicate that insurance coverage has been obtained which meets the requirements as outlined below:

- 1. Workers Compensation Insurance for all employees of Bidder as required by Florida Statute 440. Failure to maintain such insurance throughout the term of the contract shall be a cause for debarment under Section 10-38 of the Code of Miami Dade County.
- 2. Commercial General Liability in an amount no less than \$1,000,000 per occurrence \$2,000,000 in the aggregate. Miami-Dade County must be included as an additional insured.
- 3. Automobile Liability Insurance covering all owned, non-owned and hired vehicles in an amount not less than \$1,000,000 combined single limit.
- 4. Professional Liability/Errors and Omissions in an amount no less than \$1,000,000.

SECTION 3

SCOPE OF WORK/TECHNICAL SPECIFICATIONS

3.1 SCOPE OF WORK

The services requested are real time open and closed captioned stenography for the Board of County Commissioners (Board) meetings and other similar meetings. Miami-Dade County's Community Information & Outreach (CIAO) manages an audio/video system located in the County's Chambers. The captioning will be available on Miami-Dade Television's closed circuit internal building, cable television broadcast feeds and webcast. These services benefit the hearing impaired and deaf community, as well as provide the Board with an immediate text file ofthe proceedings.

3.2 OPEN AND CLOSED CAPTIONS

- a. Open captions are captions decoded, and become an integral part of the television picture (example, subtitles in a movie).
- b. Closed captions are hidden in the video signal, and are not visible without a specialdecoder.

3.3 SERVICES TO BE PROVIDED

The selected Bidder shall provide prompt and efficient services with minimum errors, as defined below:

- a. The selected Bidder shall furnish all labor, equipment (except as provided below) and materials necessary for satisfactory contractual performance.
- b. The selected Bidder shall provide real time closed captioning in accordance with CEA-608 (CC1) and CEA-708 (S1) closed captioning standards of County Board meetings and other meetings utilizing real time steno captioning hardware and software. The County will allow access to the encoder via an IP address and will provide audio monitoring over a dial-up Comrex\Gentner phone interface or by using an AoIP type of internet player. The selected Bidder shall provide a compatible captioned signal feed.
- c. A translation rate of 90% accuracy, or better, for a Board meeting is required.
- d. Imbed Closed Caption in videos that are uploaded.

NOTE: The County reserves the right to reject the Bidder for future meetings if they do not perform at a 90% accuracy rate.

3.4 SCHEDULED MEETINGS

The Board generally meets four (4) times each month, on Tuesdays and Thursdays, commencing anywhere between 8:00 a.m. to 9:00 a.m. Scheduled meetings generally average about ten (10) hours with no scheduled breaks. (The Board may or may not take breaks.) Breaks may be determined during the meetings. There will be about forty-four regularly scheduled meetings annually. The only exception to these times is during the month of August, when the Board is in recess.

Miami-Dade County

There are six (6) Board Committees. Each Committee meets once per month. Committees normally are scheduled for 9:30 a.m. and 2:00 p.m., taking place Monday through Wednesday. Most committees are in session for less than 3 hours.

Special Board and other meetings may be scheduled accordingly.

CIAO will provide a single point of contact to coordinate all meeting schedules and will also work with the selected Bidder to schedule captioning.

NOTE: One (1) written schedule of the meetings will be provided to the selected Bidder. However, the County will provide a 48 hour notice for unscheduled, special Commission and other meetings, as required.

3.5 RECORDINGS

Miami-Dade TV will utilize the selected Bidder for closed caption studio productions and recorded programs. The selected Bidder will be given a 48 hour notice for studio productions and will be provided with a videotape or CD to be captioned.

Miami-Dade TV will also utilize the selected Bidder for real time captioning of TV studio production, utilizing the real-time closed-captioned method used for live meetings. All studio productions are scheduled in advance and generally do not exceed three (3) hours.

NOTE: Selected Bidder shall deliver to the County the captioned tape or CD within five (5) working days of receipt of videotape or CD of studio productions from the County.

3.6 TRANSCRIPTS

The County may require the selected Bidder to provide transcripts of a captioned meetings. If the County requests the transcript, the selected Bidder must adhere to the following:

- a) The selected Bidder shall maintain steno captioning report notes, clearly marked andstored in chronological sequenced meeting dates.
- b) The file must be delivered in an electronic format via email or File Transfer Protocol(FTP) site within three (3) working days.

3.7 HOURLY RATE

The hourly rates will be paid based on the actual hours worked. Should the individual providing the services work any fraction of the hour, the selected Bidder will then be paid the specified hourly rate prorated into 15 minute intervals.

NOTE: All costs incurred by the selected Bidder, to ensure satisfactory services as stipulated herein, must be included in the price offered by the selected Bidder in Section 4, Bid Response Form. No allowances will be granted for additional cost incurred by the selected Bidder

SECTION 4

SUBMITTAL FORM

2.5 <u>Submittal Requirements</u>

SUBMITTAL REQUIREMENTS

Refer to Section 2.5, Submittal Requirements to ensure that bid complies with solicitation requirements.

Reference Section	Requirements	Attached
	TO BE COMPLETED BY ALL BIDDERS	
2.5 (a)	Three (3) signed professional references on Company's letterhead)
2.5 (b)	Copies of certifications and name of personnel with the following certifications: Certified Realtime Reporter (CRR) or a Certified Realtime Captioner (CRC) issued by the National Court Reporters Association for each individual providing this service to Miami-Dade County	



Submittal Form

Solicitation No.	Solicitation Ti	itle:		
Bidder's Legal Company Name (include d/b/a if applicable):	Bidder's Federal Tax Identific	ation Number:		
*	*	*		
If Corporation - Date Incorporated/Organized:	State Incorporated/Organize	d:		
		*		
Company Operating Address:	City	State	Zip Code	
Miami-Dade County Address (if applicable):	City	State	Zip Code	
Company Contact Person:	Email Address:			
*		*		
Phone Number	Company's Internet Web Add	Company's Internet Web Address:		
(include area code):				
Place a check mark here only if the Bidder has such conviction to converted the business located within the limits of Miami-Dade County that has a valid has a physical business address located within the limits of Miami-Dade three full time employees for the continuous period of one year prior business location must have served as the place of employment for one and measurable way. This may include, but not be limited to, the retent base. Place a check mark here only if affirming the Bidder meets the required Bidder ineligible for Local Preference. IN ACCORDANCE WITH CFR 200.319(b), LOCAL PREFERENCE SHALL NOT	tification, and pursuant to Section 2-8.5 of Local Business Tax Receipt issued by Mian County from which business is performed at to bid submittal (by exception, if the busine full time employee); and contributes to the ation and expansion of employment opportunities.	ni-Dade County at least one year p and which served as the place of en ness is a certified Small Business economic development of the cor- unities and the support and increase to affirm this certification at this	rior to bid submission; mployment for at least is Enterprise, the local mmunity in a verifiable se to the County's tax	
LOCALLY-HEADQUARTERED BUSINESS CERTIFICATION: For the			Miami Dado County, a	
"locally-headquartered business" is a Local Business whose "principal plants"		to Section 2-6.5 of the Code of h	wildtii-Dade County, a	
Place a check mark here only if affirming the Bidder meets the req time may render the Bidder ineligible for the LHP.	quirements for the Locally-Headquartered Pi	reference (LHP). Failure to affirm	n certification at this	
The address of the Locally-Headquartered office is:				
IN ACCORDANCE WITH CFR 200.319(b), LOCALLY-HEADQUARTERED BUS	SINESS PREFERENCE SHALL NOT APPLY TO	FEDERALLY FUNDED PURCHASE	·	
LOCAL CERTIFIED VETERAN BUSINESS ENTERPRISE CERTIFICATION to Section 2-8.5 of the Code of Miami-Dade County; and (b) prior to bid business enterprise pursuant to Section 295.187 of the Florida Statutes.	d submission is certified by the State of Flo			
Place a check mark here only if affirming Bidder is a Local Certified.	d Veteran Business Enterprise. A copy of	the certification must be submit	ted with the bid.	
IN ACCORDANCE WITH CFR 200.319(b), LOCAL CERTIFIED VETERAN BUS	SINESS ENTERPRISE PREFERENCE SHALL I	NOT APPLY TO FEDERALLY FUNDE	D PURCHASE.	

SMALL BUSINESS ENTERPRISE CONTRACT MEASURES (if applicable)	SMALL BUSINESS ENTERPRISE CONTRACT MEASURES (if applicable):			
A Small Business Enterprise (SBE) must be certified by the Division of Small Business Development (SBD) for the type of goods and/or services the Bidder provides in accordance with the applicable Commodity Code(s) for this solicitation. For certification information, contact SBD at (305) 375-3111 or access http://www.miamidade.gov/smallbusiness/certification-programs.asp. The SBE must be certified by the solicitation's submission deadline, at contract award, and for the duration of the contract to remain eligible for the preference. Firms that graduate from the SBE Program during the contract may remain on the contract.				
Place a check mark here only if affirming Bidder is a Miami-Dade Cou	unty Certified Small Business Enterprise.			
IN ACCORDANCE WITH CFR 200.319(b), SMALL BUSINESS ENTERPRISE MEA	ASURES SHALL NOT APPLY TO FEDERALLY FUNDED PURCHASE			
SCRUTINIZED COMPANIES WITH ACTIVITIES IN SUDAN LIST, THE SCI	<u>RUTINIZED COMPANIES WITH ACTIVITIES IN THE IRAN PETROLEUM ENERGY SEC</u>	<u>ror</u>		
LIST, OR THE SCRUTINIZED COMPANIES THAT BOYCOTT ISRAEL LIS	T <u>:</u>			
Scrutinized Companies with Activities in the Iran Petroleum Energy Sector Sections 287.135, 215.473, and 215.4725 of the Florida Statutes. The Consider is found to have submitted a false certification or to have been pl	By executing this bid through a duly authorized representative, the Bidder certifies that the Bidder is not on the Scrutinized Companies with Activities in Sudan List, or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List, as those terms are used and defined in Sections 287.135, 215.473, and 215.4725 of the Florida Statutes. The County shall have the right to terminate any contract resulting from this solicitation for default if the Bidder is found to have submitted a false certification or to have been placed on the Scrutinized Companies for Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Section List, or the Scrutinized Companies that Boycott Israel List.			
In the event that the Bidder is unable to provide such certification, but still seeks to be considered for award of this solicitation, the Bidder shall execute the bid through a duly authorized representative and shall also initial this space:				
	ACCEPT ANY AWARDS MADE AS A RESULT OF THIS SOLICITATION. BIDDER FUR OF ONE HUNDRED AND EIGHTY (180) DAYS FROM DATE SOLICITATION IS DUE.	THER		
WAIVER OF CONFIDENTIALITY AND TRADE SECRET TREATMENT OF BID: The Bidder acknowledges and agrees that the submittal of the Bid is governed by Florida's Government in the Sunshine Laws and Public Records Laws, as set forth in Florida Statutes Section 286.011 and Florida Statutes Chapter 119. As such, all material submitted as part of, or in support of, the bid will be available for public inspection after opening of bids and may be considered by the County in public. By submitting a bid pursuant to this solicitation, Bidder agrees that all such materials may be considered to be public records. The Bidder shall not submit any information in response to this solicitation which the Bidder considers to be a trade secret, proprietary or confidential. In the event that the bid contains a claim that all or a portion of the bid submitted contains confidential, proprietary or trade secret information, the Bidder, by signing below, knowingly and expressly waives				
all claims made that the bid, or any part thereof no matter how indicated, is confidential, proprietary or a trade secret and authorizes the County to release such information to the public for any reason.				
Acknowledgment of Waiver:				
Bidder's Authorized Representative's				
Signature:	Date			
*				
		ļ		
Representative's Name:				
Representative's Title:				
*				
THE EXECUTION OF THIS FORM CONSTITUTES THE UNEQUIVOCAL OFFER OF THE BIDDER TO BE BOUND BY THE TERMS OF ITS OFFER. FAILURE TO SIGN THIS SOLICITATION WHERE INDICATED BELOW BY AN AUTHORIZED REPRESENTATIVE SHALL RENDER THE BID NON-RESPONSIVE. THE COUNTY MAY, HOWEVER, IN ITS SOLE DISCRETION, ACCEPT ANY RESPONSE THAT INCLUDES AN EXECUTED DOCUMENT WHICH UNEQUIVOCALLY BINDS THE BIDDER TO THE TERMS OF ITS OFFER.				
Bidder's Authorized Representative's Signature: Date				
*				
Representative's Name:				
*				

Representative's Title:		
	*	

SUBCONTRACTING FORM

r Name	*FEIN #		
omplete "A" or "B":			
a. No subcontractors or direct suppliers will be	utilized pursuant to this solicitation.		
3. The below listed subcontractors and/or suppl	liers will be utilized pursuant to this solicita	ation:	
Business Name and Address of First Tier			Subcontractor/
Subcontractor/		Scope of Work to be Performed by Subcontractor	Subconsultant Lice
Subconsultant	Name of Principal Owner	Subconsultant	(if applicable)
Business Name and Address of First Tier Direct	<u> </u>		<u>L</u>
Supplier	Name of Principal Owner	Supplies, Materials, and/or Services to be P	rovided by Supplier
	7		
And		P. 1	
Deleve en dien ette elevite en deteile detetem ent et			
Below and/or attached is a detailed statement of	the firm's policies and procedures for awar	aing subcontractors:	
Below and/or attached is a detailed statement of	the firm's policies and procedures for awar	uing subcontractors:	
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Below and/or attached is a detailed statement of	the firm's policies and procedures for awar	ding subcontractors:	
Below and/or attached is a detailed statement of			
Below and/or attached is a detailed statement of		s needed to provide the required information)	
	(Duplicate this form if additional space is		acting Practices: (1) Po
When Subcontracting is allowed and subcontra	(Duplicate this form if additional space is ctors will be utilized, the Contractor shall	s needed to provide the required information)	
When Subcontracting is allowed and subcontra contract award, the Bidder shall provide a det	(Duplicate this form if additional space is ctors will be utilized, the Contractor shall ailed statement of its policies and proce	s needed to provide the required information) I comply with Section 2-8.8 of the Code – Fair Subcontra	n of final payment un
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When Subcontracting is allowed and subcontra contract award, the Bidder shall provide a det contract, the Contractor shall identify subcontra	(Duplicate this form if additional space is ctors will be utilized, the Contractor shall ailed statement of its policies and proce	s needed to provide the required information) I comply with Section 2-8.8 of the Code – Fair Subcontractedures for awarding subcontracts and (2) As a condition	n of final payment un
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When Subcontracting is allowed and subcontract contract award, the Bidder shall provide a det contract, the Contractor shall identify subcontrated by the Contractor shall identify subcontraction by the Code of	(Duplicate this form if additional space is ctors will be utilized, the Contractor shall ailed statement of its policies and procestors used in the work, the amount of each of subcontractors required on certain ag with the County must report to the Cou	s needed to provide the required information) I comply with Section 2-8.8 of the Code – Fair Subcontractedures for awarding subcontracts and (2) As a condition ach subcontract, and the amount paid and to be paid to contracts, for all contracts which involve the expenditure unty the race, gender, and ethnic origin of the owners are	n of final payment un each subcontractor v e of one hundred thou nd employees of its fir
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5/6/2021 12:22 AM p. 15

*Print Title

*Date

*Print Name

*Signature of Vendor's Representative

SECTION 4 – PRICE SCHEDULE

Item No.	Estimated Hours for a 5 Yr. Period		Hourly Billing Rate
1		Real Time Open and Closed Captioning (per Hour)	\$
2		Transcripts (per Page)	\$

Question and Answers for Solicitation #FB-01924 - Real Time Open and Closed Captioned Stenography

Overall Solicitation Questions

There are no questions associated with this Solicitation.