

**DEPARTMENTAL INPUT  
CONTRACT/PROJECT MEASURE ANALYSIS AND RECOMMENDATION**

Rev 1

New contract   
  OTR   
  CO   
  SS   
  BW   
  Emergency   
 Previous Contract/Project No. SS7217-6/14-6

Re-Bid   
  Other (Government Access)   
 LIVING WAGE APPLIES: \_\_YES \_\_X\_\_NO  
 (Legacy)

Requisition/Project No: ROET1400010      TERM OF CONTRACT: 5 year with 5 one-year options-to-renew

Requisition/Project Title:- VEGA Webserver Software Application Maintenance and Support Services

**Description:** The purpose of this solicitation is to acquire continual software maintenance and support services of the VEGA Webserver Software application for the Miami-Dade Information Technology Department (ITD).

User Department(s): ITD

Issuing Department: ISD

Contact Person: Margaret Brown

Phone: 305-375-4914

Estimated Cost: \$213,000

Funding Source: General Fund

**ANALYSIS**

Commodity/Service No: 205-54      SIC: \_\_\_\_\_

**Trade/Commodity/Service Opportunities**

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Contract/Project History of Previous Purchases For Previous Three (3) Years  
 Check Here  if this is a New Contract/Purchase with no Previous History

	<u>EXISTING</u>	<u>2<sup>ND</sup> YEAR</u>	<u>3<sup>RD</sup> YEAR</u>
Contractor:	Vegasoft Oy		
Small Business Enterprise:	No		
Contract Value:	SS7217-6/14-6		
Comments:			

Continued on another page (s): \_\_\_\_ Yes \_\_X\_\_ No

**RECOMMENDATIONS**

SBE	Set-Aside	Sub-Contractor Goal	Bid Preference	Selection Factor
		%		
		%		
		%		
		%		

Basis of Recommendation:

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Signed: Margaret Brown

Date to SBD: June 20, 2014

Date Returned to DPM: \_\_\_\_\_

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 DEPT. BUSINESS DEV.  
 2014 JUN 20 PM 4:39

# NON-COMPETITIVE REVIEW SUMMARY

**Action:** Legacy Agreement - Request to Purchase the VEGA Webserver Software Application Maintenance and Support Services for the Miami-Dade County Information Technology Department (ITD)

**Requisition No.:** RQET1400010

**Committee/Committee Date:** N/A  
\* DPM internal Processing due date:

**Projected BCC Date:** (If applicable)

**Purpose of the Acquisition:** The purpose of this solicitation is to acquire continual software maintenance and support services of the VEGA Webserver Software application for the Miami-Dade Information Technology Department (ITD).

**Recommended Vendor:** VEGASOFT OY

**Contract Term:** 5 Years with One- 5-Year Option to Renew

**Contract Amount:** \$213,000.00

**Options-to-Renew**

**Year 6 - \$49,100.00**

**Year 7 - \$51,600.00**

**Year 8 - \$54,200.00**

**Year 9 - \$56,900.00**

**Year 10 - \$59,700.00**

**Estimated Cumulative Value: \$484,500.00\***  
(\*Should all options be exercised by the County)

**Background:**

County Contract SS7217-6/14-6 was awarded to Vegasoft Oy in October, 2007. This contract provides the County's Information Technology Department (ITD) with software maintenance and support services for the VEGA Webserver Software provided by Vegasoft Oy. The software provides ITD with internet access to County data stored in the Integrated Database Management System (IDMS) databases for systems such as the Tax Collection, Criminal Justice, Traffic Violations, Parking Violations, etc. These applications were built as mainframe applications. The Vegasoft software acts as a web server to allow information from the IDMS to be accessed over the internet. Vegasoft Oy is the sole proprietor of the software, maintenance, and support services. The present contract will be expiring October 31, 2014. ITD is requesting continual maintenance and support services to this product.

**Market Research:**

Market research revealed other webserver software available (i.e. CA Technologies, ASG, Burst Technology, TACT Software, etc.), but none can meet the requirements of ITD. During the market research, it was confirmed that the Vegasoft software is comprised of a set of programs that run inside the CA-IDMS database and the functions can be accessed by the application

programs written in the CA-IDMS proprietary language ADS/O. No other product contains these features. The VEGA Web Server software was specifically designed and optimized for the County to serve the CA-IDMS data to the web.

No comparable competitive contracts were found.

**Recommendation:**

ITD could not support the various systems supported on the mainframe without the software and support from Vegasoft. The department would not be able to transfer the IDMS data to the web. This is legacy system integration software. Internet access to County services and payment of taxes and fees would be severely hindered without the use of the functionality provided through this solution. Recommendation is to allow ITD continual usage of the VEGA Web Server product and to enter into a direct agreement with Vegasoft Oy for continual software maintenance and support services.

**Margaret Brown**  
Agent/Officer

**June 20, 2014**  
Date

## Non-Competitive IT Project Review

**Directions for Completion:** Departments requesting a non-competitive project review for new or existing Information Technology (IT) Systems are required to complete this questionnaire along with the appropriate Bid Waiver/Sole Source Justification Form. The response and explanation fields are to be fully completed to provide all background on the project. Please be as specific as possible and provide all backup documentation, doing so will expedite the review of your project.

The answers provided in the response field shall be according to the following format:

- "Y" – Yes
- "N" – No
- "N/A" – Not applicable

<b>Current Contract Information:</b>		
<u>Questions:</u>	<u>Response:</u>	<u>Explanation:</u>
When and how was the IT software/hardware initially purchased by the County? (Please provide contract number, award info, and applicable documentation)	May of 2001	SS7217-2/05
When does the current contract expire?	10/31/14	SS7217-6/14-6
If the contract has expired, how are/have you been maintaining the IT hardware/software? (Provide explanation and documentation if applicable)	n/a	
Was maintenance and support included in the current contract? If no, why not? Did it include assistance with transition to a new system?	yes	
What other applications does the System integrate/interface with?	IDMS	

## Non-Competitive IT Project Review

<p>If a new system were deployed would it still be necessary to support the current system in parallel? How long would the legacy system need to be maintained and operational? Could historical data be stored in a data warehouse? What would be the cost?</p>	<p>n/a</p>	
<p>What is the purpose of this IT hardware /software? What is the expected life cycle?</p>	<p>It's a tool used in the mainframe environment</p>	<p>ongoing</p>
<p>Is this product an integral part of the County / Department's technical infrastructure? Does it perform system critical functions? If so, what?</p>	<p>Yes</p>	<p>Most county data of interest to citizens resides in CA- IDMS databases and Vega WebServer was specifically designed and optimized to serve CA-IDMS data to the Web. No other product contains these features.</p>
<p>Are these solutions delivered through the Original Equipment Manufacturer (OEM) support? If no, is it delivered through authorized reseller or dealers?</p>	<p>Yes</p>	<p>Vegasoft is the copyright holder</p>
<p>On the current contract, is the User Access Program (UAP) and Inspector General being collected?</p>	<p>Yes</p>	
<p>Does the current contract require insurance? <i>(Note: Any vendor required to come onto County property is required to have insurance throughout the term of the Agreement.)</i></p>	<p>No</p>	
<p>Have you encountered any issues during the contract term regarding performance or compliance?</p>	<p>No</p>	

# Non-Competitive IT Project Review

Have you been satisfied with the performance of the vendor to date?	Yes	
<b>Market Research:</b>		
<b>Questions:</b>		
Are there available equivalents to the product or service you are requesting for this new project? <i>(Please provide documentation regarding your Department's market research)</i>	No	
If there are available equivalents, why do these products not meet your needs? What are the differences? <i>(Please be as specific as possible to provide sufficient detail to justify your request.)</i>	n/a	
Can the vendor meet your long term needs? What research has been conducted to verify their ability to meet your expectation? <i>(Please provide documentation, as applicable, to show your findings)</i>	yes	
What other vendors offer systems capable of providing the County with a solution?	n/a	
Are these solutions delivered through the Original Equipment Manufacturer (OEM) support or is it delivered through authorized reseller or dealers.	n/a	

## Non-Competitive IT Project Review

<p>Are dealers required to complete a certification program or are they restricted to levels of support set up by the vendor/mfg?  <i>(i.e. gold plan vs. platinum plan – gold allows vendor to maintain equipment but they do not have access to software upgrades or new system implementations. Platinum allows vendors to complete new product installs and all other support).</i></p>		
<p>What level support does the County require for this new project?</p>	24 x 7	
<p>Are there other systems currently employed by the department / County that are similar that could provide a solution?</p>	no	
<p>If a new system were deployed would it still be necessary to support the current system in parallel?</p>	n/a	<p style="text-align: center;">This is part of the mainframe environment</p>
<p>How long would the legacy system need to be maintained and operational?</p>	6 years	(at least)
<p>Could historical data be stored in a data warehouse? What would be the cost?</p>	n/a	
<p>Has the replacement system been reviewed and approved by the IT Leadership Council?</p>	n/a	

# Non-Competitive IT Project Review

<b>New Project Information: N/A</b>		
<b>Questions:</b>	<b>Response:</b>	<b>Explanation:</b>
What are the business goals and objectives of this new project? (Please be specific)		
What contract term would you like established? ( <i>Initial term plus any renewals</i> )		
What allocation is requested on this new project? What is the basis of the allocation request? ( <i>i.e. Vendor quote, market research, etc</i> ) Please provide documentation if applicable.		
What is your funding source(s) for this new project?		
Is this a grant funded project? If so, please provide grant documentation outlining the expiration date and requirements.		
What budget year is it scheduled for?		
Is the allocation enterprise or department based?		
<b>Scope Information: N/A</b>		
<b>Questions:</b>	<b>Response:</b>	<b>Explanation:</b>
Please provide a high level overview as to the scope of this project. A defined scope of work is to be provided with your submission.		
What is your Project Timeline?		
What are the roles and responsibilities of the vendor?		



## Non-Competitive IT Project Review

What are the roles and responsibilities of the County?	Response:	Explanation:
<b>Software Acquisitions:</b>		
<b>Questions:</b>		
Is this a replacement of an existing software/system?	Yes	
Is the software perpetual? If so, please provide a copy of the license agreement with your submission.	Yes	
Do you require professional services on the new contract? (i.e. Training, custom programming, consulting)	No	
How is the software licensed? (i.e. Per User, Enterprise, Concurrent User, Site)	Per CPU (2)	Mainframe has 2 CPUs
How many users?	n/a	
Do you want/need the new contract to provide the option to purchase additional licenses or services during the term?	No	But price would increase if the mainframe gets upgraded because it is priced by the CPU's capacity
Do you require training for users on the new contract? How many users are to be trained? Levels?	no	
Where is the software hosted?	At ITD	
Do you have a disaster recovery plan? If no, is the vendor required to provide collocation under the new contract?	Yes	
What are your long term plans with the system?	Continued use	
Do you have the source code?	Yes	

## Non-Competitive IT Project Review

Would you like software escrow added to the new contract?	no	Most county data of interest to citizens resides in CA- IDMS databases and Vega WebServer was specifically designed and optimized to serve CA-IDMS data to the Web. No other product contains these features. Without Vegasoft tools we would not be able to transfer the IDMS data to the web.
	10 years	
<b>Hardware Acquisitions: N/A</b>		
<b>Questions:</b>		
Was maintenance and support included in the original contract? If not, why?	<b>Response:</b>	<b>Explanation:</b>
Did it include assistance with transition to a new system?		
Is this product an integral part of the County / Department's technical infrastructure?		
What are the requirements for maintenance and support under the new contract?		
Will the vendor be required to come onto County property to provide technical support/assistance? If not, how will this be accomplished?		
What level of support is required by your Department under the new contract? (i.e. 24x7, onsite repair, parts, etc.)		
Does it perform system critical functions? If so, what?		
What would be the effect to the County if the maintenance / support services were not obtained?		

## Non-Competitive IT Project Review

<p>What other systems does the hardware integrate/interface with?</p>		
<p>Will the new contract require the vendor to maintain these integrations/interfaces with these systems also?</p>		
<p>What is the life expectancy of the hardware?</p>		
<p>What value does this project provide to your department?</p>		
<p>Do you need to have the ability in the new contract to purchase additional hardware components, parts, or services? If so, please provide a detailed explanation as to your Department's requirements.</p>		