

DEPARTMENTAL INPUT
CONTRACT/PROJECT MEASURE ANALYSIS AND RECOMMENDATION

New OTR Sole Source Bid Waiver Emergency Previous Contract/Project No.
FB-01111 8666-0/18

Re-Bid Other LIVING WAGE APPLIES: YES x NO
 Requisition No./Project No.: RQID 1900012 TERM OF CONTRACT 3 YEAR(S) WITH 0YEAR(S) OTR

Requisition /Project Title: Parking Control Systems
 Description:

The purpose of this solicitation is to establish a contract for on-going monthly maintenance, repair services (including installation) , and upgrades of hardware and software for an integrated, real time, Payment Card Industry (PCI) compliant parking access and revenue control system at PortMiami.

Issuing Department: ISD-Procurement Contact Person: Mary Hammett Phone: 375-5471
 Estimate Cost: \$900,000.00 Funding Source: GENERAL PROPRIETARY OTHER

ANALYSIS

Commodity Codes:	<u>936-37</u>			
Contract/Project History of previous purchases three (3) years Check here <input type="checkbox"/> if this is a new contract/purchase with no previous history.				
	<u>EXISTING</u>	<u>Term</u>	<u>3RD YEAR</u>	
Contractor:	<u>Nextgen Parking LLC</u>			
Contractor:	<u>Consolidated Parking Equipment</u>			
Contractor:	<u>Royce Integrated Solutions</u>			
Contractor:	<u>Florida Door Control Of Orlando Inc.</u>			
Small Business Enterprise:	<u>None</u>			
Contract Value:	<u>\$ 1,050,000.00</u>	<u>\$</u>	<u>\$</u>	
Comments:				

Continued on another page (s): YES NO

RECOMMENDATI

	Set-aside	Sub-contractor goal	Bid preference	Selection factor
SBE				

Basis of recommendation:

Signed: Mary Hammett Date sent to DBD: 1-28-19 REVISED
 Date returned to DPM: _____

SECTION 2

SPECIAL TERMS AND CONDITIONS

2.1 **PURPOSE**

The purpose of this solicitation is to establish a contract for ~~the purchase of~~ on-going monthly maintenance, repair services ~~that (including installation) s, servicing,~~ and upgrades of hardware and software for an integrated, real time, Payment Card Industry (PCI) compliant parking access and revenue control system at PortMiami. ~~The Hardware and software is to be installed and integrated as necessary throughout all parking garages operated by PortMiami (Seaport).~~

2.2 **TERM OF CONTRACT**

This contract shall commence on the first calendar day of the month succeeding approval of the contract by the Board of County Commissioners, or designee, unless otherwise stipulated in the Blanket Purchase Order issued by the Internal Services Department, Strategic Procurement Division. The contract shall expire on the last day of the two-year term.

2.3 **METHOD OF AWARD**

Award will be made to the lowest priced, responsive, responsible Bidder in the aggregate, who meets the qualifications listed below. In order to be considered for award, Bidder shall submit an offer for all items listed below. If a Bidder fails to submit an offer for all items within, their offer may be rejected.

If the Awarded Bidder fails to perform in accordance with the terms and conditions of the contract, the Awarded Bidder may be deemed in default of the contract. If the Awarded Bidder defaults, the County shall have the right to negotiate with the next responsive, responsible Bidder.

2.3.1 **Qualifications Requirements**

Qualifications:

- a) Bidder shall provide three (3) current references on reference company letterhead, signed to demonstrate that the Bidder is regularly engaged in the business of providing maintenance, software, and repair services to parking control systems.
- b) Bidder shall provide current annual PCI Compliance Certification.
- c) Bidder(s) shall submit proof of at least one (1) of the below licenses/certifications:
 - Miami-Dade County Master Low Voltage Contractor
 - State of Florida Limited Energy Systems Contractor
 - Miami-Dade County Electrical Contractor
 - State of Florida Certified Electrical Contractor
- d) Bidder shall provide the contact information of a designated representative to provide the County with support including scheduling of repair service calls. Bidder shall provide the representative's name, phone number, and email address.

Bidders shall submit all the specified information, documents and attachments listed above with their bid submittal form as proof of compliance with the requirements of this solicitation. However, the County may at its sole discretion and in its best interest, may allow Bidders to complete, supplement or supply the required documents.

Commented [TJ(1): What is the purpose of this? What does the certification look like?
<https://365retailmarkets.com/pci-certification-vs-pci-compliance-know-the-difference-2/>

2.4 PRICES

The initial contract prices resulting from this solicitation shall remain fixed and firm for no less than 12 months from the contract commencement date. It is the Awarded Bidder's responsibility to request any adjustment. The Awarded Bidder's request for adjustment must be submitted to the County's Internal Services Department for review no less than 90 days prior to expiration of the then current contract year. The County may consider an adjustment based upon the **Consumer Price Index (CPI) all items in U.S. City Average, Urban wage earners**.

If no adjustment request is received from the Awarded Bidder, the County will assume that the Awarded Bidder has agreed that the next contract year will remain at the then current price.

The County reserves the right to reject any price adjustments submitted by the Awarded Bidder or to negotiate lower pricing during the contract period based on market conditions or other factors that influence price. The County also reserves the right to apply any reduction in pricing based on the downward movement of the applicable index.

2.5 MIAMI-DADE COUNTY LIVING WAGES

If the total contract value, per term, exceeds \$100,000 the provisions of Section 2-8.9 (Living Wages) of the code of Miami-Dade County (Code) as amended by Ordinance [Governing Legislation], will apply. A copy of this code Section may be obtained online at www.miamidade.gov. A copy of the Administrative Order may be obtained online at: <http://www.miamidade.gov/aopdfdoc/aopdf/pdffiles/AO3-30.pdf>

2.6 WORK ACCEPTANCE

The maintenance and repair work will be inspected by an authorized County representative. The inspections shall be performed to determine acceptance of work, appropriate invoicing, and warranty conditions.

2.7 ADDITIONAL SITES MAY BE ADDED

Although this solicitation and resultant contract identifies specific sites to be serviced, it is hereby agreed and understood that any additional site may be added to this contract at the option of the County. The Awarded Bidder under this Contract shall be invited to submit price quotes for these additional sites. If these quotes are determined to be fair and reasonable, then the additional site(s) will be added to the Contract through formal modification.

2.8 DELETION OF SITES

Although this solicitation identifies specific sites to be serviced, it is hereby agreed and understood that the County may delete services for any site when such service is no longer required during the contract term; upon fourteen (14) calendar day's written notice to the Awarded Bidder.

SECTION 3

SCOPE OF WORK/TECHNICAL SPECIFICATIONS

3.1 SCOPE OF WORK

The purpose of this solicitation is to establish a contract for ~~the purchase of~~ on-going monthly maintenance, repair services that include installations, servicing, and upgrades of all equipment, hardware, and software for an integrated, real time, PCI compliant Parking Access and Revenue Control system.

PortMiami has several locations with various genres of 3M, previously Federated ADP, equipment installed. The maintenance agreement must upgrade all of the currently installed terminals/equipment and/or add terminals/equipment where necessary, complying with Europay, Mastercard, VISA (EMV) certified credit card processing equipment/terminals with the objective to enhance useful life of the current equipment, while upgrading and installing new equipment where necessary, leveraging new cloud solutions and technologies for enhanced patron experience, improve functionality, reliability, and most importantly certifying PCI compliance.

The equipment upgrades needed to maintain the existing system must include consolidated revenue reporting functions with upgradable and expandable solutions and functionalities. Hardware and software are to be installed and integrated as necessary throughout ALL parking garages operated by PortMiami.

As part of the maintenance of the existing system, all current software and hardware components must be upgraded and/or replaced, as necessary, to render a fully PCI Compliant system. In efforts to reduce the bottlenecks at the ~~Seaport~~PortMiami garage entry/exit points, the ~~agreement~~Awarded Bidder must include additional installation of Automated Pay Station (APS) machines where necessary with a solution that integrates with the existing APS machines throughout PortMiami. The provided software solution must have the latest technology compatible with Windows Server 2016 (or higher) with the ability to integrate with the existing Federal ADP hardware.

Requirements:

Item #	Requirement
System	
1	System software and hardware is PCI -compliant
2	System software is integrated with all current equipment and additionally installed equipment
3	Integrated with the County's Payment Processor (Elavon) through dedicated Merchant ID's (MID's) for the mobile application and card present APS transactions for accurate reconciliation
4	Facilitates prepayment/payment via mobile application (iOS and Android) with configurable Port-Miami branding and logos
5	Facilitates remote monitoring of system health
Reporting	
6	Reports should not affect Mission-Critical functions
7	A detailed report shall be completed every time the Awarded Bidder provides maintenance, repair, and emergency services. This report shall indicate the service provided, the completion date, the condition of the equipment, recommended repairs and it shall itemize replacement parts used. Unit prices for replacement parts shall be indicated on invoices.
8	System shall have an open data platform using Application Programming Interface (API) technologies that enable bi-directional data sharing. This functionality enhances the integration capabilities to leverage system data for other applications and facilitate various integration with other systems.
9	All data shall be made accessible via the open API
Equipment/Maintenance	

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Commented [TJ(3): Is this in the requirements table?

Commented [TJ(4): Are there garages not specifically specified in this solicitation?

Commented [TJ(5): This is a bid. You need to tell them how many. Is there current electrical or data infrastructure where you want these to function? If no, wouldn't that require some construction trades to facilitate the install?

Commented [TJ(6): This table needs a bit more of an introduction of what it is.

Commented [TJ(7): By who?

Commented [TJ(8): What is this and how would reports affect this?

Commented [TJ(9): This table is a table of requirements for the system to do... not necessarily things the Awarded Bidder needs to do, right? If so, why is this listed here?

10	Must comply with Section 3.2 Maintenance Requirements Services
11	Barrier entry gates must accept entry requests from external proximity readers.
12	Barrier gates shall have bi-directional red/green warning light to indicate moving barrier arm. Barrier gates shall meet local code and wind load requirements.
13	Facilitates mobile ticket validation at entry and exit gates.
14	Retrofit/Upgrade/Replace existing hardware for all Automated Pay Station (APS) Machines at garages to meet PCI compliance
15	Enable EMV functionality through the system

Five PortMiami parking facilities are included as part of this scope;

1. Parking Garage C: This facility exists with 3M equipment and the equipment is to be upgraded or replaced as needed to meet the parking requirements table.
2. Parking Garage D: This facility exists with 3M equipment and the equipment is to be upgraded or replaced as needed to meet the parking requirements table.
3. Parking (Surface) Lot E: This facility exists with 3M equipment and the equipment is to be upgraded or replaced as needed to meet the parking requirements table.
4. Parking Garage G: This facility exists with 3M equipment this equipment requires upgrade/replacement to meet the parking requirements table.
5. Parking Garage J: This facility requires equipment to meet parking requirement-s_table_-matrix

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The ~~maintenance agreement~~Awarded Bidder must leverage existing investment and reuse as much infrastructure and equipment as possible, including but not limited to, equipment, Intercom, network communication, fiber, loops and islands ~~with~~and upgrade/replacement with new devices/infrastructure where necessary. The intent of the solution is to merge the existing revenue credit processing and reporting into a common platform while only replacing equipment that is necessary. Over time as the existing facilities equipment reach the end of their useful life, they can be replaced and upgraded.

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3.2 MAINTENANCE REQUIREMENTS SERVICES

The Awarded Bidder shall provide monthly maintenance and, if applicable, software to parking control systems located at the following locations:

Parking Garage C	Parking Garage D	Parking (Surface) Lot E	Parking Garage G
Parking Garage J			

The prices offered shall be inclusive of all labor, programming, and travel time required to complete the following on a monthly basis for all equipment listed in Attachment A – Equipment List:

<u>Spitter</u> Clean dust and dirt from internal devices Check Wires and connections Inspect equipment labels (Readable, visible)	<u>Gate Verifier</u> Clean dust and dirt from internal devices Check wires and connections Check communication of omega controller and power pad
<u>Burster/Parker</u> Clean dust and dirt from burster and parker Clean rollers using denatured alcohol Check wires and connections	<u>Transporter</u> Clean dust and dirt from transporter Clean rollers, ticket path and photo-sensors using denatured alcohol

<p><u>Transporter</u> Clean dust and dirt from transporter Clean rollers, ticket path and photo-sensors using denatured alcohol Clean magnetic head and check magnetic head movement Inspect belts tension and appearance Inspect nylon drive gears Check quality of thermal print on ticket (Pressing ticket pushbutton)</p> <p><u>Automated Pay Station (APS)</u> Clean dust and dirt from internal devices Check and verify user interface LCD display Check door alignment with internal devices (Latch secured)</p> <p><u>Power pad (Fee computer)</u> Clean, air blow out and inspect printer Test print receipt function</p> <p><u>Printer</u> Clean, air blow out and inspect printer Test printer receipt function</p> <p><u>Scan Net</u> Verify connectivity Test reports</p>	<p>Clean magnetic head and check magnetic head movement Inspect belts tension and appearance Inspect nylon drive gears</p> <p><u>Power Pad (Fee Computer)</u> Clean dust and dirt from key board Clean and verify display operations (All letters, umbers, character functioning) Check for stuck or worn keypad buttons Verify communication (Fiber optic transmission)</p> <p><u>Validator</u> Clean dust and dirt from transporter Clean rollers, ticket path and phone-sensors using denatured alcohol Clean magnetic head and check magnetic ahead movement Inspect belts tension and appearance Verify reading tickets</p> <p><u>Transporter</u> Clean dust and dirt from transporter Clean rollers, ticket path and photo-sensors using denatured alcohol. Clean magnetic head and check magnetic head movement. Inspect belts tension and appearance Inspect nylon drive gears Verify reading tickets</p>
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The Awarded Bidder shall perform monthly diagnostic checks, operational tests, routine cleaning, and lubrication of parts. When faulty/defective components are found during monthly maintenance visits, the Awarded Bidder is required to report such defects to the designated County representative(s).

3.3 REPAIR SERVICES

The hourly rate quoted shall provide full compensation to the Awarded Bidder for labor and travel time. This rate is assumed to be at straight-time for all labor. OEM Parts or approved equal shall be used to repair the County's parking control system.

3.4 EMERGENCY SERVICES

Awarded Bidder shall provide 24 hours, 7 days a week emergency service to the County under the contract. Response time for emergency repairs shall not exceed four (4) hours from time of notification. Awarded Bidder may begin to charge the hourly emergency service rate once they begin to inspect the equipment that had malfunctioned. Awarded Bidder shall report faulty equipment information to the County's representative prior to repair(s) to obtain approval.

3.5 PARTS

All parts shall be equal in performance and specification to Original Equipment Manufacturer (OEM) parts, or approved equal. Bidder's must quote parts at cost-plus (not to exceed 10%) and provide documentation of their actual cost. The County reserves the right to approve or reject the aftermarket parts offered.

3.6 INFRASTRUCTURE/SERVER REQUIREMENTS

Bidders must submit an Infrastructure design document. The infrastructure design provided by the awarded Bidder must be approved by Miami-Dade County and must be a solution that provides 24/7 high availability, fault-tolerance, security and ease of management via a cloud based backoffice. No single point of failures can exist. The failure of any single component, whether hardware or software, shall not impact the system as a whole.

Diagram with all components along with data/port communications used must be provided.

Commented [TJ(10)]: When? At the time of bid submittal? After award?

3.7 SECURITY AND PAYMENT CARD INDUSTRY (PCI) STANDARDS

Miami-Dade County accepts, processes, and transmits Credit Card data for numerous applications ~~that~~ and must comply with the criteria within the Payment Card Industry Data Security Standard (PCI-DSS). ~~The PCI-DSS provides for an open security testing and scanning baseline with tools available from numerous vendors.~~ All systems and applications must always be secure.

The Awarded Bidder shall comply with the Payment Card Industry Security Standards in effect and at all times throughout the term of this contract. If at any time any of the components, including but not limited to the Awarded Bidder's system, equipment, hardware, software or policies, becomes non-PCI compliant, the Awarded Bidder is responsible for all costs related to upgrading the system so that PCI compliance is maintained throughout the term of the contract.

The Awarded Bidder confirms its knowledge of and commitment to comply by providing the following proof that Bidder's devices/applications/processes meet PCI compliance requirements:

~~3.2~~ Bidder Form – Payment Application(s) (refer to section A) – Only applicable to the Awarded Bidder who is installing the product in County environment.

Commented [TJ(11)]: Where is this?

Awarded Bidder shall resubmit the aforementioned ~~passing~~, updated, completed and signed PCI compliance documents annually to the County. Furthermore, the Awarded Bidder shall update their solution, when required, to remain compliant with all changes to the PCI standards and requirements by the implementation dates mandated by the PCI Security Council and remediate any critical security vulnerabilities within 30 days of identification.

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Sensitive Authentication data and primary account number shall not be stored by the Awarded Bidder's application at any point, even if masked. Any other Card holder data should not be stored by the Awarded Bidder's application unless it is absolutely needed for County's operations.

POS (Point of Sale) and Retail transactions must be routed directly to Miami-Dade County's merchant provider (ELAVON) and must be EMV compliant. All POS and Retail transactions must be capable of accepting NFC (near field communications) payment methods such as Google Wallet, ApplePay, and/or Samsung Wallet.

Commented [TJ(13)]: Add to requirements table.

Internet transactions must be routed through Miami-Dade County's Internal Payment Gateway (Payment Card and eCheck). Exceptions to using Miami-Dade County's internal payment gateway shall require written justification by Department, including a cost/benefit analysis, and require written approval by both the Finance Department Director and Chief Information Officer.

Proposed work that fall outside of the requirements stated in this document shall be reviewed by the Finance department and Enterprise Security Office, (ESO), and subjected to a risk assessment to ensure the system offers sufficient protection of cardholder data. Exceptions shall require written justification, including cost/benefit analysis by the requesting department / proposed system provider, the ESO's risk analysis, and require written approval by both the Finance Department Director and Chief Information Officer.

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Any communications into or out of the County's network must be encrypted unless explicitly allowed by the Enterprise Security Office. All subsystems must be able to send logging information into a central logging system for event audit and anomaly detection.

Security controls of the System will be evaluated against National Institute of Standards and Technology (NIST) 800-53 Rev. 4, NIST 800-82 Rev. 2, the⁴ NIST Cybersecurity Framework, and NIST framework-for-improving-critical-infrastructure-cybersecurity-core.

3.8 SPECIAL SECURITY REQUIREMENTS AT THE SEAPORT DEPARTMENT

All operations at the County's Seaport Department (PortMiami) are under the direct control of Seaport Department personnel. Interference with vessels and vehicular traffic must be kept to a minimum. Ship berthing areas and roadways shall not be closed or opened by or for the Awarded Bidder unless express permission is given to the Awarded Bidder by the Seaport Engineer. The Awarded Bidder shall plan the scheduling of its work in collaboration with the Engineer in order to insure safety for, and minimum hindrance to, port operations. All equipment shall be withdrawn from work areas at the end of the workday in order to eliminate immediate or potential hazard to traffic and facilities. Materials stored at the Seaport by the Awarded Bidder shall be stored in a manner that minimizes any obstruction to water and ground traffic. All equipment and stored materials shall be marked by barriers with flashing lights at no additional cost to the County. The County accepts no responsibility for any damage or loss to materials stored by the Awarded Bidder. The Awarded Bidder shall exercise careful control during all phases of the work to prevent damage to Seaport utilities: including, but not limited to, overhead lights and buried cables. Before commencing work in any given area, the Awarded Bidder working in conjunction with the Engineer and the Seaport Department maintenance staff, shall endeavor to locate any possible utility conflicts. Should the Awarded Bidder damage any Seaport utility through negligence, it shall promptly repair the damage at its own expense.

3.10 PAYMENT CARD INDUSTRY COMPLIANCE

ATTACHMENT A – EQUIPMENT LIST

Commented [TJ(17)]: Please format lists consistently.

Parking Garage C – Current Equipment

	Quantity	Description	Item/Model / Part#
Entrance	3	Ticket Splitters (Dispensers)	42-16928
	3	Traffic Gates	G-90
	6	Vehicle Loops	
Exit	3	Ticket Verifiers (Prepay/ Credit Card)	43-16920
	3	Traffic Gates	G-90
	6	Vehicle Loops	
Garage	4	Pay On Foot Machine (Cash /Credit Card) / Automated Pay Station	

	1	Pay On Foot Machine (Credit Card Only) / Automated Pay Station	
Ticket Booth	1	Power Pad 4 Computer	93-22084
	1	Ticket Validator	82-20428
	1	Printer	Epson - M62UA
	1	Power / Communication Interface Modules	
	Misc.	Communication/Network/Port Controller Modules	

Parking Garage D – Current Equipment List

	Quantity	Description	Item/ Model /Part#
Entrance	2	Ticket Splitters (Dispensers)	
	2	Traffic Gates	G-90
	4	Vehicle Loops	
Exit	3	Ticket Verifiers (Prepay/ Credit Card)	
	3	Traffic Gates	G-90
	6	Vehicle Loops	
Garage	5	Pay On Foot Machine (Cash / Credit Card) / Automated Pay Station	
Ticket Booth	2	Power pad 4 Computer	93-22084
	2	Ticket Validator	82-20428
	2	Printer	Epson -M62UA
	2	Power / Communication Interface modules	

	Misc.	Communication/Network/Port Controller Modules	
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Parking Lot E – Current Equipment List

	Quantity	Description	Item/Model /Part#
Entrance	2	Ticket Splitters (Dispensers)	42-16928
	3	Traffic Gates	
	4	Vehicle Loops	
Exit	3	Ticket Verifiers (Prepay/ Credit Card)	
	4	Traffic Gates	G-90
	6	Vehicle Loops	
Parking Lot	3	Pay On Foot Machine (Cash / Credit Card) / Automated Pay Station	
Ticket Booth	1	Power Pad 4 Computer	93-22084
	1	Ticket Validator	82-20428
	1	Printer	Epson -M62UA
	1	Power / Communication interface modules	
	Misc.	Communication/Network/Port Controller Modules	

Parking Garage G – Current Equipment List

	Quantity	Description	Item/Model /Part #
Entrance	3	Ticket Splitters (Dispensers)	
	3	Traffic Gates	G-90

	6	Vehicle Loops	
Exit	4	Traffic Gates	G-90
	8	Vehicle Loops	
Ticket Booth	4	Power Pad 4 Computer	93-22084
	4	Ticket Validator	82-20428
	4	Printer	Epson -M62UA
	4	Power / Communication interface modules	
	Misc.	Communication/network/port Controller Modules	

Parking Garage G – New Equipment List

	Quantity	Description	Item/Model /Part #
Garage	2	Pay On Foot Machine (Credit Card) / Automated Pay Station	

Parking Garage J – New Equipment

	Quantity	Description	Item/ Model /Part#
Entrance	2	Ticket Splitters (Dispensers)	
	2	Traffic Gates	
	4	Vehicle Loops	
Exit	3	Ticket Verifiers (Prepay/ Credit Card)	
	3	Traffic Gates	
	6	Vehicle Loops	
Garage	2	Pay On Foot Machine (Credit Card Only) / Automated Pay Station	
	Misc.	Communication/Network/Port Controller Modules	

Commented [TJ(18): Does Lot J have existing equipment to maintain?

SECTION 4
SUBMITTAL FORM

BIDDER: _____

QUALIFICATION CRITERIA		
Refer to the Qualification Criteria Section to ensure that Submittal and attachments comply with solicitation requirements.		
Reference	Vendor Requirements	Copy Attached
2.3.1 a	Bidder shall provide three (3) current references on reference company letterhead, signed to demonstrate that the Bidder is regularly engaged in the business of providing maintenance, software, and repair services to parking control systems.	<input type="checkbox"/>
2.3.1b	Bidder S shall provide current annual PCI Compliance Certification	<input type="checkbox"/>
2.3.1 c	Bidder shall submit proof of at least one (1) of the below licenses/certifications: <ul style="list-style-type: none"> • Miami-Dade County Master Low Voltage Contractor • State of Florida Limited Energy Systems Contractor • Miami-Dade County Electrical Contractor • State of Florida Certified Electrical Contractor 	<input type="checkbox"/>
Contact Information		
2.3.1 d b	Bidder shall provide the contact information of a designated representative to provide the County with support including scheduling of repair service calls. Bidder shall provide the representative's name, phone number, and email address. Representative Name: _____ Phone Number: _____ E-Mail Address: _____	

SECTION 4
SUBMITTAL FORM – PRICE

BIDDER: _____

Equipment, Upgrade, Maintenance, Software, and Repair, and Emergency Services			
Item No.	Estimated Annual Quantity	Description	Unit Price
1	12 months	Parking Garage C	\$ _____ Month
2	12 months	Parking Garage D	\$ _____ Month
3	12 months	Parking (Surface) Lot E	\$ _____ Month
4	12 months	Parking Garage G	\$ _____ Month
5	12 months	Parking Garage J	\$ _____ Month
6	256 hours	Emergency Service	\$ _____ Hour
7	416 hours	Repairs	\$ _____ Hour
8	\$3,000.00	Equipment and Parts; After Market Parts provided at cost + not to exceed 10%.	Cost + _____ % (Not to exceed 10%)

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