

WASTE COLLECTION SERVICES



Dear Resident:

The Department of Solid Waste Management (the Department) is proud to be your waste collection service provider. We take pride in providing reliable, convenient, and high-quality waste collection services that include twice-weekly curbside garbage collection, every-other-week curbside recycling service, unlimited access to a network of 13 Neighborhood Trash and Recycling Centers (TRCs), two bulky waste pickups each calendar year, use of the Home Chemical Collection Centers and code enforcement services.

The "Notice of Proposed Non-Ad Valorem Assessment" you received with this letter is required by state statute to notify you of the proposed increase to the Residential Waste Collection Fee. The proposed fee will be considered by the Board of County Commissioners at a public hearing scheduled for June 18, 2019, at 9:30 a.m.

The information below provides details on the proposed fee increase of \$20 and why it is needed.

The Department is committed to its mission of providing exceptional waste collection, recycling and disposal services that protect, preserve and improve our environment and the quality of life in our community. We look forward to continuing to deliver the excellent waste collection services you expect and deserve.

Sincerely,

Michael J. Fernandez
Director

PROPOSED WASTE FEE INCREASE

To maintain the same quality service, Miami-Dade County solid waste fees may increase starting October 1, 2019.

WHAT YOU NEED TO KNOW

- For homeowners receiving full service, the \$20 increase translates to just \$1.67 more per month.
- Non-full service customers will see increases ranging from \$5 to \$15 a year, depending on the level of service they receive.

WHY IT'S NEEDED

- Due to increased operational and personnel costs associated with service delivery, a rate adjustment is needed. The increase to the waste fee will allow the department to maintain its current level of service and to provide financial stability to the Department's Waste Collection Operations Fund.

WHAT YOU WILL RECEIVE

- The same reliable services for full service waste customers will be maintained: curbside garbage, recycling and bulky waste services, plus year-round access to Trash and Recycling Centers, code enforcement services and use of the Home Chemical Collection Drop-off Centers.
- Resources to address illegal dumping.
- Greater than 96 percent satisfaction rate for garbage, recycling and bulky waste pickup.
- Automated notification of your bulky waste pickup and waste/ recycling cart orders.
- Improved neighborhood aesthetics through department-sponsored programs such as "Let's Clean Things Up".

WITHOUT THE FEE INCREASE

- Transition from twice-per-week garbage collection to once-per-week garbage collection.
- Closure of 4 of the 13 TRCs: Norwood, Golden Glades, Richmond Heights and Chapman Field.
- Reduction of operating days at the remaining 9 TRCs from seven to four days a week.
- Elimination of the Litter Collection, Shopping Cart and Community Service Programs.
- Elimination of curbside Christmas tree collection.
- Longer turnaround time to pick up bulky waste piles.



For more information, visit miamidade.gov/wastefee or call 305-499-8738.