Employee Portal (CyberArk) Set Up

From your computer

- Open a browser (preferably Chrome or Edge) and navigate to: **eportal.miamidade.gov**

- Enter your County network credentials.

- This is the username that you use to get into the County network or County email followed by @miamidade.gov.

  - For MDPD users: username@mdpd.com

  - For Library users: username@mdpls.org

  - For Aviation users: username@miami-airport.com

  - For AOC users: username@jud11.flcourts.org

  - For PA users: username@mdcpa.net

  - For SAO users: username@miamisao.net

- Click **Next.**

- Choose "Microsoft Authenticator" from the dropdown.

- Enter your network password.

- Click **Next**.

- Based on your Microsoft Authenticator preferences, you may receive a phone call or push notification on the Microsoft Authenticator App to **Approve**.

- Otherwise, enter the 6 digit token from the Microsoft Authenticator app on your mobile device or from the text message you received.

- You will be logged into the CyberArk User Portal.

Sign In

R Your username (user@domain)

Don't know username?

Next

< Start Over

Authenticate to the Platform
e207096

Choose authentication method
Microsoft Authenticator

Enter your password
················

Next

< Start Over

Continue authentication
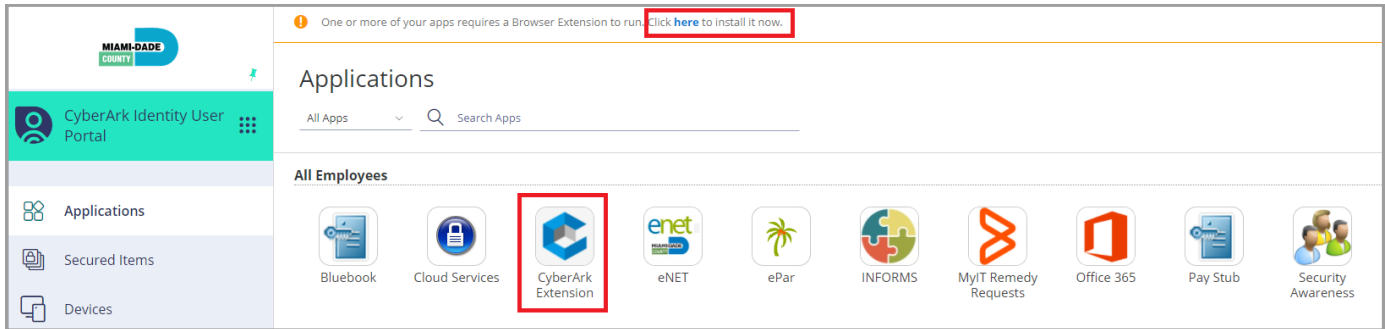e207096

Choose second authentication method
Microsoft Authenticator

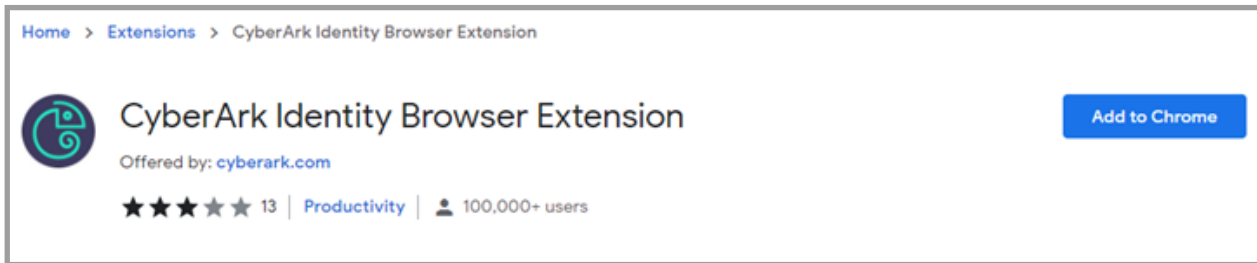Additional challenge required: Enter Your Microsoft verification code
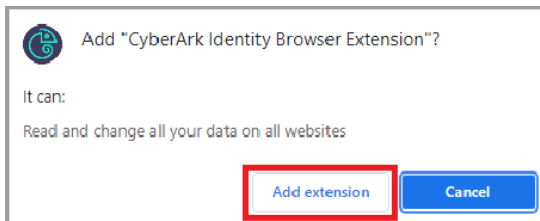······

Next

- Click on the **CyberArk Extension** tile to add the extension on your browser for future use.
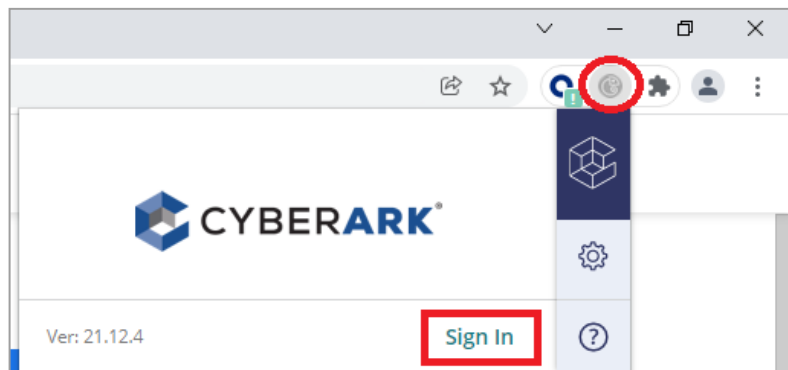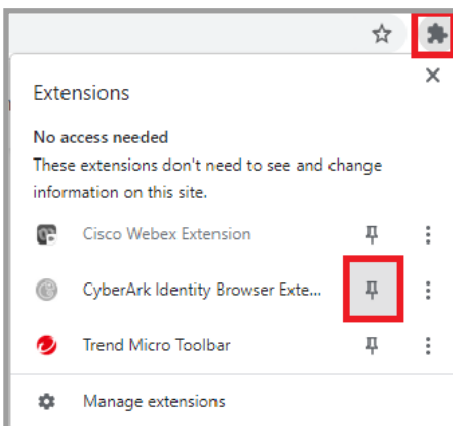

- Click **Add to Chrome**
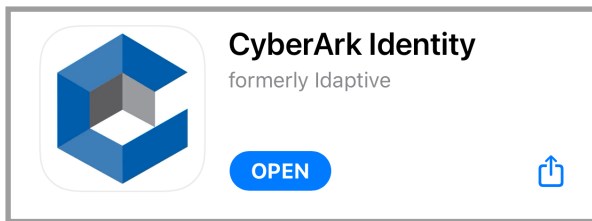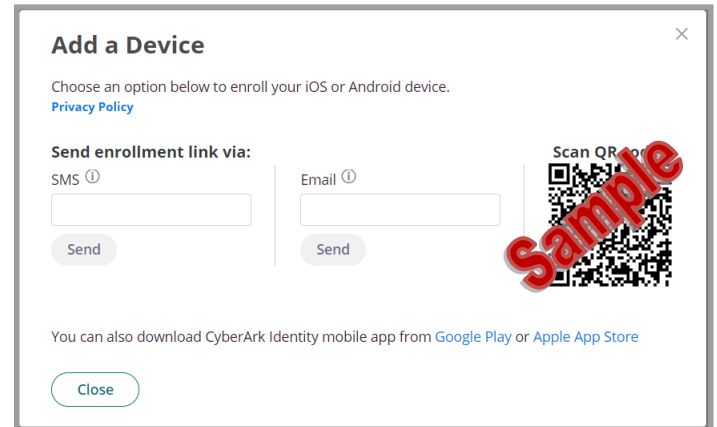

- Click **Add extension.**

- Click on the **Extensions** (puzzle) icon on the top right corner and pin the CyberArk extension. This will keep the extension visible in the future. Open the new CyberArk extension and click **Sign In**.

Setting up the CyberArk Mobile App

- From the CyberArk Identity User Portal, click on the **Devices** tab.

- A screen will pop up with a QR code, if it does not, click on the **Add Devices** button.

- Leave the QR Code open for now.

Add a Device

Choose an option below to enroll your iOS or Android device.
Privacy Policy

Send enrollment link via:

SMS ⓘ

Email ⓘ

Send   Send

Scan QR code

Sample

You can also download CyberArk Identity mobile app from Google Play or Apple App Store

Close

CyberArk Identity
formerly Idaptive

OPEN

- On your mobile device, download the CyberArk Identity mobile app from your Google Play or Apple App Store.

- Open the CyberArk Identity mobile app.

- Click **Enroll with QR** at the bottom of your mobile app screen.

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Terms of Use   Privacy Policy

⚙ Settings   ▦ Enroll with QR
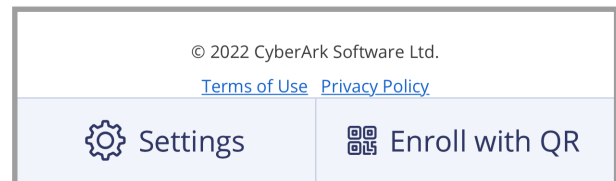
- Click **Continue** to enroll your device.

- Click **Enroll.**

- If prompted, click **Enroll** again.

Click Continue to enroll your device.

Continue

Miami-Dade County

Welcome to Miami-Dade County's Identity Platform.

Enroll

Start Over

Miami-Dade County

The provider of the app is CyberArk. CyberArk will collect the following information for the following purposes:

- Unique Device ID (UDID), a system generated unique user ID, and a device IP address to identify the device used.

- End User login information in the form of a username and password to enable single sign on (SSO) functionality.

- A user display name, one-time

Enroll

(Please scroll till the end)

Start Over

IT Service Center: 305-596-HELP (4357)   **Self-Service Portal: https://MyIT.miamidade.gov**