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INFORMS Users,

Early last week, the INFORMS P2P team identified a defect where PO lines did not reflect the contract's default retainage percentage. To fix this, the INFORMS team changed the retainage default logic to ensure the default values reflected on the PO custom lines and the tables behind the scenes. On 06/16/2021, the INFORMS team ran an update to all PO lines referencing a contract (except EDP) that reflected a retainage percentage (i.e., 10% or 5%) on the additional details tab.

The INFORMS team respectfully asks that all department buyers validate the PO lines and adjust them to the appropriate percentage if they are intended to be lower than the contract default value. Additionally, we ask that buyers review the child contracts to ensure that the correct retainage values are present. Again, we apologize for the inconvenience, and please continue to report issues you may come across.

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: <http://myit.miamidade.gov> or by dialing 305.596-HELP (4357).

Thank you,
INFORMS Team

For the fastest response to any issues, questions or concerns that you have relating to our go-live of INFORMS Rollout 1 (Finance / Supply Chain), please contact the ITD Service Desk at 305.596-HELP (4357) or via the self-service portal at: <http://myit.miamidade.gov>