



Alert • Alert • Alert • Alert • Alert • Alert • Alert • Alert • Alert • Alert • Alert • Alert

INFORMS Users,

We are happy to inform you that the Captiva mailbox is back up and working properly. Users may resume to submit invoices to be scanned into Captiva or INFORMS. Our team, in partnership with ITD, worked expeditiously to resolve the issue and have minimal downtime.

The INFORMS team appreciates your continued support and engagement!

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: <http://myit.miamidade.gov> or by dialing 305.596-HELP (4357).

Thank you,
INFORMS Team

For the fastest response to any issues, questions or concerns that you have relating to our go-live of INFORMS Rollout 1 (Finance / Supply Chain), please contact the ITD Service Desk at 305.596-HELP (4357) or via the self-service portal at: <http://myit.miamidade.gov>