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INFORMS Users,

We would like to inform you that the Captiva mailbox is currently full. Users may experience a temporary system outage as a result. During this time, invoices **WILL NOT** scanned into Captiva or INFORMS, and thus users will need to resubmit once the mailbox is back up.

Our team, in partnership with ITD, are actively working on a resolution and estimate the outage to last approximately an hour or so. If invoices were submitted between 10:30 and 11:15 today, please re-submit them. We hope to share further updates as they become available.

The INFORMS team respectfully apologizes for the inconvenience and appreciates your continued support and engagement!

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: <http://myit.miamidade.gov> or by dialing 305.596-HELP (4357).

Thank you,  
INFORMS Team