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INFORMS Users,

We would like to advise you that INFORMS is fully operational this morning. We had interruptions in service yesterday afternoon. In an abundance of caution, we brought the system down one hour early to ensure the data integrity of your transactions. As such please double check any transactions that you or your team completed between 2pm and 4pm yesterday.

The INFORMS Team will be available to provide additional assistance if necessary. We apologize for the inconvenience and appreciate your continued support and engagement!

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: <http://myit.miamidade.gov> or by dialing 305.596-HELP (4357).

Thank you,
INFORMS Team

For the fastest response to any issues, questions, or concerns that you have relating to our go-live of INFORMS Rollout 1 (Finance / Supply Chain), please contact the ITD Service Desk at 305.596-HELP (4357) or via the self-service portal at: <http://myit.miamidade.gov>