



Alert • Alert • Alert • Alert • Alert • Alert • Alert • Alert • Alert • Alert • Alert

INFORMS Users,

We would like to advise you that the Oracle Cloud Infrastructure (OCI) services will be undergoing emergency maintenance to perform a critical router update in the U.S. East Ashburn region. As a result, the INFORMS system connection will be intermittent tomorrow – Tuesday, March 8th from 4AM to 7AM.

The INFORMS team respectfully asks that you plan accordingly if there are any transactions or work needed to be processed around this time. We apologize for the inconvenience and appreciate your continued support and engagement!

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: <http://myit.miamidadegov> or by dialing 305.596-HELP (4357).

Thank you,
INFORMS Team

For the fastest response to any issues, questions, or concerns that you have relating to our go-live of INFORMS Rollout 1 (Finance / Supply Chain), please contact the ITD Service Desk at 305.596-HELP (4357) or via the self-service portal at: <http://myit.miamidadegov>