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INFORMS Users,

We would like to inform you that the INFORMS system will be down for OCI Commercial – MDC Infrastructure Maintenance for Production. During this planned system outage, all County INFORMS users will experience partial downtime. Below please find specific dates and times.

- INFORMS **PROD** database and application will be down on <u>**Thursday, 03/24 from 9 PM to 10 PM**</u>.

The INFORMS team respectfully asks that you plan accordingly if there are any transactions or work needed to be processed around this time. Again, we apologize for the inconvenience, and appreciate your continued support and engagement!

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: http://myit.miamidade.gov or by dialing 305.596-HELP (4357).

Thank you,
INFORMS Team

For the fastest response to any issues, questions, or concerns that you have relating to our go-live of INFORMS Rollout 1 (Finance / Supply Chain), please contact the ITD Service Desk at 305.596-HELP (4357) or via the self-service portal at: http://myit.miamidade.gov