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INFORMS Users,

We would like to inform you that the INFORMS system will be down this Sunday morning to conduct a bounce of the Kapstone servers to finalize the single sign-on (SSO) configuration for Oracle Business Intelligence, Enterprise Edition (OBIEE). During the window indicated below, County INFORMS users will not be able to access INFORMS Financial / Supply Chain Management (FSCM) / Human Capital Management (HCM), and PeopleSoft (PS) Portal applications. Below please find specific dates and times.

- INFORMS **PROD** database and application will be down on **Sunday, August 28, 2022 from 9-10 a.m.**

The INFORMS team respectfully asks that you plan accordingly if there are any transactions or work needed to be processed around this time. Again, we apologize for the inconvenience, and appreciate your continued support and engagement!

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: <http://myit.miamidade.gov> or by dialing 305.596-HELP (4357).

Thank you,
INFORMS Team