



## Alert • Alert

INFORMS Users,

We would like to inform you that INFORMS HCM production will be unavailable **from 8:30 a.m. to 4 p.m. on Saturday, March 25, 2023**, for the Disaster Recovery solution of HR. During this planned maintenance window, it is expected that INFORMS will be unavailable to all County users.

Please note the Financials and Supply Chain Management (FSCM) business areas will not be impacted by this work.

The INFORMS team respectfully asks that you plan accordingly if there are any transactions or work needed to be processed around this time. Again, we apologize for the inconvenience, and appreciate your continued support and engagement!

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: http://myit.miamidade.gov or by dialing 305.596-HELP (4357).

Thank you, INFORMS Project Team

This email was sent to: Danny.Vargas@miamidade.gov

This email was sent by: Miami-Dade County 111 NW 1st Street Miami, FL 33128

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