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INFORMS Users,

We would like to inform you that INFORMS will be conducting a quarterly maintenance patch in production. It is recommended that batch processes **do not** run while this patch is taking place. Below please find specific dates and time.

• Please do not run batches in INFORMS PROD on Friday, April 21 from 11 p.m. to Saturday, April 22 at 11 a.m.

The INFORMS team respectfully asks that you plan accordingly if there are any transactions or work needed to be processed around this time.

Again, we apologize for the inconvenience, and appreciate your continued support and engagement!

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: <u>http://myit.miamidade.gov</u> or by dialing 305.596-HELP (4357).

Thank you,

INFORMS Team

This email was sent to: Danny.Vargas@miamidade.gov

This email was sent by: Miami-Dade County 111 NW 1st Street Miami, FL 33128

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