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INFORMS Users,

We would like to inform you that INFORMS will be conducting a Middleware Certificate update in production. These updates are part of ITD ongoing effort to ensure the security and stability of INFORMS and middleware systems are up to date. During this time, users **will not** be able to view or upload documents intermittently. Below please find specific dates and time.

- **INFORMS PROD on Thursday, May 18 from 5 - 7 p.m.**

The INFORMS team respectfully asks that you plan accordingly if there are any transactions or work needed to be processed around this time. Again, we apologize for the inconvenience, and appreciate your continued support and engagement!

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: <http://myit.miamidade.gov> or by dialing 305.596-HELP (4357).

Thank you,  
INFORMS Team

This email was sent to: [Danny.Vargas@miamidade.gov](mailto:Danny.Vargas@miamidade.gov)

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