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INFORMS Users,

Thank you for your patience while the INFORMS Team worked to fix the Employee Self-Service (ESS) and Life Event address update/modification error in INFORMS.

The issue has been resolved and now you should be able to easily navigate the system.

We greatly appreciate your continued support!

Thank you,
INFORMS Team

Multiple support avenues are available. Depending on your needs, please select from the following options:

- **Review the INFORMS Training webpages specifically by business area** to answer 'How To' questions
 - [Human Capital Management \(HCM\)](#) related training materials and recordings. For example, how to enter time, how to approve time, or how to request an absence. Here, you will also find training materials related to PCard and Travel and Expenses.
- **Reach out to your DPR** if you have HR-related questions.
- **Submit an online ticket with MyIT or call ITD Service Desk (305)596-HELP (4357)** if you have technology issues. For example, you are unable to access the system, receive system errors, etc. To submit an online ticket with MyIT, use one of the following links
 - [Miami Dade County MyIT](#)
 - [Miami Dade Police Department MyIT](#)
 - [Outside of Miami Dade County Network](#)

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