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INFORMS Users,

We would like to inform you that INFORMS will be conducting critical database infrastructure patches in production. These patches are part of the Information Technology Department's (ITD) ongoing effort to ensure the security and stability of INFORMS and middleware systems are up to date. It is recommended that batch processes do not run while this patch is taking place. Below please find specific dates and time.

**Please do not run batches in INFORMS PROD on Friday, Feb. 23 from 11 p.m. to Saturday, Feb. 24 at 11 a.m.**

The INFORMS team respectfully asks that you plan accordingly if there are any transactions or work needed to be processed around this time. Again, we apologize for the inconvenience and appreciate your continued support and engagement.

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at <http://myit.miamidade.gov> or by dialing 305-596-HELP (4357).

Thank you,  
INFORMS Team