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INFORMS Users,

We would like to inform you that INFORMS HCM production will be unavailable from **5 PM on Friday**, **April 19th to 8 AM on Saturday**, **April 20th**. During this planned maintenance window, it is expected that the INFORMS Human Capital System will be unavailable to all County users.

Below please find specific dates.

- INFORMS production for Human Capital Management (HCM) will be down beginning <u>Friday, April 19th, 2024</u>.
- It is expected that INFORMS production for HCM will be available to all users on Saturday, April 20th after 8 AM.

The INFORMS team respectfully asks that you plan accordingly if there are any transactions or work needed to be processed around this time. Again, we apologize for the inconvenience, and appreciate your continued support and engagement!

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: <u>http://myit.miamidade.gov</u> or by dialing 305-596-HELP (4357).

Thank you, INFORMS Team

This email was sent to: Danny.Vargas@miamidade.gov

This email was sent by: Miami-Dade County 111 NW 1st Street Miami, FL 33128

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