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INFORMS users,

We would like to inform you that users may experience some intermittent access issues and/or intermittent blackouts with INFORMS Production (PRD) on **Saturday, May 4th, 2024, from 9 a.m. to 12 p.m. (noon)**.

Below please find specific dates.

- INFORMS PRD for Financial and Supply Chain Management (FSCM) and Human Capital Management (HCM) may have times of intermittent downtime or issues due to regularly schedule maintenance beginning **Saturday, May 4th, 2024, from 9 a.m. to 12 p.m. (noon)**.
- It is expected that INFORMS production for FSCM and HCM will be available to all users on Saturday, May 4th **after 12 p.m. (noon)**.

The INFORMS team respectfully asks that you plan accordingly if there are any transactions or work that needs to be processed around this time. We apologize for the inconvenience and appreciate your continued support and engagement!

As a reminder, if you encounter any system issues, please report them directly to the ITD Service Desk via the self-service portal at: <http://myit.miamidade.gov> or by dialing 305.596-HELP (4357).

Thank you,
INFORMS Team