

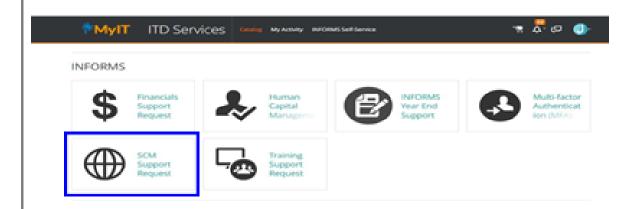
INFORMS Users.

Please see the latest status update.

SCM Rerouting - Please open a Remedy ticket for ALL Supply Chain Support issues or requests.

Please be advised that moving forward, everyone is required to open a Remedy ticket to report an issue and/or support request for any of the INFORMS Supply Chain business areas: BTS/PA, eProcurement/Purchasing, Strategic Sourcing, Supplier Contract, Supplier/Bidder, Supply Chain Workflow, etc. Please click on the highlighted link to: Open a Remedy Ticket

If you click on the link and are not taken to the SCM support landing page, you may use the steps below to get to the landing page. Click the catalog link, scroll down to SCM Support request (as in my screen shot), and you will be taken to the SCM support landing page, to open your remedy ticket. You may also contact the ITD Helpdesk at (305) 596-4357 for assistance, as needed.



Thank you, INFORMS Team

For the fastest response to any issues, questions, or concerns relating to INFORMS, please contact the ITD Service Desk at 305.596-HELP (4357) or via the self-service portal at one of the following links:

- Miami Dade County MylT
- Miami Dade Police Department MyIT
- Outside of Miami Dade County Network