

#### Course ID: FIN 214 Course: Travel & Expense: Travel Authorization



#### **Ground Rules**



Be on time



#### Attendance



Turn off your cell phones when in class



#### Take breaks as needed



Participate actively in class; refrain from email and internet use



Feel free to ask questions



#### **Course Overview**

Course Description	<ul> <li>This course provides a comprehensive review of the Travel Authorization processes.</li> <li>This course consists of the following modules: <ul> <li>Module 1: Course Introduction</li> <li>Module 2: Travel Authorization</li> <li>Module 3: Course Summary</li> </ul> </li> </ul>
Training Audiences	<ul> <li>Employee</li> <li>Department Expense Liaison (Travel Liaison)</li> <li>Department Expense Approver (Employee ePar HR Supervisor)</li> <li>Department Expense Approver 2 (Department Director)</li> <li>Department Expense Approval Chief</li> <li>Central Expense Travel Processor</li> <li>Central Finance AP Travel Expense Approver</li> </ul>
Prerequisites	• N/A
Estimated Duration	• 2 Hours

#### Module 1: Course Introduction

#### **Module Topics**

**Course Administration and Logistics** 

Learning Objectives

Roles and Responsibilities

Navigation

Purpose and Benefits of the Business Process

The End-to-End Business Process

Introduction to Demonstrations and Exercises

#### **Course Administration and Logistics**



To receive credit for completing this course, Users must record your attendance at the beginning <u>and</u> end of clas



Please turn off your cell phones and refrain from checking email and the Internet while in class



Actively participate in class



Take Breaks at scheduled times



Ask questions; this is your time to learn



Be back from Breaks on time

#### Learning Objectives

- Create and submit Travel Authorization Overview
- Travel Authorization Workflow Overview Overview
- Maintain Travel Authorization Request

#### **Roles and Responsibilities**

The following roles are associated with this course and will play a part in conducting the related business processes for the County:

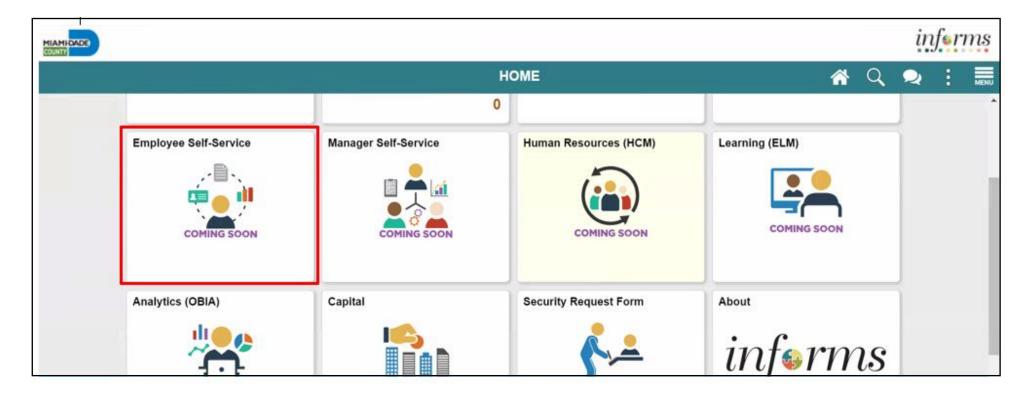
Role	Responsibilities
Expense Employee	The Expense Employee Creates, Modifies and Submits Travel Authorization Requests and Expense Reports.
Department Expense Liaison (Travel Liaison)	This role is responsible for reviewing Travel Authorizations and Expense Reports to ensure the travel transactions adhere to the County's Travel Policy. Additionally, this role has the capability to create the Travel Authorizations and Expense Reports "on behalf of" the employee but will not be able to submit the transaction for approval.
Department Expense Approver (Employee ePar HR Supervisor)	The employee supervisor is responsible for reviewing/approving employee Travel Authorization and Expense Reports for the Department.
Department Expense Approver 2 (Department Director)	The Department Director is responsible for reviewing/approving Travel Authorization and Expense Reports for the Department.

#### Roles and Responsibilities, Continued

Role	Responsibilities
Department Expense Approval Chief	The Chief Approver is responsible for reviewing/approving travel authorization request.
Mayor	The Mayor is responsible for reviewing/approving the travel request for international, legislative and group travel (5+ travelers).
Central Expense Travel Processor	The Central Expense Travel Processor is responsible for reviewing/approving Travel Authorizations and Expense Reports. Ensures that the travel request adheres to County's Travel Policy. This role is also responsible for processing Travel Authorization, Cash advances as requested.
Central Finance AP Travel Expense Approver	The Central Finance AP Travel Expense Approver is responsible for Reviewing and Approving Cash advances.

#### Navigation

1. Login to **INFORMS** and select **Employee Self-Service** from the home landing page below.



#### Navigation, Continued

2. Select Travel and Expenses.

	Employee	Self-Service	<b>*</b> 2	MENU
Approvals	Forms and Approval - HR Forms	Travel and Expenses	Careers	Î
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#### Navigation, Continued

#### 3. Select Create Travel Authorization.

< Employee Self-Service	Travel and Expenses	A Q 🧐	
Create Travel Authorization	Create Expense Report	Create Cash Advance	
<u>↓</u>			

#### Purpose and Benefits

The purpose and benefits of the Travel Authorization business process include:

- Introducing the Application of INFORMS to end-user
- Create and Submit Travel Authorization Overview
- Understanding the Travel Authorization Workflow Overview Overview (Approve, Denied, Pushback)
- Maintaining the concept and processes of Travel Authorization
- Automation of process
- Transparency and accessibility to the transactions and supporting documentation

#### End-to-End Business Process

#### **TRAVEL AUTHORIZATION BUSINESS PROCESS**

Department Employee

#### Department Employee

The Employee is responsible for preparing and submitting Travel Authorizations.

**Department Travel Compliance Review** 



**Travel Liaison** 

Department compliance role responsible for preparing/reviewing, and approving Travel Authorizations. Ensures that travel request adheres to County Travel Policy and Procedures Manual

**Review/Approve** Employee Travel Request



Supervisor

Employee's Direct (Epar) Supervisor responsible for Travel Authorization requests and Expense Reports approval.

**Review/Approve** Department Travel Request



Department Director

Approver role responsible for reviewing/approving travel requests for the Department.

**Review/Approve** Travel Request



Chiefs

Approver role responsible for reviewing/approving travel request.

**Review/Approve** Department Group/International **Travel Request** 

**Central Travel** Advance Review and **Process** 



#### Mayor

Approver role responsible for reviewing/approving travel requests for international and group and legislative travel.



Central compliance role responsible for processing Travel Advance requests.

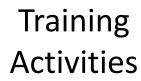
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13

#### Introduction to Activities and Exercises

• You will take part in two types of hands-on learning throughout this course.







### Module 1: Course Introduction Summary

#### **Course Introduction Summary**

**Course Administration and Logistics** 

Learning Objectives

Roles and Responsibilities

Navigation

Purpose and Benefits of the Business Process

The End-to-End Business Process

Introduction to Demonstrations and Exercises

#### Module 2: Travel Authorization

#### **Module Topics**

Lesson 1: Create and Submit Travel Authorization Overview

Lesson 2: Travel Authorization Workflow Overview Overview

Lesson 3: Maintain Travel Authorization Request

At the conclusion of this lesson, participants will be able to:

- Create and submit a travel authorization
  - $\,\circ\,$  View travel authorization status
  - $\,\circ\,$  Update a travel authorization
  - $\,\circ\,$  Cancel or delete a travel authorization

#### **TRAVEL AUTHORIZATION BUSINESS PROCESS**

Department Employee

Department Employee

The Employee is responsible for preparing and submitting Travel Authorizations.



**Department Travel** 

**Compliance Review** 

#### Travel Liaison

Department compliance role responsible for preparing/reviewing, and approving Travel Authorizations. Ensures that travel request adheres to County Travel Policy and Procedures Manual. Review/Approve Employee Travel Request



Supervisor

Employee's Direct (Epar) Supervisor responsible for Travel Authorization requests and Expense Reports approval. Review/Approve Department Travel Request



Department Director

Approver role responsible for reviewing/approving travel requests for the Department. Review/Approve Travel Request

Chiefs

Approver role responsible for reviewing/approving travel request. Review/Approve Department Group/International Travel Request

Mavor

Approver role

responsible for

reviewing/approving

international and group

and legislative travel.

travel requests for

Central Travel Advance Review and Process



Central Travel and Expense Processor

> Central compliance role responsible for processing Travel Advance requests.



#### Lesson 1: Key Terms

The following key terms are used in this module:

Term	Definition
Travel Authorization	Permission for work related travel, if the trip requires prior approval from a supervisor, administrator, or applicable department head.
Travel and Expenses	uses standard permission list security and may be used for centralized or delegated entry of expense reports.
Employee Self-Service	incorporates special security for authorized users.
Cash Advance	A request made by an employee for an advance on an anticipated expense.
Employee Profile	Employee data that is set up and used to correctly route employee Travel Authorizations and Expense Reports through workflow for approval and also to send related payments to the correct mailing address or bank (if employee is set up for electronic payments). An Employee Profile must exist to process any expense transactions.

#### Lesson 1: Key Terms, Continued

Term	Definition
Expense Type	A field on Travel Authorizations and Expense Reports that identifies the category of expense.
Expenses	Any costs incurred by the employee related to business travel and reimbursed to the employee.

The following are the steps on how to Create and Submit Travel Authorization:

1. Navigate to: Employee Self-Service > Travel and Expenses > Travel Authorization.

< Employe	ee Self-Service	Travel and Expenses	A Q 🧐	:	MENU
	Create Travel Authorization	Create Expense Report	Create Cash Advance		
	*				

#### 2. Select Add.

Travel and Expenses	Travel Authorization	*	Q	2	:	MENU
Travel Authorization				New Wi	ndow	Help
Eind an Existing Value Add a New Value						
Empl ID 0000001 Q						
Add						

- 3. Start with a blank authorization.
- Note: There are two **Quick Start** selections:
  - A **Template**: This option allows to copy from an existing template.
  - An **Existing Authorization**: This option allows copying from an existing travel authorization. If you use the **Quick Start** menu, Select the **Go** button to access.

Aminota Santa < mployee Data		Cre	ate Travel Authorization		New Windo
reate Travel Authorization					
Fest Test ⑦ *Business Purpose *Description	▼ Vacation Combined with Trip	Default Location *Date From	A *Date To	Quick Start Populate From A Template Reference An Existing Authorization	GO
Projected Expenses ⑦ Expand All   Collapse All A	dd:   🦸 Quick-Fill			Totals (0 Lines) 0.00 USD	
*Date *I	Expense Type	Description	Payment Type	Amount     Currency     USD     USD	-
Expand All   Collapse All				Totals (0 Lines) 0.00 USD	

#### **General Information Section:**

4. Select an appropriate **Business Purpose** from the drop - down menu options. **Note:** If you choose **Other**, you can enter an explanation in the **Notes** before you submit the authorization.

∢ mployee Data	Create Travel Authorization	*
		New Window
Create Travel Authorization		Save for Later
Test Test ⑦	Quick Start	❤ GO
*Business Purpose *Description Conference Education Extraditions Field Work Investigation Meeting Other	Default Location *Date From *Date To *Date To *Date To Totals (0 Lines) 0.00 USD	Q
*Date E Presentation Recruitment Training	Description     Payment Type     Amount     Currency     USD     USD	-
Expand All   Collapse All	Totals (0 Lines) 0.00 USD	

- 5. In the **Description field**, enter a brief description of the travel purpose.
- The **Default Location** is the location to where the employee is traveling to. When populated, it populates the location to the expense lines that require location and can be changed as appropriate.
- In the Date From and Date To fields, enter the estimated beginning and end dates of the trip. If the travel is for a single day, enter or select the same day in both fields.

- The **Reference** field is used to select Group, International or Legislative related travel.
  - **Note:** The above selection will require the Mayor's approval.
- Use the **Attachments** link to add attachments to the Travel Authorization that can be viewed by the approver.

**Note:** Attachments a mandatory for travel authorization and can be

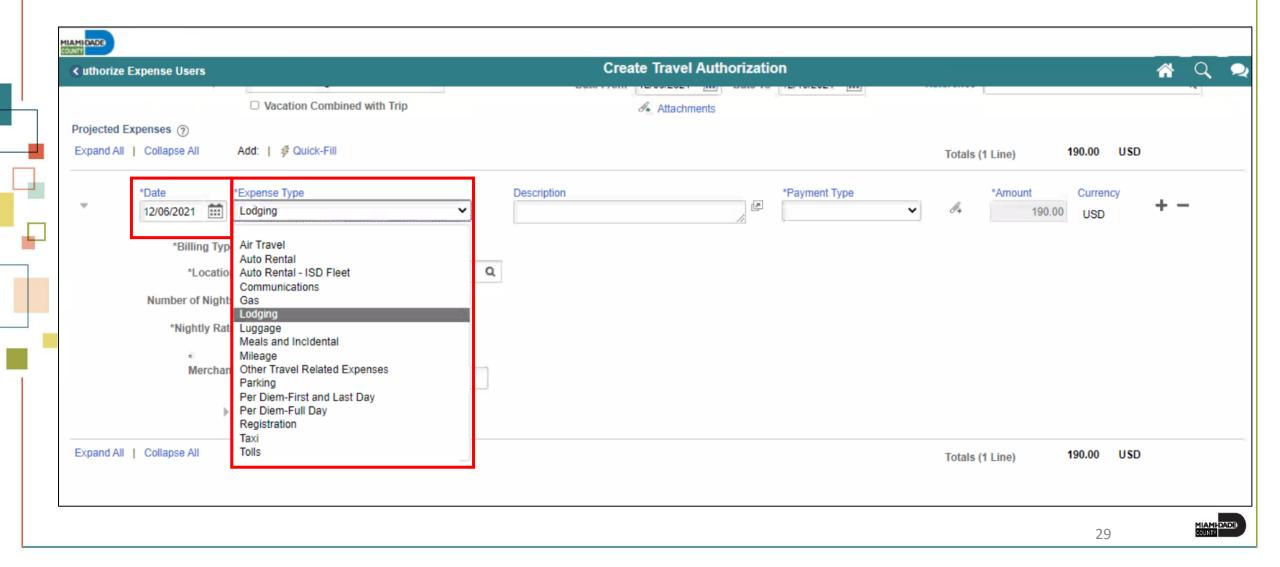
attached at the header and expense detail lines.

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	Collapse All A		rip	Description	Attachments	*Payment Type		11037	ency	

#### **Entering Projected Expenses**

6. The Projected Expenses section of the Travel Authorization Entry
page is where travel expense information is entered. Select or enter the
Date associated with the anticipated expense. Use the Expense Type drop-down menu to select the type of expense (e.g., mileage, hotel, meals, fees, rental car).

**Note:** Some rates will populate based on US General Services Administration Per Diem Rates (Lodging, Meals and Incidentals)



#### **Entering Projected Expenses**

Once the Expense Type is selected, all required fields for that expense type display on the expense line.

- In the Description field, enter information about the expense.
- In the Payment Type field, select Check or Prepaid Expenditure. Note: Prepaid Expenditures are those expense paid via a purchasing card.
- For some Expense Types, the Amount field auto-populates based on County's standard travel guidelines.
- In the Billing Type select Internal.
- The Location field populates based on the Default Location information entered in the header section of the page.

**Note:** This can be changed if necessary.

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<ul> <li>uthorize Expense Users</li> </ul>		Create Travel A	Authorization		*	Q 🥥	: MENU
*Description	Business Writing Seminar	*Date From	12/06/2021 Time *Date	e To 12/10/2021 🗰	Reference		*
	Vacation Combined with Trip		Attachments				
Projected Expenses (?)							
Expand All   Collapse All A	Add:   🦸 Quick-Fill				Totals (1 Line)	190.00	USD
*Date *E	Suppose Tures	Description		*Deument Tune	*Amount	Currenc	
	Expense Type Lodging	Hotel Stay for training		*Payment Type Check ~		0.00 USD	+
			li)		line Unes	000	
*Billing Type	Internal V						_
*Location	Miami,FL C	Q					
Number of Nights	1						
*Nightly Rate	190.00						
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Merchant							
Accounting Deta	iils ⑦						

#### **Viewing the Accounting Detail Line**

7. The **Account** value defaults based on the employee's profile setup in INFORMS. Enter any additional accounting details required for each expense line.

uthorize Expense Users				Creat	e Travel Authoriza	tion			*
*Billing Type	Internal 🗸			1					
*Location	Miami,FL		Q						
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*Nightly Rate	190.00								
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Accounting De Chartfield Amount	ls II▶ *GL Unit						Project		

#### Adding a Line

8. Enter all anticipated expenses, one per line, on the Travel Authorization. To add a line, Select the plus (+) button and a new line display.

• Use the **Attachments** link to add attachments to the Travel Authorization that can be viewed by the approver.

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Projected Expand All	collapse All	Add:   🦸 Quick-Fil	I							Totals (1 Line)	190.00	USD
Ŧ	*Date 12/06/2021 1200 *Billing Type *Location Number of Nights *Nightly Rate	Miami,FL 1 190.00 O Preferred	Non-Preferred	<b>v</b>	Description		Jan Barris	*Payment Type	•	ۥ	nt Curr 190.00 USt	+ -
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#### **Saving a Travel Authorization**

The Traveler can save and/or submit the Travel Authorization for approval after all projected expense lines have been entered. If the Travel Liaison creates the Travel Authorization on behalf of the traveler, the form can be saved, but not submitted for approval. The Traveler will be required to review and submit the authorization for approval.

#### **Saving a Travel Authorization**

9. Select the Save for Later link at the top of the page and return

to the form at a later time.

10. **INFORMS** auto-assigns an **Authorization ID** and the request is

saved with a **Pending** status. The page header changes from

Create Travel Authorization to Modify Travel Authorization.

#### **Saving a Travel Authorization**

11. The Travel Authorization does not route for approval until it has been submitted successfully by the Traveler.

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OME		Mod	lify Travel Authorizati	on			1	N Q	2	MENU
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*Business Purpos	e Meeting 🗸	Default Location	Miami,FL	Q	Authorization ID	0000000026 Pending				- 1
*Description	Bussiness Writing Seminar	*Date From	12/06/2021 *Date To	12/10/2021	Reference			Q		- 1
	Vacation Combined with Trip		Attachments							
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Expand All   Collapse All				*Payment Type Check	Totals (	(1 Lino)	rency	-		
xpand All   Collapse All	*Expense Type					*Amount Curr	rency	-		
*Date 12/06/2021	*Expense Type Lodging					*Amount Curr	rency	-		
*Date *Date 12/06/2021 *** *Billing Type	*Expense Type Lodging	1				*Amount Curr	rency	-		
*Date *Date 12/06/2021 **** *Billing Type *Location	*Expense Type Lodging	1				*Amount Curr	rency	-		
*Date *Date *Date 12/06/2021 *** *Billing Type *Location Number of Nights	*Expense Type Lodging ~ Internal ~ Miami,FL 1	1				*Amount Curr	rency	-		

### **Submitting Travel Authorization**

12. To submit the authorization, Select the **Summary and Submit** link at the top of the page.

Employee Self-Service				modily frave	Authorization				<b>A</b> Q	2
								New Wind	dow   Help	Personalize Page
odify Travel Authorizatio	n						🔛 Save for Later	Summary and Sul	bmit	
RLIN MONTERO (?)						Actions	Choose an Action	~	GO	
ent Back For Revision By:	BELLO, JOAQUIN NAPOLEON	Update the details								
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*Description	learn		*Date From	10/16/2020	Date To 10/17/2020	Reference		Q		
	Vacation Combined with Trip			Attachments						
rojected Expenses ⑦										
Expand All   Collapse All A	Add:   🦸 Quick-Fill					Totals (1	Line) 30.00	USD		
*Date *E	Add:   🦸 Quick-Fill Expense Type	Descrip	tion		*Payment Type	- 19 J. Charles	Line) 30.00			
*Date *E		V V Descrip	tion		*Payment Type Check	- 19 J. Charles	Liney			
*Date *E	Expense Type Luggage		tion				*Amount Currency			
*Date *E 10/16/2020 III	Expense Type Luggage Internal		tion				*Amount Currency			
*Date *Eilling Type	Expense Type Luggage		tion				*Amount Currency			

### **Submitting Travel Authorization**

13. Select on the Notes link to indicate if the traveler is requesting

a Cash Advance.

				informs
C Employee Self-Service		Modify Travel Authorization	* (	्र 🔍 : 🔚
Modify Travel Authorizatio	n		New Window   He	elp   Personalize Page
ARLIN MONTERO			ActionsChoose an Action 🖌 GO	
*Business Purpose *Description	learn	Default Location Rio de Janeiro Q *Date From 10/16/2020 III *Date To 10/17/2020 III Reference Q	Authorization ID 0000000046 Pending Created 10/16/2020 ARLIN MONTERO	
Totals (?)	Vacation Combined with Trip View Printable Version	○ Notes	Last Updated 11/04/2020 JOAQUIN BELLO	
Projected Expens	es (1 Line) 30.00 USD	Denied Expenses 0.00 USD		
		Total Authorized Amount 30.00 USD		
By checking this box Submit Travel Authoriz	, I certify these costs are reasonable estin	ates and comply with expense policy.		

### **Submitting Travel Authorization**

14. Check the certification checkbox to enable to Submit Travel

### Authorization button.

C Employee Self-Service			Modify	Travel Authorization				1	Q	2	:
lodify Travel Authorizatio	n					👷 Save for Later   🚾 Travel Ar	New Wind		elp   I	Persona	lize Pa
ARLIN MONTERO					Actions	Choose an Action	~	GO			
*Business Purpose *Description	Education   Ieam Vacation Combined with Trip	Delault Location	Rio de Janeiro	Q *Date To 10/17/2020	Created	0000000046 Pending 10/16/2020 ARLIN MONTERO 11/04/2020 JOAQUIN BELLO					
Totals ⑦ Projected Expens	es (1 Line) 30.00 USD	Denied Expenses	s 0.00 U	SD		Attachments					
By checking this box Submit Travel Authoriz	, I certify these costs are reasonable estimat	Total Authorize es and comply with expense		30.00 USD							

### **Submitting Travel Authorization**

15. Select the **Submit Travel Authorization** button.

Note: A confirmation pop-up window displays.

							informs
		Create Travel Authorization					Q 🝳 : 🔜
Create Travel Authorizatio	'n			🔛 Save for Later   🖥			eip   Personalize Page
ARLIN MONTERO			Actions	Choose an Action	~	GO	
*Business Purpose	Meeting	Default Location Miami,FL Q					
*Description	test	*Date From 01/31/2022 🗰 *Date To 02/01/2022 🛗					
	Vacation Combined with Trip	Reference Q					
Totals ③	G View Printable Version	○ Notes	d	Attachments			
Projected Expense	es (1 Line) 10.00 USD	Denied Expenses 0.00 USD					
		Total Authorized Amount 10.00 USD					
By checking this box Submit Travel Authoriz	x, I certify these costs are reasonable estimat	es and comply with expense policy.					

40

### **Submitting Travel Authorization**

16. Select the **OK** button to confirm the submission.

- INFORMS assigns an **Authorization ID**.
- A message displays in red indicating the travel authorization number have been submitted for approval.

	Create Travel Authorization	A Q Q ;
reate Travel Authorization	Travel Auth Submit Confirm	Help     Istor     Sor     Sor
*Business Purpose Meeting  *Description test Vacation Combined with Trip	Create Travel Authorization Submit Confirmation ARLIN MONTERO Totals (7)	
Totals D View Printable Version	Total Authorized Amount 10.00 USD	
Projected Expenses (1 Line) 10.00 USD		

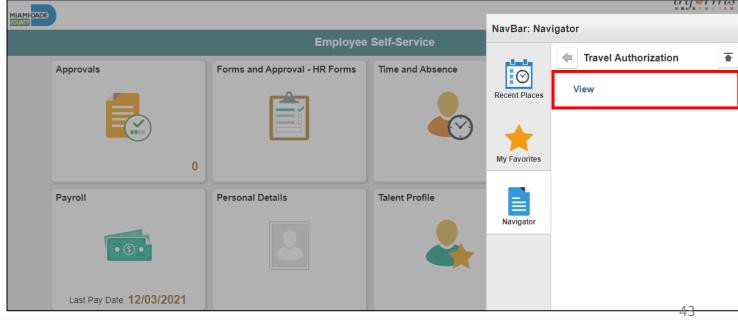
### **Travel Authorization Approval Routing**

INFORMS workflow routes the authorization to the appropriate approver's worklist. If more than one approval is required, the authorization automatically routes through the appropriate levels. The approver may approve, deny, or send the authorization back to you for updates. If the request is not approved, the approver must provide comments explaining why.

#### **Viewing the Travel Authorization Status**

Liaisons or an employee can view the Travel Authorization once it has been saved or submitted.

 To view a Travel Authorization, access the View Travel Authorization Details page using the following path: NavBar Menu > Navigator > Finance/Supply Chain > Travel and Expense > Travel Authorization > View.



### Viewing the Travel Authorization Status

2. Search for a Travel Authorization using any of the **Search by** drop-down menu options. Enter the information and Select the **Search** button.

			informs
		Travel Authorization	A 🗢 : 🗮
Travel Authoriza	<b>tion</b> ou have and click Search. Leave fields blank fo	ra list of all values	New Window   Help 🔺
Find an Existing		ra list of all values.	
Search Criteria			
Authorization ID	begins with 🖌		
Authorization Name	begins with 🖌		
Name	begins with 🗸		
Empl ID	begins with 🗸	2	
Status	= •	~	
Creation Date	= •		
Case Sensitive			
Search Clear	Basic Search 🖉 Save Search Criteria		

### **Viewing the Travel Authorization Status**

3. The status displays next to the **Authorization ID** at the top of the page. After the authorization is approved, the status changes to **Approved**.

					inf	erm
< Travel Authorization	Travel Authorization		<b>~</b>	Q	2:	MEN
			New Window	Help	Personalize	Page
Travel Authorization		調 Travel Aut	horization Details			
Arlin Montero		ActionsChoose an Action	GO	1		
Business Purpose     Other       Description     Other       Uscation Combined with Trip       Totals (?)     Image: Wiew Printable Version	Default Location Austin,TX Date From 11/04/2020 Date To 11/05/2020 Reference Notes	Authorization ID0000000057ApprovedCreated11/04/2020Last Updated11/04/2020				
Projected Expenses (1 Line) 20.00 USD	Denied Expenses 0.00 USD					
	Total Authorized Amount 20.00 USD					
By checking this box, I certify these costs are reasonable estimated	tes and comply with expense policy.					
Submit Travel Authorization	Submitted On 11/04/2020					
					45	



#### **Viewing the Travel Authorization Status**

- 4. The **Approval History** section of the page provides information about the processing status and the approval flow.
- 5. The individual approvers will display in the **Actions** box once they are approved.

											inform	ıs
< Travel /	Authorization			Travel Authoriza	ation			*	Q	2	:	
	Projected Expenses (1	Line) 100.00 USD	Denied Expenses	0.00 USD								*
			Total Authorized Amo	unt 100.00 USD								
53	By checking this box, I ce	rtify these costs are reasonable	estimates and comply with expense polic	y.								
	Submit Travel Authorization	Withdraw Travel	Authorization Submitted On O	1/27/2022 Submitted By	ARLIN MONTERO							
Approv	val History											
Approv												
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	ARLIN MONTERD	Travel Liaison JCAQUIN BELLO	JOSEPH CONWAY	Multiple Approvers	(Pooled)	Central Finance EX Processor WALDO GARCIA						
Action		Role	Name		Date/Time	•						
Submittee	d	Employee	ARLIN	NONTERO	01/27/202	2 3:38:57AM						
Return to	Search Notify											
Return to	Noury											Ŧ

#### **Updating/Canceling and Deleting a Travel Authorization**

#### A Travel Authorization can be updated if:

- An incomplete authorization was saved and needs to be completed
- The Travel Authorization was sent back, and changes are required

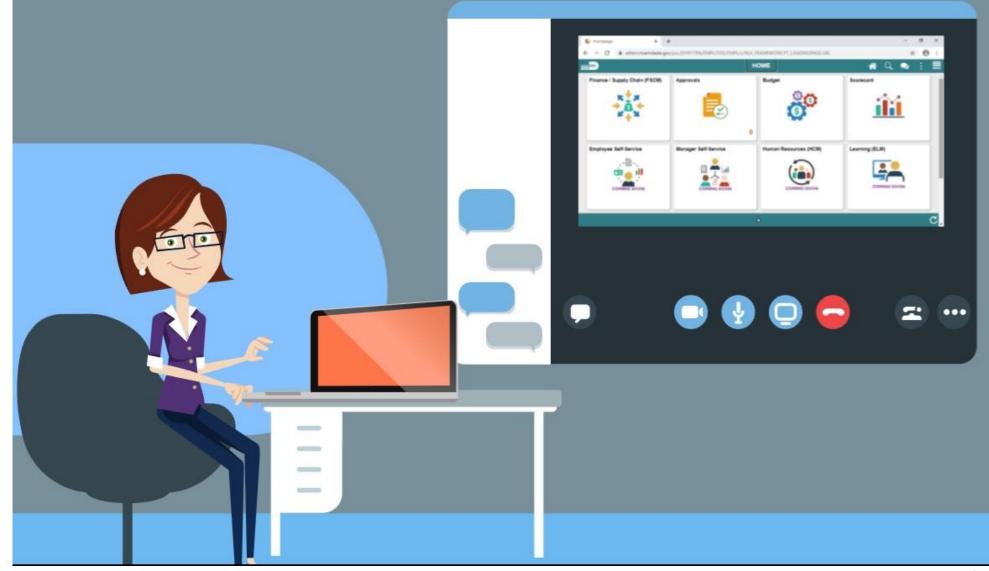
#### A Travel Authorization can be withdrawn if:

- It has not been approved and is not associated to an Expense Report
- For example, an authorization can be withdrawn if an employee's trip is cancelled after approval. Cancelled authorizations are not deleted from INFORMS and can still be viewed

#### A Travel Authorization can be deleted if it:

- Has not been **submitted**
- Has been withdrawn
- Was returned or denied by the approver(s)
- Deleted authorizations cannot be viewed

### Lesson 1: Activities and Exercises



48

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### Lesson 1: Lesson Summary

Now that you have completed the Create and Submit Travel Authorization lesson, you should be able to:

- Create and submit a travel authorization
  - $\odot$  View travel authorization status
  - $\odot$  Update a travel authorization
  - $\odot$  Cancel or delete a travel authorization

### Lesson 2: Travel Authorization Workflow Overview

At the conclusion of this lesson, you will be able to:

- Identify the Travel Authorization Workflow Overview
   OProcess
  - oApprove
  - $\circ$  Denied

 $\circ$  Push Back

• Demonstrate the steps in navigation for Travel authorization and its process

### Lesson 2: Travel Authorization Workflow Overview TRAVEL AUTHORIZATION BUSINESS PROCESS

Department Employee

Employee

The Employee is

Authorizations.

responsible for preparing

and submitting Travel

Department

**Department Travel** 

**Compliance Review** 

#### Travel Liaison

Department compliance role responsible for preparing/reviewing, and approving Travel Authorizations. Ensures that travel request adheres to County Travel Policy and Procedures Manual. Review/Approve Employee Travel Request



Supervisor

Employee's Direct (Epar) Supervisor responsible for Travel Authorization requests and Expense Reports approval. Review/Approve Department Travel Request



Department Director

Approver role responsible for reviewing/approving travel requests for the Department. Review/Approve Travel Request

Chiefs

Approver role

responsible for

travel request.

reviewing/approving

Review/Approve Department Group/International Travel Request



**Central Travel** 



#### Mayor

Approver role responsible for reviewing/approving travel requests for international and group

and legislative travel.

Central Travel and Expense Processor Central compliance role responsible for processing Travel Advance requests.

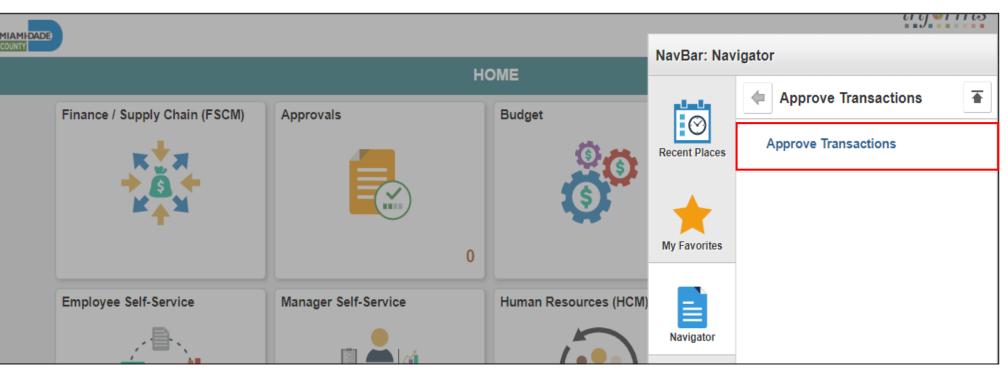
51

### Lesson 2: Key Terms

Term	Definition
Travel Authorization	Permission for work related travel, if the trip requires prior approval from a supervisor, administrator, or applicable department head.
Travel and Expenses	Uses standard permission list security and may be used for centralized or delegated entry of expense reports.

### Lesson 2: Travel Authorization Workflow Overview Travel Authorization Workflow Overview-Approve

1. Begin by navigating Menu > Navigator > Finance/Supply Chain > Travel and Expense > Approve Transactions > Approve Transactions



### **Travel Authorization Workflow Overview-Approve**

2. Select the **Travel Authorization** Tab to review and approve multiple travel authorizations.

Cmployee Self-Service				Approve Transa	actions			*
Overview Expens	e Reports	Reports Time Adjustme	ents Travel <u>A</u> u	thorizations <u>C</u> ash Advances <u>E</u>	rrors			
Search Pending Trans	sactions ⑦							
Change Sort Order	D							
5								
				Refresh Li	st			
Transactions to Approve								
₩							14	1-1 of 1 🗙 🕛 👘 View All
Transaction Type	Total Unit	Name	Employee ID	Vacation Combined with Trip	Date Submitted	Status	R	ole
	0.000			e.				
				Refresh Li	st			
Return to Approval List								
Employee Expense History								
Overview   Expense Repo	rts I Time Reports I	Time Adjustments   Trave	Authorizations   (	Cash Advances   Errors				

**Travel Authorization Workflow Overview-Approve** 

3. Select the **Description** or **Transaction ID** link to navigate to the **Travel Authorization Summary** page to review a summary of travel authorization expenses and select an approval action. Approvers who have authority to approve travel authorizations use this page.

MIAMIDADE												
< Overview Modify Approved Transactions												
Overview         Expense Reports         Time Reports         Time Adjustments         Travel Authorizations         Cash Advances												
Search Pending Transactions (9)												
Column Name Expression C Date Submitted V V	iteria		+ -									
Change Sort Order (1)												
			Refresh Li	ist								
ransactions to Approve ⑦												
Total Curr Budget Status	Name	Employee ID	Description	Transaction ID	Vacation Combined with Trip	Trip Date	Date Submitted	Status				
20.00 USD Valid	Montero, Arlin A	00079738	Taxi Drive for Seminar	000000053		10/29/2020	10/29/2020	Approved				
15.00 USD Not Budget Checked	Montero,Arlin A	00079738	Forensics	000000055		11/04/2020	11/04/2020	Approved				
					1							

**Travel Authorization Workflow Overview-Approve** 

4. Select the Accounting Defaults link to access page and view, add or modify line accounting distribution for the travel authorization.
Note: Only Travel Liaison will have access to modify accounting details.
All other approvers have View access only.

< Over	rview						Modify Ap	proved Transactions			
Accou	ing Summa	aults			Authorization ID	000000053					
%	*GL Unit		Fund	Dept	Grant	PC Bus Unit	Project	Activity	Source Type	Category	Subcategory
100.00	MDADE	Q	0	BU02010000 Q	Q	Q	٩	٩	Q	۹	٩
A OF User Defa		d Line									

**Travel Authorization Workflow Overview-Approve** 

5. Select OK to go back to the main Travel Authorization Summary.

< Over	view						Modify App	proved Transactions			
Δροτογά	e Travel A	uthori	zation								
	nting Def		24001								
Arlin Mont	tero				Authorization ID	000000053					
ccounfir	ng Summai	<b>rv</b>									
<b>■</b> , Q											
%	*GL Unit		Fund	Dept	Grant	PC Bus Unit	Project	Activity	Source Type	Category	Subcategory
100.00	MDADE	Q	Q	BU02010000 Q	Q	٩	٩	٩	Q	٩	
_	dd ChartFiel	a Line									
OK											

#### **Travel Authorization Workflow Overview-Approve**

6. Use the **More Options** list to navigate to different pages associated with this travel authorization

- Travel Authorization Details: Select to access the Travel Authorization Details page
- View Exception Comments: Select to access the View Exception Comments page

V Overv	iew						Modify Approve	ed Transactions		
Approve	Travel Author	rization								
Travel A	Authorization	Summary								
Arlin Monte	ero		Us	er Defaults						
General I	nformation									
	Descript	ion Taxi Drive	e for Seminar		Authorization II	000000053				
	Business Purpo	se Education	ı		Reference	•				
	Sta	tus Approved	l.							
	Date Fr	om 10/29/202	20	To 10/30/2020	Updated or		By MD_EX_DPT_	APPROVAL_BUDGET		
						12.14.30PW	Alester a			
						12:14:38PM Attachments	Notes			
						Attachments	Notes			
Accounting	) Defaults				More Option			GO	p	
					More Option	sChoose ar	n Action	GO	]	
		nses and still a	pprove or send b	pack the overall report.	More Option	Choose an	n Action	GO	]	
You can de		nses and still a	pprove or send b	pack the overall report.	More Option	ISChoose an Choose an Travel Autho	n Action	GO	]	
		nses and still a	pprove or send b	back the overall report.	More Option	ISChoose an Choose an Travel Autho	n Action n Action prization Details	GO	1-1 of	f 1
r′ou can de etails ा≣ Q			pprove or send b	back the overall report.	More Option	ISChoose an Choose an Travel Autho	n Action n Action prization Details	GO	1-1 of	f1 -
You can de etails		PC Business Unit	pprove or send b Project	ack the overall report.		ISChoose an Choose an Travel Autho	n Action n Action prization Details	GO	1-1 of	f1

**Travel Authorization Workflow Overview-Approve** 

7. Use the **Expense Detail** page to view the travel authorization request details.

Overview					Арр	prove Transac	tions
		Submitted for Approval 10/29/2020	To 10/30/2020	Updated or	10/29/2020 By 1:17:44AM Attachments	MD_EX_DPT_E Notes	MPLOYEE
				More Options	Choose an Action	~	GO
		nd still approve or send bi					1-14 of 14
Details IIII Q	Date		Currency	Attachments	Approve		1-14 of 14
Details		Amount	Tana -	Attachments Attachments	Approve	Sele	1-14 of 14
Expense Type Meals and Incidental	Date	<b>Amount</b> 20 10.0	Currency			Sele	
Details	Date 10/29/20:	Amount 20 10.0 20 10.0	Currency 0 USD	Attachments	-	Sele	

**Travel Authorization Workflow Overview-Approve** 

8. Uncheck the **Approve** option if an expense line is not approved, and a corresponding reason must be selected from the drop-down list box.

- Clear the **Approve** option if you do not approve the expense line
- The drop-down list box is displayed next to the Approve option
- Enter a comment in the Approval Detail section to provide detailed information

C Overview						Аррг	rove Transactions	
		Submitted for Ap 10/29/2020	oproval	To 10/30/2020	Updated on	10/29/2020 By 1:17:44AM Attachments	MD_EX_DPT_EMPLOYEE Notes	
					More OptionsCh	oose an Action	✓ 60	
You can deny individu	ial expenses ar	nd still approve or	send back	k the overall report.				
Details								1-14 of 14 V
III, Q	Date		Amount	Currency	Attachments	Approve		1-14 of 14 🗸
町 Q Expense Type	Date 10/29/202	A	Amount 10.00		Attachments Attachments	Approve	Select reason	1-14 of 14 🗸
Q Expense Type Meals and Incidental		<b>A</b> 20		USD			Select reason	1-14 of 14 🗸
Expense Type Meals and Incidental Meals and Incidental Meals and Incidental	10/29/20	20 20	10.00	USD	Attachments	-	Select reason	1-14 of 14 🗸

#### **Travel Authorization Workflow Overview-Approve**

9. You can navigate to the next expense line from this page.

- Select the Next in List button to advance to the next expense line.
- Select the **Previous in List** button to go back to the previous expense line.
- Select the **Return to Approvals List** link to return to the summary page

Action History			Approve Transactions
			4 1-1 of 1 🖤 👂
Role	Name	Action	Date/Time
Employee	MONTERO, ARLIN	Submitted	10/29/2020 1:17:44AM
Budget Checking is required before the Travel Aut	horization can be Approved. Please click on the Budget C et Checked	Options hyperlink.	
Budget Options			
Approve	Send Back Hold	Deny	

### **Travel Authorization Workflow Overview-Approve**

• The **Pending Actions** section displays the names of approvers who needs to review and approve the travel authorization.

Travel Authorizations			Approve Transactions
<ul> <li>Pending Actions</li> </ul>			
III Q			14 4 1-8 of 6 🛩 🕨
Role	Name	Action	Date/Time
Travel Liaison	BELLO, JOAQUIN NAPOLEON		
HR Supervisor	CONWAY, JOSEPH P		
Department Director	MANJARRES, KAREN Milena		
Deputy Mayor	RIZZO, MADELIN		
Department Director	(Pooled)		
Central Finance EX Processor	GARCIA, WALDO		

#### **Travel Authorization Workflow Overview-Approve**

• The Action History section displays the transaction submittal and approval activities that have occurred, as well as the approver's name and the date changes were made

Action History				4 1-1 of 1 🗸 👘
Role	Name		Action	Date/Time
mployee	MONTERO, ARL	LIN	Submitted	01/27/2022 3:38:57AM
▼ Comments				
Comments      Budget Checking completed. Report is real     Budget Status Vali     Budget Options				

#### Travel Authorization Workflow Overview-Approve

- Use the **Comments** field to enter relevant information regarding the travel authorization (i.e., If denied, provide an explanation as to why)
  - If you enter comments and send the travel authorization back to the employee, INFORMS displays comments when the employee modifies the travel authorization
     INFORMS does not display comments to the employee in view mode
- After employees resubmit travel authorizations, INFORMS displays comment history to all

approvers

		id i 1-1 c€ 1 🛩 i i iii
Name	Action	Date/Time
MONTERO, ARLIN	Submitted	01/27/2022 3:36:57AM
eady for Approval/Posting.		
	MONTERO,ARLIN	MONTERO,ARLIN Submitted

### **Travel Authorization Workflow Overview-Approve**

- After reviewing the Travel Authorization and Expense lines, the Travel
- Authorization can be approved, denied, or sent back.
  - OProceed to Step 10 to send the Travel Authorization back to the

employee.

○ Proceed to **Step 11** to deny the Travel Authorization.

• Proceed to Step 12 to approve the Travel Authorization.

Travel Authorization Workflow Overview-Approve

10. Select the **Send Back** button to return the travel authorization to the employee for correction or revision.

 This action changes the status to Pending. If you send the travel authorization back to the employee, you must also provide an explanation in

the Comments field.

mployee			
	MONTERO, ARLIN	Submitted	01/27/2022 3:36:57AM
Budget Checking completed. Report is ready	for Approval/Posting.		

**Travel Authorization Workflow Overview-Approve** 

11. Select the **Deny** button to deny the entire travel authorization and change the status to **Denied**.

C Overview				Approve Transactions
▼ Action History IIII Q				( ( 1.1°o/1 ♥ ) ))
Role	Name		Action	Date/Time
Employee	MONTERO, AR	LIN	Submitted	01/27/2022 3:38:57AM
Comments      Budget Checking completed. Report is ready for App Budget Status Valid Budget Options	roval/Posting.			
Approve	nd Back	Hold	Deny	Save Changes
Return to Approval List Ne	d in List	Previous in List		

• If you deny the request, you must also provide an explanation in the **Comments** field. INFORMS does not route denied travel authorizations to subsequent approvers.

### **Travel Authorization Workflow Overview-Approve**

12. Select the **Approve** button to approve the travel authorization. The status changes to Approved. INFORMS automatically enters the approver's name and user ID.

Role	Name	Action	Date/Time	
Employee	MONTERO, ARLIN	Submitted	01/27/2022 3:36:57AM	
<u> </u>				

**Budget Check Travel Authorization Note**: If you use budget checking, INFORMS deactivates the **Approve** button if determine the travel authorization request needs to be budget-checked prior to approval

### 13. Select Budget Option button.

- Select Budget Check
- Select OK

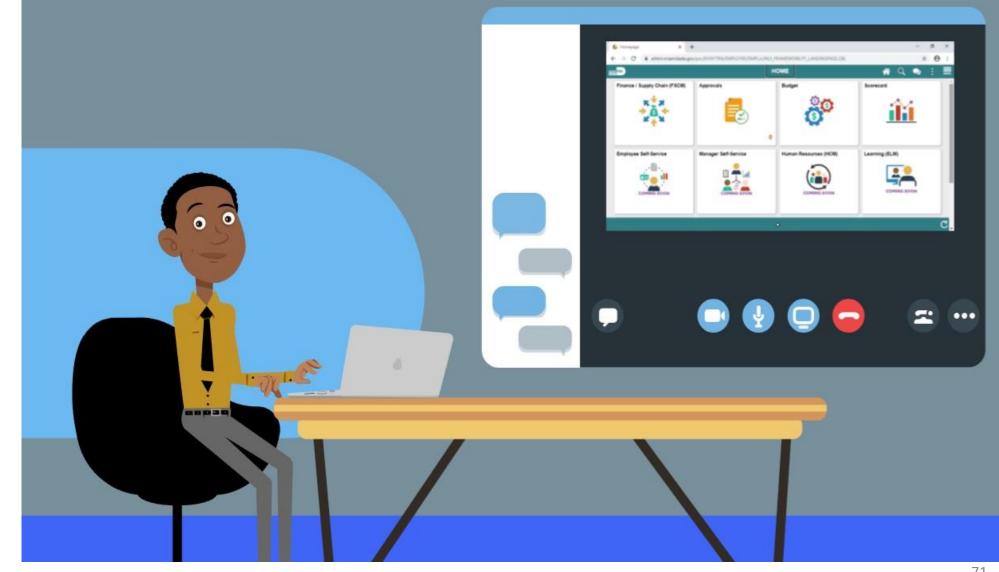
Approve	Send Back Hold	Deny	Save Changes
	Commitment (	Control	>
			Hel
Commitment	t Control Details		
\	Source Transaction Type	Travel Authorization	
	Budget Checking Header Status	Valid	
	Commitment Control Amount Type	Encumbrance	
	Commitment Control Tran ID	0000008602	
	Commitment Control Tran Date	01/27/2022 Override Transaction	
Budget C	() heck		
Go to Transac	tion Exceptions	Go To Activity Log	
ОК	Cancel		
OK	Cancel		

### **Budget Check Travel Authorization**

14. Use the **Save Confirmation** page to review a summary of the travel authorization before confirming the submission. Select the **OK** button.

	Save Confirmation			×
Approve Travel Authorization Submit Confirmation	f.			Hel
ARLIN MONTERO	Authorization ID 000000081			
Travel Authorization Totals Total 100.00 USD Less Non- 0.00 USD Approved		Total Authorized	100.00 USD	
This report will be approved.				

### Lesson 2: Activities and Exercises



71

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### Lesson 2: Lesson Summary

Now that you have completed the Travel Authorization Workflow Overview lesson, you should be able to:

- Identify the Travel Authorization Workflow Overview
  - $\circ$  Approve



### $\circ \textbf{Push back}$

 Demonstrate the steps in navigation for Travel authorization and its process

#### **Objectives/goals of lesson**

• Modify a Travel Authorization which was sent back

## **TRAVEL AUTHORIZATION BUSINESS PROCESS**

Department Employee

#### Department Employee

The Employee is responsible for preparing and submitting Travel Authorizations.

**Department Travel Compliance Review** 



#### **Travel Liaison**

Department compliance role responsible for preparing/reviewing, and approving Travel Authorizations. Ensures that travel request adheres to County Travel Policy and Procedures Manual

**Review/Approve** Employee Travel Request



Supervisor

Employee's Direct (Epar) Supervisor responsible for Travel Authorization requests and Expense Reports approval.

**Review/Approve** Department Travel Request



Department Director

Approver role responsible for reviewing/approving travel requests for the Department.

**Review/Approve** Travel Request

Chiefs

Approver role responsible for reviewing/approving travel request.

**Review/Approve** Department Group/International **Travel Request** 

**Central Travel** Advance Review and Process



#### Mayor

Approver role responsible for reviewing/approving travel requests for international and group and legislative travel.



Central compliance role responsible for processing Travel Advance requests.

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74

# Lesson 3: Key Terms

Term	Definition
Send Back	The Send Back button allows users to return the travel authorization to the employee for correction or revision.
<b>Travel Authorization</b>	Permission for work related travel, if the trip requires prior approval from a supervisor, administrator, or applicable department head.
Travel and Expenses	uses standard permission list security and may be used for centralized or delegated entry of expense reports.

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## Modify a Travel Authorization which was sent back by approver

1. Navigate to: Menu > Navigator > Finance/Supply Chain > Employee Self-Service > Travel and Expenses > Travel Authorizations > Create/Modify

MIAMIDADS		informs
	Employee Self-Service	NavBar: Navigator
Approvals	Travel and Expenses	Travel Authorizations
		Recent Places Create/Modify
		Print
	0	My Favoritee Print Authorization
		Navigator
		Delete
		Classic Home
	•	

76

## Modify a Travel Authorization which was sent back by approver

#### 2. Select Find an Existing Value and Select Search.

			iŋ	ferms
< HOME	Travel Authorization	<b>☆</b> (	Q	
Travel Authorization Enter any information you have and click Search. Leave fields blank for a list of all values.	Enter your search term		New Windo	N [ Help
Find an Existing Value         Add a New Value				
▼ Search Criteria				
Search by: Empl ID   begins with 000				
Search Advanced Search				
Find an Existing Value   Add a New Value				
-				
			77	

## Modify a Travel Authorization which was sent back by approver

3. Select a **Pending** Authorization that was sent back by the approver.

Employee Self-Service	Modify Travel Authorization	ń	l Q	2	MENU
odify Travel Authorization		New Window		Personalize	Page 🔺
RLIN MONTERO ⑦ Sent Back For Revision By: BELLO, JOAQUIN NAPOLEON Update the deb	alla	ActionsChoose an Action 🗸 GO			
*Business Purpose Education   *Description learn  Vacation Combined with Trip	Default Location     Rio de Janeiro     Q       *Date From     10/16/2020     *Date To     10/17/2020     ************************************	Authorization ID 000000046 Pending Reference Q			
Projected Expenses ⑦ Expand All   Collapse All Add:   梦 Quick-Fill		Totals (1 Line) 30.00 USD			
*Date *Expense Type 10/16/2020	Description *Payment Type Check	✓ Amount Currency USD + -			
Accounting Details ⑦					- 1

#### Modify a Travel Authorization which was sent back by approver

4. Review the Travel Authorization for Comments.

									inform
C Employee Self-Service			M	lodify Travel Authorization				<u>ه</u> ک	
							New Window	Help	Personalize Page
Modify Travel Authorization						🔛 Save for Later   🔛 Sum	mary and Submi	t	
ARLIN MONTERO (?)			ר		Actions	sChoose an Action	✓ G0		
	BELLO, JOAQUIN NAP	DLEON Update the details							
*Business Purpose		~		de Janeiro Q	1	0000000046 Pending	Q,		
*Description	Vacation Combined	ath Tain	*Date From 10/1		Reference		ų		
	Vacation Combined	with Trip	<i>0</i> +	Attachments					
		View Approv	ver Comment	S	×				
					Usia				
					Help				
Approver's Com	nents								
Name BELL	.O, JOAQUIN N	IAPOLEON							
Action Sent	Back For Revis	sion							
Date/Time 11/04	/2020 11:19:17	7AM							
Comment Upda	te the details								
Return									
( Contraction of the second se									

#### Modify a Travel Authorization which was sent back by approver

5. If comments are addressed an no further action is needed, Select the **Summary and Submit**.

Employee Self-Service				Modify Travel Auth	horization				*	Q	2	
								New	Window		Persona	lize Pa
odify Travel Authorizatio	on						Save for Later	Summary an	nd Submit	1		
RLIN MONTERO						Action	-	~	GO			
ent Back For Revision By:	BELLO, JOAQUIN NAPOLEON	Update the details										
*Business Purpose	Education	*	Default Location	Rio de Janeiro	Q	Authorization ID	0000000046 Pending					
*Description	learn		*Date From	10/16/2020 Tit *Date To	0 10/17/2020	Reference		Q				
ojected Expenses 🧿	Vacation Combined with Trip			8+ Attachments								
	Add:   # Quick-Fill			<i>ở</i> ₄ Attachments		Totals (1	1 Line) 30.00 U	SD				
opand All   Collapse All			Description		*Payment Type		1 Line) 30.00 U *Amount Currency					
*Date	Add:   🦸 Quick-Fill	~	Description travel	Attachments	*Payment Type Check	Totals (1	i cirej	sD + -				
*Date 11	Add:   \$ Quick-Fill Expense Type Luggage	~					*Amount Currency					
*Date *Date *Billing Type	Add:   # Quick-Fill Expense Type Luggage	~					*Amount Currency					
*Date *Date *Billing Type	Add:   \$ Quick-Fill Expense Type Luggage	~					*Amount Currency					
*Date *1 10/16/2020 ****	Add:   # Quick-Fill Expense Type Luggage	~					*Amount Currency 30.00 USD					

### Modify a Travel Authorization which was sent back by approver

# 6. Check the box. Select the **Submit** button to show the Confirmation pop-up window.

( Employee Self-Service		Modify Travel Authorization		🐔 Q 🝳 :
odify Travel Authorizatio	n		New Wind	
ARLIN MONTERO			ActionsChoose an Action	GO
*Business Purpose *Description	Education   Ieam Vacation Combined with Trip	Default Location     Rio de Janeiro     Q       *Date From     10/16/2020     *Date To     10/17/2020       Reference     Q	Authorization ID 000000046 Pending Created 10/16/2020 ARLIN MONTERO Last Updated 11/04/2020 JOAQUIN BELLO	
Totals (?)	View Printable Version	Notes	🚱 Attachments	
Projected Expense	es (1 Line) 30.00 USD	Denied Expenses 0.00 USD		
		Total Authorized Amount 30.00 USD		
	, I certify these costs are reasonable estimate	and comply with expense policy.		
Submit Travel Authoriza	ation			

#### Modify a Travel Authorization which was sent back by approver

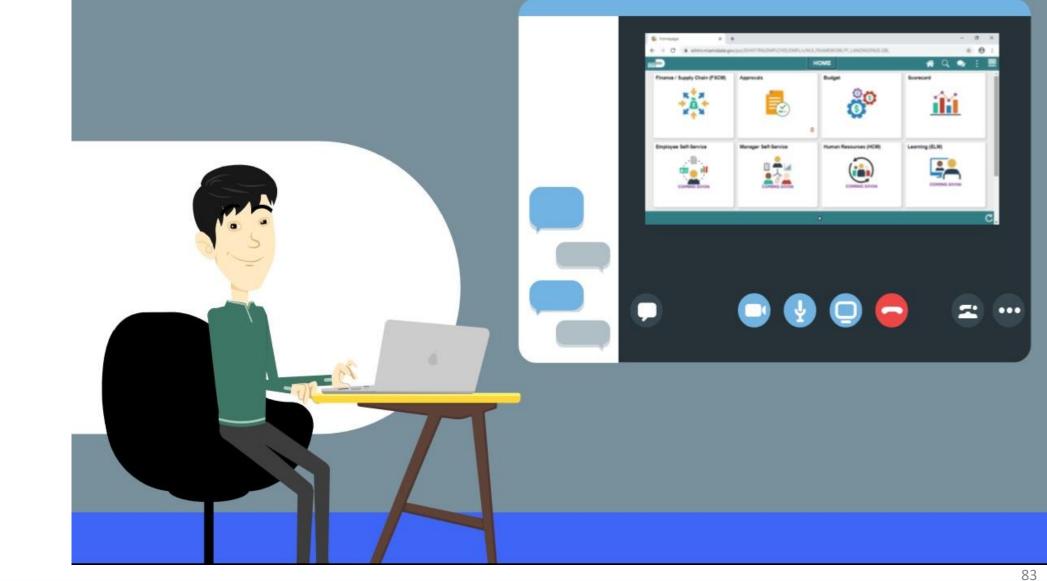
7. Select OK.

**Note**: Travel Authorization page is displayed and submitted for approval. Authorization ID has been assigned

HANN DADE			informs
		Create Travel Authorization	A Q 🧶 ; 🚍
Create Travel Authorization		Travel Auth Submit Confirm	New Window   Help * Personalize Page A
ARLIN MONTERO		Create Travel Authorization Submit Confirmation	lotion Y GO
*Business Purpose Me *Description tes		ARLIN MONTERO	
	Vacation Combined with Trip	Totals ⑦	
Totals 🕥	View Printable Version	Total Authorized Amount 10.00 USD	
Projected Expenses (1	1 Line) 10.00 USD	Cancel	
By checking this box, I o	pertify these costs are reasonable e	stimates and somply with expense pointy	
Submit Travel Authorizatio	n		

82

## Lesson 3: Activities and Exercises



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## Lesson 3: Lesson Summary

Now that you have completed the Maintain Travel Authorization lesson, you should be able to:

• Modify a Travel Authorization which was sent back by approver

## Module 3: Course Summary

#### **Module Topics**

**Course Content Summary** 

Additional Training and Job Aids

Course Summary

# **Course Content Summary**

• Congratulations on completing the Travel Authorization. You now

understand:

- Create and submit Travel Authorization Overview
- Travel Authorization Workflow Overview (process, approve, deny, push back, etc.)
- Maintain Travel Authorization Overview

For more information on INFORMS, please visit <a href="https://www.miamidade.gov/informs">www.miamidade.gov/informs</a>



# Additional Training and Job Aids

If you have further questions about any of the topics presented in this course, use the following resources:

User Productivity Kits

- Create and Submit Travel Authorization Overview
- Viewing Travel Authorization status
- Travel Authorization Workflow Overview for Approving
- Travel Authorization Workflow Overview for Denying
- Travel Authorization Workflow Overview for Send Back
- Modify Travel Authorization Sent Back By Approver

For additional information, be sure to visit: www.miamidade.gov/informs



Congratulations on successfully completing the Travel Authorization course!

FIN 214: Travel & Expense: Travel Authorization