

Course ID: BI 022

Course: HCM Reporting Capabilities (View Only)



Ground Rules



Be on time



Attendance



Turn off your cell phones when in class



Take breaks as needed



Participate actively in class; refrain from email and internet use



Feel free to ask questions



Course Overview

Course Description	This course provides a comprehensive review of INFORMS Business
	Intelligence.

This course consists of the following modules:

- Module 1: Course Introduction
- Module 2: INFORMS BI Processes
 - o INFORMS BI Basics
 - Dashboards and Reports
- Module 3: Course Summary



Course Overview, Continued

Training Audiences	 Central HR User Recruitment User Time and Labor User
Prerequisites	 ERP 101 – Overview of ERP ERP 102 – INFORMS Navigation, Reporting, and Online Help
Other related Courses	• N/A
Estimated Duration	• 4 Hours



Module 1: Course Introduction

Module Topics

Course Administration and Logistics

Learning Objectives

Roles and Responsibilities

Navigation

Purpose and Benefits of Analytics

Introduction to Demonstrations, Activities, and Exercises



Course Administration and Logistics



To receive credit for completing this course, Users must record your attendance at the beginning and end of clas



Please turn off your cell phones and refrain from checking email and the Internet while in class



Actively participate in class



Take Breaks at scheduled times



Ask questions; this is your time to learn



Be back from Breaks on time



Learning Objectives

- Understand the purpose of INFORMS Business Intelligence
- Use the Global Header
- Understand the functionality of a dashboard and a report
- Understand prompts and use prompt capabilities to filter report data
- Understand drilldowns and guided navigation between dashboard pages
- Understand available report features
- Understand the different report and graph types
- Manipulate report columns on a dashboard
- Use different export options



Roles and Responsibilities

The roles and responsibilities associated with INFORMS BI:

Role	Responsibilities
Time and Labor User	The Time and Labor User is responsible for reviewing Time and Labor dashboard reports.
Recruitment User	The Recruitment User is responsible for reviewing Recruitment dashboard reports.
Central HR User	The Central HR User is responsible for reviewing Human Resources dashboard reports for all BU's.



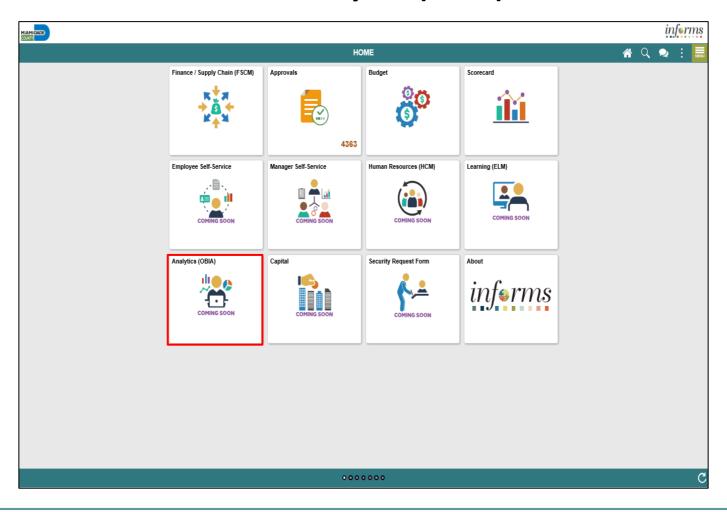
Navigation

Please note the dashboards and reports viewable in INFORMS Business Intelligence depend on the permissions assigned to the employee. The navigations in this training are examples; not all employees in INFORMS BI will have access to both Recruitment and Time and Labor subject areas.



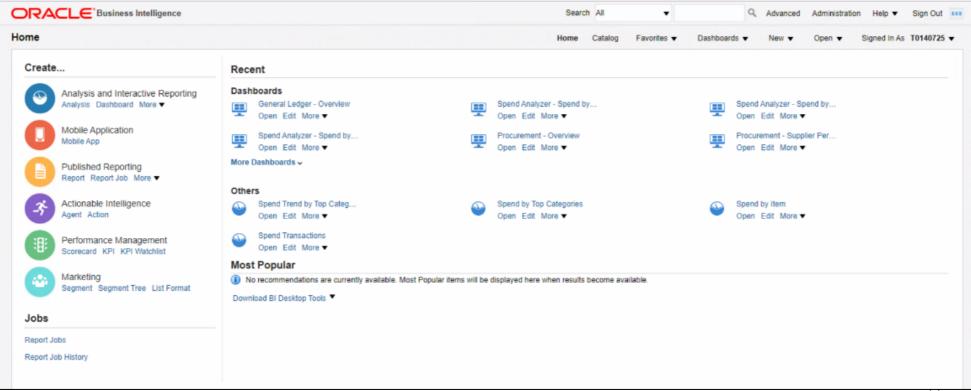
Navigation Continued...

1. Login to the INFORMS and select Analytics (OBIA) from the home landing page.



Navigation Continued...

2. After selecting Analytics (OBIA), the INFORMS Business Intelligence home page will open. From the screen pictured below, navigate to dashboards and reports.

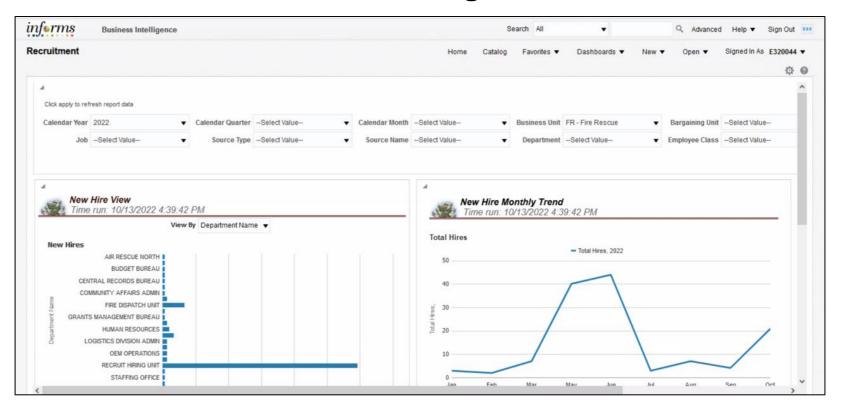




Navigation: Financials

The Recruitment Dashboard contains the following tabs:

Overview



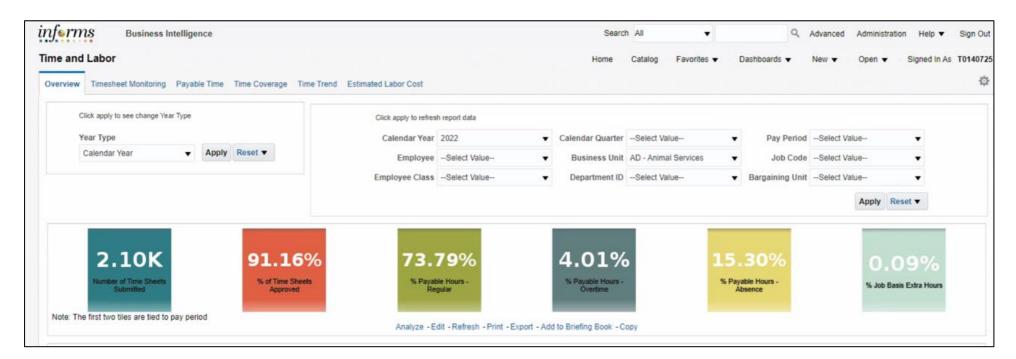
Navigation: Financials, Continued...

The **Time and Labor** Dashboard contains the following tabs:

Overview

- Time Trend
- Timesheet Monitoring
 Estimated Labor Cost

Time Coverage





Purpose and Benefits to Analytics

OBIA (Oracle Business Intelligence Applications)

- INFORMS BI is a multi-purpose interactive dashboard and reporting tool that utilizes OBIA.
- It allows users to create reports by dragging and dropping columns from pre-defined subject areas.
- Report and Dashboard creation does not require coding and can be done using a web interface.
- OBIA is a package that is installed on top of the INFORMS BI solution to provide standardized ERP reporting.
- It provides a set of delivered Dashboards and Reports based on the functional areas an organization is implementing within their ERP system.
- Oracle provides the ETL and Metadata mapping logic to simplify the data transfer and reporting process. Similar reporting would take much longer if it were entirely custom from the ground up.

What Business Intelligence is NOT

- Detail transactional reports. This type of reporting is found within INFORMS queries and reports.
- Real time reporting. OBIA is updated on a nightly basis any transactions created and posted during the day will not be available until the next day.



Introduction to Activities and Exercises

• You will take part in two types of hands-on learning throughout this course.



Training Activities



Training Exercises



Module 1: Course Introduction Summary

Module Topics

Course Administration and Logistics

Learning Objectives

Roles and Responsibilities

Navigation

Purpose and Benefits of Analytics

Introduction to Demonstrations, Activities, and Exercises



Module 2: INFORMS BI Process

Module Topics

Module Introduction

Lesson 1: INFORMS BI Basics

Lesson 2: Dashboards and Reports

Lesson 1: INFORMS Basics

At the conclusion of this lesson, you will be able to:

- Understand the purpose of INFORMS Business Intelligence
- Use the Global Header
- Understand the functionality of a dashboard and a report



Lesson 1: Key Terms

Term	Definition
Dashboard	A structure that organizes analytical content (e.g., reports, links, visualizations). The content on a Dashboard is usually displayed as a report targeted to users.
Global Header	A list of links at the top of INFORMS BI that is always available as you work. It allows easy access to INFORMS BI functionality. For example, Home page, access dashboards, open objects (such as analyses and dashboard prompts), and so on, are displayed.
INFORMS Business Intelligence (BI)	A tool created using OBIA (Oracle Business Intelligence Applications). It focuses on easy access to information to improve information sharing across a wide range of audiences through self-service reporting and analysis. It is made up of Dashboards and Reports with analytical content.
OBIA (Oracle Business Intelligence Applications)	The technology behind the INFORMS BI Solution.
Report	An analysis displayed as a table or graphic based on a data set.
Dashboard	A structure that organizes analytical content (e.g., reports, links, visualizations). The content on a Dashboard is usually displayed as a report targeted to users.



Lesson 1: INFORMS BI Basics

INFORMS Business Intelligence is a tool that:

- Provides easy access to information across a wide range of audiences through self-service reporting and analysis (Recruitment and Time and Labor).
- Empowers executive, managerial, and select Department operational staff to make data driven, fact-based decisions using Key Performance Indicators (KPIs) focused on outcomes.
- Provides transparent access to data.

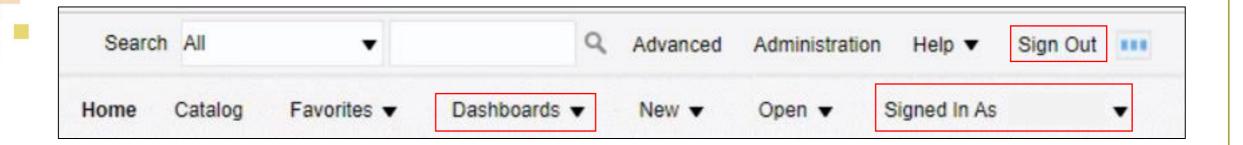


- This training teaches the navigation and general use of the INFORMS BI Solution.
- For more information about INFORMS BI, see additional training materials on the INFORMS website.
- There is typically a one-day interval between the time the data is posted in INFORMS and the time the data is posted in INFORMS BI.
- INFORMS BI will grow and expand to include more reports and subject areas.



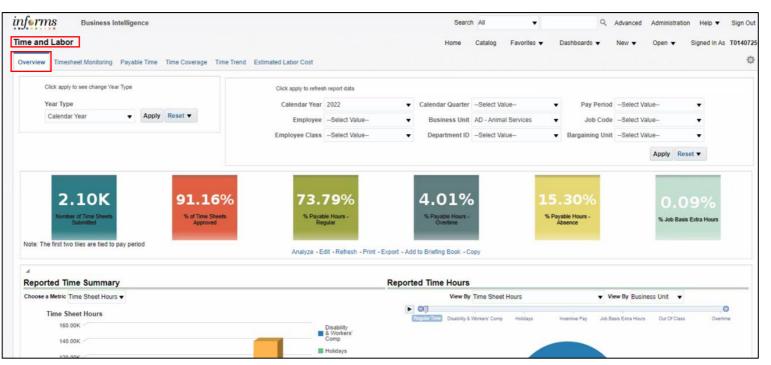
Once logged in, the **Global Header** provides quick access to commonly used functions:

- Dashboards
- Signed In As
- Sign Out





- A Dashboard is a structure that organizes analytical content.
- The content on a Dashboard Page is usually displayed as one or more reports.
- Navigate to INFORMS > Analytics (OBIA) > Dashboards > Financials > General Ledger



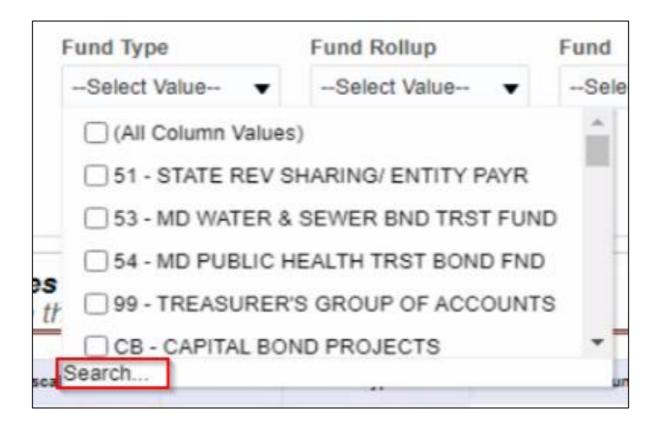


The **Prompts** at the top of each dashboard can filter through the required reports.

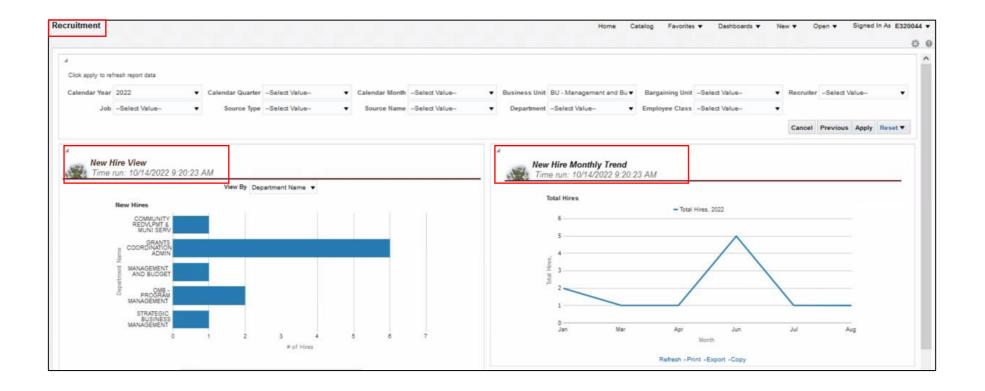
Note: Prompts vary based on the dashboard selection.



Use the **Search** option within each prompt to drilldown further search results.



A **Report** is an analysis displayed as a table or visualization based on a data set. There can be multiple reports placed on one **Dashboard Page**.

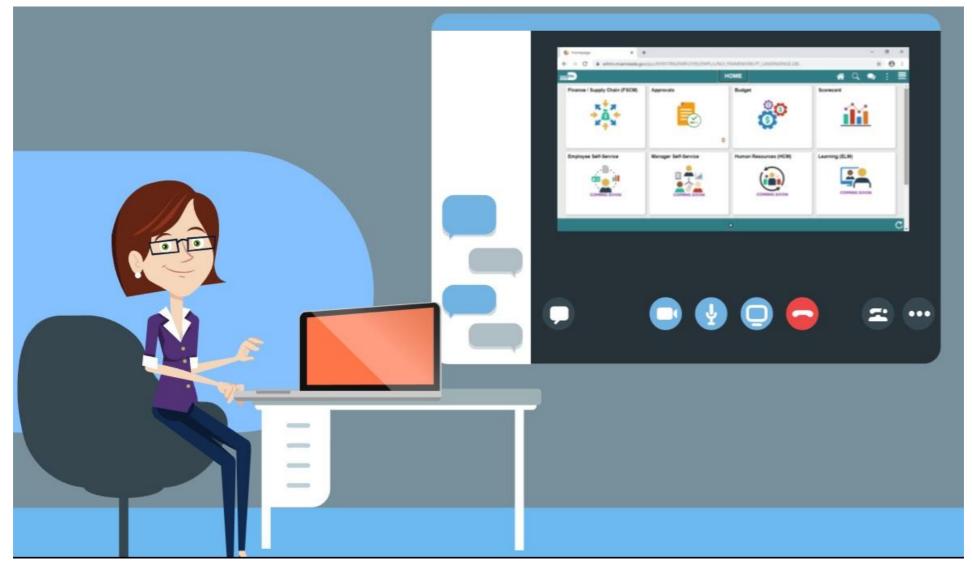


If a Report returns **No Results**, this means there is no data that matches the prompt criteria.

Try expanding the prompt values to include a bigger dataset in order to see results within the Report.



Lesson 1: Demonstrations and Activities



Lesson 1: Lesson Summary

Having completed the INFORMS BI Basics lesson, you now know:

- The INFORMS BI Solution is a tool used to provide transparent and easy access to INFORMS information across a wide range of audiences through self-service reporting and analysis.
- The Global Header allows easy access to important links.
- INFORMS BI is made up of Dashboards and Reports. Each Dashboard will have at least one Report.



Lesson 2: Dashboards and Reports

At the conclusion of this lesson, you will be able to:

- Understand prompts and use prompt capabilities to filter report data
- Understand drilldowns and guided navigation between dashboard pages
- Understand available report features
- Understand the different report and graph types
- Manipulate report columns on a dashboard
- Use different export options



Lesson 2: Key Terms

Term	Definition
Graph	A type of visualization that displays numeric information visually, making it easier to understand large quantities of data. There are different kinds of graphs, such as: Bar (Vertical, Horizontal, Stacked), Line, Area, Pie, Line-Bar, Time Series Line, Scatter, Bubble, Radar.
Guided Navigation	A feature that allows navigating to another report with prompt values automatically enabled that correspond to the original report navigation hyperlink.
Pie Chart	A type of visualization that shows data sets as dollar amounts or percentages of a whole. Pie charts are useful for comparing parts of a whole, such as expenditures by fund, program, or account.
Prompt	A tool that allows you to filter the dashboard to smaller increments of data. Once a prompt is applied, the report for that dashboard will reflect the newly queried selections.
Slider	An interactive selector at the top of certain graph views. It allows the user to select the data which will be displayed in the graph. Users can select or click and drag to move between the different options.



Lesson 2: Key Terms, Continued...

Term	Definition
Subject Area	A logical grouping of similar content and information.
Table	A visual representation of data organized by rows and columns.
View Selector	A drop-down list used to select a specific view of the results from among the saved views.
Visualization	A graph or chart on a report. They include graphs, pie charts, gauges, funnels, performance tiles, and map views.



Lesson 2: Dashboards and Reports

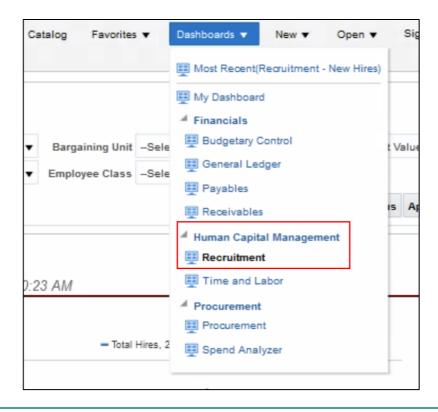
- The **Dashboards** button allows movement from one subject area to another to view different Reports.
- Dashboards are organized by subject areas; a logical grouping of similar content and information.



Lesson 2: Dashboards and Reports, Cont'd...

A list of all the available subject area Dashboards can be found under the **Dashboards** link on the Global Header.

Navigate to INFORMS > Analytics (OBIA) > Dashboards



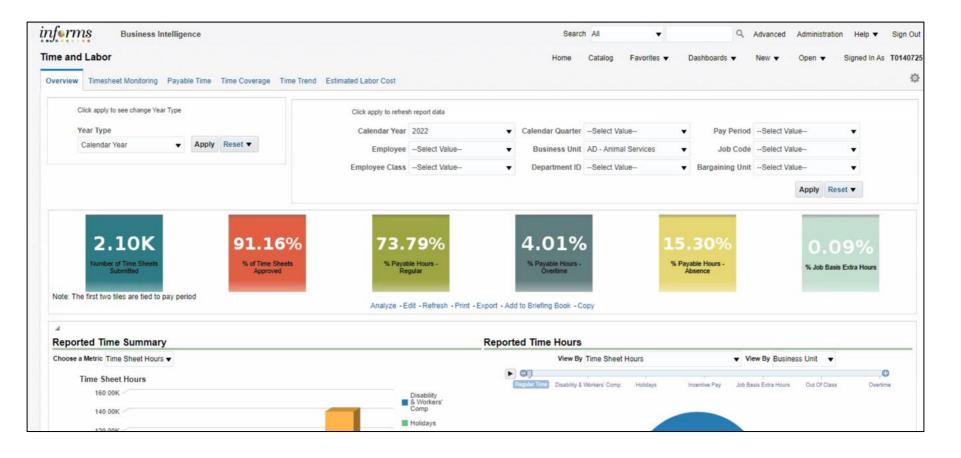


Lesson 2: Dashboards and Reports, Cont'd...

- Once a subject area is selected from the drop-down list, the Report(s)
 on the first Dashboard of that subject area will run based upon
 predefined prompt values.
- Navigate between the Dashboard pages within the subject area by selecting on the individual tabs. Each Dashboard page (tab) will then display the corresponding Reports.

Lesson 2: Dashboards and Reports, Cont'd...

Navigate to INFORMS > Analytics (OBIA) > Dashboards > Human Capital Management > Time and Labor:

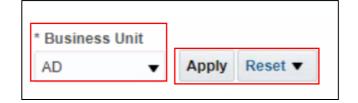


- Dashboards automatically open on the Overview Tab.
- Tabs navigate to the other subject areas within the Dashboard.
- Most Reports can be accessed through a Dashboard page, which is the primary navigation method in INFORMS BI.





An asterisk (*) indicates that the prompt is a required field. After selecting prompt values, click the **Apply** button to run the report.



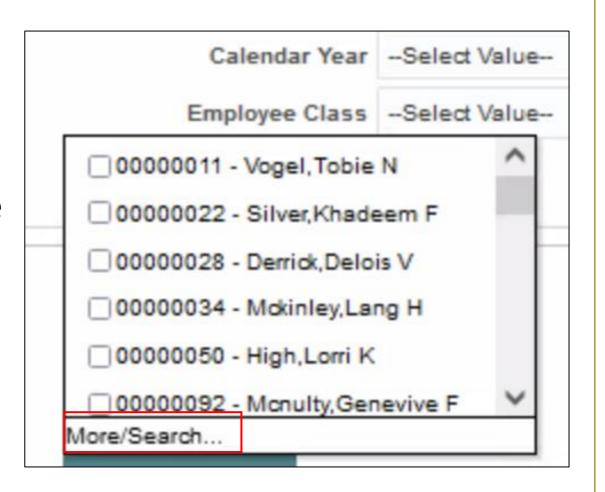
The **Reset** button provides three options:

- Reset to last applied values
- Reset to default values
- Clear All



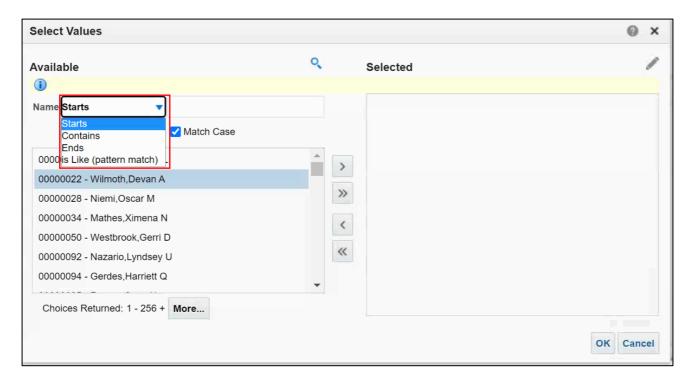


- INFORMS BI has an automatic search feature that reduces the number of prompt values as a value is typed.
- Use the More/Search feature if the exact value is not known or to choose more than one value.

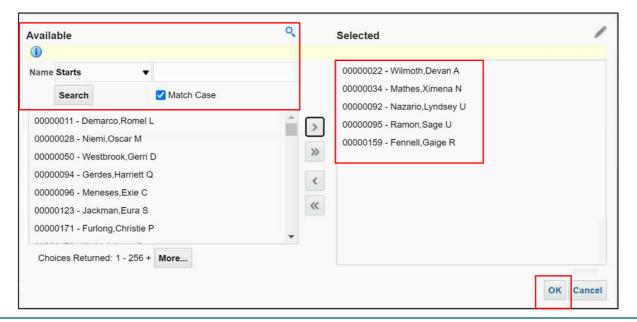




- Once the Search button has been selected, the Select Values window shown below displays.
- Select the type of search: Starts, Contains, Ends, is Like (pattern match).



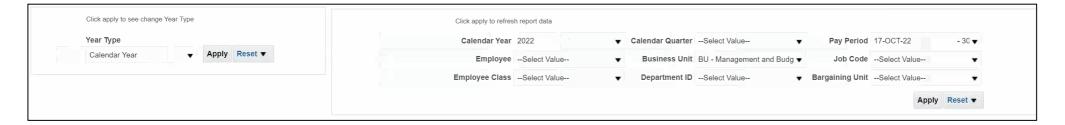
- After a search type is chosen, enter the search criteria.
- Move the selected items to the Selected box via the Move or Move
 All arrows.
- Select **OK** to finish, the selected items appears in the prompt field.





Prompts

- Available at the top of each Dashboard page.
- Allow to filter the Dashboard to smaller increments of data.
- Once applied, the Report for that Dashboard will reflect the newly queried selections.
- Many Dashboard pages default prompt values. However, these defaults can be changed.





• Constrained Prompts limit all other prompt values. For example, if a Calendar Year is used as a constrained prompt, the Calendar Quarter and Pay Period prompt only shows Calendar Quarter and Pay Period for that Calendar Year. A prompt selection may not display because a previously constrained prompt value eliminated it as a choice.

Wasa Wasa	1			
Year Type	Calendar Year 2022	▼ Calendar QuarterSelect Value	▼ Pay Period	17-OCT-22 - 30 ▼
Calendar Year ▼ Apply Reset ▼	EmployeeSelect Value	▼ Business Unit BU - Management and	d Budg ▼ Job Code	Select Value
	Employee ClassSelect Value	▼ Department IDSelect Value	▼ Bargaining Unit	Select Value
				Apply Reset ▼



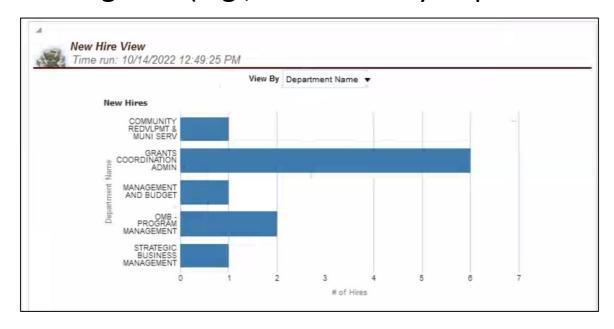
- INFORMS BI Reports can be displayed as tables, visualizations, or a combination of the two.
- Visualizations available in INFORMS BI include:
 - Table
 - Slider
 - Graph
 - Pie Chart



• **Table** displays results in a visual representation of data organized by rows and columns.

Year Name	Quarter Name	Month Name	Time Sheet Period Name	Employee Number	Employee Name	Supervisor Name	Position Name	Employee Class Name	Department Number	Department Name	Location Name	Time Entry Subcategory Name	Time Entry Name	Time Entry Code	Time Sheet Hours	Payable Hours
2022			05-SEP-22 - 18-SEP-22	00006259	Plank, Jermaine R	Olay Tomas	Ast Dir Omb	Exempt	BU06010000	GRANTS COORDINATION		Regular Time	REG	REG	21.00	21.00
		18-SEP-22							ADMIN	ST		WH	WRKHM	51.00	51.00	
				00013451	Looney, Vania J	Lavenir	SENIOR BUSINESS ANALYST	Exempt	BU04010000	BOND PROGRAM MONITORING	111 NW 1ST ST	Regular Time	REG	REG	52.00	52.00
						Shoop	ANALYST			MONITORING			WH	WRKHM	20.00	20.00
				00013570	Luck, Itzayana G	Thao Lasalle	PROGRAM COORDINATOR OMB	Exempt	BU05010000	MPPA	111 NW 1ST ST	Regular Time	REG	REG	56.00	56.00
													WH	WRKHM	8.00	8.00
				00015898	Edmonds,Telma D	Harmony Frederick	ACCOUNTANT 1	Exempt	BU06010000	GRANTS COORDINATION ADMIN	111 NW 1ST ST	Regular Time	WH	WRKHM	61.00	61.00
				00019796	Fonseca,Treasa Z	Kimberley Seger	CONTRACTS OFFICER	Exempt	BU06010000	GRANTS COORDINATION ADMIN	111 NW 1ST ST	Regular Time	WH	WRKHM	56.00	56.00
				00024134	Mcnamara, Juandrea	Ahmad	SPEC PROJECTS	Exempt	BU06030000	OGC FED GRANTS	111 NW 1ST ST	Regular Time	REG	REG	3.50	3.50
					V	Frazier	ADMINISTRATOR 1			ADMIN			WH	WRKHM	68.50	68.50
				00026873	Weinstein, Doreatha X	Lavenir	OMB COORDINATOR	Exempt	BU02010000	MANAGEMENT AND BUDGET	111 NW 1ST ST	Regular Time	REG	REG	48.00	48.00
						Shoop							WH	WRKHM	24.00	24.00
				00027177	Moncrief,Bassem Y	Dayna Densmore	ERP BUSINESS ANALYST 2	Exempt	BU07010000	STRATEGIC BUSINESS MANAGEMENT	OTV South Floor 21	Regular Time	WH	WRKHM	63.00	63.00
				00032324	Guzman,Leif C	Harmony Frederick	ACCOUNTANT 2	Exempt	BU06010000	GRANTS COORDINATION ADMIN	111 NW 1ST ST	Regular Time	WH	WRKHM	56.00	56.00
				00032564	Falcon,Russell V	Elta Luster	SPC PROJECTS ADMINISTRATOR 1	Exempt	BU06010000	GRANTS COORDINATION ADMIN	111 NW 1ST ST	Regular Time	WH	WRKHM	64.00	64.00

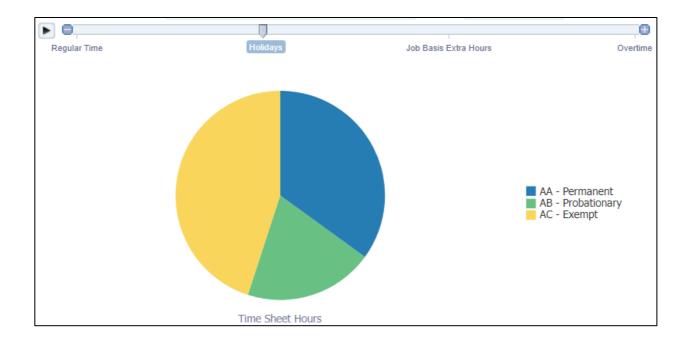
- **Graph** displays numeric information visually, which makes it easier to understand large quantities of data.
 - Graphs are used most often and usually reveal trends or show quantities associated with categories (e.g., New Hires by Department Name).



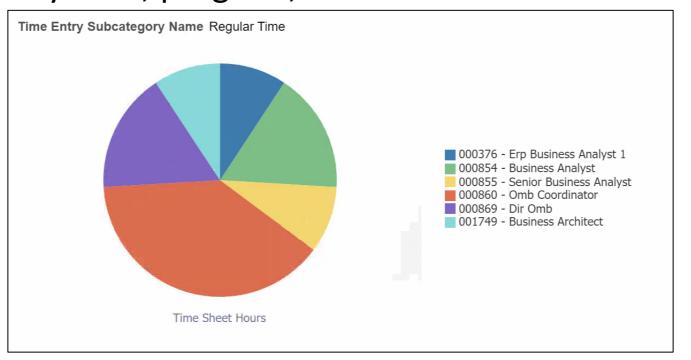


• **Slider** is an interactive selector at the top of certain graph views. It allows the user to select the data which will be displayed in the graph. Users can select or click and drag to move between the different

options.



• **Pie Chart** shows data sets as dollar amounts or percentages of a whole. Pie charts are useful for comparing parts of a whole, such as expenditures by fund, program, or account.





INFORMS BI has different types of views when analyzing a report.

In this report visualizations, we will see the different views available

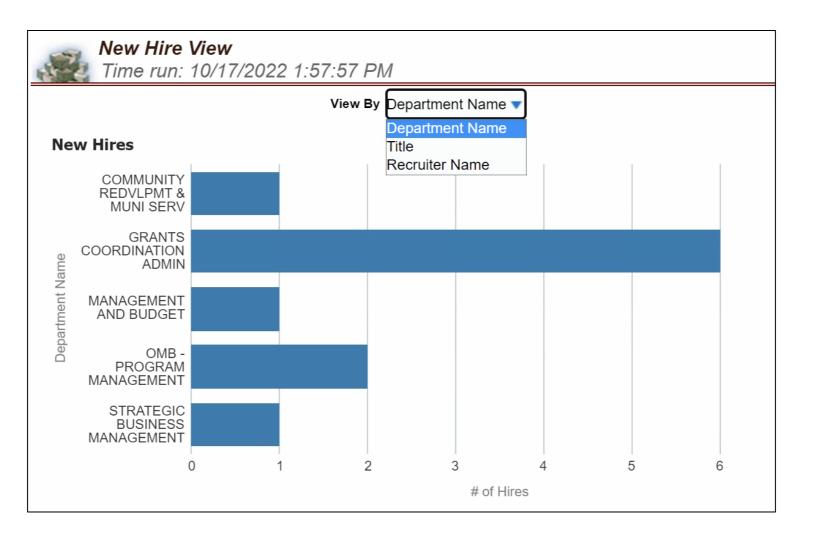
employees can select from to narrow down their results.

Navigate to INFORMS > Analytics (OBIA) > Dashboards > Human

Capital Management > Recruitment > New Hire View

 View Selector is a drop-down list to select a specific view of the results.



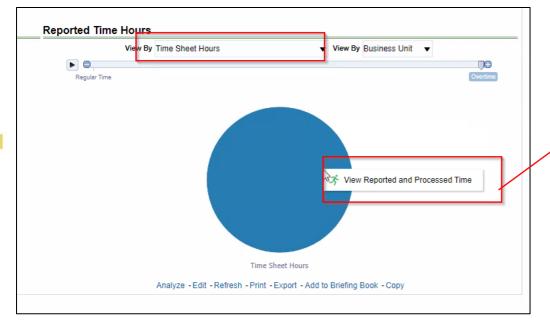




• **Year Type**: a drop-down list containing Year Type values. Select Year Type prompt and select Apply to see additional prompt values.

informs Business Intelligence		Search	All ▼	Q	Advanced Administration	n Help ▼ Sign Out
Time and Labor	G	Home C	Catalog Favorites ▼	Dashboards ▼	New ▼ Open ▼	Signed In As T0140725
Overview Timesheet Monitoring Payable Time Time Coverage Time Trend Es	stimated Labor Cost					Ф
Click apply to see change Year Type	Click apply to refresh report data					
Year Type	Calendar Year 2022 ▼	Calendar Quarter	Select Value	▼ Pay Period	Select Value	•
Calendar Year ▼ Apply Reset ▼	EmployeeSelect Value ▼	Business Unit A	D - Animal Services	▼ Job Code	Select Value	•
	Employee Class Select Value ▼	Department ID -	Select Value	▼ Bargaining Unit	Select Value	•
					Apply Re	set ▼

- Guided Navigation allows movement from one Report to another.
- A hyperlink signifies that it is possible to use this data to navigate to another Dashboard or Report.

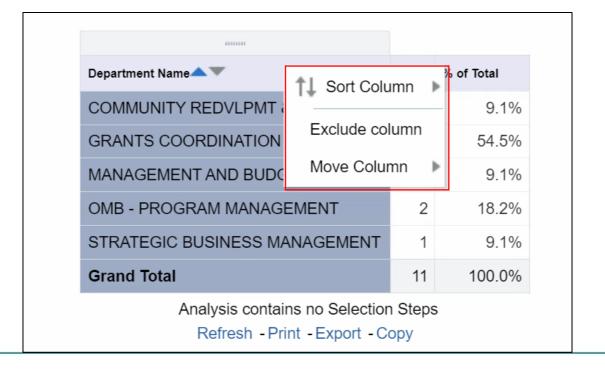




- The columns in tables and pivot tables can be rearranged.
- Modify a table by right-clicking on a column header
- The following options display, depending on the column properties:
 - Sort Column
 - Exclude Column
 - Include Column
 - Move Column

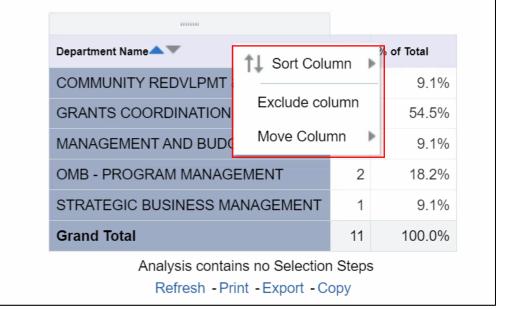


- Sort Column: Provides options for sorting the selected column.
- Exclude column: Excludes the column from the table completely. The data will no longer be broken out by this column header.



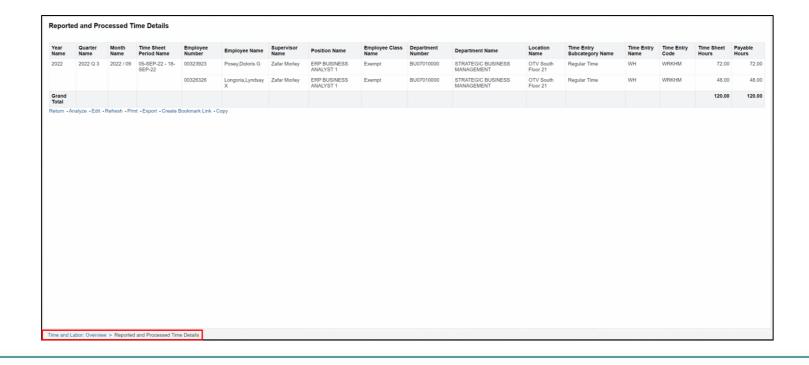


- Include column: Lists the columns available to add into the table.
- Move Column: Allows to manipulate the data and move a particular column to see the data in a different way.
 - A column may be moved in the following ways: Left, Right, To Prompts, and To
 Sections. Employees can drag the columns to the desire location.





- Breadcrumbs identify the employee's current location in INFORMS BI.
- Breadcrumbs are active links that can be used to navigate back through to the original starting point.





- Use the **Return** button on a report page to display the original Report or the previous page of the report.
- Select on the Return button at the bottom of the page to view the previous page of the Reported and Processed Time Details report.

Reporte	d and Pro	cessed Ti	ime Details													
Year Name	Quarter Name	Month Name	Time Sheet Period Name	Employee Number	Employee Name	Supervisor Name	Position Name	Employee Class Name	Department Number	Department Name	Location Name	Time Entry Subcategory Name	Time Entry Name	Time Entry Code	Time Sheet Hours	Payable Hours
2022	2022 Q 3	2022 / 09	05-SEP-22 - 18- SEP-22	00323923	Posey,Doloris G	Zafar Morley	ERP BUSINESS ANALYST 1	Exempt	BU07010000	STRATEGIC BUSINESS MANAGEMENT	OTV South Floor 21	Regular Time	WH	WRKHM	72.00	72.00
				00326326	Longoria,Lyndsay X	Zafar Morley	ERP BUSINESS ANALYST 1	Exempt	BU07010000	STRATEGIC BUSINESS MANAGEMENT	OTV South Floor 21	Regular Time	WH	WRKHM	48.00	48.00
Grand Total															120.00	120.00



In INFORMS BI, the defaulted rows of data depend on the table or pivot table. Employees can page through the table by using the arrow icons at the bottom of each report:

- Returns to the beginning of the table
- **Up** a page
- **Down** a page
- Displays maximum (500) rows per page



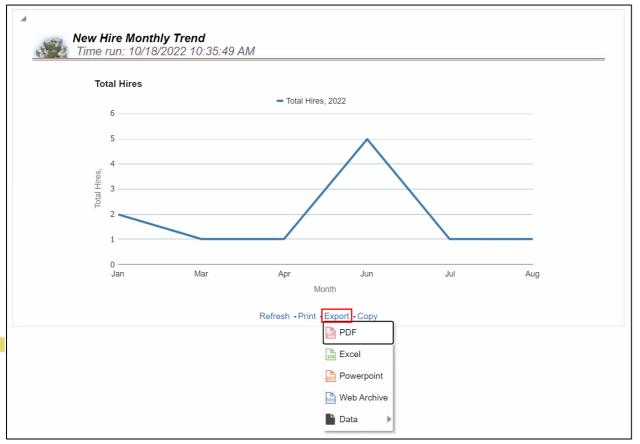


At the bottom of each Report, there is the ability to **Export** data from that specific Report.

Export

- PDF
- Excel
- PowerPoint
- Web Archive
- Data (CSV, Tab Delimited, or XML)



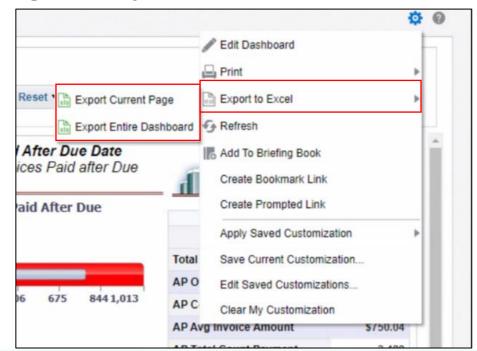


Note: Exporting data to a CSV file opens the file in Excel, which can then be saved as an Excel file. Printing more than ten (10) rows of data at a time when selecting PDF will result in only the rows that are presently showing on the dashboard being printed.

To export a current Dashboard page or all Dashboard pages to Excel.

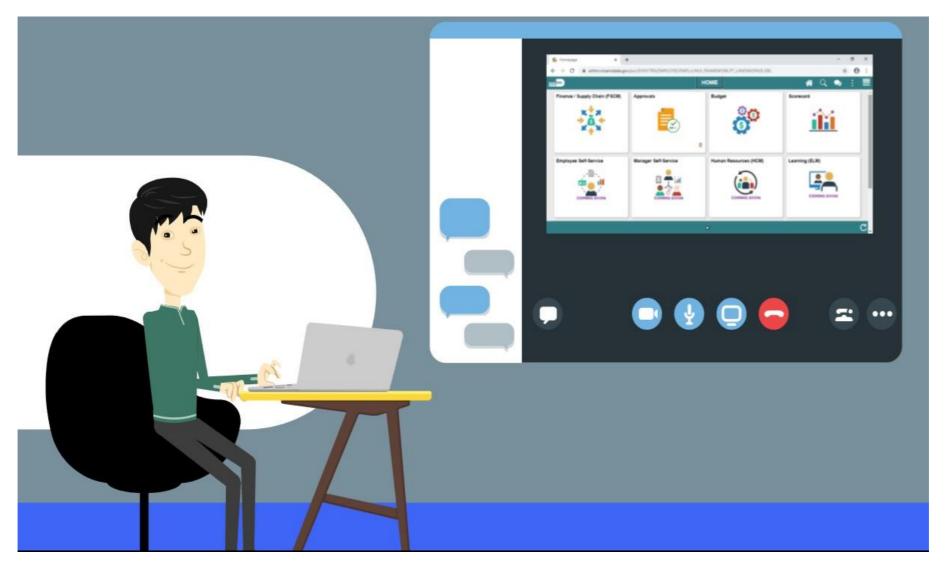
- 1. Select on the Page Options button in the upper right corner of the Dashboard
- 2. Select Export to Excel
- 3. Select either Export Current Page or Export Entire Dashboard

Note: The maximum export file size is 100,000 rows of data. Export to Excel will only print what is displayed on the Dashboard at that moment.





Lesson 2: Activities and Exercises



Lesson 2: Lesson Summary

Having completed the Dashboard and Reports lesson, you now know:

- To navigate through INFORMS BI, use the Dashboards link on the Global Header. Use the tabs within each Dashboard to navigate from one Dashboard page to another.
- Prompts are used on each Dashboard page to filter the data into smaller increments.
- Report tables have many features that allow sorting, rearranging columns, and modifying the way the table displays the data.
- There are many different types of report graphics that are used to display data.
- There are different ways to print and export individual reports within INFORMS BI. It is possible to print a whole Dashboard page with multiple Reports.



Finding Help

INFORMS BI Solution technology (OBIA) is best optimized when used with:

- Microsoft Edge 40*
- Microsoft Internet Explorer 11*
- Google Chrome 84+
- Mozilla Firefox 79+
- Apple Safari 9*
- Apple Safari 10*



Course Content Summary

Congratulations on completing the Reporting Capabilities (View Only) Course. You now understand:

- The purpose of INFORMS BI
- How to use the Global Header
- How to access and use dashboards and reports
- Prompts and how to use prompt capabilities to filter report data
- Drilldowns and guided navigation between dashboard pages
- Available report features
- Various report and graph types
- How to manipulate report columns
- How to use different print and export options

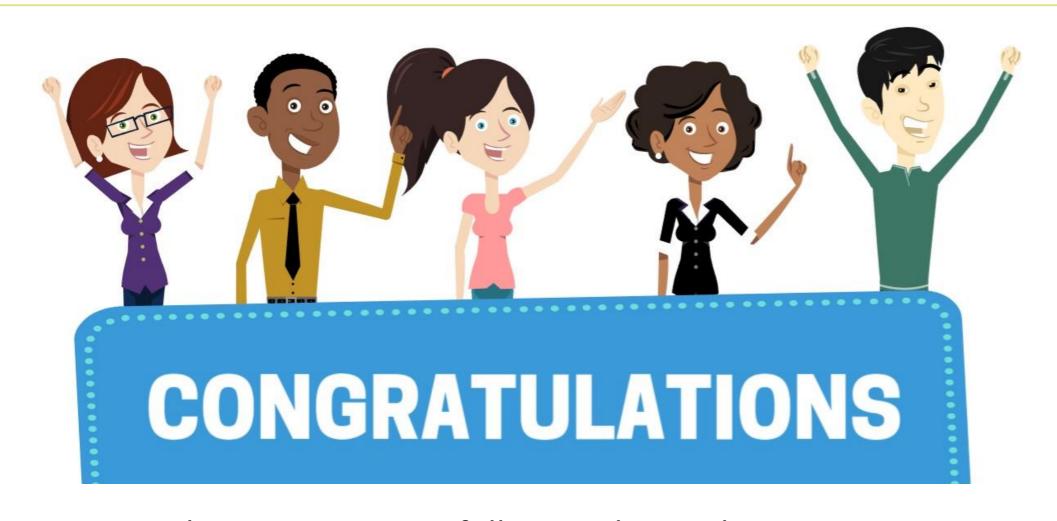
For more information on INFORMS, please visit www.miamidade.gov/informs



Additional Training and Job Aids

- For additional information, be sure to visit: www.miamidade.gov/informs
- User Productivity Kits (Available on the INFORMS Training Webpage):
 - Use Search within Prompts
 - Export a Report





Congratulations on successfully completing the HCM Reporting Capabilities (View Only) Course!

BI 022 – HCM Reporting Capabilities (View Only)

