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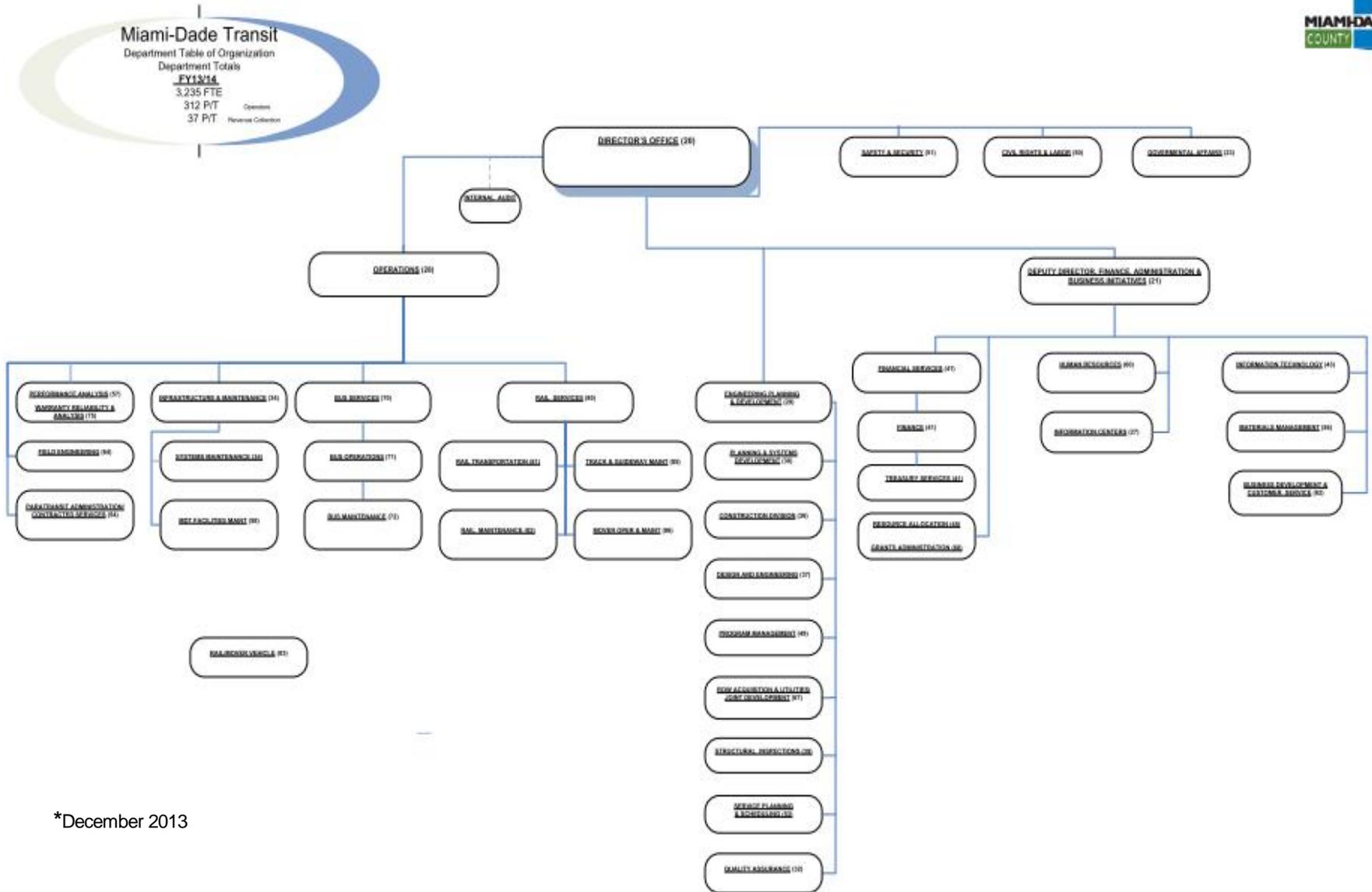
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A.1 MIAMI-DADE TRANSIT TABLE OF ORGANIZATION

MDT Table of Organization



*December 2013

A.2 SERVICE CHARACTERISTICS (DECEMBER 2013)

MDT METROBUS ROUTE HEADWAYS (December 2013)						
ROUTE	PEAK (AM/PM)	OFF-PEAK (Midday)	EVENING (at 8 pm)	OVER NIGHT	SATURDAY	SUNDAY
BRANCHES						
1	30	40	n/a	n/a	40	40
2						
NW 2 Avenue / NW 79 Street	20	20	30	n/a	20	30
163rd Street Mall	60	60	60	n/a	n/a	n/a
3	18	18	30	60	15	20
6	60	60	n/a	n/a	60	60
7						
East of NW 44 Avenue	15	20	30	n/a	20	20
MIA Metrorail Station	30	40	60	n/a	40	40
Dolphin Mall	30	40	60	n/a	40	40
8						
East of SW 57 Avenue	10	15	20	n/a	15	20
East of SW 82 Avenue	15	15	20	n/a	15	20
Westchester	30	30	20	n/a	15	20
FIU via SW 8 Street	30	30	n/a	n/a	n/a	n/a
FIU via Coral Way	30	30	20	n/a	n/a	n/a
9						
163rd Street Mall	12	30	30	n/a	30	30
Aventura Mall	24	30	60	n/a	30	30
10	30	30	30	n/a	30	30
11						
East of 79 Avenue	7½	12	20	60	12	15
Mall of the Americas	15	24	40	60	24	30
FIU-University Park Campus	15	24	40	60	24	30
12	30	30	45	n/a	40	40
16	18	30	30	n/a	24	30
17						
Vizcaya	30	30	60	n/a	30	30
South of NW 95 Street & north of W. Flagler Street	15	30	60	n/a	30	30
NW 7 Avenue/105 Street	30	n/a	n/a	n/a	n/a	n/a
Norwood	30	30	60	n/a	30	30
19	24	24	40	n/a	n/a	n/a
21	30	30	60	n/a	40	40
22						
North of West Flagler Street	15	30	60	n/a	30	30
Coconut Grove Station	30	60	60	n/a	60	60
24						
Westchester	20	20	30	n/a	30	30
FIU-University Park Campus	40	40	30	n/a	60	60
SW 137 Avenue/26 Street	40	40	60	n/a	60	60
SW 147 Avenue/26 Street	40	n/a	n/a	n/a	n/a	n/a
27						
South of 183 Street	15	15	30	60	20	30
Calder via NW 27 Avenue	30	30	60	n/a	40	60
Calder via NW 37 Avenue	30	30	60	60	40	60
29	50	50	n/a	n/a	n/a	n/a
31 (Busway Local)	15	30	40	n/a	30	30
32	24	30	60	n/a	40	60
33	30	30	60	n/a	30	30
34 (Busway Flyer)	7½	n/a	n/a	n/a	n/a	n/a
35	30	30	35	n/a	60	60
36						
East of NW 57 Avenue	20	30	20	n/a	30	30
Doral Center	20	60	40	n/a	60	60
Miami Springs Circle	60	60	60	n/a	60	60
Dolphin Mall	60	60	40	n/a	n/a	n/a
37	30	30	30	n/a	30	30
38 (Busway MAX)	12	15	15	60	15	20

MDT METROBUS ROUTE HEADWAYS (December 2013 - continued)						
ROUTE	PEAK (AM/PM)	OFF-PEAK (Midday)	EVENING (at 8 pm)	OVER NIGHT	SATURDAY	SUNDAY
BRANCHES						
40						
East of SW 127 Avenue	15	30	40	n/a	60	60
SW 8 Street/SW 129 Avenue	30	60	45	n/a	n/a	n/a
Miller Drive/SW 152 Avenue	30	60	45	n/a	60	60
42						
MIA Metrorail Station	20	30	60	n/a	40	60
Miami Springs Circle	40	60	n/a	n/a	n/a	n/a
Opa-locka Tri-Rail Station	40	60	n/a	n/a	40	60
46 (Liberty City Connection)	45	n/a	n/a	n/a	n/a	n/a
48	60	60	n/a	n/a	n/a	n/a
51 (Flagler MAX)	15	30	30	n/a	n/a	n/a
52	30	45	60	n/a	45	60
54						
Hialeah Gardens	25	30	30	n/a	30	40
Miami Gardens Drive/NW 87 Avenue	50	60	n/a	n/a	n/a	n/a
56	40	60	n/a	n/a	n/a	n/a
57	40	60	n/a	n/a	n/a	n/a
62						
Dr. Martin Luther King, Jr. Station	12	20	30	n/a	20	30
Hialeah	30	40	30	n/a	20	30
Miami Beach	30	n/a	n/a	n/a	n/a	n/a
70						
South Dade Government Center	30	60	60	n/a	60	60
Saga Bay	n/a	n/a	n/a	n/a	60	60
71	30	60	45	n/a	60	60
72						
East of SW 137 Avenue	30	30	30	n/a	60	60
Miller Square	60	60	60	n/a	60	60
SW 162 Avenue/Kendall Drive	60	60	n/a	n/a	60	60
73	30	40	60	n/a	60	60
75	30	30	60	n/a	45	60
77						
South of NW 183 Street	7½	12	30	n/a	15	30
NW 199 Street	15	24	30	n/a	30	60
79 (79 Street MAX)	24	n/a	n/a	n/a	n/a	n/a
87						
Koger Center	30	45	60	n/a	45	60
Palmetto Station	30	45	60	n/a	n/a	n/a
88	20	30	30	n/a	24	30
93 (Biscayne MAX)	15	30	n/a	n/a	n/a	n/a
95	5	n/a	n/a	n/a	n/a	n/a
99						
East of NW 47 Avenue	30	30	40	n/a	40	40
Miami Lakes	60	60	60	n/a	40	40
101 (Route A)	24	48	40	n/a	45	45
102 (Route B)						
East of Harbor Drive	8	30	30	n/a	30	30
Cape Florida State Park	8	60	30	n/a	60	60
Mashta Drive	60	60	n/a	n/a	60	60
103 (Route C)	20	20	30	n/a	20	30
104	25	45	60	n/a	60	60
105 (Route E)	30	45	30	n/a	50	50
107 (Route G)	30	30	60	n/a	30	30
108 (Route H)	25	25	40	n/a	30	30
110 (Route J)	20	30	30	n/a	30	30
112 (Route L)						
Northside Station	12	12	20	60	15	20
Amtrak Station	24	24	60	n/a	sel	sel
Hialeah Station	24	24	20	n/a	30	40

MDT METROBUS ROUTE HEADWAYS (December 2013 - continued)

ROUTE	PEAK (AM/PM)	OFF-PEAK (Midday)	EVENING (at 8 pm)	OVER NIGHT	SATURDAY	SUNDAY
BRANCHES						
113 (Route M)	45	60	60	n/a	60	60
115 (Mid-North Beach Connection CW)	45	45	n/a	n/a	60	60
117 (Mid-North Beach Connection CCW)	45	45	60	n/a	60	60
119 (Route S)	12	12	12	60	15	15
120 (Beach MAX)						
South of Collins Avenue/Haulover Park Entrance	12	12	30	n/a	15	30
Haulover Park Marina	24	24	n/a	n/a	30	n/a
Aventura Mall	24	24	30	n/a	30	30
123 (South Beach Local)	20	13	20	n/a	13	13
132 (Tri-Rail Doral Shuttle)	80	n/a	n/a	n/a	n/a	n/a
133 (Tri-Rail Airport Shuttle)	20	60	30	n/a	100	100
135						
East of LeJeune Road	30	30	30	n/a	60	60
Hialeah Station	60	60	60	n/a	60	60
Miami Lakes	60	60	60	n/a	n/a	n/a
136	45	n/a	n/a	n/a	n/a	n/a
137 (West Dade Connection)	30	45	60	n/a	40	45
150 (Miami Beach Airport Flyer)	30	30	30	n/a	30	30
183						
East of NW 57 Avenue	12	20	20	n/a	20	24
Miami Gardens Drive/NW 87 Avenue	24	40	40	n/a	40	48
195 (I-95 Dade-Broward Express)	15	n/a	n/a	n/a	n/a	n/a
200 (Cutler Bay Local)	50	50	n/a	n/a	n/a	n/a
202 (Little Haiti Connection)						
West of NW 5 Avenue	60	45	n/a	n/a	60	60
Biscayne Plaza	n/a	45	n/a	n/a	n/a	n/a
204 (Killian KAT)	7½	n/a	30	n/a	n/a	n/a
207 (Little Havana Connection CW)	15	20	20	n/a	20	20
208 (Little Havana Connection CCW)	15	20	20	n/a	20	20
211 (Overtown Circulator)	45	45	n/a	n/a	n/a	n/a
212 (Sweetwater Circulator)	n/a	30	n/a	n/a	n/a	n/a
238 (East-West Connection)	45	60	n/a	n/a	60	60
243 (Seaport Connection)	30	n/a	n/a	n/a	n/a	n/a
246 (Night Owl)	n/a	n/a	n/a	60	60ovn	60ovn
249 (Coconut Grove Circulator)	18	18	20	n/a	25	25
252 (Coral Reef MAX)						
East of SW 117 Avenue	20	60	50	n/a	60	60
Zoo Miami	20	60	n/a	n/a	60	60
Country Walk	20	60	50	n/a	60	60
SW 162 Avenue	30	n/a	n/a	n/a	60	60
254 (Brownsville Circulator)	n/a	30	n/a	n/a	n/a	n/a
267 (Ludlam Limited)	25	n/a	n/a	n/a	n/a	n/a
272 (Sunset KAT)	15	n/a	n/a	n/a	n/a	n/a
277 (7 Avenue MAX)	18	n/a	n/a	n/a	n/a	n/a
286 (North Pointe Circulator)	48	48	n/a	n/a	48	n/a
287 (Saga Bay MAX)	30	n/a	n/a	n/a	n/a	n/a
288 (Kendall Cruiser)	12	n/a	n/a	n/a	n/a	n/a
297 (27th Avenue Enhanced Bus)	15	30	n/a	n/a	n/a	n/a
344	60	60	n/a	n/a	n/a	n/a
500 (Midnight Owl)	n/a	n/a	n/a	60	60ovn	60ovn

Notes:

- 1) Gray shaded cells are branches to routes
- 2) n/a = no service available or not applicable
- 3) sel = selected trips only
- 4) ovn = overnight service only

A.3 MUNICIPAL TRANSIT SERVICES

Municipal Transit Services



Municipality	Service Operator	Website Address
Aventura	Contractor	http://www.cityofaventura.com/index.aspx?page=121
Bal Harbour Village	Contractor	http://www.balharbourgov.com/how-do-i/access-the-bal-harbour-express-bus
Bay Harbor Islands	Contractor	http://www.bayharborislands.org/content.aspx?id=29
Biscayne Park	N/A	
Coral Gables	Contractor	http://www.coralgables.com/index.aspx?page=3
Cutler Bay	Miami-Dade Transit	http://www.cutlerbay
Doral	Contractor	http://www.cityofdoral.com/index.php?option=com_content&view=article&id=149&Itemid=339
El Portal	N/A	
Florida City	N/A	
Golden Beach	N/A	
Hialeah	Contractor	http://www.hialeahfl.gov/index.php?option=com_content&view=article&id=141&Itemid=409&lang=en
Hialeah Gardens	ILA with Hialeah	http://cityofhialeahgardens.com/cohg2/index.php?option=com_content&view=article&id=63&Itemid=1
Homestead	Contractor	http://www.cityofhomestead.com/index.aspx?id=106
Indian Creek Village	N/A	
Key Biscayne	N/A	
Medley	Municipality	http://www.townofmedley.com/socialservices.p
Miami	Contractor	http://www.miamigov.com/trolley/
Miami Beach	Miami-Dade Transit and Contractor planned for 2014	http://www.miamibeachfl.gov/
Miami Gardens	Planned for 2015	http://www.miamigardens-fl.gov/
Miami Lakes	Contractor	http://miamilakes-fl.gov/index.php?option=com_content&view=article&id=65&Itemid=410
Miami Shores	Contractor	http://www.miamishoresvillage.com/miami-shores-village/shores-shuttle-information.html
Miami Springs	Contractor	http://www.miamisprings-fl.gov/community/ride-free-bee-shuttle
North Bay Village	Municipality	http://www.nbvillage.com/Pages/NorthBayFL_WebDocs/Minibus
North Miami	Contractor	http://www.northmiamifl.gov/Departments/publicworks/transportation.aspx
North Miami Beach	Municipality	http://www.citynmb.com/index.asp?Type=BLIST&SEC=48AC2614-6884-4BA4-83C3-
Opa Locka	Contractor	http://opalockafl.gov/index.aspx?id=239
Palmetto Bay	Contractor	http://www.palmettobay-fl.gov/content/ibus-bus-circulator
Pinecrest	Contractor	http://www.pinecrest-
South Miami	N/A	
Sunny Isles Beach	Municipality	http://www.sibfl.net/main_transportation/
Surfside	Contractor	http://www.townofsurfsidefl.gov/Pages/SurfsideFL_Clerk/SurfsideEL_PDocs/SurfsideFL_CompPlan/TransportationElement.pdf
Sweetwater	Municipality	http://cityofsweetwater.fl.gov/transit.html
Virginia Gardens	ILA with Miami Springs	http://www.virginigardens-fl.gov/
West Miami	Municipality	http://www.cityofwestmiamifl.com/public-works-transportation.html

Note: ILA = Interlocal Agreement

Legend:

Total 34 municipalities

Existing municipal service	26
Future municipal service	1
No current or planned service	7

A.4 PUBLIC INVOLVEMENT PLAN



**TRANSIT DEVELOPMENT PLAN MAJOR UPDATE
PUBLIC INVOLVEMENT PLAN**

July 2014



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1.0 INTRODUCTION

Miami-Dade Transit (MDT) is preparing its 10-year 2014 Transit Development Plan (TDP), which will provide planning, development and operational guidance for the evolution of the transit system over the next 10 years. As required by Florida Administrative Code 14-73.001, MDT is undergoing a major update to its TDP, which is required every five years.

The TDP is a strategic guide for public transportation agencies for a 10-year period. It represents MDT's vision for public transportation in its service area and defines actions to help MDT achieve its vision. Specifically, a TDP includes the following major elements:

- Public involvement plan (PIP) and process
- Base data compilation and analysis (review of demographic and travel behavior characteristics of the service area)
- Performance evaluation of existing services
- Situation appraisal (transit agency strengths and weaknesses; relationship to other plans; external barriers and opportunities; estimation of demand for transit)
- Vision, goals and objectives
- Transit demand and mobility needs
- Development of proposed transit enhancements (funded and unfunded)
- Development of alternatives for evaluation
- 10-year implementation plan for operating and capital improvements
- 10-year financial plan (projected costs and revenues)
- Other strategic issues specific to a given study area

Consistent with the TDP preparation guidelines from Florida Department of Transportation (FDOT), it is understood that the initial five years of a TDP will be characterized by substantially greater detail than the subsequent five years. The latter part of the planning horizon is intended to be more strategic in nature.

2.0 PUBLIC INVOLVEMENT PROGRAM

The TDP PIP for MDT is developed to provide opportunities for public participation and to facilitate consensus building for this visioning document. Public involvement is a critical component of the public transportation planning process, which will help ensure that decisions are made in consideration of public needs and concerns. The specific objectives of the public involvement process shall include the following:

- Educate and present information by promoting proactive and early public involvement.



- Solicit public input throughout the planning process by gathering full and complete information from the public.
- Integrate public feedback into the TDP.
- Monitor and improve the public involvement process.

The PIP is consistent with the Miami-Dade Metropolitan Planning Organization's (MPO) guidelines for public participation in the planning process, and consistent with the FDOT TDP guidelines for public participation.

The TDP rule requires that the transit agency either develop its own PIP and have it approved by FDOT or use the MPO's PIP. The MPO's PIP was developed to cover all MPO needs and, as such, is a general document. MDT has elected to develop its own PIP to provide a more detailed description of the public involvement activities specifically to be undertaken during the development of the TDP. MDT intends to adhere to the greater goals of the MPO's PIP throughout the course of the TDP. In addition to adhering to the MPO's PIP, MDT will include an MPO representative on the TDP Major Update Project Steering Committee (PSC).

2.1 TDP PROJECT TEAM

The Project Team for the development of the TDP comprises four groups – Project Management Team, a Project Steering Committee, Commission District Representative Group, and Municipal Representative Group. Each member of the project team plays an important role during the document preparation as described in the following sections.

2.1.1 Project Management Team

The Project Management Team will manage the project on behalf of MDT with a primary role to provide strategic direction and approval to the Consultant Team. The Project Management Team will coordinate with the Consultant Team on a bi-weekly basis, approve major deliverables, coordinate and review all materials for presentation to the TDP PSC, and generally oversee the project's progression. The MDT Project Manager will oversee the consultant team responsible for day-to-day study activities and manage the study schedule and budget. Appendix A, Table A-1 provides a list of Project Management Team members.

2.1.2 Project Steering Committee

The role of the PSC is to provide technical guidance, recommendations, input, and an overall countywide perspective of transportation related planning issues throughout the development of the TDP. To ensure the project proceeds in adherence with local objectives and needs, the PSC will review and provide comment on all major deliverables. The Committee will be composed of representatives from major stakeholder groups, as agreed upon by the Project Management Team. Participants will be encouraged to provide input, comments, and recommendations throughout the TDP development process. The PSC will meet four times over the course of the project. Members of the PSC are listed in Appendix B, Table B-1. As required by statute, FDOT, regional workforce board (i.e., CareerSource South Florida), and MPO staff are to be given opportunity to review and comment on the development of the mission, goals, objectives, alternatives and 10-year implementation plan. Representatives from each were invited to participate on the Project Steering Committee.



2.1.3 Board of County Commissioners District Representative Group

Each Board of County Commissioner will be asked to provide a recommendation for a constituent from their respective commission district to participate with this group. It is anticipated that this group will meet at least one time during the course of TDP development. The group will provide input with regard to transit needs in their districts. Some members of this group will also participate in the Project Steering Committee.

2.1.4 Municipal Representative Group

Each municipality will be requested to recommend a staff representative to participate in the municipal representative discussion. It is anticipated that this group will meet at least one time during the course of TDP development. The group will provide input with regard to transit needs in their municipalities. Some members of this group will also participate in the Project Steering Committee.

2.1.5 Stakeholders

Outreach efforts will focus on two distinct groups: stakeholders and the general public. Stakeholders are typically more informed regarding transportation issues and are viewed as having a particular stake in the decisions made with regard to transportation. Outreach to the general public ensures that there is opportunity for everyone to participate in shaping transportation decisions in Miami-Dade County, whether they are identified as a particular stakeholder or not.

The term “stakeholders” refers to groups such as the following:

- Elected officials,
- Workforce development boards,
- Bicycle and pedestrian groups,
- Commuter support groups,
- Health and human services organizations,
- City and county staff and agencies,
- Neighborhood associations,
- Service and community organizations,
- Organizations representing the transportation disadvantaged (e.g., older adults, persons with disabilities, minority groups, the disenfranchised, etc.),
- Non-profit organizations,
- Chambers of Commerce and economic development organizations,
- Small and large business owners,
- Professional associations,



- School and university representatives,
- Tourism representatives,
- Media representatives, and
- State and federal agencies (e.g., environmental, planning, or transportation agencies).

2.1.6 Schedule

Table 1 provides an overview of the schedule for public outreach. While efforts will be made to adhere to this schedule, it is expected that some items may shift to accommodate the needs of targeted groups and agenda requests by the various committees.



2.2 Public Involvement Activities

One of the main goals of the PIP is that all segments of the public be provided the opportunity to actively participate in the development and preparation of the TDP. The PIP utilizes various tools such as surveys, comment cards/fact sheets, and social media to facilitate communication with the public and gather input into TDP preparation.

The following public involvement activities will be undertaken during the TDP development process. Each public involvement activity type indicates the timeframe for its completion. These timeframes may be adjusted, in consultation with MDT staff, to ensure the most appropriate timing for the project. See Table 1 for the project schedule overview.

2.2.1 Ongoing MDT Outreach

Through coordinated county-wide efforts MDT continues its efforts to educate and provide early and ongoing public involvement opportunities to the residents of Miami-Dade County. Miami-Dade Transit maintains an outreach program for engaging the public and other stakeholders through various activities and meeting forums. These include the MDT website and social media outlets, mobile telephone applications (“apps”), posters and signs on buses, television screens and posters at stations, etc.

MDT will continue to use these mechanisms and, when feasible, use them for promoting participation in the TDP development process. Examples include directing passengers to complete an online survey regarding MDT or advertising an upcoming public meeting.

Schedule: Ongoing.

2.2.2 Branding

The first step for public involvement process will be to develop a branded name for the TDP Major Update. The branded name will assist individuals in recognizing materials related to the project. This type of recognition allows for more efficient communication between the Project Team, the public, and stakeholders. The branded name will be used on all TDP materials.

Schedule: February 2014.

2.2.3 Public Hearing

The TDP will be reviewed by and presented to the Transportation and Aviation Committee (TAC), a subcommittee of the Board of County Commissioners, as a public hearing item and later presented to the Board of County Commissioners for formal adoption prior to final submission of the TDP document to the FDOT for review and approval. The public hearing process will also allow members of the public to comment on the TDP.

Schedule: November 2014.

2.2.4 TDP Contact Information

To assist the public and stakeholders in providing information to MDT related to the TDP, a number of mechanisms will be established to gather information. The first is a TDP-specific email address (MDT10Ahead@miamidade.gov) where commenters can direct any TDP-



related comments. The second is to use the Community Information and Outreach Center’s (CIAO) electronic (www.miamidade.gov or 311@miamidade.gov) and telephone (3-1-1, 305-468-5900, 888-311-DADE (3233), or TTY 305-468-5402) portals to gather information. If a commenter indicates that the comment is related to the TDP, the information will be forwarded by CIAO to MDT staff. Commenters can also call MDT’s customer service line (305-891-3131 or TTY 305-499-8971) to provide a comment.

Schedule: Ongoing.

2.2.5 Printed Materials

MDT will produce a number of printed materials in English, Spanish and Creole for distribution. Materials will include TDP Contact Information such as the TDP-specific email address and CIAO’s contact information. A TDP comment card will be developed which will provide an overview of the TDP process, provide information on how people can get involved, and will include a few short questions. The comment card and other related information will be available at TDP public meetings, public libraries, various County public meetings and community events attended by MDT and at MDT facilities. Efforts will be undertaken to distribute these materials through other mechanisms such as MPO and Miami-Dade County events. The card may be submitted at any TDP event or returned via pre-paid postage.

Schedule: Materials will be developed January/February 2014. Distribution will be ongoing.

2.2.6 Electronic Survey

MDT will create an electronic survey in English, Spanish and Creole that will gather input from the public regarding the TDP. The survey will seek input from stakeholders regarding the direction MDT should move in the future. Access to the survey will be promoted through print materials, electronic materials, and in-person events.

Schedule: Survey to be online February/March 2014. Data collection will be ongoing.

2.2.7 Electronic Communication

MDT will promote TDP outreach activities and encourage input through its electronic communication outlets. Notices will be posted on the MDT, MPO, CITT and other Miami-Dade County websites, www.miamidade.gov/transit/, and respectively. MDT will also post information on its Facebook page (www.facebook.com/MiamiDadeTransit) and through its Twitter account (www.twitter.com/iridemdt). MDT may also use its mobile app to reach passengers (see example).





Schedule: Ongoing.

2.2.8 Special Outreach

MDT will offer alternative outreach opportunities for those who have difficulty participating in conventional public outreach events. Some individuals may have difficulty attending an event due to disabilities, work conflicts, lack of childcare, etc. These individuals may access information and provide comment through MDT's website, the various Community Information and Outreach portals, MDT's customer service line or the TDP's email address.

In addition, MDT continually attends various public meetings/hearings and community events throughout the County in an effort to provide additional opportunities for the public to provide feedback. TDP material will also be available at all public libraries. Appendix C, Table C-1 provides a list of the events that will be attended by MDT staff.

Schedule: Ongoing.

2.3 Technical Committee Coordination

MDT expands its public involvement program by engaging members of transportation related advisory committees established in Miami-Dade County as listed in the following sections. MDT will engage these committees during regularly scheduled meetings as informational agenda or action items to seek input, provide information and address questions on the development of the MDT TDP. MDT will make several presentations to ensure that these stakeholders are kept informed with regard to the TDP. All meeting dates listed as follows are tentative until confirmed with the individual committee.

2.3.1 Citizens Transportation Advisory Committee (CTAC)

The MPO CTAC ensures that transportation projects in all stages of the planning process adhere to established visions, goals, objectives and collective needs of the community. This group is comprised of Miami-Dade County residents appointed by the MPO Governing Board members. The CTAC meets once a month and is open to the public. MDT will attend the CTAC to seek input for the TDP based upon a review and formal presentation of the TDP development.

Schedule: June 2014

2.3.2 Transportation Planning Technical Advisory Committee (TPTAC)

The MPO TPTAC provides technical support, via a review process, to the Transportation Planning Council. TPTAC discussions are focused on technical aspects related to the projects. The TPTAC meets once a month and is open to the public. MDT will attend the TPTAC to seek input for the TDP based upon a review and formal presentation of the TDP development.

Schedule: June 2014

2.3.3 Transportation and Aviation Committee (TAC) – Public Hearing

The TAC oversees all local transportation systems and ensures the proper delivery of current and future public transportation services to the residents of Miami-Dade County. The



TAC will review and provide input on the TDP as well as take formal action in providing its recommendation to the BCC based upon a formal presentation at this public hearing. MDT will attend the TAC to seek input and address comments and questions for the development of the TDP. MDT will seek formal action by the TAC to approve and make recommendation to the BCC.

Schedule: November 2014

2.3.4 Miami-Dade County Board of County Commissioners (BCC)

The Miami-Dade County BCC is the administrative body for county government which provides policy guidance and the establishment of community laws through ordinances and resolutions. Commissioners are elected by residents to represent each of the 13 districts in Miami-Dade County. The BCC works closely with the general public to make certain that their voice is heard and the needs of the county are addressed.

The TDP will be reviewed by and presented to the BCC for formal adoption prior to the submittal of the TDP document to FDOT for review and approval.

Schedule: November 2014

2.4 Documentation

Miami-Dade Transit is committed to better understanding and hearing the transportation needs of the community it serves. Therefore, as part of the TDP process comments and recommendations received from the TDP outreach opportunities will be properly logged, maintained, and responded to. A summary of each public involvement event will be completed after each event and properly logged. Requests received from the public are forwarded to the appropriate MDT division for follow-up and resolution.

Schedule: Ongoing.

3.0 PUBLIC INVOLVEMENT EVALUATION MEASURES

The following performance measures will be used to measure the effectiveness of MDT public involvement efforts with regard to the TDP.



Table 2: Public Involvement Evaluation Measures

Public Involvement Goal	Strategy	Objectives	Measures	Targets
<p>Goal 1: Early and Consistent Involvement</p> <p>Involve riders, the public, and stakeholders early and regularly in the project.</p>	<ul style="list-style-type: none"> • Provide opportunities for active participation in the project. Active participation occurs when a participant provides input. Examples include face-to-face communication with a TDP team member, completion of a TDP survey, emailing a question to the TDP team, etc. 	<ul style="list-style-type: none"> • Catalog the number of interactions throughout the project. Interactions are defined as input received through face-to-face communication with a TDP team member, completion of a TDP survey, emailing a question, etc. 	<ul style="list-style-type: none"> • Number of participants who actively participate 	<ul style="list-style-type: none"> • Greater than 1,000 interactions
	<ul style="list-style-type: none"> • Provide opportunities for passive participation in the project. Passive participation is defined as one-way communication from the TDP Team to the participant. Examples include posting material on a website, sending an email, posting notices on all buses, etc. 	<ul style="list-style-type: none"> • Catalog the amount of passive participation throughout the project. 	<ul style="list-style-type: none"> • Number of participants who passively participate (e.g., number of people who received the email, number of people viewing the website, etc.) 	<ul style="list-style-type: none"> • Greater than 5,000 opportunities provided to participate



Table 2: Public Involvement Evaluation Measures (Continued)

Public Involvement Goal	Strategy	Objectives	Measures	Targets
<p>Goal 2: Opportunity</p> <p>Provide all MDT riders, citizens, and stakeholders with the opportunity to participate throughout the project, including those in traditionally under-represented populations, such as persons with disabilities, older adults, or those who have limited English proficiency (LEP).</p>	<ul style="list-style-type: none"> • Provide multiple opportunities for input so that if a person cannot attend an event, he/she can still provide input via the website. In addition to obtaining printed material in all public libraries. 	<ul style="list-style-type: none"> • Establish project-specific email address so participants can submit comments and questions any time. 	<ul style="list-style-type: none"> • Establishment of a project-specific email address 	<ul style="list-style-type: none"> • Maintenance of a project-specific email address throughout the duration of the project. Review comments and questions received.
	<ul style="list-style-type: none"> • Provide opportunity for traditionally under-represented groups to participate 	<ul style="list-style-type: none"> • Identify under-represented groups early in the process and include representatives on the PSC 	<ul style="list-style-type: none"> • Number of PSC members that fall into an under-represented group 	<ul style="list-style-type: none"> • Greater than 10% of PSC members are members of an under-represented group
	<ul style="list-style-type: none"> • Provide opportunity for non-English speaking individuals to participate 	<ul style="list-style-type: none"> • Provide all printed materials in English, Spanish and Creole 	<ul style="list-style-type: none"> • Percent of completed alternative language surveys 	<ul style="list-style-type: none"> • Greater than 20% of returned surveys are alternative language surveys (based on percentage of residents who speak Spanish at home.)
	<ul style="list-style-type: none"> • Provide opportunity for persons with disabilities to participate 	<ul style="list-style-type: none"> • Ensure in-person events are held at locations accessible by at least one transit route and are ADA accessible 	<ul style="list-style-type: none"> • Percent of events held at locations accessible by at least one transit route and are ADA accessible 	<ul style="list-style-type: none"> • 100% of all events are held at locations accessible by at least one transit route and are ADA accessible



Table 2: Public Involvement Evaluation Measures (Continued)

Public Involvement Goal	Strategy	Objectives	Measures	Targets
<p>Goal 3: Information and Communication</p> <p>Provide all citizens and interested stakeholder agency groups with clear, timely, and accurate information relating to the project as it progresses.</p>	<ul style="list-style-type: none"> • Provide information in accessible format 	<ul style="list-style-type: none"> • Provide printed copies of materials when requested by those who do not have access to the internet. 	<ul style="list-style-type: none"> • Number of individuals not provided printed copies when requested 	<ul style="list-style-type: none"> • Zero individuals not provided printed copies when requested
	<ul style="list-style-type: none"> • Provide regular updates on the TDP's progress 	<ul style="list-style-type: none"> • Update the TDP website on a regular basis 	<ul style="list-style-type: none"> • Frequency of updates to the TDP website 	<ul style="list-style-type: none"> • Update the TDP website more than once per month
	<ul style="list-style-type: none"> • Provide opportunities for the public to ask questions 	<ul style="list-style-type: none"> • Establish means for the public to submit questions via email and in person 	<ul style="list-style-type: none"> • Percent of questions responded to within two business days 	<ul style="list-style-type: none"> • Greater than 90% of questions responded to within two business days
<p>Goal 4: Range of Techniques</p> <p>Use a broad-spectrum of techniques to gather input from a diverse population within the project area</p>	<ul style="list-style-type: none"> • Employ the techniques identified in this PIP to provide a broad range of opportunities 	<ul style="list-style-type: none"> • Assess whether or not the goals of this PIP have been met 	<ul style="list-style-type: none"> • Percent of goals met by the conclusion of the TDP process 	<ul style="list-style-type: none"> • Greater than 75% of goals met by the conclusion of the TDP process



4.0 TITLE VI/LIMITED ENGLISH PROFICIENCY (LEP)

Under Title VI of the Civil Rights Act of 1964, as amended, as recipients of federal financial assistance, Miami-Dade Transit, without regard to race, color, or national origin, operate and plan for transit services so that:

- Transit benefits and services are available and provided equitably;
- Transit services are adequate to provide access and mobility for all;
- Opportunities to participate in the transit planning and decision-making process are open and accessible and that remedial and corrective actions are taken to prevent discriminatory treatment of any beneficiary.

PROTECTIONS OF TITLE VI OF THE CIVIL RIGHTS ACT OF 1964 AS AMENDED

Miami-Dade County provides equal access and equal opportunity in employment and does not discriminate on the basis of disability in its programs or services. Auxiliary aids and services for communication are available with five days' advance notice. For material in alternate format (audiotape, Braille or computer disk), a sign language interpreter or other accommodations, please contact: Miami-Dade Transit, Office of Civil Rights and Labor Relations, 701 NW 1st Court, Suite 1700, Miami, FL 33136. Attention: Marcos Ortega. Telephone: 786-469-5225, Fax: 786-469-5589. E-mail: mo7225@miamidade.gov

In accordance with MDT's Title VI Program, ensuring meaningful participation of minority and low-income populations throughout the TDP process is a major objective of this PIP. The following steps will be taken to provide meaningful access and participation of our Title VI protected populations.

- The demographic composition of our PSC will seek to represent the diversity of Miami-Dade County.
- Electronic surveys will be created with a Title VI sensitivity to give MDT a deeper understanding of the needs of our minority and low-income residents and passengers. The information collected in these surveys also will be utilized when assessing the impact of future major service changes with respect to our Title VI protected populations.
- Meeting locations and times will be sensitive to the needs of each community to ensure access and participation by as many people as possible.
- TDP outreach materials will be available online and in printed form in multiple languages including English, Spanish and Creole.
- A notification that includes the protections under Title VI of the Civil Rights Act of 1964, as amended, will be included at each outreach event.

MDT is concerned about gathering input from individuals with limited English proficiency (LEP). To the extent possible, the Consultant Team will make Spanish-speaking individuals available to assist with public outreach events. The Consultant Team will translate the most pertinent materials (e.g., project fact sheet and survey) into Spanish.



The website also will indicate that individuals may email questions and comments in Spanish. Questions will be responded to in Spanish, and comments will be translated into English and recorded.

Should an individual be interested in providing input at an event and the Project Team cannot accommodate their need for a language other than English, the Project Team will try to ask the individual to email the TDP email address setup for MDT TDP's use. After receiving written comment, efforts will be made to have it translated and addressed.



Appendix A Project Management Team

Table A-1: Project Management Team

Name	Agency/Firm	Role
Jacqueline Carranza	Miami-Dade Transit	MDT Project Manager
Monica Cejas	Miami-Dade Transit	MDT Manager
Nilia Cartaya	Miami-Dade Transit	MDT Principal Planner
Doug Robinson	Miami-Dade Transit	MDT Principal Planner
John Lafferty	Parsons Brinckerhoff	Project Manager
Carlos Alba	Parsons Brinckerhoff	Deputy Project Manager
Joel Rey	Tindale-Oliver & Associates	Technical Lead
Laura Everitt	Tindale-Oliver & Associates	Technical Lead
Oliver Rodrigues	Florida Transportation Engineering	Support
Sheng (Sam) Yang	CTS Engineering	Support



Appendix B

Table B-1: TDP Project Steering Committee Participants

No.	Stakeholder	Representative
1	Miami-Dade Transit	Jerry Blackman
2	Miami-Dade Transit	Derrick Gordon
3	Miami-Dade Transit	Marcus Ortega
4	Citizens Independent Transportation Trust (CITT)	Charles Scurr
5	Miami-Dade Transit Rider	Martha Viciedo
6	Miami Metropolitan Planning Organization*	Irma San Roman
7	Miami-Dade County Public Works	Antonio Cotarelo
8	Miami-Dade Expressway Authority	Javier Rodriguez
9	Miami-Dade County Regulatory and Economic Resources	Mark Woerner
10	Miami-Dade County Parks and Recreation	Maria Nardi
11	Bicycle and Pedestrian Advisory Committee	Eric Tullberg
12	League of Cities	Richard Kuper
13	Agency for Persons with Disabilities	Rosa Llaguno
14	City of Miami Downtown Development Authority	Alyce Robertson
15	Beacon Council	Stephen Beatus
16	Miami-Dade Chamber of Commerce	Terry McKinley
17	Miami-Dade Chamber of Commerce	Mitch Bierman
18	Urban Health Solutions Urban Health Partnerships	Anamarie Garces
19	CareerSource South Florida*	Rick Beasely
20	South Florida Regional Transportation Authority	Joseph Quinty
21	South Florida Commuter Services	James Udvardi
22	Florida Turnpike Enterprise	Diane Gutierrez-Scaccetti
23	Florida Department of Transportation District 6*	Aileen Boucle
24	Alliance for Aging, Inc.	Marsha Jenakovich
25	Center for Independent Living of South Florida	Marc Dubin, Esq.
26	Commission on Disability Issues (CODI)	Heidi Johnson Wright
27	Municipal Focus Group	Carlos Cruz
28	Municipal Focus Group	Julien Guevara
29	Municipal Focus Group	Jessica Keller

**Table B-1: TDP Project Steering Committee Participants (continued)**

No.	Stakeholder	Representative
30	Municipal Focus Group	Richard Block
31	Commission District Focus Group	Kenneth M. Kilpatrick
32	Commission District Focus Group	Jose A. Lopez
33	Commission District Focus Group	Alexander Adams
34	Commission District Focus Group	Anthony Garcia
35	Commission District Focus Group	Eric Katz
36	Commission District Focus Group	Harry Hoffman
37	Commission District Focus Group	Sean Schwinghammer

*Inclusion on PSC fulfills statutory requirement



Appendix C

Table C-1: TDP Public Outreach Events Schedule

Number	DATE	EVENT	ADDRESS	DISTRICT	CARDS COMPLETED	STAFF	COMMENTS
1	2/22/14	CITT Summit	MDC Main Library	5 - Bruno A. Barreiro	33	Julio, Monica, Jackie, Karla, Doug, Bobbi	
2	3/1/14	West Kendall Charrette	Felix Varela Senior High 15255 SW 96th Street	11 - Juan C. Zapata	7	Monica, Doug	
3	3/8/14	University Center Festival	SW 107th Ave btw SW 5th & 6th Street	12 - Jose Pepe Diaz	13	Jackie	
4	4/3/14	Bike to Work Day	South Miami Metrorail Station	7 - Xavier L. Suarez	0	Monica, Doug	
5	4/9/14	FIU - Job Fair	Florida International University	11 - Juan C. Zapata	0	Irene	Palm cards distributed
6	4/12/14	Agriculture and Cattle Show	Tropical Park	10 - Sen. Javier D. Souto	71	Irene, George M., Jackie, Julio	
7	4/13/14	Agriculture and Cattle Show	Tropical Park	10 - Sen. Javier D. Souto	64	Froilan, Karla, Monica, Kaushik	
8	4/15/14	Miami HEAT's "White Hot Heat"	Dadeland North Metrorail Station	7 - Xavier L. Suarez	0	Irene	Handed out surveys/palm cards
9	4/22/14	LRTP Public Meeting - Central	Frankie Rolle Neighborhood Center	7 - Xavier L. Suarez	2	Jackie, Doug	
10	4/24/14	LRTP Public Meeting - Beach/CBD	Culmer/Overtown Neighborhood Center	3 - Audrey M. Edmonson	0	Doug	
11	4/25/14	Baynaza	Deering Estate	8 - Lynda Bell	0	Doug, Irene	
12	4/25/14	Earth Day at the Zoo	Zoo Miami	9 - Dennis C. Moss	0	Doug Bermudez	
13	4/29/14	LRTP Public Meeting - North	North Dade Regional Library	1 - Barbara J. Jordan	0	Doug	
14	4/30/14	LRTP Public Meeting - South	South Dade Regional Library	8 - Lynda Bell	0	Doug	
15	5/6/14	LRTP Public Meeting - West	West Kendall Regional Library	11 - Juan C. Zapata	0	Doug	
16	5/8/14	CAA Public Meeting - Miami Beach	Miami Beach South Shore Community Center	5 - Bruno A. Barreiro	2	Jackie	Handed out surveys/palm cards
17	5/15/14	CLEAN AIR MONTH FAIR	SPCC	5 - Bruno A. Barreiro	154	Jackie, Trecie	Handed out surveys/palm cards
18	5/20/14	Metrorail 30th Year Event	SPCC	5 - Bruno A. Barreiro	0	Irene	Handed out survey
19	5/31/14	Keep Doral Beautiful Fair	J.C. Bermudez Park	6 - Rebeca Sosa			

A.5 PROJECT STEERING COMMITTEE

The individuals listed in Table A-1 were invited to represent the listed agencies on the Project Steering Committee.

Table A-1: Project Steering Committee Participants

No.	Stakeholder	Representative
1	Miami-Dade Transit	Jerry Blackman
2	Miami-Dade Transit	Derrick Gordon
3	Miami-Dade Transit	Marcus Ortega
4	Citizens Independent Transportation Trust (CITT)	Charles Scurr
5	Miami-Dade Transit Rider	Martha Vicedo
6	Miami-Dade Metropolitan Planning Organization*	Irma San Roman
7	Miami-Dade County Public Works	Antonio Cotarelo
8	Miami-Dade Expressway Authority	Javier Rodriguez
9	Miami-Dade County Regulatory and Economic Resources	Mark Woerner
10	Miami-Dade County Parks, Recreation and Open Spaces	Maria Nardi
11	Bicycle and Pedestrian Advisory Committee	Eric Tullberg
12	League of Cities	Richard Kuper
13	Agency for Persons with Disabilities	Rosa Llaguno
14	City of Miami Downtown Development Authority	Alyce Robertson
15	Beacon Council	Stephen Beatus
16	Miami-Dade Chamber of Commerce	Terry McKinley
17	Miami-Dade Chamber of Commerce	Mitch Bierman
18	Urban Health Solutions Urban Health Partnerships	Anamarie Garces
19	Career Source South Florida*	Rick Beasely
20	South Florida Regional Transportation Authority	Joseph Quinty
21	South Florida Commuter Services	James Udvardi
22	Florida Turnpike Enterprise	Diane Gutierrez-Scaccetti
23	Florida Department of Transportation District 6	Aileen Boucle
24	Alliance for Aging, Inc.	Marsha Jenakovich
25	Center for Independent Living of South Florida	Marc Dubin, Esq.
26	Commission on Disability Issues (CODI)	Heidi Johnson Wright
27	Municipal Focus Group	Carlos Cruz

Table A-1: Project Steering Committee Members (Continued)

No.	Stakeholder	Representative
28	Municipal Focus Group	Julien Guevara
29	Municipal Focus Group	Jessica Keller
30	Municipal Focus Group	Richard Block
31	Comm. District Focus Group	Kenneth M. Kilpatrick
32	Comm. District Focus Group	Jose A. Lopez
33	Comm. District Focus Group	Alexander Adams
34	Comm. District Focus Group	Anthony Garcia
35	Comm. District Focus Group	Eric Katz
36	Comm. District Focus Group	Harry Hoffman
37	Comm. District Focus Group	Sean Schwinghammer

*Required by state statute.

A.6 FOCUS GROUPS

Representatives from the municipalities listed Table B-1 were invited to participate in the Municipal Representatives focus group.

Table B-1: Municipal Representatives

City of Aventura	City of Miami Gardens
Village of Bal Harbour	Town of Miami Lakes
Town of Bay Harbor Islands	Miami Shores Village
Village of Biscayne Park	City of Miami Springs
City of Coral Gables	City of North Bay Village
Town of Cutler Bay	City of North Miami
City of Doral	City of North Miami Beach
Village of El Portal	City of Opa-Locka
City of Florida City	Village of Palmetto Bay
Town of Golden Beach	Village of Pinecrest
City of Hialeah	City of South Miami
City of Hialeah Gardens	City of Sunny Isles Beach
City of Homestead	Town of Surfside
Village of Key Biscayne	City of Sweetwater
Town of Medley	Village of Virginia Gardens
City of Miami	City of West Miami
City of Miami Beach	

Each Commissioner was asked to provide a recommended representative to invite to the Commission District Representatives focus group. The individuals listed in Table B-2 on the following page were invited to represent their respective Commission Districts.

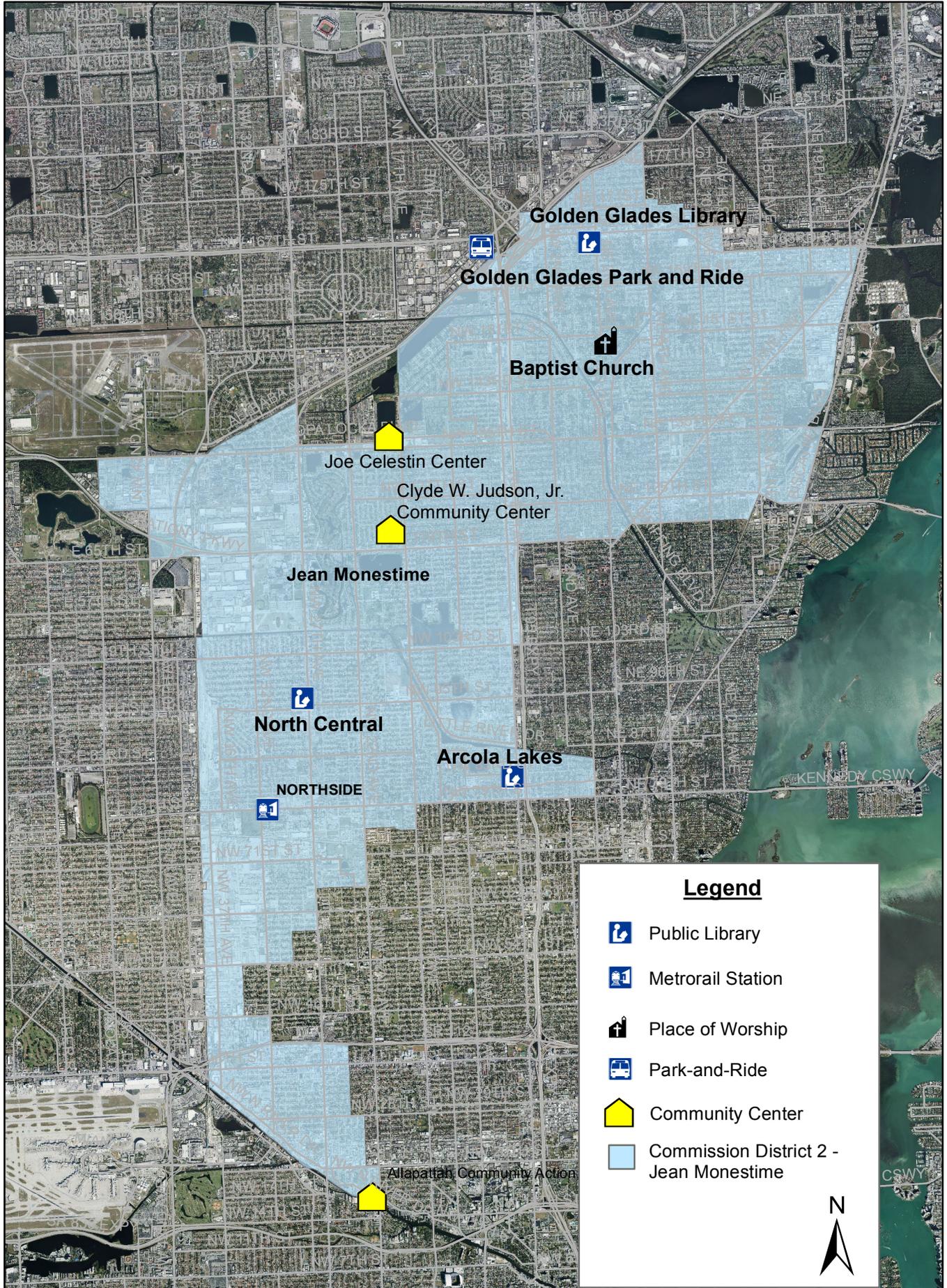
Table B-2: Commission Numbers and Commission District Representatives

District and Commissioner	Representative
1 - Barbara J. Jordan	N/A
2 - Jean Monestime	N/A
3 - Audrey M. Edmonson	Kenneth M. Kilpatrick
4 - Sally A. Heyman	N/A
5 - Bruno A. Barreiro	Jose A. Lopez
6 - Rebeca Sosa	Alexander Adams
7 - Xavier L. Suarez	Anthony Garcia
8 - Lynda Bell	Eric Katz
9 - Dennis C. Moss	N/A
10 - Sen. Javier D. Souto	N/A
11 - Juan C. Zapata	Harry Hoffman
12 - Jose Pepe Diaz	N/A
13 - Esteban Bovo Jr.	Sean Schwinghammer

A.7 OUTREACH ACTIVITIES BY COMMISSION DISTRICT

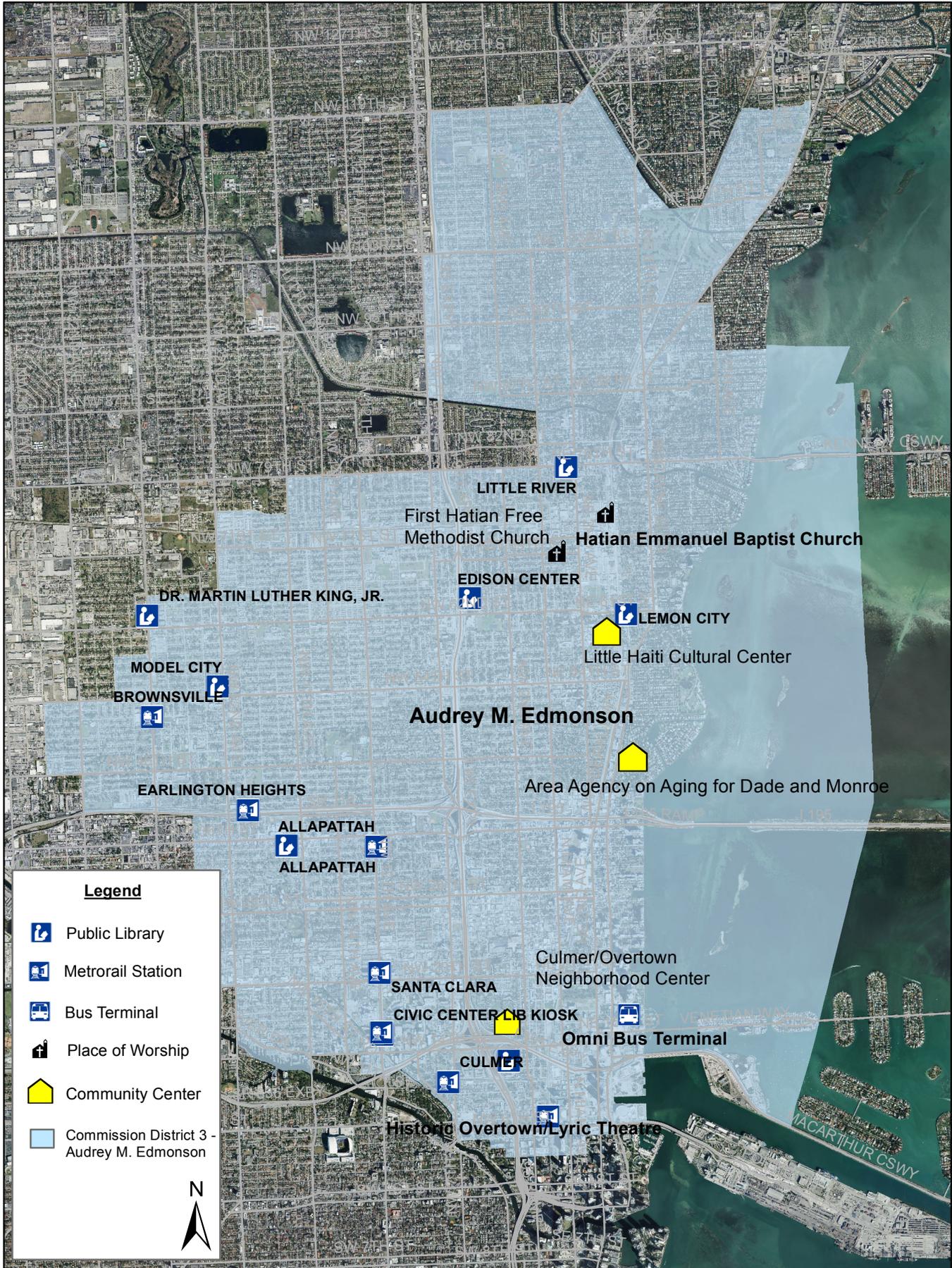


District 2 - Miami-Dade Transit 10 Ahead Public Outreach



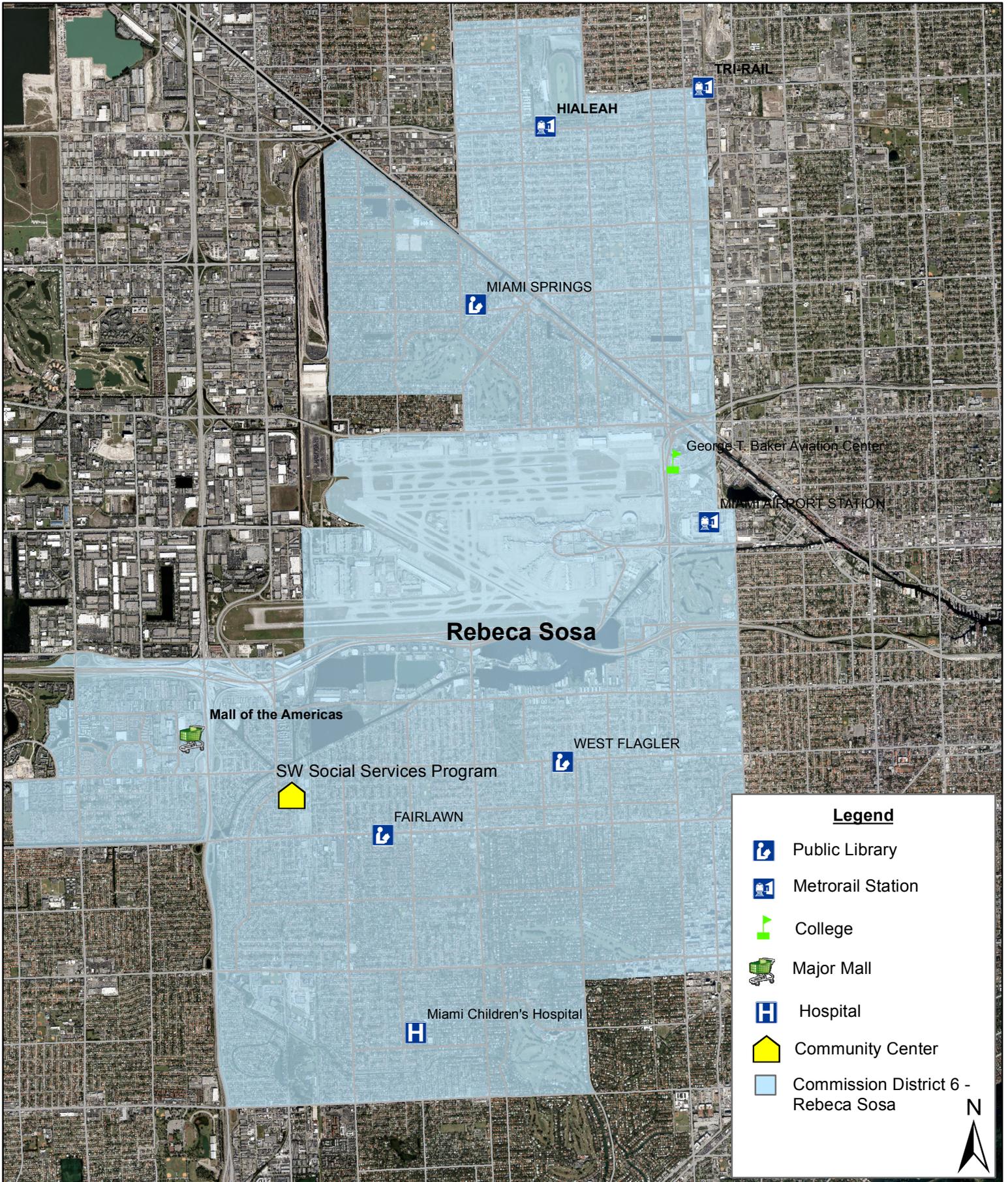


District 3 - Miami-Dade Transit 10 Ahead Public Outreach



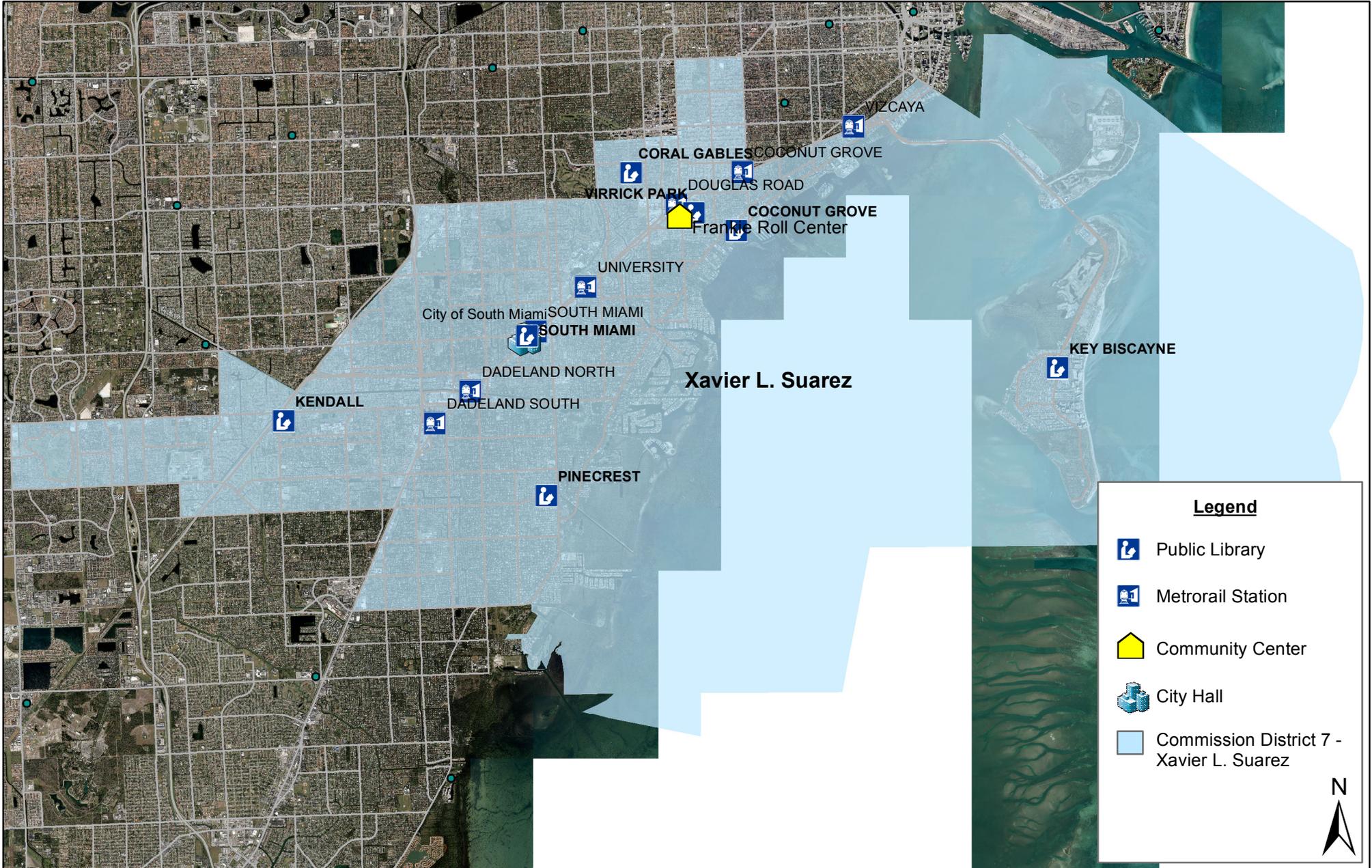


District 6 - Miami-Dade Transit 10 Ahead Public Outreach



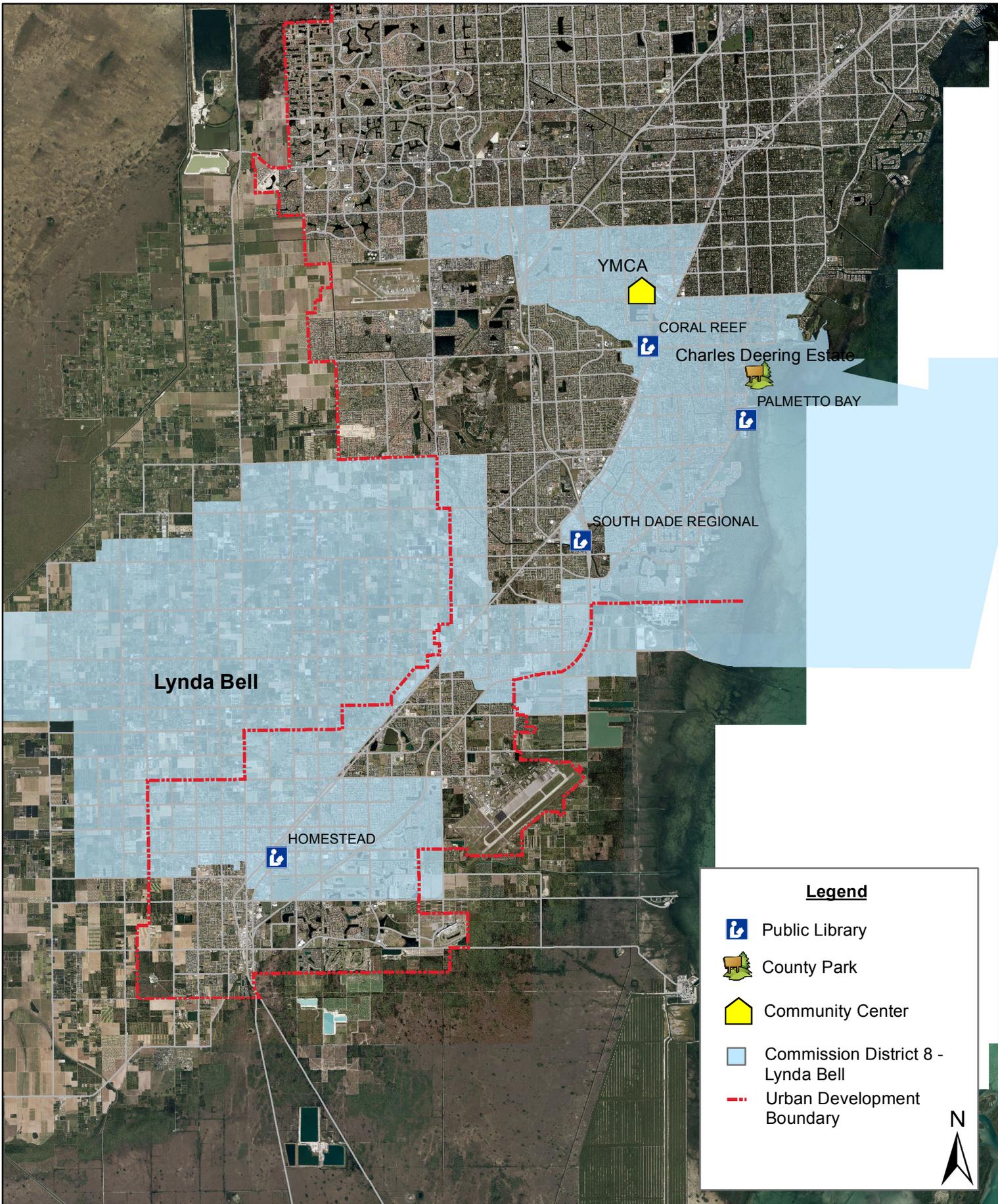


District 7 - Miami-Dade Transit 10 Ahead Public Outreach



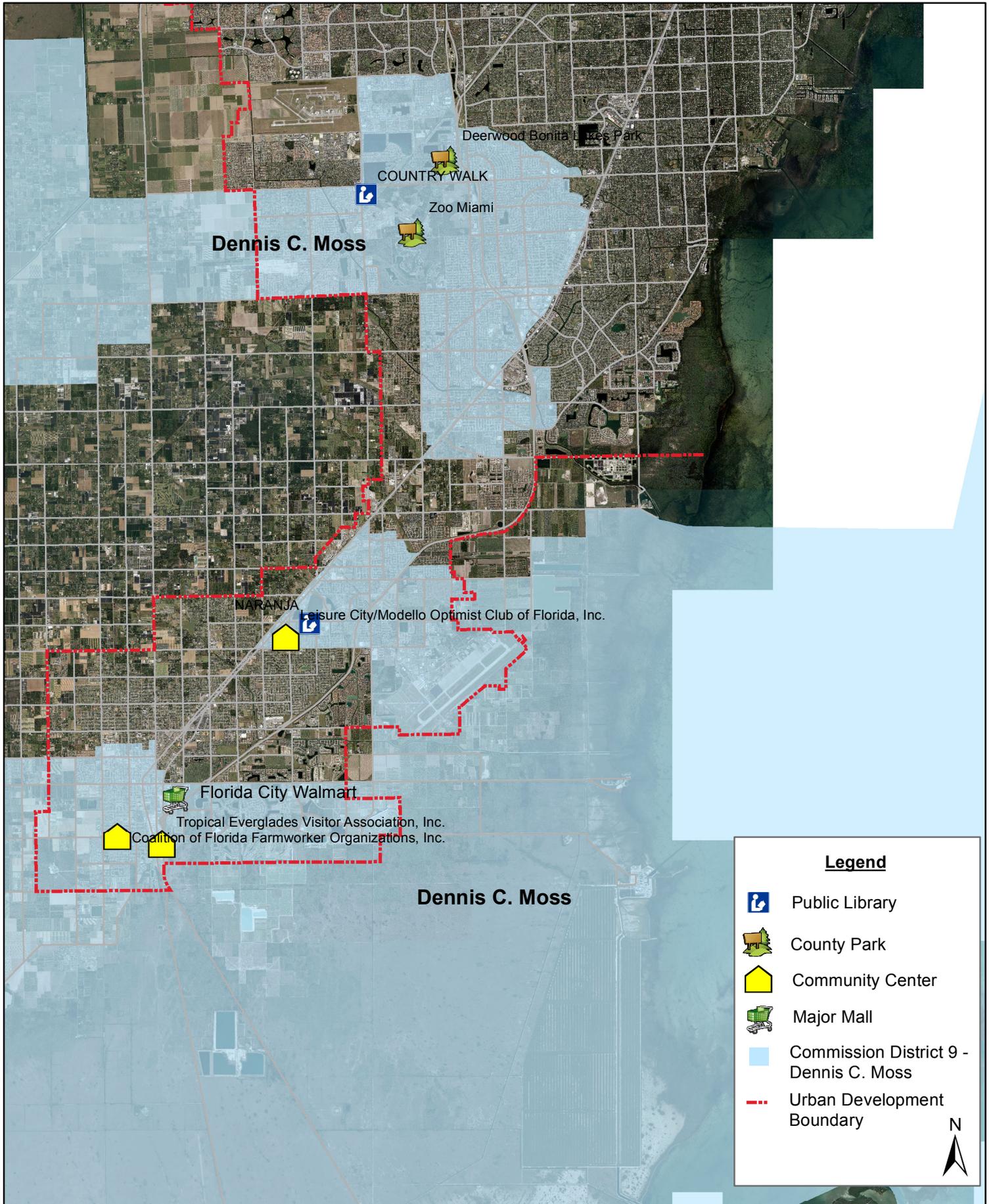


District 8 - Miami-Dade Transit 10 Ahead Public Outreach



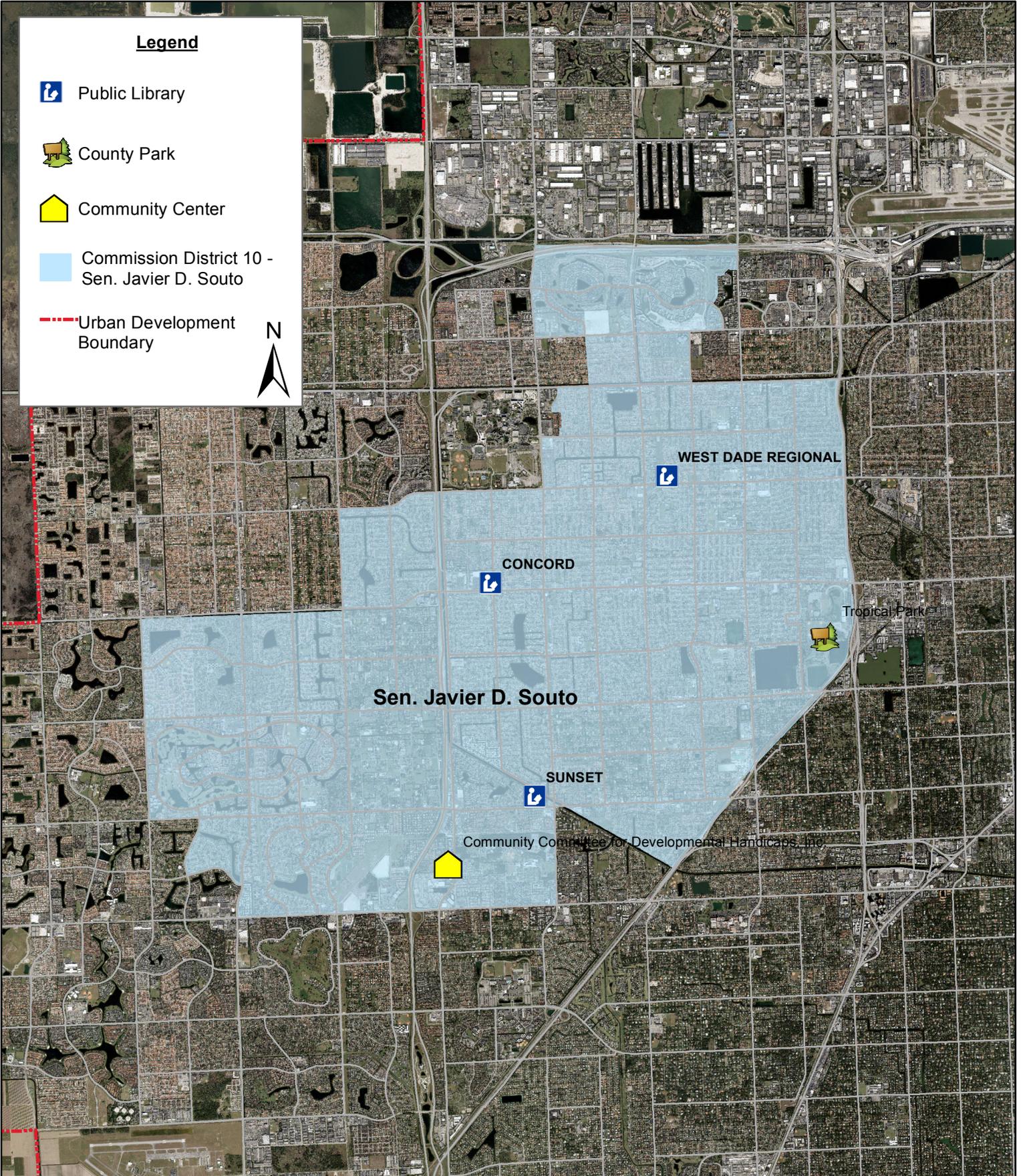


District 9 - Miami-Dade Transit 10 Ahead Public Outreach



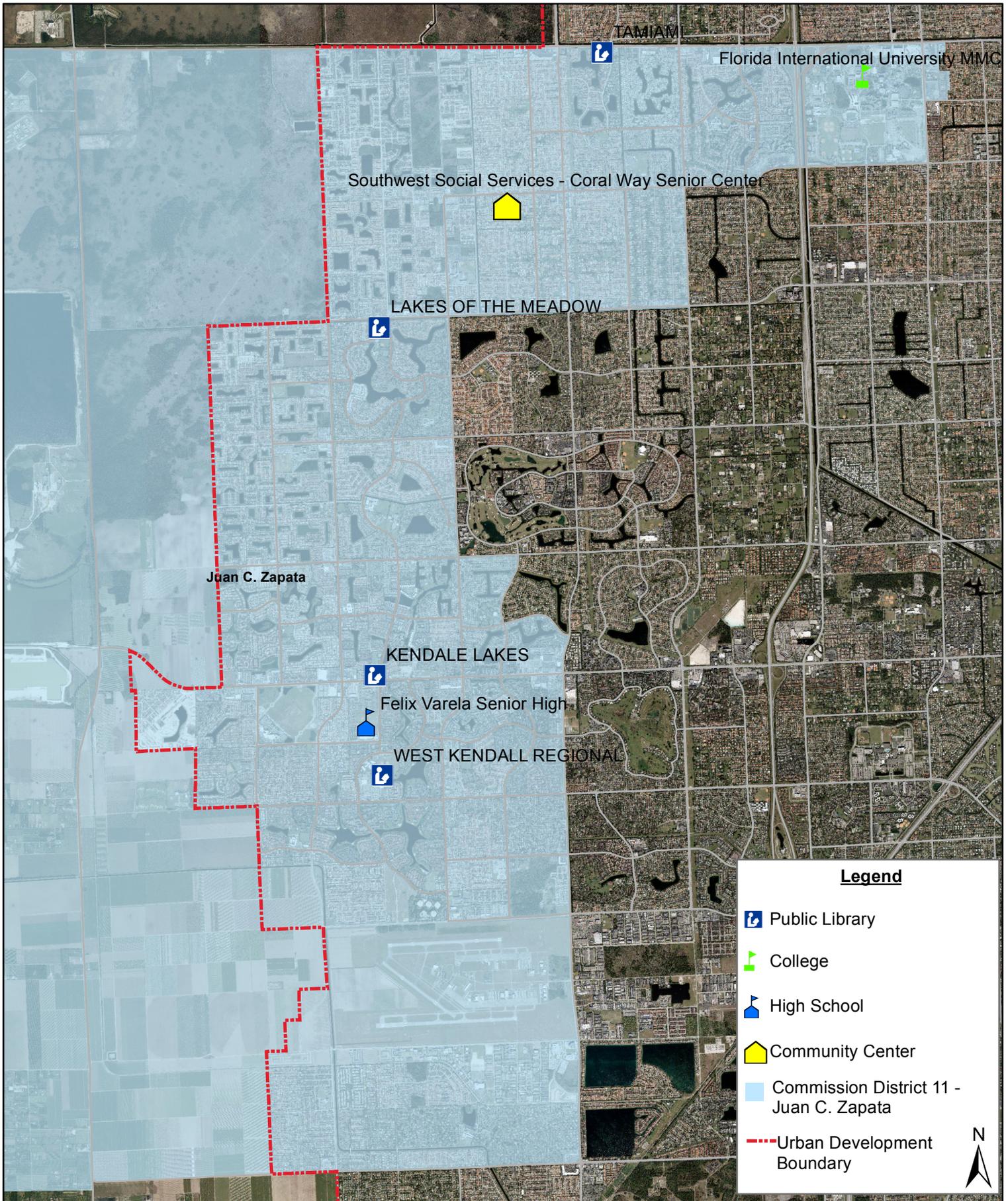


District 10 - Miami-Dade Transit 10 Ahead Public Outreach



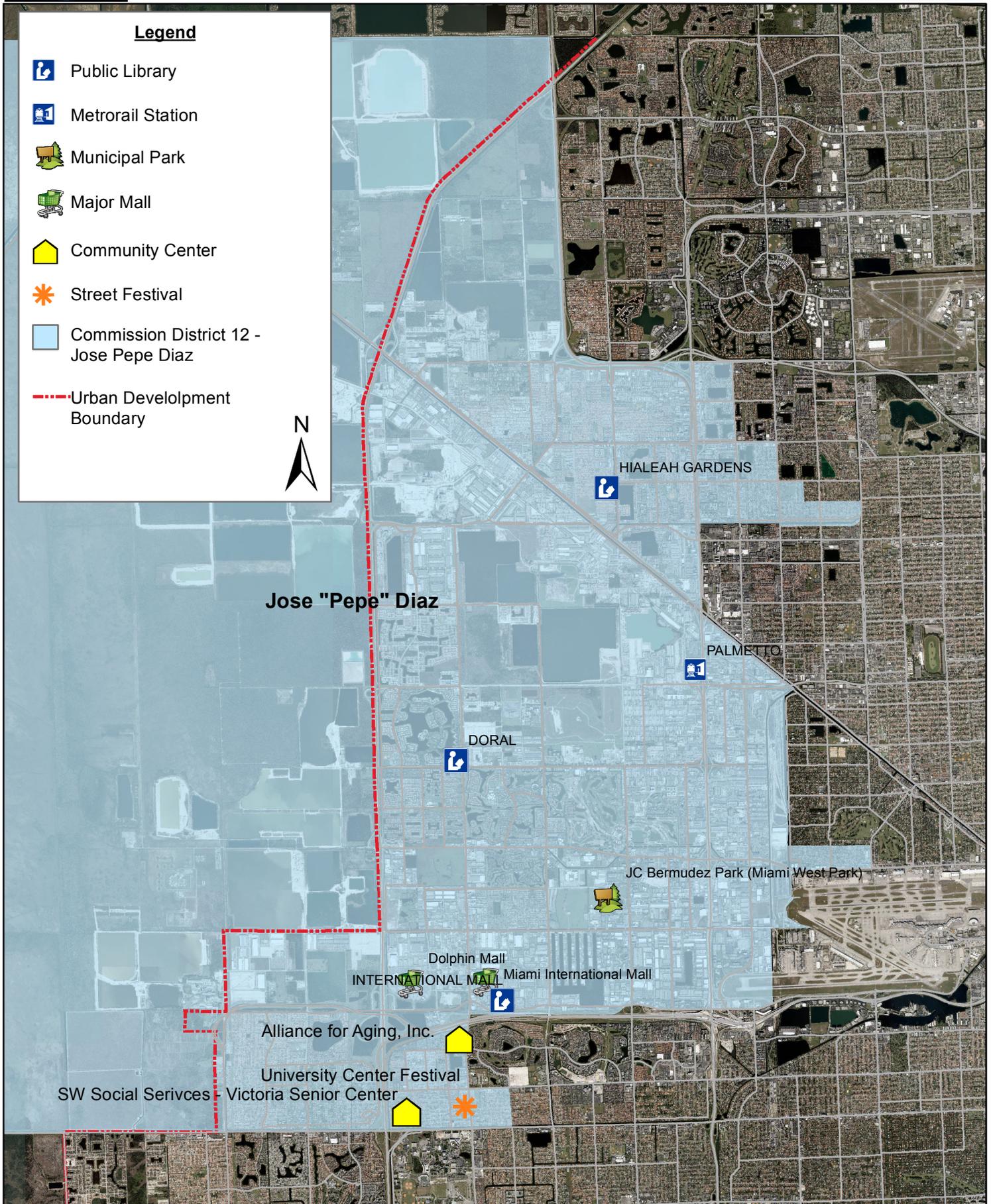


District 11 - Miami-Dade Transit 10 Ahead Public Outreach



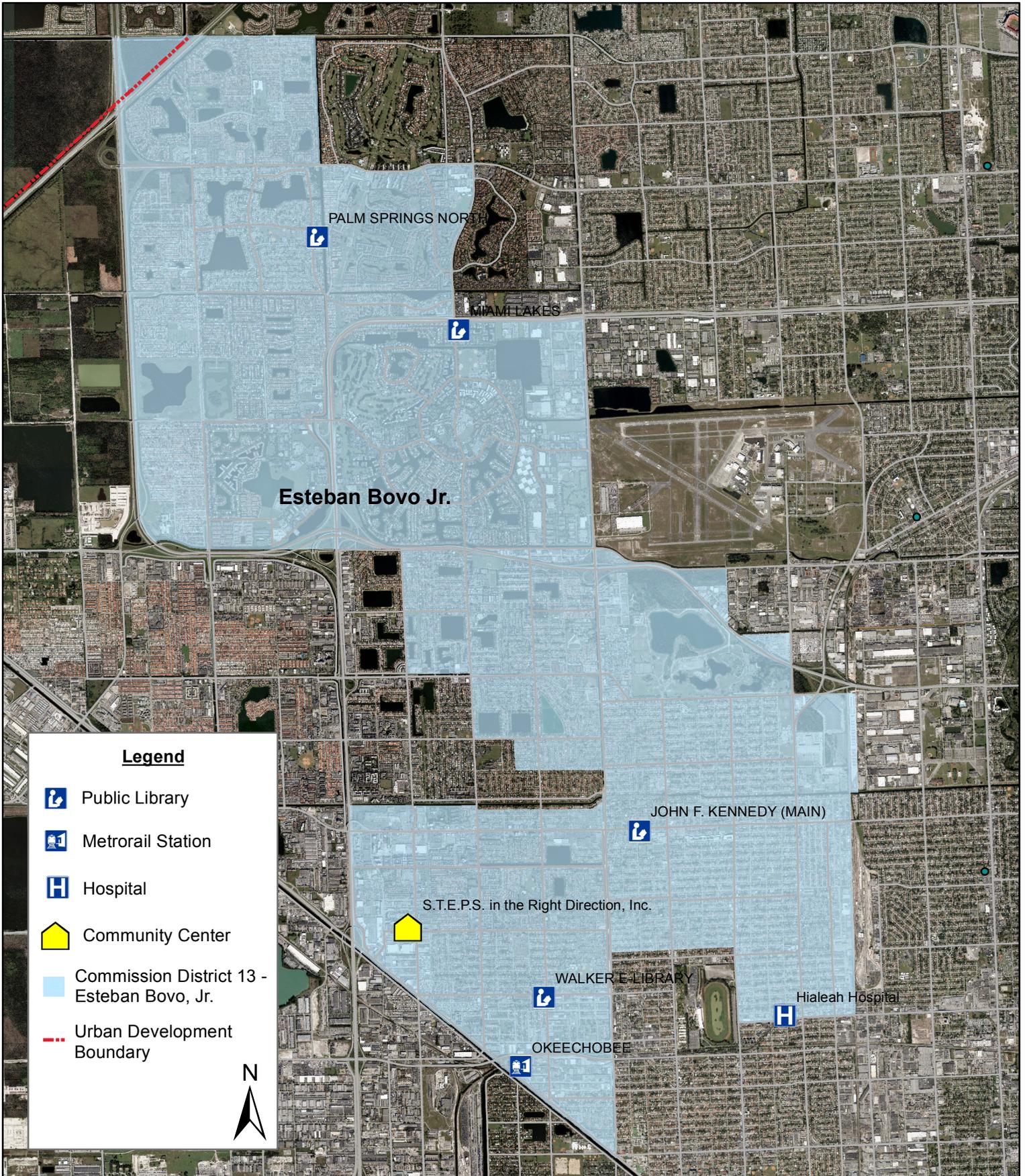


District 12 - Miami-Dade Transit 10 Ahead Public Outreach





District 13 - Miami-Dade Transit 10 Ahead Public Outreach



A.8 TDP10AHEAD OUTREACH ACTIVITIES

As part of the MDT 10Ahead process, MDT conducted a survey to gather information about its services. The 19-question survey was distributed electronically with a shorter version being distributed in printed brochure format. The electronic version was posted on MDT’s website and sent out via email to seven distribution groups listed in Table C-1.

Table C-1: Electronic Distribution of Surveys

Organization
Miami-Dade Transit
Miami-Dade County Newsletter
Miami-Dade Metropolitan Planning Organization
Office of Community Advocacy
Agency for Persons with Disabilities
South Florida Regional Transportation Authority
South Florida Commuter Services

The shorter versions of the survey, or comment cards, were distributed by staff at 26 outreach events where they collected them from respondents directly. In other venues, comment cards were left for people to pick up and return via postage-paid mail. Table C-2 lists the locations where comment cards were distributed by staff. It also lists the number of completed cards that were returned to staff. Table C-3 provides a list of stakeholder/contact information.

Table C-2: Public Outreach Events

Date	Event	Location	Commission District and Commissioner	Comment Cards Completed
February 22, 2014	CITT Summit	MDC Main Library	5 - Bruno A. Barreiro	33
March 1, 2014	West Kendall Charrette	Felix Varela Senior High	11 - Juan C. Zapata	7
March 8, 2014	University Center Festival	University Center	12 - Jose Pepe Diaz	13
April 3, 2014	Bike to Work Day	South Miami Metrorail Station	7 - Xavier L. Suarez	0
April 9, 2014	Florida International University - Job Fair	Florida International University	11 - Juan C. Zapata	0
April 12, 2014	Agriculture and Cattle Show	Tropical Park	10 - Sen. Javier D. Souto	71
April 13, 2014	Agriculture and Cattle Show	Tropical Park 7900 SW 40th St.	10 - Sen. Javier D. Souto	64
April 15, 2014	Miami HEAT's "White Hot Heat"	Dadeland North Metrorail Station	7 - Xavier L. Suarez	0
April 22, 2014	Planning (LRTP) Public Meeting - Central	Frankie Rolle Neighborhood Center	7 - Xavier L. Suarez	2
April 24, 2014	LRTP Public Meeting - Beach/CBD	Culmer/Overtown Neighborhood Center	3 - Audrey M. Edmonsor	0
April 25, 2014	Baynaza	Deering Estate	8 - Lynda Bell	0
April 25, 2014	Earth Day at the Zoo	Zoo Miami	9 - Dennis C. Moss	0
April 29, 2014	LRTP Public Meeting - North	North Dade Regional Library	1 - Barbara J. Jordan	0
April 30, 2014	LRTP Public Meeting - South	South Dade Regional Library	8 - Lynda Bell	0
May 6, 2014	Earth Day at the Zoo	Zoo Miami	9 - Dennis C. Moss	0
May 8, 2014	CAA Public Meeting - Miami Beach	Miami Beach South Shore Community Center	5 - Bruno A. Barreiro	2
May 15, 2014	Clean Air Month Fair	Stephen P. Clark Center (SPCC)	5 - Bruno A. Barreiro	154
May 20, 2014	Metrorail 30th Year Event	SPCC	5 - Bruno A. Barreiro	0
May 31, 2014	Keep Doral Beautiful Fair	J.C. Bermudez Park	12 - Jose Pepe Diaz	0
June 18, 2014	Brochure Distribution	Omni Bus Terminal	3 - Audrey M. Edmonsor	15
July 16, 2014	Brochure Distribution	Miami Dade College Wolfson Campus	5 - Bruno A. Barreiro	6
July 20, 2014	Brochure Distribution	Memorial Highway Baptist Church	2 - Jean Monestime	20
July 22, 2014	Brochure Distribution	First Haitian Free Methodist Church	3 - Audrey M. Edmonsor	18
July 24, 2014	Transportation Trust (CITT) Municipal Workshop	History Miami at the Cultural Center	5 - Bruno A. Barreiro	1
July 27, 2014	Brochure Distribution	Haitian Emmanuel Baptist Church	3 - Audrey M. Edmonsor	7
August 3, 2014	Brochure Distribution	YMCA	8 - Lynda Bell	46
Total				459

Table C-3: Stakeholder/Contact Information

Agency	Contact Name	Title
Miami-Dade Transit	Jerry Blackman	Asst. Director for Rail
Miami-Dade Transit	Derrick Gordon	Asst. Director for Bus
Miami-Dade Transit	Marcus Ortega	ADA Officer
Citizens Independent Transportation Trust (CITT)	Charles Scurr	Executive Director
Miami-Dade Transit Rider	Martha Vicedo	Transit Action Committee
Miami Metropolitan Planning Organization*	Irma San Roman	Executive Director
Miami-Dade County Public Works	Antonio Cotarelo	County Engineer
Miami-Dade Expressway Authority	Javier Rodriguez	Executive Director
Miami-Dade County Regulatory and Economic Resources	Mark Woerner	Assistant Director
Miami-Dade County Parks and Recreation	Maria Nardi	Chief, Planning and Research Division
Bicycle and Pedestrian Advisory Committee	Eric Tullberg	Chair
League of Cities	Richard Kuper	Executive Director
Agency for Persons with Disabilities	Rosa Llaguno	Community Relations Coordinator
City of Miami Downtown Development Authority	Alyce Robertson	Executive Director
Beacon Council	Stephen Beatus	Executive Vice President
Miami-Dade Chamber of Commerce	Terry McKinley	Transportation & Infrastructure Committee Chairman
Miami-Dade Chamber of Commerce	Mitch Bierman	Transportation & Infrastructure Committee Vice Chairman
Urban Health Solutions Urban Health Partnerships	Anamarie Garces	Executive Director
South Florida Workforce*	Rick Beasely	Executive Director
South Florida Regional Transportation Authority	Joseph Quinty	Transportation Planning Manager
South Florida Commuter Services	James Udvardi	Project Director
Florida Turnpike Enterprise	Diane Gutierrez-Scaccetti	Executive Director
Florida Department of Transportation District 6	Aileen Boucle	Intermodal Systems Development Manager
Alliance for Aging, Inc.	Marsha Jenakovich	Director of Planning and Special Projects

Table C-3: Stakeholder/Contact Information (Continued)

Agency	Contact Name	Title
Center for Independent Living of South Florida	Marc Dubin, Esq.	Director of Advocacy
Commission on Disability Issues (CODI)	Heidi Johnson Wright	Director
Municipal Focus Group	Carlos Cruz	City of Miami
Municipal Focus Group	Julien Guevara	City of Miami Beach
Municipal Focus Group	Jessica Keller	City of Coral Gables
Municipal Focus Group	Richard Block	Virginia Gardens
Comm. District Focus Group	Kenneth M. Kilpatrick	Commission District 3
Comm. District Focus Group	Jose A. Lopez	Commission District 5
Comm. District Focus Group	Alexander Adams	Commission District 6
Comm. District Focus Group	Anthony Garcia	Commission District 7
Comm. District Focus Group	Eric Katz	Commission District 8
Comm. District Focus Group	Harry Hoffman	Commission District 11
Comm. District Focus Group	Sean Schwinghammer	Commission District 13

A.9 TDP10AHEAD SURVEY RESULTS

In total, 3,917 surveys and comment cards were collected as shown in Table C-4. Of that total, 1,404 were collected through the online survey and 2,513 were collected through comment cards. The results of the surveys are provided in the following figures. Questions included on the survey and the shorter comment cards are noted.

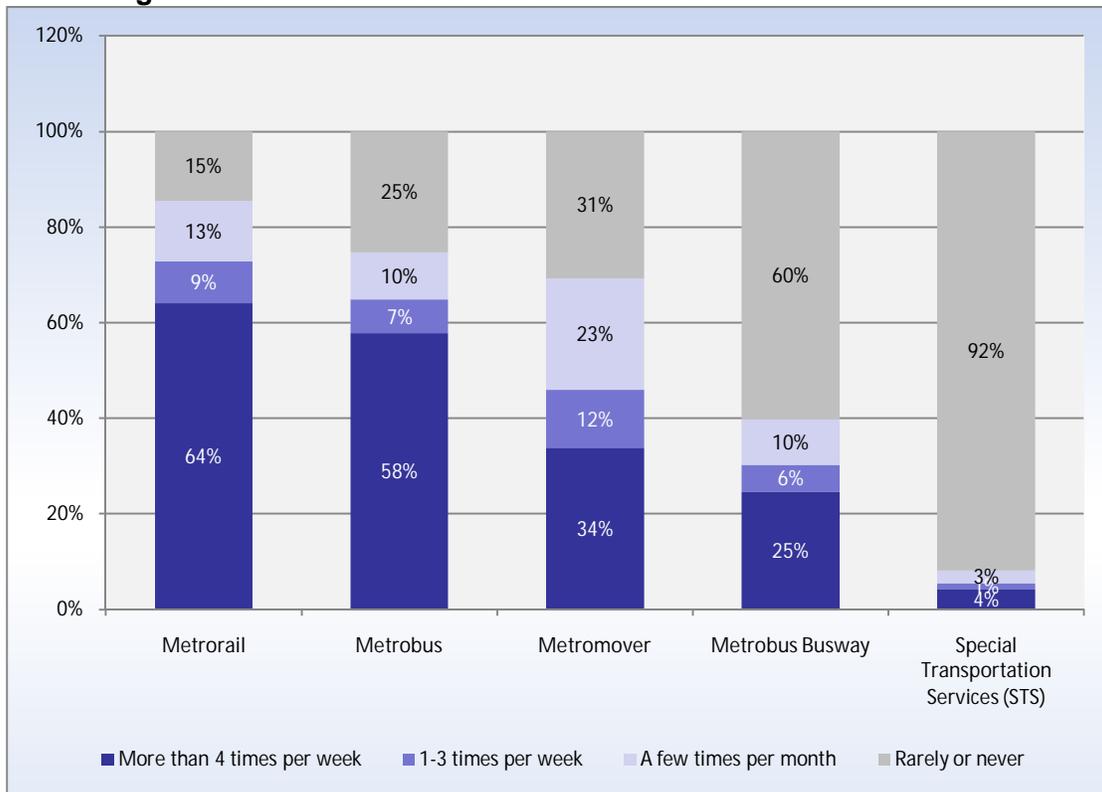
Table C-4: Survey Response

Survey Version	Number of Participants
English	3,525
Spanish	349
Creole	43
Total	3,917

Transit Use

Figure C-1 provides insight into the types of transit being used by respondents. This question was on the electronic survey as well as the comment card. Over half of the respondents use Metrorail and Metrobus more than four times per week. A third of respondents use Metromover more than four times per week, while only a quarter use the Metrobus Busway more than four times per week. Only eight percent of respondents were regular Special Transportation Services (STS) users.

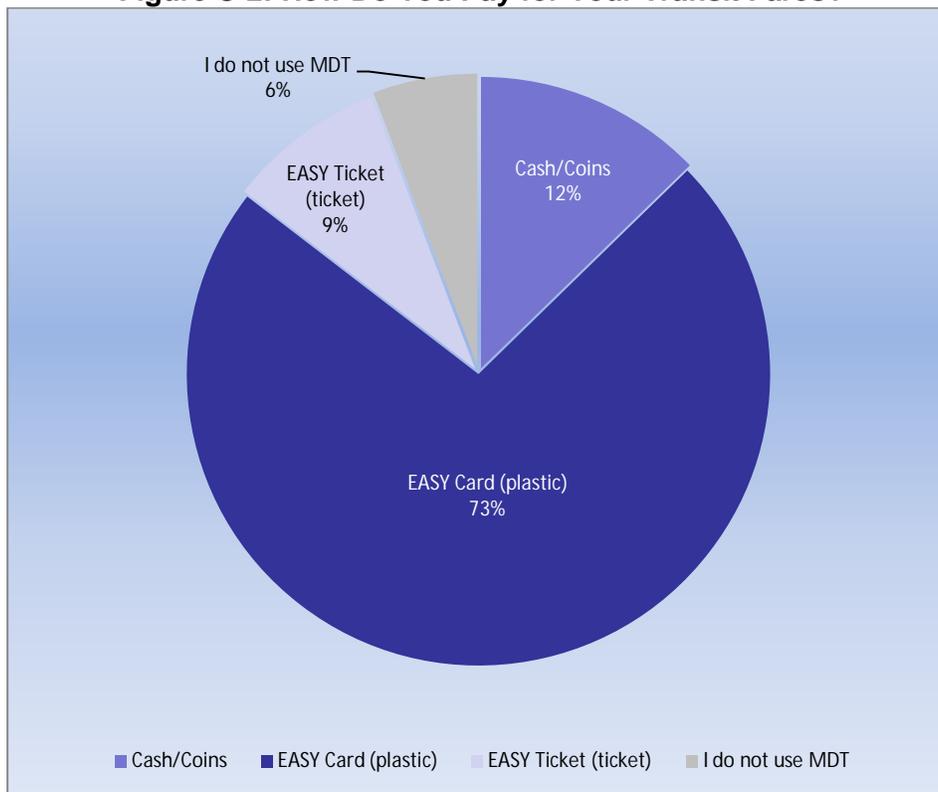
Figure C-1: How Often Do You Use Miami-Dade Transit Services?



Fare Payment

Shown in Figure C-2, respondents on both the electronic survey and the comment card were asked how they paid for transit fares. Almost three-quarters of respondents use the EASY card to pay their transit fares. Only 12 percent use cash to pay for their fares.

Figure C-2: How Do You Pay for Your Transit Fares?



Service Priorities

When asked about service priorities, respondents on both the electronic survey and comment cards indicated that on-time performance was the most important service priority. Behind that, more frequent service and expanding service to new areas was also important. Figure C-3 shows the total breakdown of all service priorities. Figures C-4 through C-8 display the results of the service priorities by mode. For those respondents who indicated that they used a particular mode more than 4 times per week or 1-3 times per week, the results were used to look at priorities by mode. For all modes, on-time performance was the most important service improvement needed followed by increasing the frequency of service.

Figure C-3: Given its Limited Resources, What Should Miami-Dade Transit's Priorities be for the Next Ten Years?

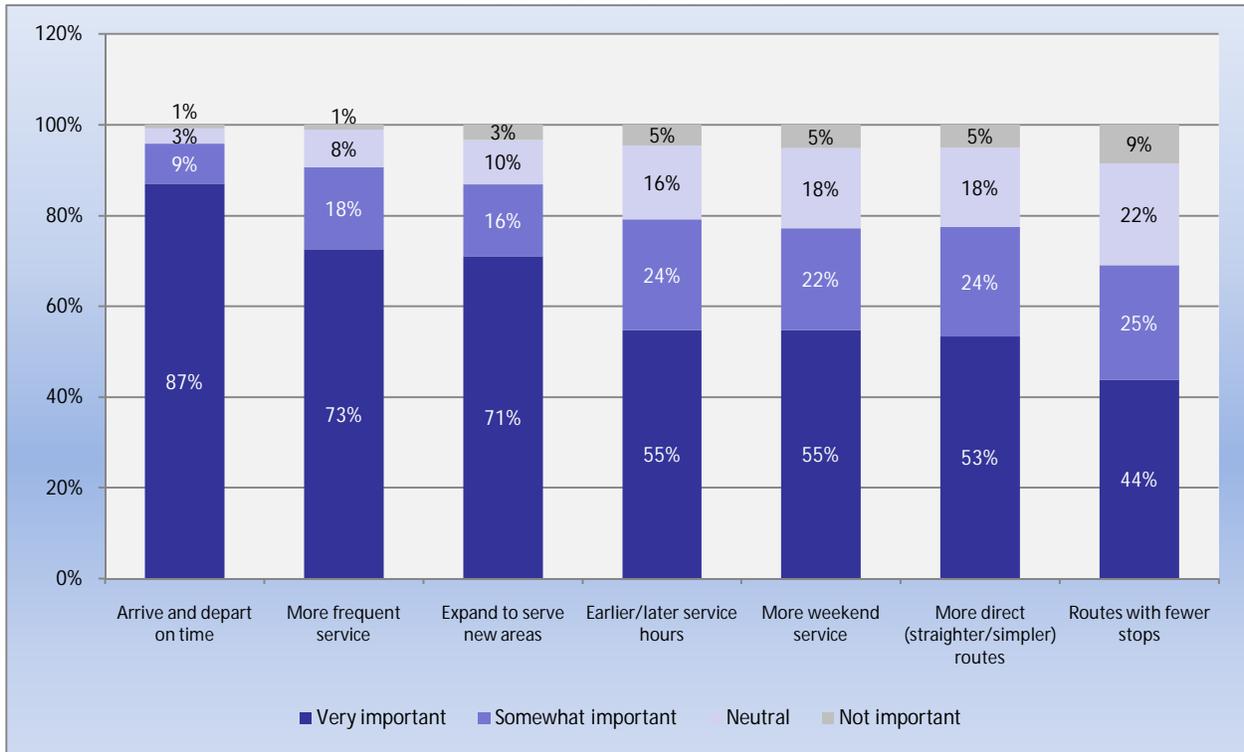


Figure C-4: Metrobus - Given its Limited Resources, What Should Miami-Dade Transit's Priorities be for the Next Ten Years?

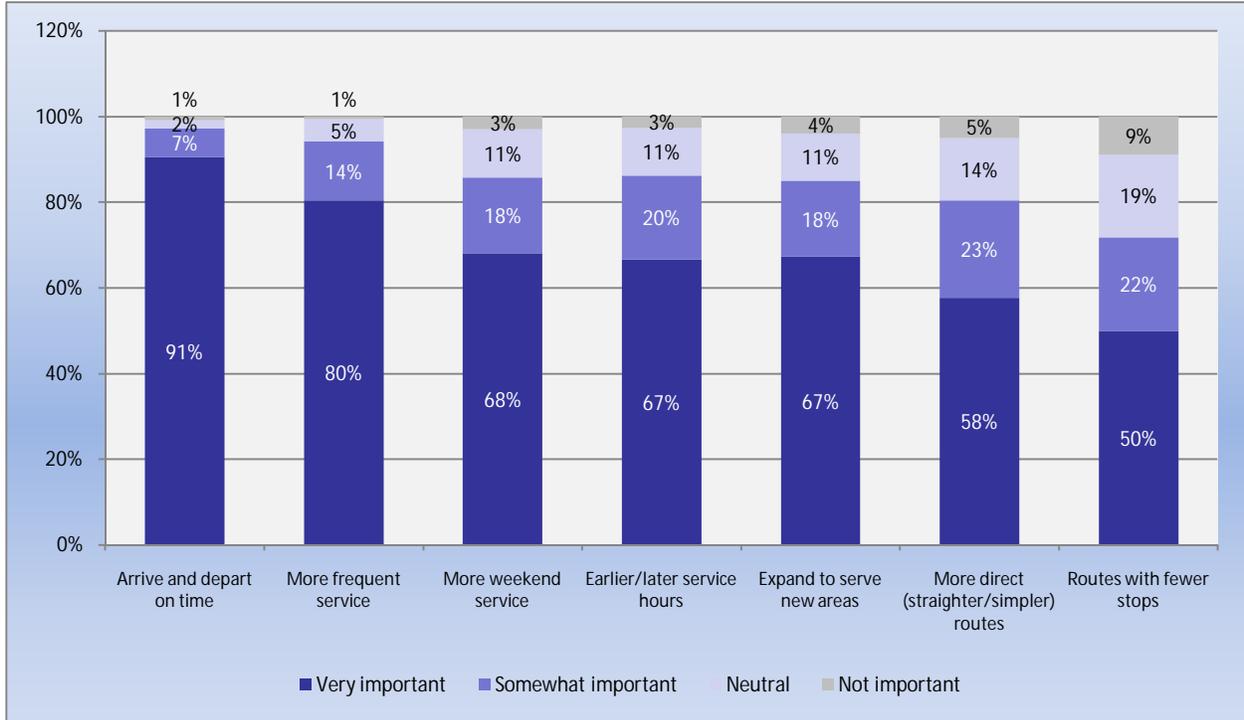


Figure C-5: Metrobus Busway - Given its Limited Resources, What Should Miami-Dade Transit's Priorities be for the Next Ten Years?

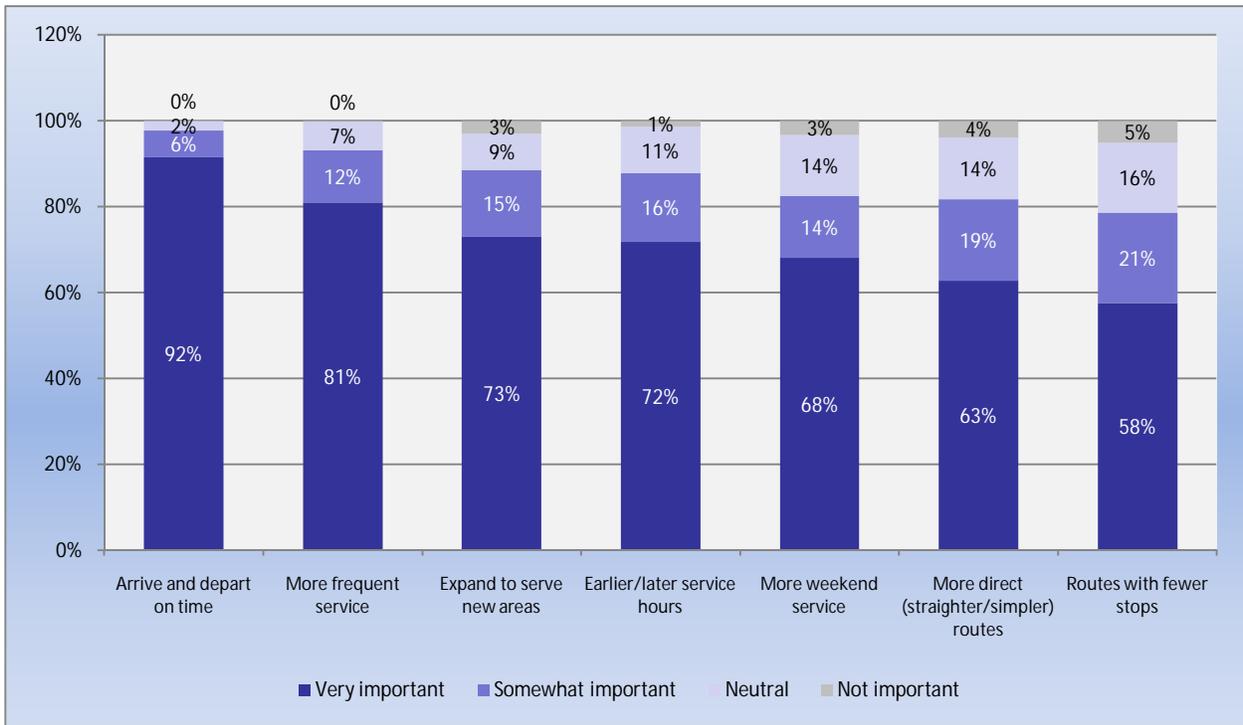


Figure C-6: Metrorail - Given its Limited Resources, What Should Miami-Dade Transit's Priorities be for the Next Ten Years?

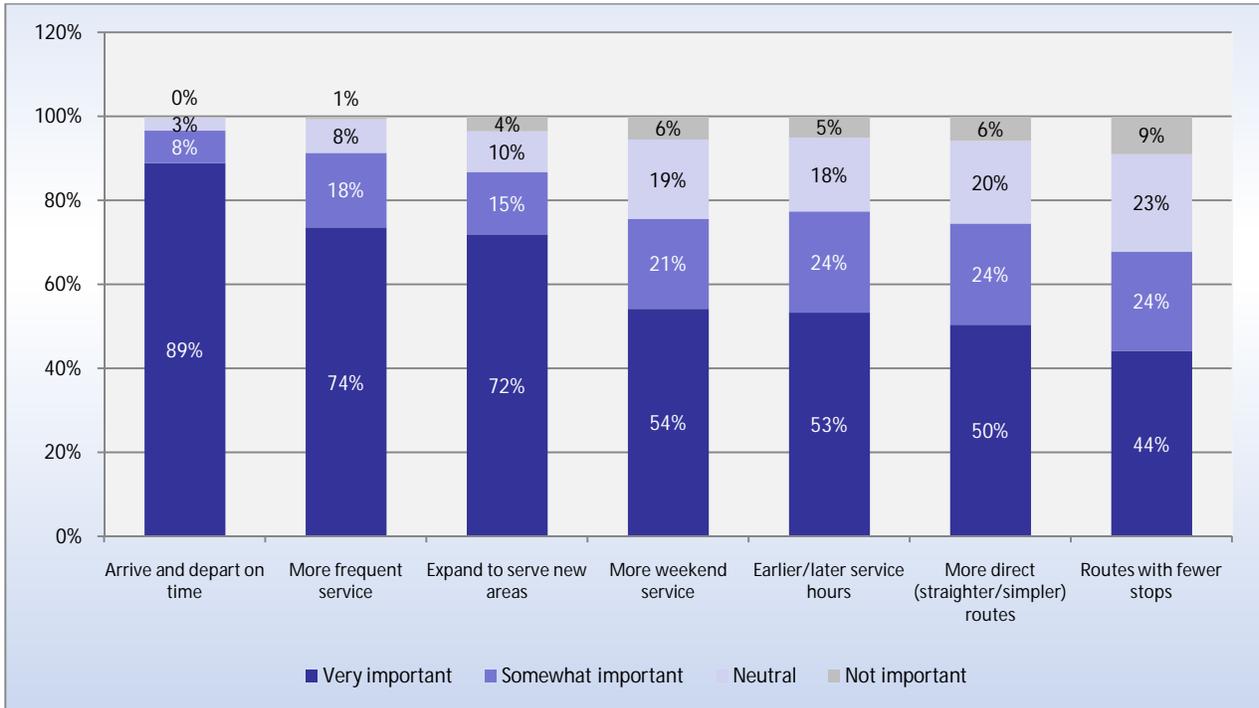


Figure C-7: Metromover - Given its Limited Resources, What Should Miami-Dade Transit's Priorities be for the Next Ten Years?

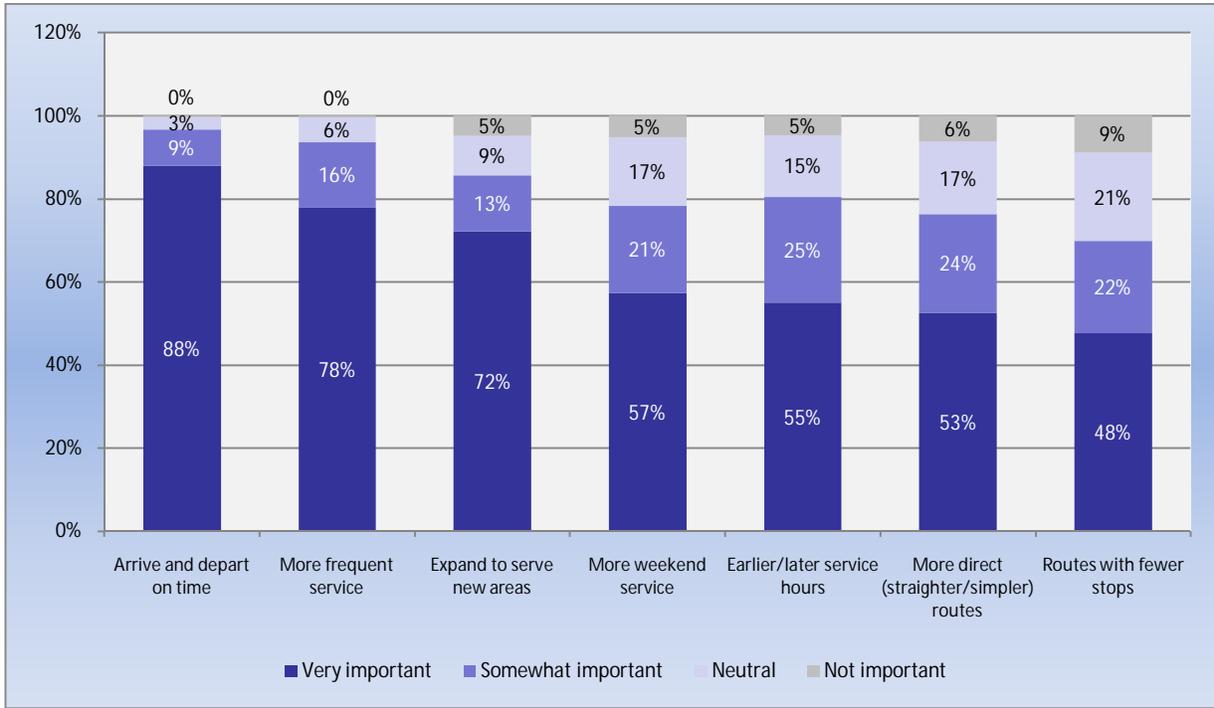
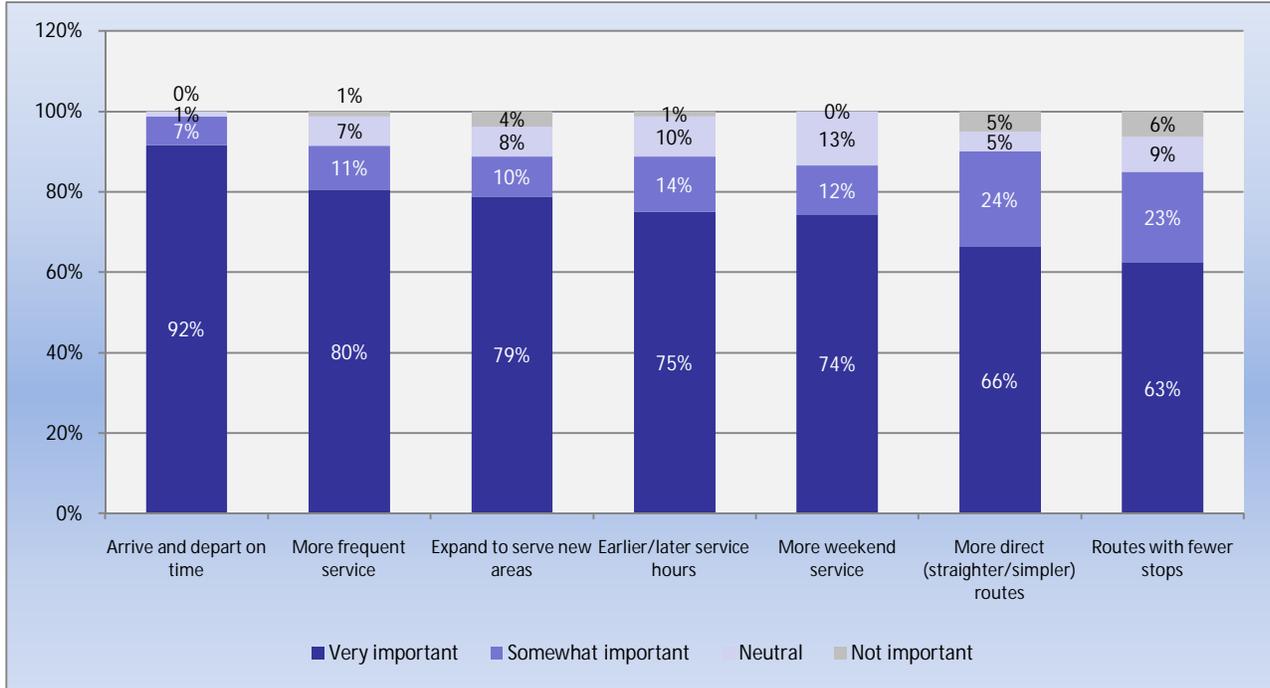


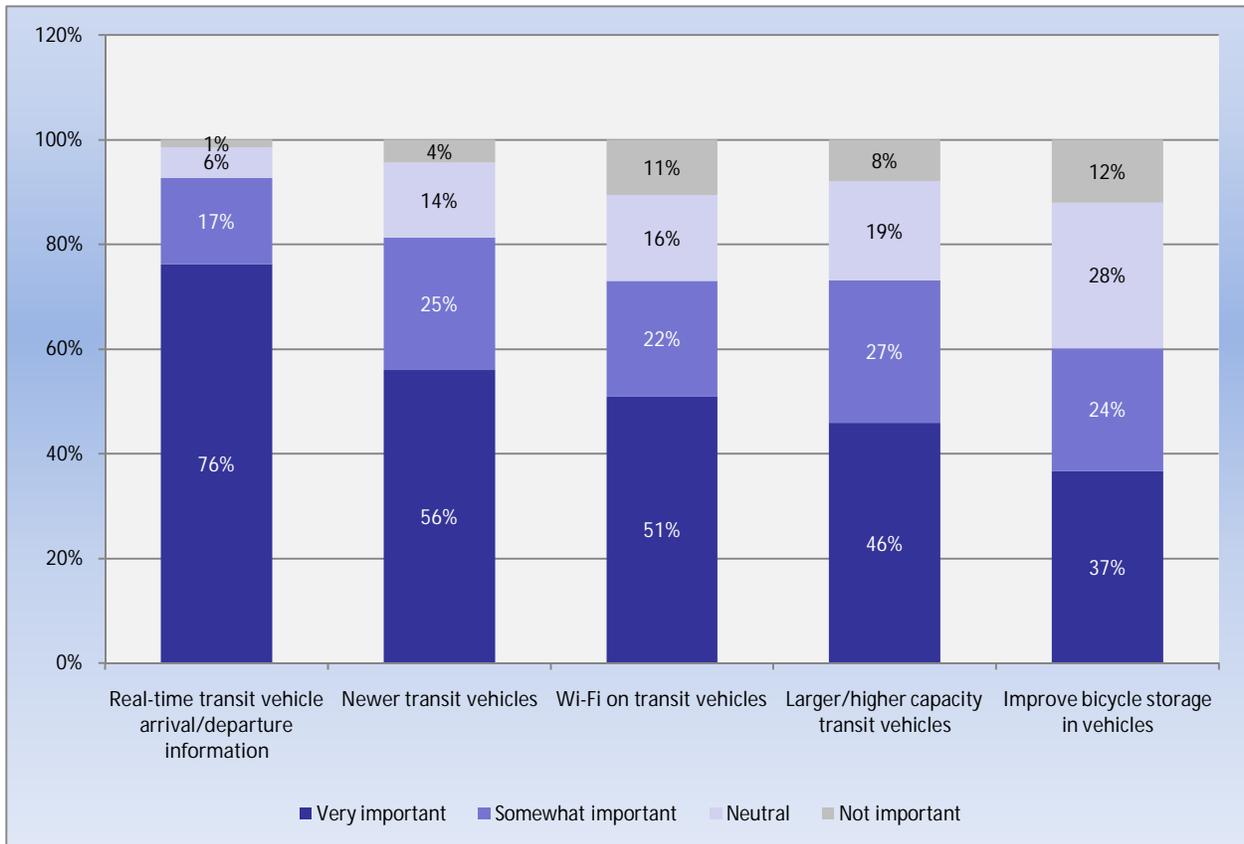
Figure C-8: STS - Given its Limited Resources, What Should Miami-Dade Transit's Priorities be for the Next Ten Years?



Vehicle Priorities

Displayed in Figure C-9, the following question was asked of online survey respondents and comment card respondents. Over three-quarters of respondents indicated that real-time vehicle arrival and departure information was a very important improvement with relation to vehicles. The second priority was buying newer vehicles.

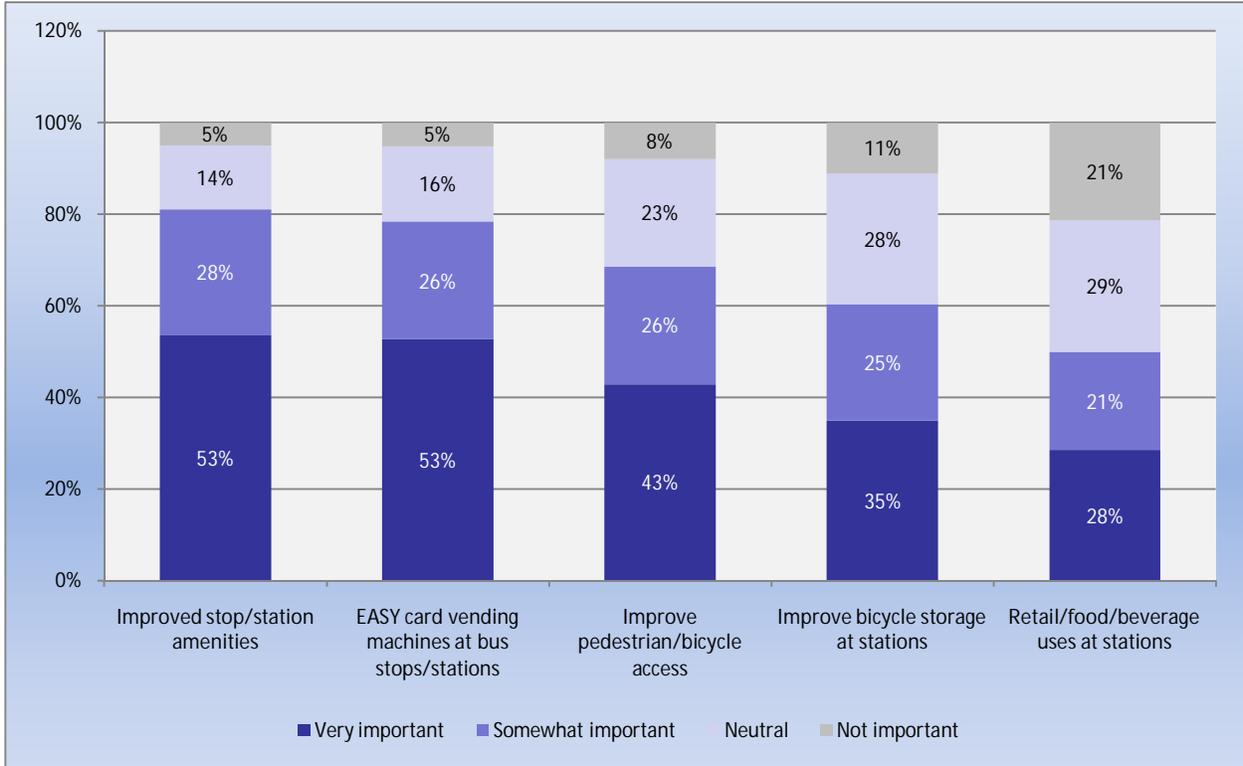
Figure C-9: Vehicles - Given its Limited Resources, What Should Miami-Dade Transit's Priorities be for the Next Ten Years?



Stop/Station Priorities

When asked about priorities for stations and stops, online and comment card respondents indicated there were two equally important items for improvement: improved stop/station amenities and the addition of EASY card vending machines. Other priorities are displayed in Figure C-10.

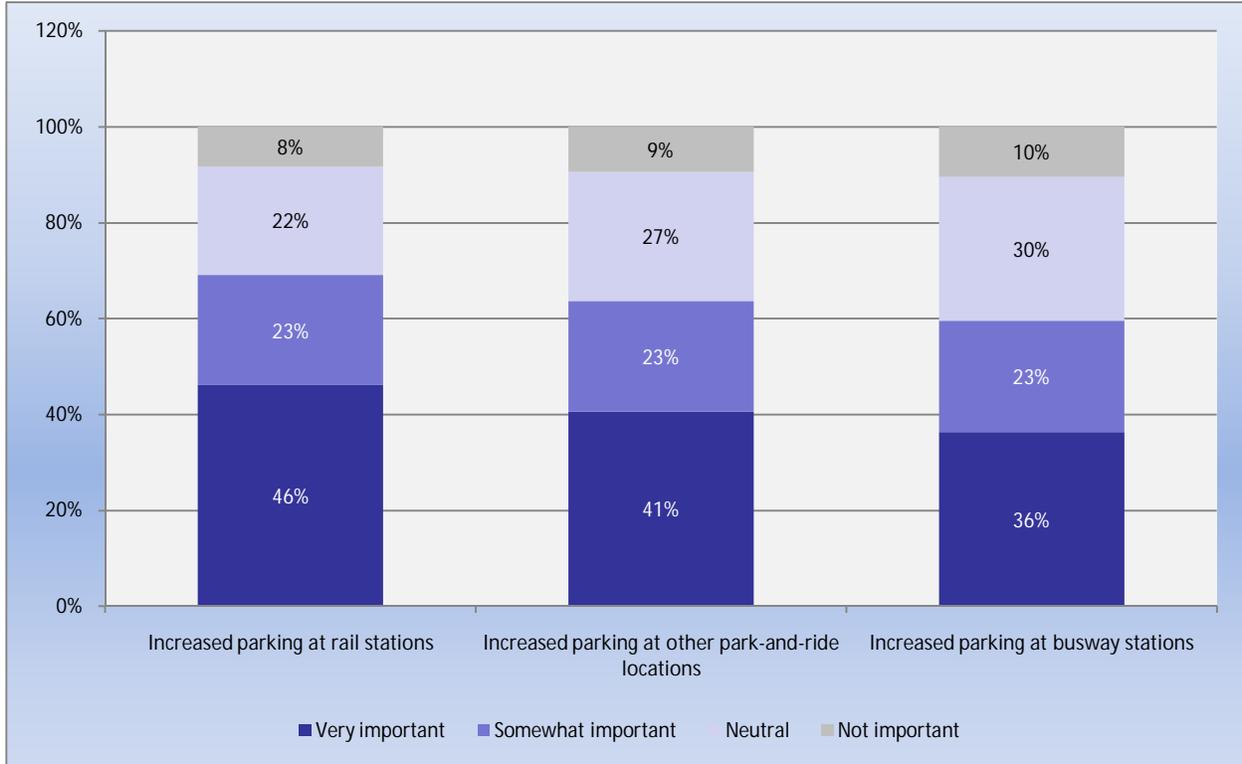
Figure C-10: Stops/Stations - Given its Limited Resources, What Should Miami-Dade Transit's Priorities be for the Next Ten Years?



Parking Priorities

Asked of both online and comment card respondents, increasing parking at rail stations received the highest priority ranking for parking facilities. Figure C-11 displays the results for parking priorities.

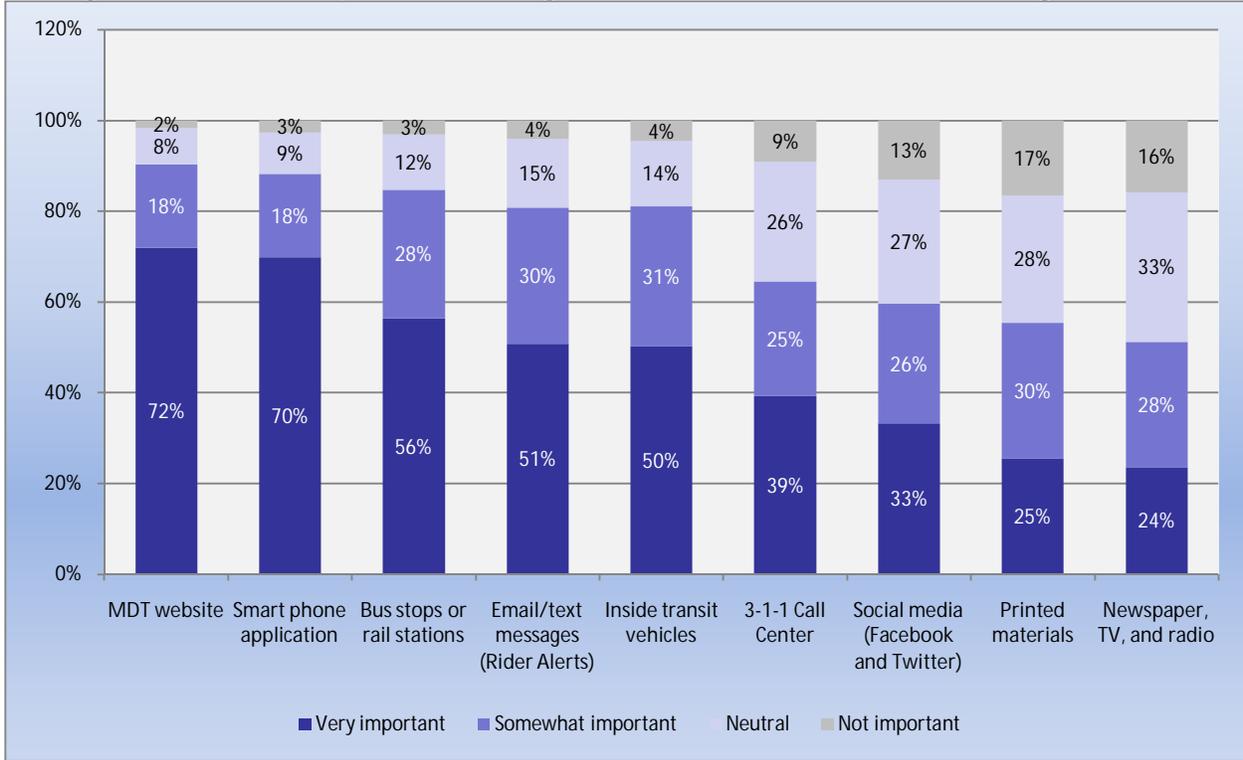
Figure C-11: Parking - Given its Limited Resources, What Should Miami-Dade Transit's Priorities be for the Next Ten Years?



Transit Information

MDT asked respondents through the online survey how they preferred to access information about MDT's routes. Figure C-12 shows that over 70 percent of respondents were interested in receiving information through online sources. It is important to note that this question was not included on the shorter comment card, which may have led to a bias toward electronic priorities. The second highest response came for accessing information through smartphones.

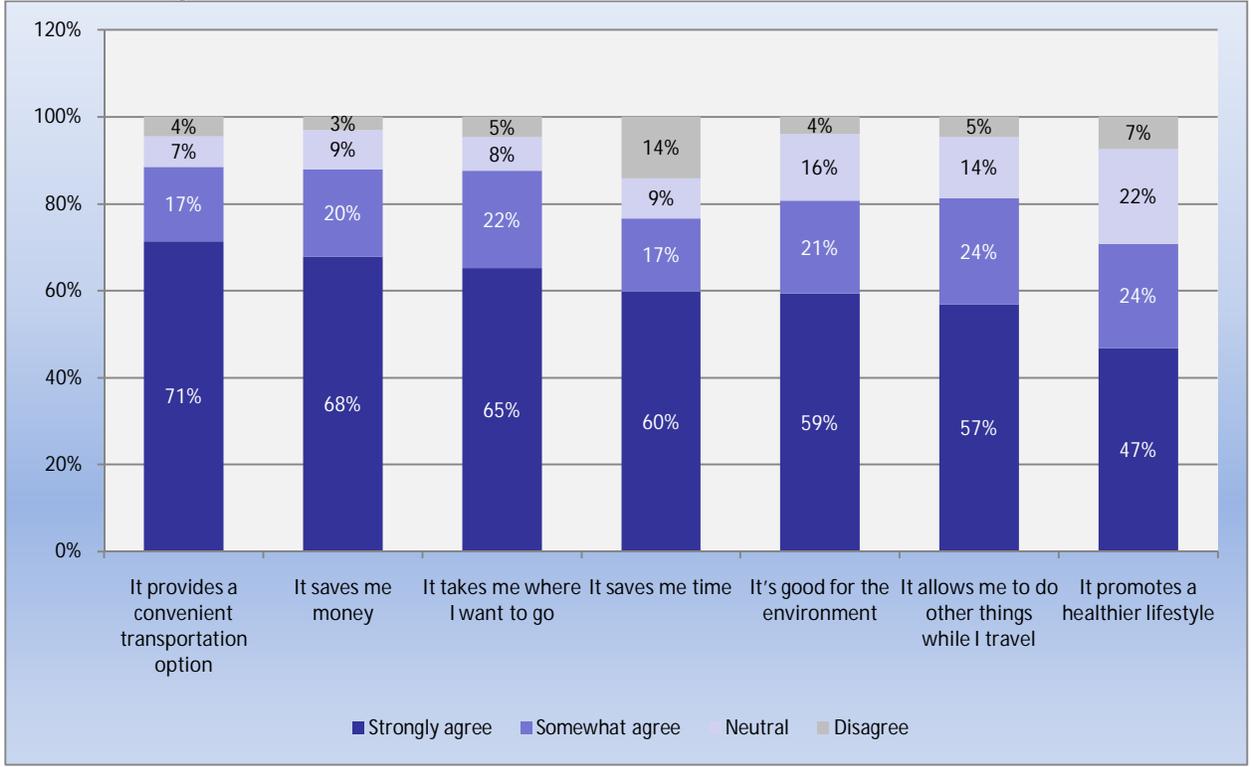
Figure C-12: How Important is it to get Transit Materials in the Following Formats?



Reason for Transit Use

When asked why they use transit, the most popular response by online survey respondents was that it was convenient followed closely by the fact that it saves the user money. Figure C-13 shows why respondents choose to use transit services provided by MDT or the reasons a non-user might use transit.

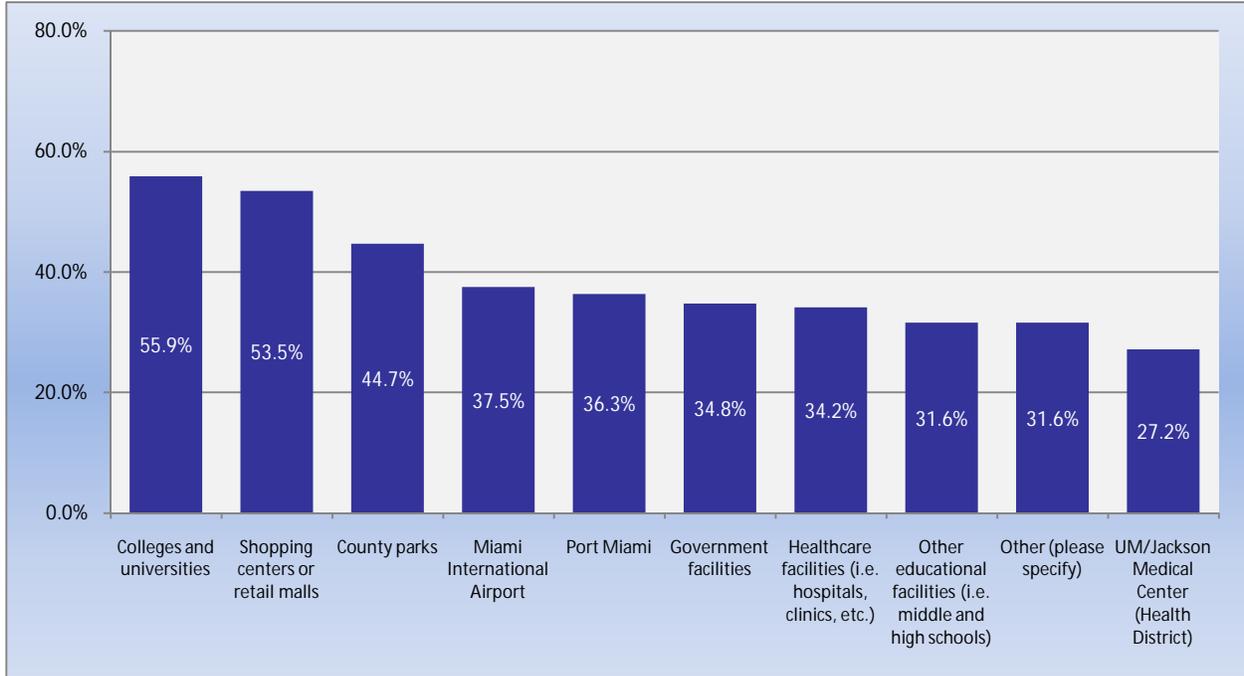
Figure C-13: I Use Transit Services Because or Would Use Transit If?



Destinations

Figure C-14 provides insight into what types of destinations respondents would like to travel to. The number one response was to provide service to universities and colleges while second place went to shopping centers and retail malls. For those who indicated "Other" as a response, the most popular response by far was the beach although areas all over the county were mentioned.

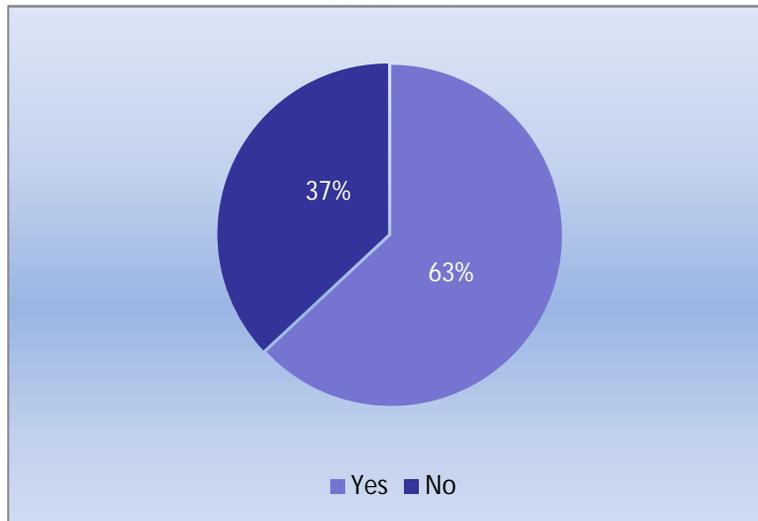
Figure C-14: Which of the Following Destinations Could Miami-Dade Transit Serve Better?



Fare Increase

As displayed in Figure C-15, when asked about the trade off between better service and higher fares, 63 percent of respondents indicated that they would be willing to pay more for better service.

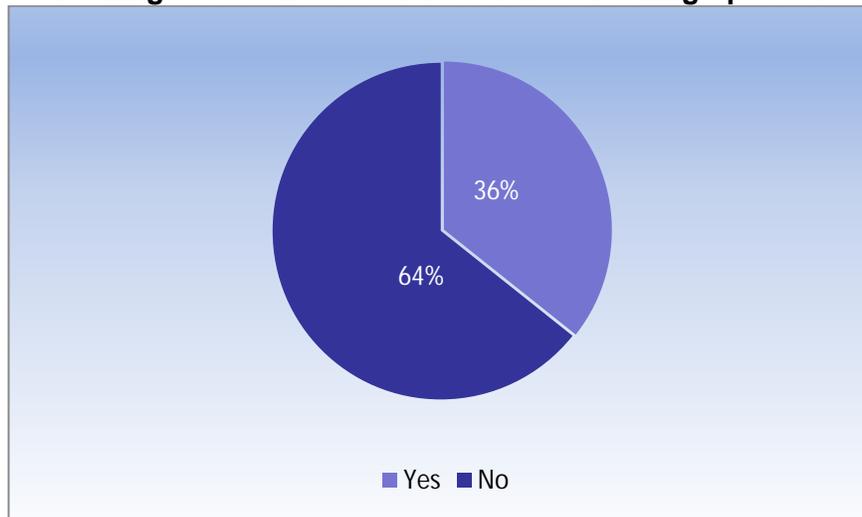
Figure C-15: Would You be Willing to Pay Increased Transit Fares for Improved Transit Services?



Parking Fee Increases

Of the respondents from the online survey and shown in Figure C-16, only 36 percent indicated they were willing to pay increased fees for parking at stations.

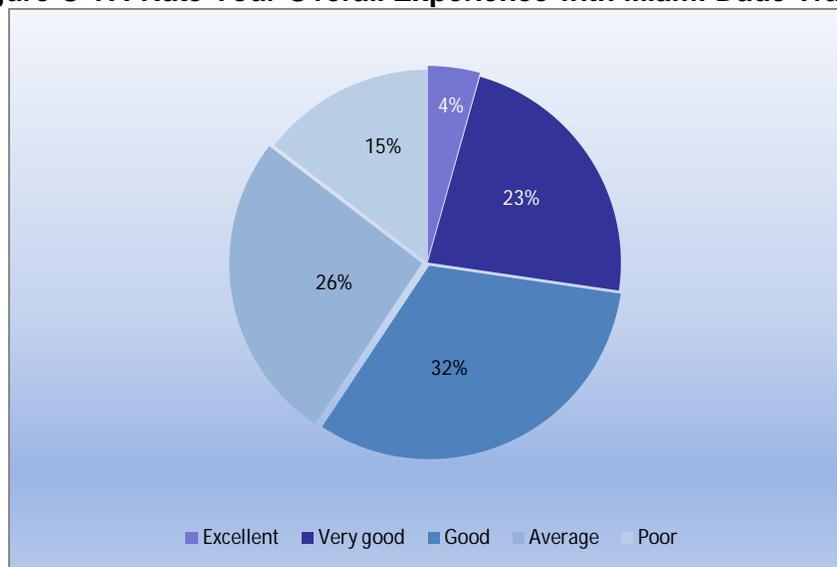
Figure C-16: Would You be Willing to Pay Increased Parking Fees at Rail Stations or New Parking Fees at Bus Stations for More Parking Spaces?



Satisfaction

Figure C-17 provides an overview of the responses from a question asking for users to rate MDT's service. Fifty-nine percent indicated a satisfaction of good, very good, or excellent.

Figure C-17: Rate Your Overall Experience with Miami-Dade Transit.



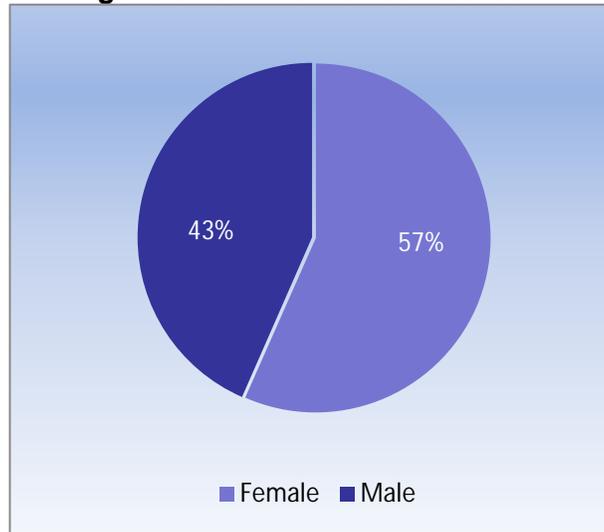
Demographic Information

The remainder of this report provides demographic information for those taking the survey.

Gender

As shown in Figure C-18, more than half of the respondents were female.

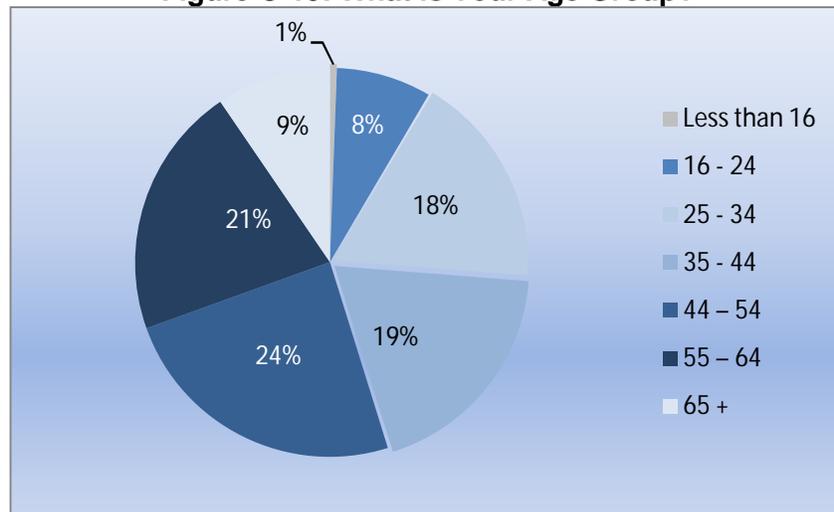
Figure C-18: What is Your Gender?



Age

Respondents by age group are provided in Figure C-19. The largest cohort is between 44 and 54 years old.

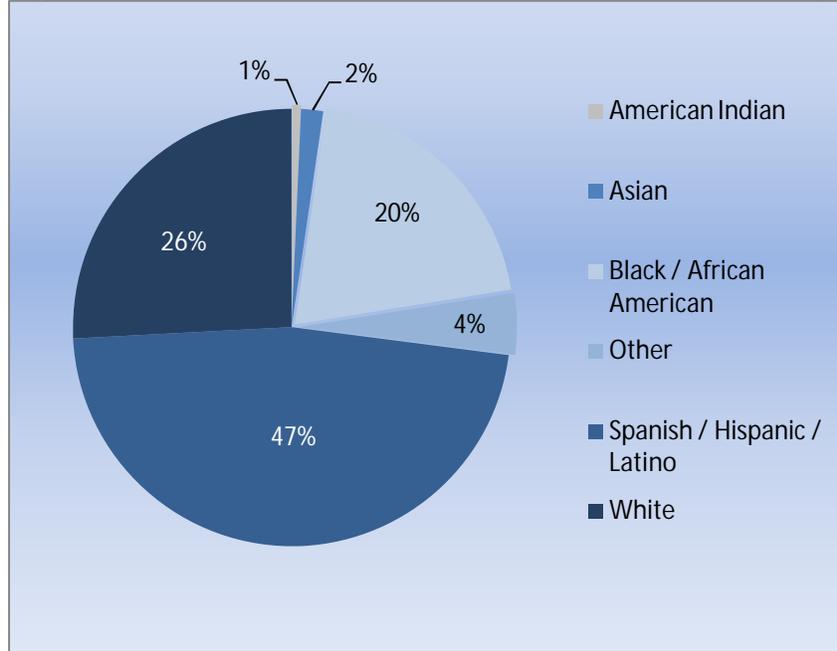
Figure C-19: What is Your Age Group?



Race/Ethnicity

Figure C-20 provides information on the race and/or ethnicity of respondents. The largest ethnic group to complete the survey is Spanish/Hispanic/Latino at 47 percent followed by White at 26 percent.

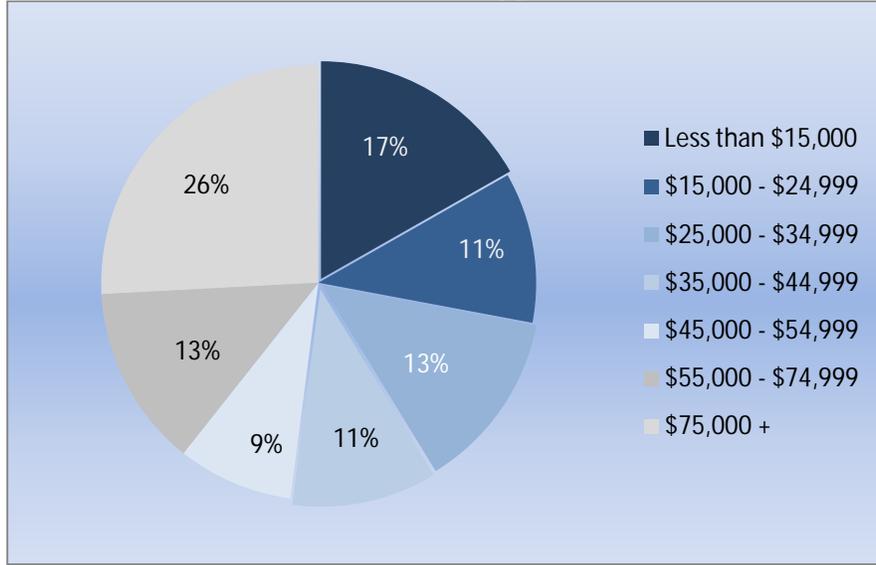
Figure C-20: Which Best Describes Your Race/Ethnic Group?



Annual Income

Figure C-21 displays the income levels of respondents. The largest group of respondents have an annual income above \$75,000. Approximately 17 percent of respondents make less than \$15,000 annually.

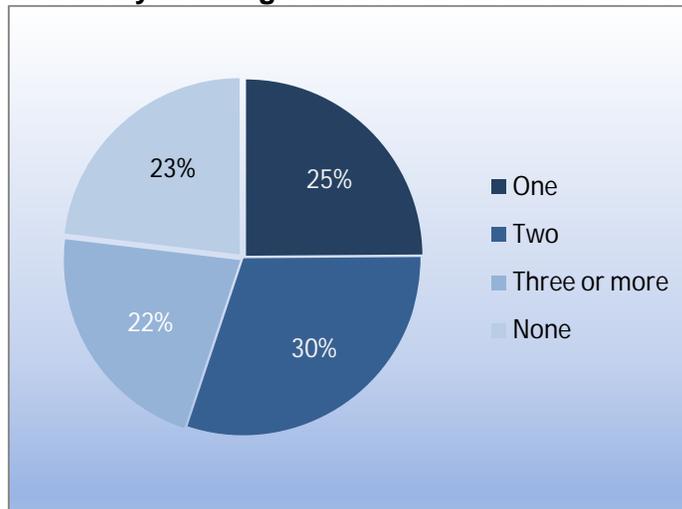
Figure C-21: What is Your Household's Approximate Total Annual Income?



Household Vehicles

As shown in Figure C-22, twenty-three percent of respondents do not have a working vehicle in the home. An almost equal amount have three or more working vehicles.

Figure C-22: How Many Working Vehicles are Available in Your Household?



General Comments

When asked if there were any other comments respondents would like to share with MDT, many respondents chose to make comments. The following themes were noted by many respondents.

- Public involvement participants clearly expressed a need to increase transit service whether it be to add new service areas, increase frequencies, or add to the diversity of modes.

- Current MDT services could be improved with regard to on-time performance and coordination for transfers between modes.
- If there is to be a fare increase, passengers need to be able to see what they are paying for. If the fares go up, there should be better service.
- There were also many comments about providing better information about transit services which included publications dedicated to tourists, real-time information, better signage within stations and on vehicles to note which vehicle is departing next, etc.
- Additional comments included keeping the vehicles in good working order, increasing security on the transit system, and cleaning the vehicles.

A.10 TDP10Ahead Steering Council Review Log

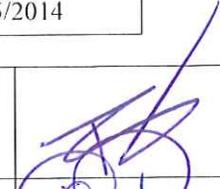
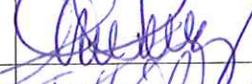
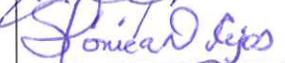
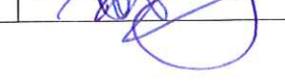
Request:	Review of MDT10Ahead – 2014 Major Update to Transit Development Plan (TDP)	
Division	Planning & Development (Division 30)	Distribution Date
		9/5/2014

Reference Documents:	MDT10Ahead Draft Document	http://www.miamidade.gov/transit/mdt-10-ahead.asp

REVIEW LOG

MDT Division	Title	Print Name	Signature	Date
Performance Analysis (57)	MDT Section Chief	Sandy Amores		9/30/14
Infrastructure & Engineering (64)	Construction Manager 3	Daniel Mondesir		10/7/14
Paratransit Administration/Contracted Services (54)	MDT Section Chief	Bill Velez		9/22/14
Infrastructure and Maintenance (34)	Chief Infrastructure & Maintenance	Robert McClellan		10/7/14
Bus Services (70)	Assistant Director Bus Services	Derrick Gordon		10-7-14
Rail Services (80)	Assistant Director Rail Services	Jerry Blackman		10/7/14
Construction (36) & Structural Inspection & Analysis (39)	Chief Construction, Structural Inspection & Analysis	German Arenes		09/22/14
Design & Engineering (37)	Chief, Design & Engineering	Isabel Padron		9/22/14
Contract Services (49)	Manager, Contract Services	Jesus Valderrama		10/8/2014
Cost & Scheduling (49)	MDT Section Manager	Mercedes Sosa		9/23/14
ROW Acquisition & Utilities/Joint Development (67)	Chief, ROW	Froilan Baez		10/1/14
Service Planning & Scheduling (53)	MDT Section Chief	Gerald Bryan		9/26/14
Quality Assurance (32)	Chief, Quality Assurance	Lazaro Palenzuela		9/30/14
Finance (41)	Controller	Duane Mathis		9/22/14
Resource Allocation (45)	Chief, Budget/Performance Reporting	Robert Villar		10/1/14
Human Resources (60)	Chief, Human Resources	Jay Flynn		9/24/14

Request:	Review of MDT10Ahead – 2014 Major Update to Transit Development Plan (TDP)	
Division	Planning & Development (Division 30)	Distribution Date
		9/5/2014

Information Centers (27)	Sr. Manager EASY Card & Transit Service Centers & TD Program	Doug Bermudez		9/23/14
Information Technology (43)	Sr. Chief Information Technology	Rosie Perez		9/24/14
Marketing (62)	Marketing Programs Coordinator	Bobbie Crichton		9/30/2014
Planning & Systems Development (30)	Sr. Professional Engineer	Monica D. Cejas		10/6/14
Safety & Security (51)	Chief Office of Safety & Security	Eric Muntan		10-1-14
Civil Rights & Labor (50)	Chief Civil Rights	Cathy Lewis		9/23/14
Governmental Affairs (23)	Executive Assistant	Chimene Graham		10/8/14
Engineering Planning & Development (29)	Assistant Director Engineering Planning & Development	Albert Hernandez		10/8/14
Operations (28)	Deputy Director	Hugh Chen		

Interdepartmental reviews by required personnel are listed above.

A.11 TDP10AHEAD Stakeholder Review Log

Request:	Review of MDT10Ahead – 2014 Major Update to Transit Development Plan (TDP)
Division	Planning & Development (Division 30)
	Distribution Date 9/2/2014

Reference Documents:	MDT10Ahead Draft Document	http://www.miamidade.gov/transit/mdt-10-ahead.asp

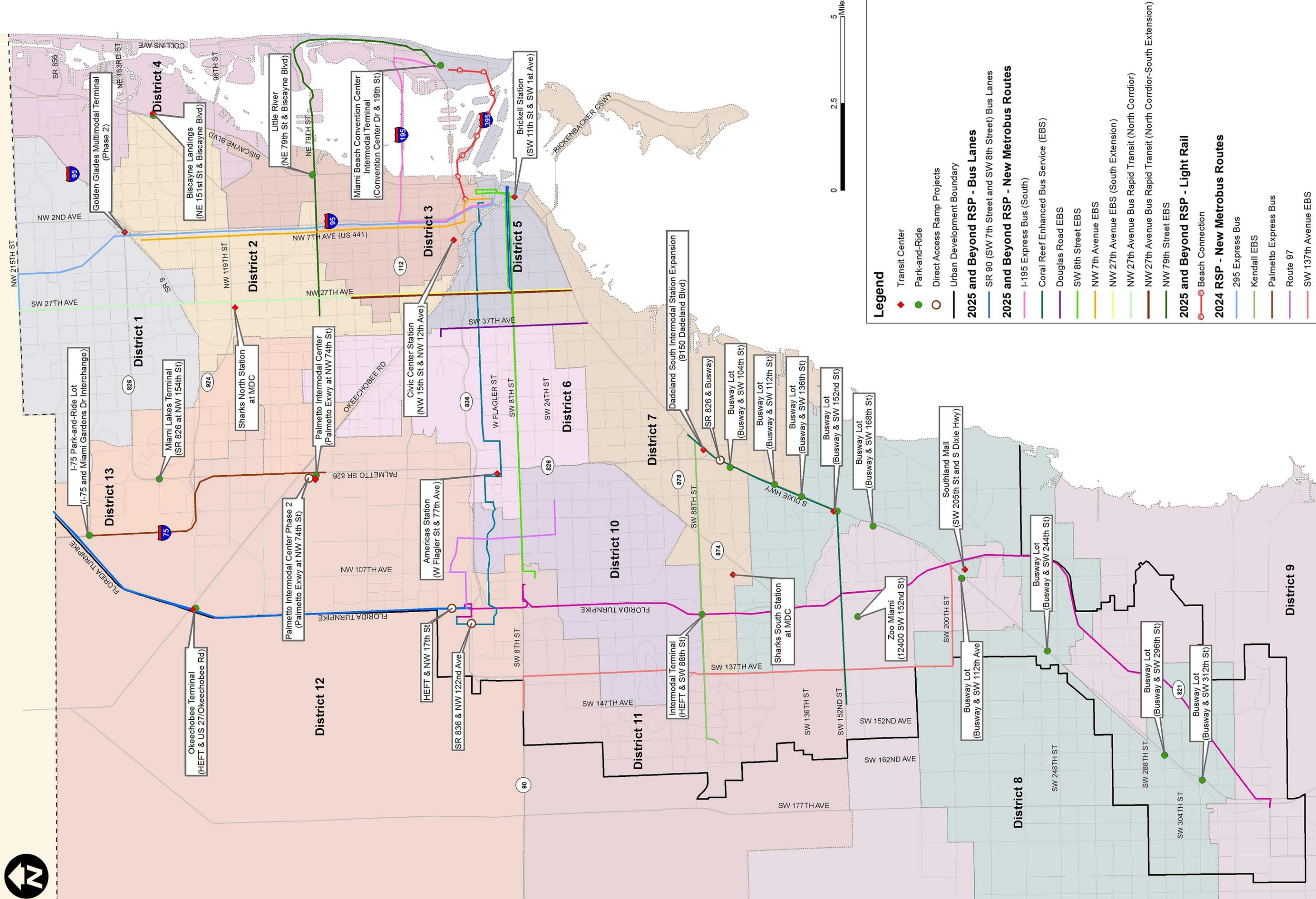
REVIEW LOG

AGENCY	TITLE	CONTACT
Miami-Dade Transit	Asst. Director for Rail	Jerry Blackman
Miami-Dade Transit	Asst. Director for Bus	Derrick Gordon
Miami-Dade Transit	ADA Officer	Marcos Ortega
Citizens Independent Transportation Trust (CITT)	Executive Director	Charles Scurr
Miami-Dade Transit Rider	Transit Action Committee	Martha Vicedo
Miami- Dade Metropolitan Planning Organization (MPO)	Executive Director	Irma San Roman
Miami-Dade County Public Works and Waste Management	County Engineer	Antonio Cotarelo
Miami-Dade Expressway Authority	Executive Director	Javier Rodriguez
Miami-Dade County Regulatory and Economics Resources	Asst. Director	Mark Woerner
Miami-Dade County Parks, Recreation and Open Spaces	Chief, Planning and Research Division	Maria Nardi
Bicycle and Pedestrian Advisory Committee	Chair	Eric Tullberg
League of Cities	Executive Director	Richard Kuper
Agency for Persons with Disabilities	Community Relations Coordinator	Rosa Llaguno
City of Miami (Downtown Development Authority)	Executive Director	Alyce Robertson
Beacon Council	Executive vice President	Stephen Beatus
Miami-Dade Chamber of Commerce	Committee Chairman and Vice Chairman	Terry Mckinley and Mitch Bierman

Request:	Review of MDT10Ahead – 2014 Major Update to Transit Development Plan (TDP)	
Division	Planning & Development (Division 30)	Distribution Date
		9/2/2014

Urban Health Solutions Urban Health Partnerships	Executive Director	Anamarie Garnes
Career Source South Florida	Executive Director	Rick Beasley
South Florida Regional Transportation Authority	Transportation Planning Manager	Joseph Quinty
South Florida Commuter Services	Project Director	James Udvardi
Florida Turnpike Enterprise	Executive Director	Diane Gutierrez-Scaccetti
Florida Department of Transportation, District 6	Intermodal Systems Development Manager	Aileen Boucle
Alliance for Aging, Inc.	Director of Planning and Special Projects	Marsha Jenakovich
Center for Independent Living of South Florida	Director of Advocacy	Marc Dubin, Esq.
Commission on Disability Issues (CODI)	Director	Heidi Johnson Wright
Municipal Focus Group	City of Miami	Carlos Cruz-Casa
Municipal Focus Group	City of Miami Beach	Julien Guevara
Municipal Focus Group	City of Coral Gables	Jessica Keller
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Comm. District Focus	Commission District 6	Alexander Adams
Comm. District Focus	Commission District 7	Anthony Garcia
Comm. District Focus	Commission District 8	Eric Katz
Comm. District Focus	Commission District 11	Harry Hoffman
Comm. District Focus	Commission District 13	Sean Schwinghammer

A.12 TDP10AHEAD Funded Projects



Legend

- ◆ Transit Center
- Park-and-Ride
- Direct Access Ramp Projects
- Urban Development Boundary

2025 and Beyond RSP - Bus Lanes

- SR 90 (SW 7th Street and SW 8th Street) Bus Lanes

2025 and Beyond RSP - New Metrobus Routes

- I-195 Express Bus (South)
- Coral Reef Enhanced Bus Service (EBS)
- Douglas Road EBS
- SW 8th Street EBS
- NW 7th Avenue EBS
- NW 27th Avenue EBS (South Extension)
- NW 27th Avenue Bus Rapid Transit (North Corridor)
- NW 27th Avenue Bus Rapid Transit (North Corridor-South Extension)
- NW 79th Street EBS

2025 and Beyond RSP - Light Rail

- Beach Connection

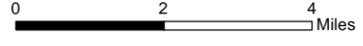
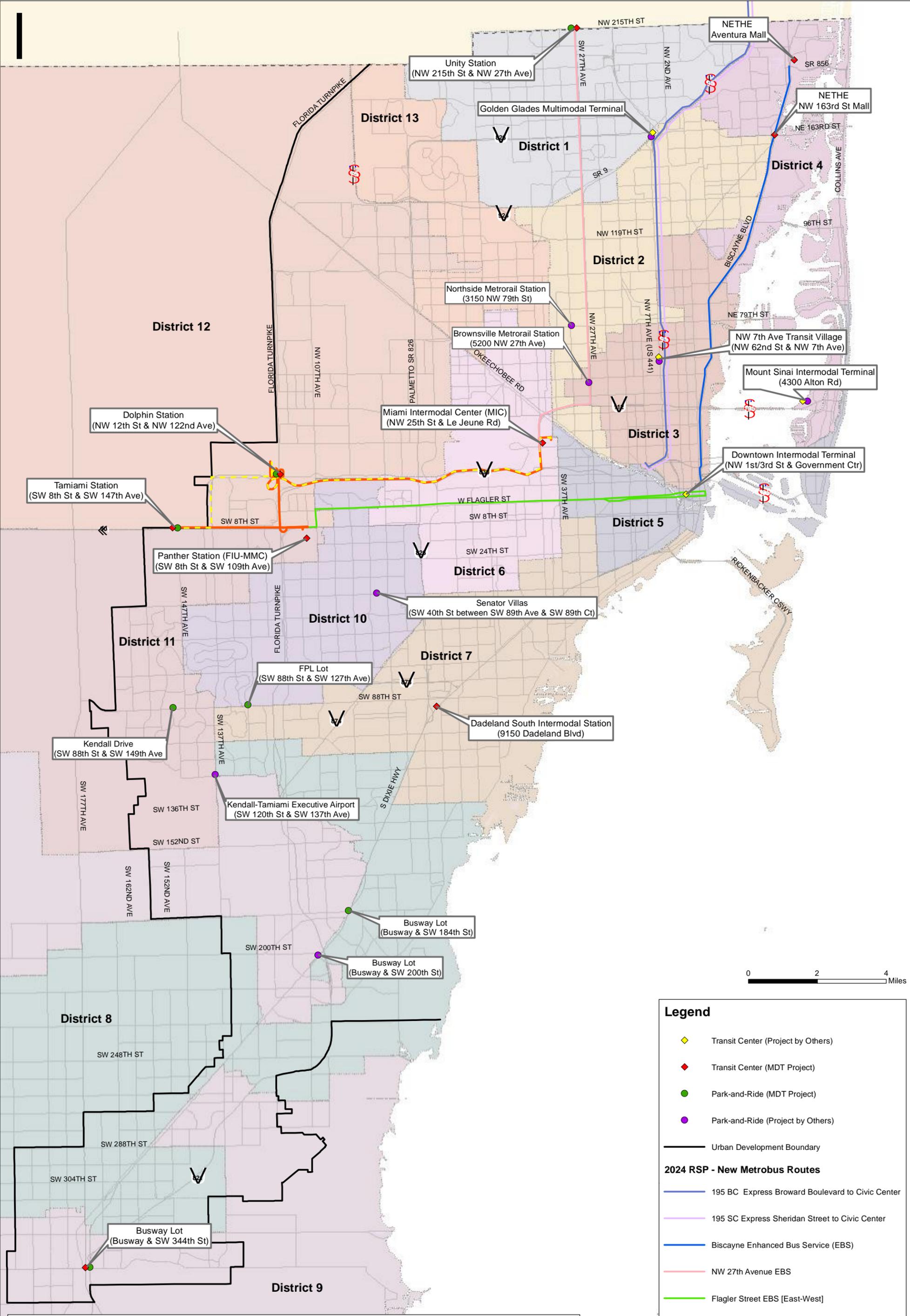
2024 RSP - New Metrobus Routes

- 295 Express Bus
- Kendall EBS
- Palmetto Express Bus
- Route 97
- SW 137th Avenue EBS
- NW 7th Street EBS [East-West]
- HEFT Express Bus (North)
- HEFT Express Bus (South) [Kendall]



Transit Development Plan Unfunded Projects

A.12 TDP10AHEAD Unfunded Projects



Legend

- ◆ Transit Center (Project by Others)
- ◆ Transit Center (MDT Project)
- Park-and-Ride (MDT Project)
- Park-and-Ride (Project by Others)
- Urban Development Boundary

2024 RSP - New Metrobus Routes

- 195 BC Express Broward Boulevard to Civic Center
- 195 SC Express Sheridan Street to Civic Center
- Biscayne Enhanced Bus Service (EBS)
- NW 27th Avenue EBS
- Flagler Street EBS [East-West]
- SR 836 Express (via FIU) [East-West]
- - - SR 836 Express (via SW 147 Ave) [East-West]

