

NEIGHBORHOOD SERVICE GUIDE

MIAMI-DADE COUNTY COMMISSIONER RAQUEL A. REGALADO, DIST. 7

The Department of Transportation and Public Works (DTPW) develops, coordinates and operates the County transportation networks with the goal of improving ability to create a safer, more resilient, connected and sustainable community for our residents, businesses and visitors.



As part of DTPW's Vision to be the world's best provider of transportation options, the department operates, repairs, and maintains a myriad of public infrastructure assets throughout Miami-Dade County, including:

- 18.5 million linear feet of sidewalk
- 3,154 traffic signals - fourth largest network in the country
- Over 1,250,000 traffic signs
- Over 7,680 paved lane miles
- 27,668 streetlights
- Nearly 400 miles of dedicated bicycle lanes and trails for cyclists and pedestrians countywide
- Over 80,000 drainage structures
- 199 fixed roadway bridges including 8 movable bridges
- More than 300 miles of canals

District 7 residents can report any of the neighborhood improvement concerns below by calling 311, on the 311Direct Mobile App or visiting the “*Report Problems*” section at miamidade.gov/transportation



Damaged traffic light



Potholes (except on private roads under construction or within private communities)



Damaged streetlight



Damaged or missing traffic sign



Clogged storm drain



Damaged sidewalk (County right-of-way)



Request new stop sign or speed hump




Malfunctioning crosswalk lights



Damaged school zone flashers or signs

THESE ARE THE TOP FIVE NEIGHBORHOOD SERVICE REQUESTS WITHIN DISTRICT 7

From October 2021 to September 2022 (FY 21-22)

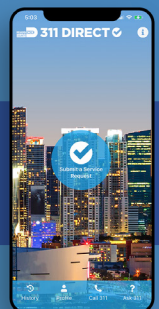
	<i>Problem Description</i>	<i>Total</i>	<i>Completed</i>	<i>Target Response Time</i>	<i>Completion Performance</i>
	Pothole on driving surface	489	487	3 days from complaint	99.6%
	Non-Traffic Control sign damaged	346	316	45 days from complaint	91.3%
	Sidewalk Repair	212*	58	Permanent repairs – 60 days Temporary repairs – 3 to 5 days	27.3%
	Traffic control sign damaged	160	153	16 hours from complaint	95.6%
	Drain clogged/cleaning	97	96	2 weeks from complaint	99%

*Includes repairs that were pending from previous Fiscal Years. Additional repairs are pending due to ongoing backlog.

NOTE: most neighborhood improvements can be addressed relatively quickly. However, some projects such as sidewalk repairs, traffic studies, or installation of new traffic control devices may take longer to complete.



Download the
311Direct app



iPhone

Android



To obtain this information in an accessible format, please call 786-469-5225 or 305-375-4437.