

For-Hire Chauffeur Applicants Frequently Asked Questions

1. Do I need to take a class and exam to receive or renew my for-hire chauffeur license?

Yes, depending on the for-hire license. A course and exam are necessary for new and renewing drivers in the Jitney, Passenger Motor Carrier (PMC), Non-emergency, and Special Transportation Services industries (NE/STS). Renewing drivers take a for-hire chauffeur class every two to three years until they've had their for-hire chauffeur license for 20 consecutive years. Private School Bus drivers need to take the class initially to acquire their license. For-hire industries not mentioned do not need to take a class to acquire the for-hire chauffeur license.

Note: the PMC & NE/STS for-hire chauffeurs will need to demonstrate they speak and understand English to attend class and acquire this license.

Section 31-303 (d) (a) of the Code states: As directed by the Department, which will ensure that the applicant is able to speak, read and write the English language sufficiently to perform the duties of a chauffeur; and passes the required Department oral and written exam demonstrating his or her knowledge of the English language, Miami-Dade County geography, traffic regulations, defensive driving techniques and chauffeur responsibilities.

2. Is the for-hire chauffeur course and exam available online?

No, the for-hire chauffeur course and exam are not available online. The class location is at the [Overtown Transit Village-South](#), 601 NW 1st Court, 18th Floor (Training Room 1855), Miami, FL 33136. Paid parking is available at the building or take [Metrorail](#) to the Historic Overtown/Lyric Theatre station (the building is adjacent to the station).

3. What is the class cost?

The registration fee will vary depending on the for-hire license you seek. The Private School Bus class is \$125.00 (including hack license and background check). Jitney, NE/STS, & PMC drivers pay \$95.00 for their hack license. Taxi & Limousine drivers are not required to take a class, their license fee is \$90.00.

4. How many questions will be on the exam?

The exam is made-up of 50 multiple choice questions for Jitney; Passenger Motor Carrier; Non-Emergency/Special Transportation Services, and Private School Bus.

5. What is the passing grade on the exam?

A passing grade is 70% or better.

6. How many questions can I miss on the exam and still pass?

You can miss up to 15 questions from the 50-question exam.

7. How much time will I have to take the exam?

You will have an hour and half (90 minutes) for the 50-question exam.

8. What subjects will be covered on the exam?

Depending on the for-hire industry you work for, you may be tested on the following subjects: Americans with Disabilities Act, Customer Service, Miami-Dade County Code Rules and Regulations, Safety, and Geography.

9. If I fail the exam, how many times can I take it again?

The average wait time is one week. There is a \$15 fee for each time you take the exam thereafter.

10. When does the chauffeur license expire?

The chauffeur registration (hack) license expires on your birthday, either one year or two from the application date, depending on whether you paid for a one-year or two-year license.

11. When should I renew my license?

You can renew your license up to 90 days prior to your birthday. This will keep your license from lapsing in service. It will also ensure on-time class scheduling and avoid late fees. Drivers renewing their license after it has expired will pay a \$55 late fee and may be subject to receiving a citation from an enforcement officer for driving with an expired chauffeur's registration license.

12. Who can I contact if I have additional questions?

For-Hire training information, contact Vilma Valdes at csdtraining@miamidade.gov

Other contact information:

- **Chauffeur Training Program**
786-469-2356 or 786-469-2358
- **For-Hire Vehicle Inspections**
305-638-5786
- **Passenger Transportation Regulatory Division**
786-469-2300