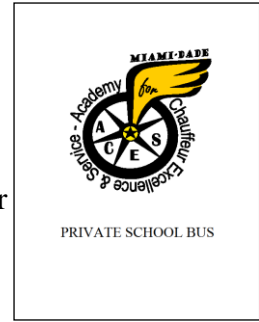


PSB Exam Study Guide

This exam study guide works in conjunction with the PSB manual, obtained from our office when you register for the class.



Customer Service & Professionalism

- Understand the responsibilities you have to the children you transport and their parents.
- What are the service guidelines for the parents?
 - Ex. Learning your route.
 - Ex. Collecting important information from the parent
- What are the service guidelines for the children?
 - Ex. What is your main priority?
 - Ex. Before leaving the home, what should the driver do?

Safety

- Review private school bus safety section.
- What should you do before leaving the school?
- Why is it important not to overload the bus?
- How can you maintain a safe atmosphere inside the bus?
- Why is it important to control the noise level in the bus?
- What should you do in the event of an accident?
- What should you do if the bus catches on fire?

Code Rules & Regulations

- Chauffeur Registration License
 - When does the C.R. license expire?
 - How many days prior to its expiration can you renew?
 - Review key information listed on the C.R license.
- Review chauffeur violation/requirements
- Review For-hire Transportation Chapter 8CC - Schedule of Penalties (General requirements)
 - For example: Reference number 875: Failure to obtain a chauffeur's registration: \$1000 citation.
- What are the for-hire vehicle standards and deficiencies?
- List of For-Hire vehicle standards code violations (FER)
 - For example: Code Section 31-104(a) No valid operating permit displayed or expired results in a vehicle suspension.

NOTE: It is important to understand what will happen if you violate an 8CC or FER.

8CC example: The use of abusive language will result in a citation.

FER example: Worn tires will result in a vehicle suspension/red reject decal.

FER example: Minor body damage will result in a deficiency/green temporary decal.

- Vehicle Inspections
 - Understand repairs must be done before visiting the inspection station.
 - What happens to a vehicle if it has a minor non-safety or major safety related issue?
 - What happens if you appear for a vehicle inspection after its decal has expired?

Code Rules & Regulations (continued)

- What are some helpful hints when taking the vehicle to the inspection station?
- 8CC Citation – Driver Related Violations
 - If you receive a citation, how long do you have to pay or appeal?
- Review the private school bus operator information sheet.
 - How often should you certify your fire extinguisher?
 - What happens if you remove an item from the first aid kit?