

# Same great card, new EASY look

## New look rollout for EASY Cards & EASY Tickets Frequently Asked Questions

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There is no change in the function of the EASY Cards or EASY Tickets. The only difference is the new look.

- **When will the New Look EASY Cards or EASY Tickets be made available for purchase?**  
The new EASY Cards and Tickets are gradually being made available at all Ticket Vending Machines, through the [Transit Store](#), Transit Service Center and EASY Card/Ticket [Sales Outlets](#).
- **What's the cost for the new EASY Card?**  
The cost remains the same \$2.00  
EASY Ticket remains free.
- **Do I need to register my new EASY Card?**  
It is recommended that you register your EASY Card to receive balance protection if the card is lost or stolen.
- **My current EASY Card is registered. Will the information transfer to the new EASY Card automatically?**  
No. You will need to register your new EASY Card and call EASY Card Financial Services at 786-469-5151 to transfer the value.
- **Do I need to swap my current EASY Card for a new one?**  
No. There is no need to exchange your current EASY Card. It is optional.
- **Can I load the same Miami-Dade Transit (MDT) products on the new EASY Card or new EASY Ticket?**  
Yes. The same fare products are available.
- **Can I use my new EASY Card on Tri-Rail?**  
Yes. You can use your new EASY Card after adding cash value or a Tri-Rail fare product.
- **Where can I obtain additional information about the new EASY Card?**  
You may contact EASY Card Financial Services at 786-469-5151. Transit Service Specialists are available to assist you Monday through Friday, from 8:00 AM to 5:00 PM (excluding County-observed Holidays).