### Easy come, easy go with the EASY Card

Think of the EASY Card as a debit card to pay your transit fare. With the EASY Card, you don't have to look



EASY

for nickels and dimes every time you ride. Add up to \$150 in cash value to your card to pay your transit fares, including transfers, or load your EASY Card with a 1-Month (calendar month), 7-Day (consecutive), or 1-Day pass and take advantage of unlimited rides for the period.

The EASY Card, which has an initial \$2 cost, is a durable hard-plastic fare card with an embedded computer chip that automatically deducts the fare when you tap the card on the Metrobus fareboxes and Metrorail faregates. You don't need an EASY Card or EASY Ticket to ride Metromover, since Metromover is free for everyone.

## The EASY Ticket is ideal for short-term use

Tourists and customers who don't use transit regularly can ride with the EASY Ticket. The EASY Ticket

is made of paper and has the same contactless smart card technology as the EASY Card, but it lasts only 60 days and can only be loaded with a 1-Day or a 7-Day pass, or cash value of up to \$40.

### Register your EASY Card and enjoy:

• Free balance protection against loss or theft – We will cancel your lost or stolen

card, issue a new one, and transfer the balance available at the time you contact us. You pay only a \$2 card-replacement fee.

- Automatic loading Enjoy the convenience of setting up your EASY Card account for automatic loading by calling the EASY Card Financial Center at 786-469-5151 or online at www.miamidade.gov/transit/easy-card.asp. Have your credit card information ready.
- The EASY Ticket cannot be registered for automatic loading or balance protection.

# Where to purchase and add value or a pass to EASY Cards and Tickets:

- EASY Card and EASY Ticket sales outlets are located throughout Miami-Dade County. For the closest outlet, call 3-1-1, or find one online at www.miamidade.gov/transit/easy-cardsales-outlets.asp.
- At EASY Card vending machines located at all 23 Metrorail stations. EASY Card vending machines offer information in English, Spanish and Creole.
- At the Transit Service Centers at Government Center Metrorail station and Overtown Transit Village.
- By calling the EASY Card Financial Center at 786-469-5151 (EASY Cards only).
- Online at www.miamidade.gov/transit/ easy-card.asp (EASY Cards only).

### At an EASY Card vending machine, you can:

- Purchase an EASY Card or EASY Ticket with cash or a valid credit card (tokens and pennies are not accepted).
- Load a 1-Month, 7-Day, or 1-Day pass on an EASY Card.
- Purchase a 1-Month Pass with a monthly Metrorail parking permit.
- Load a 7-Day or 1-Day pass on an EASY Ticket.
- Load cash value on an EASY Card or EASY Ticket.
- Check the balance on your EASY Card or EASY Ticket.
- Pay for daily parking at Metrorail stations.



EASY Card vending machines are available at all Metrorail stations.





#### MIAMI-DADE COUNTY

CARLOS A. GIMENEZ MAYOR

#### **BOARD OF COUNTY COMMISSIONERS**

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### Easy come, easy go. On Transit.





- Just tap and go. How EASY is that?
- Load a 1-Month, a 7-Day, or a 1-Day pass, and/or cash value of up to \$150 on an EASY Card.
- Register your EASY Card for free balance protection against loss or theft.
- Register your EASY Card to manage it online and automatically load cash value and/or passes.
- The EASY Card is available online, by phone, at all Metrorail stations, and at many conveniently-located sales outlets throughout Miami-Dade County.

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BRUNO A. BARREIRO DISTRICT 5 JOSE "PEPE" DIAZ DISTRICT 12

REBECA SOSA DISTRICT 6 DISTRICT 13

XAVIER L. SUAREZ DISTRICT 7

> HARVEY RUVIN CLERK OF COURTS

CARLOS LOPEZ-CANTERA PROPERTY APPRAISER

ROBERT A. CUEVAS, JR. COUNTY ATTORNEY

www.miamidade.gov/transit

EASY Card Financial Center: 786-469-5151 TTY: 305-468-5402 The easiest way to pay your transit fare



May 2013

### Paying the Metrobus fare the EASY way

When boarding a bus, tap your EASY Card or EASY Ticket on the farebox. The fare is automatically deducted. You must use your own individual EASY Card or EASY Ticket to board a bus. The EASY Card and EASY Ticket can only be used to pay a single patron's fare.

To pay on the bus with cash, deposit any combination of coins (no pennies accepted) or dollar bills in the farebox. Remember to deposit the exact fare as fareboxes do not provide change.

Transfers will be automatically deducted from your EASY Card or EASY Ticket when transferring from rail to bus, bus to rail, or from bus to bus if outside of the three hours after paying the fare when boarding the first vehicle. **A full fare will be deducted when transferring to a bus or train traveling back in the direction from where your trip started.** 

To earn a transfer, passengers must pay with an EASY Card or Ticket. Passengers paying the bus fare in cash will pay full fare every time they board a bus. It is strongly recommended to use an EASY Card or EASY Ticket when transfers are needed.

#### Paying the Metrorail fare. Tap in. Tap out.

#### Metrorail faregates do not accept cash.

Instead, head to one of the EASY Card vending machines next to the faregates, purchase an EASY Card or EASY Ticket and load the pass or value of your choice. Then, use the card or ticket to pay the fare at the faregate. When transferring from rail to bus, you must tap out at the Metrorail station where you transfer. Otherwise, you will not get a transfer and will have to pay full fare.

You must use your own individual EASY Card or EASY Ticket to enter a rail station. The EASY Card and EASY Ticket can only be used to pay a single patron's fare.

Metrorail faregates open automatically with a tap of your EASY Card or EASY Ticket. In addition to Complete the transaction and take the printed receipt to the station security officer to receive your parking permit. Hang the permit from your car's rearview mirror for the duration of the month indicated on the permit.

- At the Transit Service Center When loading a 1-Month Pass on your EASY Card at the Transit Service Center at the Government Center Metrorail station, pay for the Metrorail monthly parking permit and the sales clerk will hand you the permit when the transaction is completed.
- Online or by phone You can purchase a monthly Metrorail parking permit when you load a 1-Month Pass online or by phone. This should be done prior to the 23rd of the month to allow time for mailing. Keep your transaction confirmation number. Your parking permit will be mailed to you.

### Paying the one-day Metrorail parking fee

To pay the one-day Metrorail parking fee at an EASY Card vending machine, select that option from the menu on the screen. Remember your parking space number as you will be prompted to enter it.

In addition to the daily parking fee, when paying with cash value, the cost of one Metrorail ride will be deducted from your EASY Card or EASY Ticket.

No additional fare will be deducted when tapping your EASY Card or EASY Ticket at the faregate.

The cost of the Metrorail ride will not be deducted for passengers with a monthly, weekly, and daily pass loaded on their EASY Card.

#### The Corporate Discount Program

Customers participating in the Corporate Discount Program receive special black EASY Cards at their workplace. The cards, registered to each



employee, will be set for loss and theft balance protection and automatic loading of a 1-Month Pass and, if requested, a monthly Metrorail

#### **COMPARE YOUR PAYMENT OPTIONS**

	EASY CARD	EASY TICKET	CASH ONLY
Metrobus Fare	$\checkmark$	$\checkmark$	$\checkmark$
Metrorail Fare	$\checkmark$	$\checkmark$	∕*
1-Month Pass	$\checkmark$		
7-Day Pass	$\checkmark$	$\checkmark$	
1-Day Pass	$\checkmark$	$\checkmark$	
Add Stored Value	Up to \$150	Up to \$40	
Transfers	$\checkmark$	$\checkmark$	
Monthly Parking Permit	$\checkmark$		
One-Day Parking Fee	$\checkmark$	$\checkmark$	
Loss/Theft Protection	1		
Automatic Loading	1		

\* Metrorail faregates do not accept cash. Use a valid credit card or cash to purchase an EASY Card or Ticket at an EASY Card vending machine and use it to pay the fare at the faregate.

parking permit. For information, email mdtcdp@ miamidade.gov

#### The College Discount Program

Colleges, universities and adult education centers can offer their students a 1-Month Pass at a discounted rate loaded



on an orange EASY Ticket, by joining the Miami-Dade Transit College Discount program. Call 786-469-5384 for program information or visit www.miamidade.gov/transit.

#### Riding at the discounted fare

Qualified transit users such as Medicare recipients, most people with disabilities, and local students (grades K-12) can ride transit at a discount with a specially-coded EASY Card. For more information, visit www.miamidade. gov/transit.

#### The Golden Passport and the Patriot Passport

Miami-Dade County residents 65 years of age and older registered in the Golden Passport program ride free with a specially coded EASY Card. Golden Passport users 64 years of age and younger (Social Security beneficiaries), and Patriot Passport customers, must visit the Transit Service Center at the Government Center Metrorail station to be certified every year.

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the standard 24"-wide faregate, Metrorail stations feature 36"-wide faregates for easy access for customers in wheelchairs, using walkers, or traveling with baby strollers and bicycles.

Remember: All riders must tap their EASY Card or EASY Ticket on the Metrorail faregates to enter as well as to exit the station. Tap in. Tap out. It's that easy!

#### Purchasing a monthly Metrorail parking permit

The monthly Metrorail parking permit can only be purchased along with a 1-Month Pass on the EASY Card. (EASY Tickets <u>cannot</u> be loaded with a 1-Month Pass.)

• At EASY Card vending machines – Select the "1-Month Pass with a monthly Metrorail parking permit" option from the main menu. All sales are final. Refunds are not issued for unused trips on activated MDT passes (Monthly, 7-Day, 1-Day). Additionally, no refunds are issued on EASY Ticket purchases.

Fraudulent use of an EASY Card or Ticket can get you arrested. Violators are subject to prosecution on theft charges and face up to \$500 in fines and/or 60 days in jail (Florida Statute 812.015).