



## TRANSPORTATION AND PUBLIC WORKS

### RIDERSHIP TECHNICAL REPORT

*Division of Performance and Materials Management*



January 2020

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## All Modes Overview



# TOTAL MONTHLY WEEKDAY, SATURDAY AND SUNDAY BOARDINGS BY MODE

## January 2020

| TRAVEL MODE       | MONTH'S TOTAL WEEKDAYS RIDERSHIP (1) | MONTH'S TOTAL SATURDAYS RIDERSHIP | MONTH'S TOTAL SUNDAYS RIDERSHIP (2) | TOTAL MONTHLY RIDERSHIP | % CHANGE vs Jan 2019 TOTAL MONTH RIDERSHIP |
|-------------------|--------------------------------------|-----------------------------------|-------------------------------------|-------------------------|--|
| <b>METROBUS</b>   | 3,560,248                            | 393,825                           | 362,925                             | 4,316,998               | 2.9%                                       |
| <b>METRORAIL</b>  | 1,380,694                            | 100,601                           | 95,045                              | 1,576,340               | -7.7%                                      |
| <b>METROMOVER</b> | 691,960                              | 74,659                            | 81,154                              | 847,773                 | 13.5%                                      |
| <b>STS</b>        | 129,208                              | 10,184                            | 9,722                               | 149,114                 | 1.9%                                       |
| <b>TOTAL</b>      | <b>5,762,110</b>                     | <b>579,269</b>                    | <b>548,846</b>                      | <b>6,890,225</b>        | <b>1.4%</b>                                |

(1) Total Bus and STS weekday ridership includes Monday, January 20, 2020 (Dr. Martin Luther King, Jr. Birthday Holiday), while weekday ridership excludes this holiday on Metrorail and Metromover; ridership on that day was as follows:

|            |         |
|------------|---------|
| Metrobus   | 122,925 |
| Metrorail  | 35,000  |
| Metromover | 19,268  |
| STS        | 2,928   |

(2) Total Bus and STS Sunday ridership includes Wednesday, January 1, 2020 (New Year's Day). Sunday ridership excludes New Year's Day for Metrorail and Metromover. Ridership on that day was as follows:

|            |        |
|------------|--------|
| Metrobus   | 63,706 |
| Metrorail  | 17,148 |
| Metromover | 16,549 |
| STS        | 1,044  |

# AVERAGE WEEKDAY, SATURDAY AND SUNDAY BOARDINGS BY MODE

## January 2020

| Travel Mode       | Average Weekday (1) | Average Saturday | Average Sunday (2) | % Change Jan 2019 Weekday | % Change Jan 2019 Saturday | % Change Jan 2019 Sunday |
|-------------------|---------------------|------------------|--------------------|---------------------------|----------------------------|--------------------------|
| <b>METROBUS</b>   | 161,892             | 98,464           | 72,585             | 1.6%                      | 9.1%                       | 9.9%                     |
| <b>METRORAIL</b>  | 64,081              | 25,150           | 19,474             | -7.4%                     | -9.7%                      | -11.3%                   |
| <b>METROMOVER</b> | 32,033              | 18,665           | 16,151             | 14.9%                     | 5.7%                       | 1.2%                     |
| <b>STS</b>        | 5,873               | 2,546            | 1,944              | 0.5%                      | 11.5%                      | 13.7%                    |
| <b>Totals</b>     | <b>263,878</b>      | <b>144,825</b>   | <b>110,155</b>     | <b>0.6%</b>               | <b>4.9%</b>                | <b>4.2%</b>              |

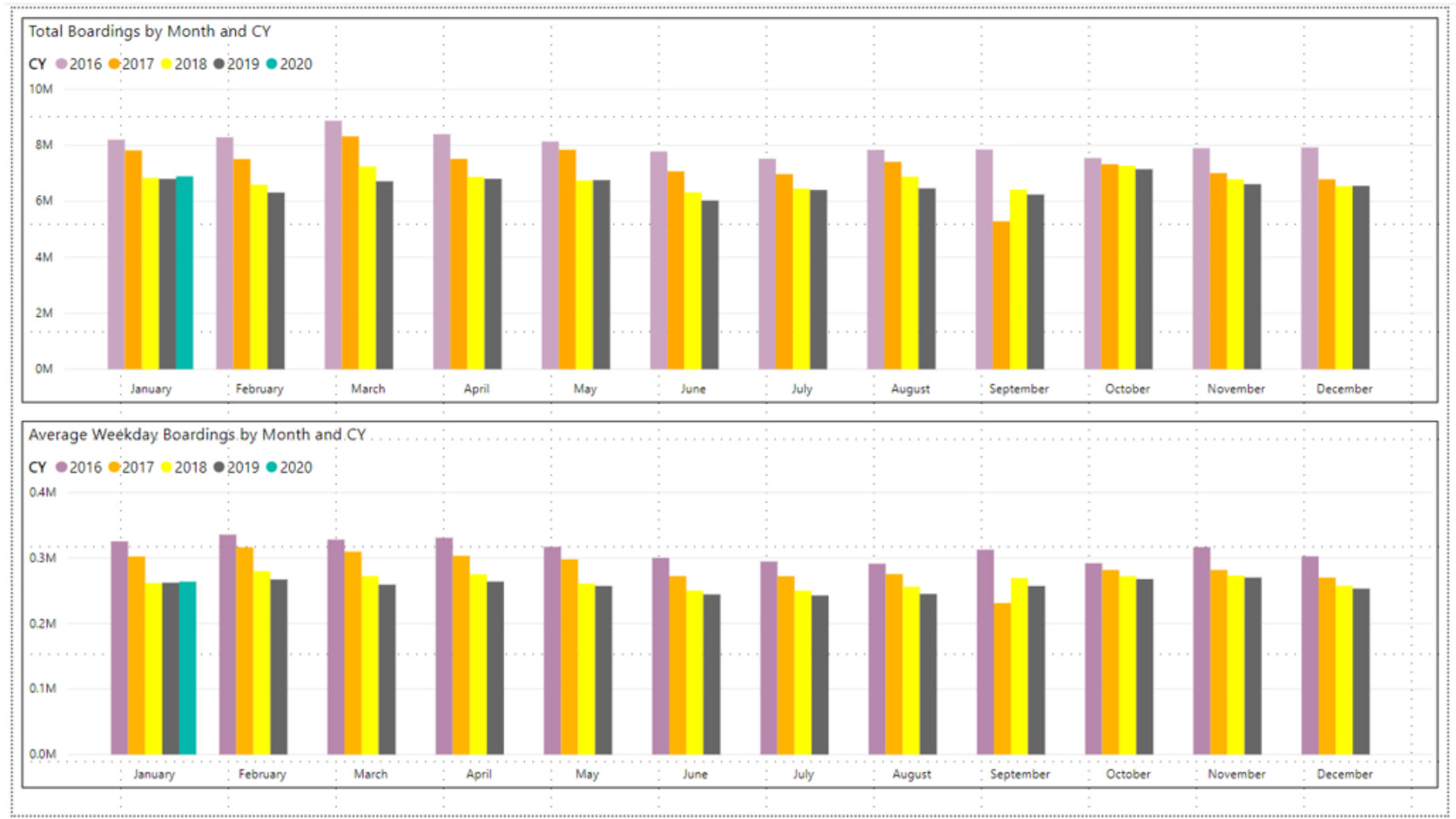
(1) Average Weekday ridership includes the Dr. Martin Luther King, Jr. Birthday holiday for Metrobus and STS, but excludes it for Metrorail and Metromover

(2) Average Sunday ridership includes New Year's Day for Metrobus and STS, but excludes it for Metrorail and Metromover

## ALL-MODES COMBINED TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

| All Modes<br>Month | FY 16             | FY 17             | FY 18             | FY 19             | FY 20     | Variances<br>16 TO 17 | 17 TO 18     | 18 TO 19     | 19 TO 20 | 16 TO 20 |
|--------------------|-------------------|-------------------|-------------------|-------------------|-----------|-----------------------|--------------|--------------|----------|----------|
| <b>Oct</b>         | 9,035,169         | 7,543,706         | 7,322,886         | 7,265,208         | 7,144,116 | -16.5%                | -2.9%        | -0.8%        | -1.7%    | -20.9%   |
| <b>Nov</b>         | 8,204,872         | 7,894,500         | 7,005,032         | 6,783,315         | 6,610,671 | -3.8%                 | -11.3%       | -3.2%        | -2.5%    | -19.4%   |
| <b>Dec</b>         | 8,461,341         | 7,919,860         | 6,783,192         | 6,538,734         | 6,549,392 | -6.4%                 | -14.4%       | -3.6%        | 0.2%     | -22.6%   |
| <b>Jan</b>         | 8,198,929         | 7,814,784         | 6,834,741         | 6,797,602         | 6,890,225 | -4.7%                 | -12.5%       | -0.5%        | 1.4%     | -16.0%   |
| <b>Feb</b>         | 8,286,466         | 7,505,125         | 6,591,531         | 6,312,033         |           | -9.4%                 | -12.2%       | -4.2%        |          |          |
| <b>Mar</b>         | 8,874,636         | 8,317,082         | 7,244,805         | 6,712,624         |           | -6.3%                 | -12.9%       | -7.3%        |          |          |
| <b>Apr</b>         | 8,394,885         | 7,513,151         | 6,869,802         | 6,802,085         |           | -10.5%                | -8.6%        | -1.0%        |          |          |
| <b>May</b>         | 8,132,723         | 7,841,691         | 6,742,402         | 6,755,829         |           | -3.6%                 | -14.0%       | 0.2%         |          |          |
| <b>Jun</b>         | 7,778,787         | 7,069,455         | 6,318,979         | 6,026,467         |           | -9.1%                 | -10.6%       | -4.6%        |          |          |
| <b>Jul</b>         | 7,520,144         | 6,969,807         | 6,449,526         | 6,402,110         |           | -7.3%                 | -7.5%        | -0.7%        |          |          |
| <b>Aug</b>         | 7,836,923         | 7,408,607         | 6,879,929         | 6,460,375         |           | -5.5%                 | -7.1%        | -6.1%        |          |          |
| <b>Sep</b>         | 7,848,211         | 5,284,604         | 6,412,945         | 6,240,212         |           | -32.7%                | 21.4%        | -2.7%        |          |          |
| <b>FY Total</b>    | <b>98,573,086</b> | <b>89,082,372</b> | <b>81,455,770</b> | <b>79,096,594</b> |           | <b>-9.6%</b>          | <b>-8.6%</b> | <b>-2.9%</b> |          |          |

# **TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – ALL MODES COMBINED POWER BI™ VISUALIZATION**





## METROBUS TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

| <b>Bus</b>      | <b>FY 16</b>      | <b>FY 17</b>      | <b>Variance<br/>16 to 17</b> | <b>FY 18</b>      | <b>Variance<br/>17 to 18</b> | <b>FY 19</b>      | <b>Variance<br/>18 to 19</b> | <b>FY 20</b> | <b>Variance<br/>19 to 20</b> | <b>Variance<br/>16 to 20</b> |
|-----------------|-------------------|-------------------|------------------------------|-------------------|------------------------------|-------------------|------------------------------|--------------|------------------------------|------------------------------|
| <b>Oct</b>      | 6,058,615         | 4,925,781         | -18.7%                       | 4,709,590         | -4.4%                        | 4,554,886         | -3.3%                        | 4,507,012    | -1.1%                        | -25.6%                       |
| <b>Nov</b>      | 5,483,456         | 5,181,524         | -5.5%                        | 4,522,250         | -12.7%                       | 4,245,535         | -6.1%                        | 4,197,225    | -1.1%                        | -23.5%                       |
| <b>Dec</b>      | 5,642,424         | 5,192,692         | -8.0%                        | 4,380,099         | -15.6%                       | 4,081,581         | -6.8%                        | 4,126,990    | 1.1%                         | -26.9%                       |
| <b>Jan</b>      | 5,417,604         | 5,084,085         | -6.2%                        | 4,307,001         | -15.3%                       | 4,195,911         | -2.6%                        | 4,316,998    | 2.9%                         | -20.3%                       |
| <b>Feb</b>      | 5,467,632         | 4,914,307         | -10.1%                       | 4,208,811         | -14.4%                       | 3,994,019         | -5.1%                        |              |                              |                              |
| <b>Mar</b>      | 5,725,541         | 5,287,813         | -7.6%                        | 4,534,564         | -14.2%                       | 4,266,768         | -5.9%                        |              |                              |                              |
| <b>Apr</b>      | 5,524,501         | 4,895,697         | -11.4%                       | 4,360,997         | -10.9%                       | 4,291,135         | -1.6%                        |              |                              |                              |
| <b>May</b>      | 5,391,463         | 5,087,877         | -5.6%                        | 4,277,628         | -15.9%                       | 4,330,922         | 1.2%                         |              |                              |                              |
| <b>Jun</b>      | 5,141,601         | 4,586,556         | -10.8%                       | 4,009,340         | -12.6%                       | 3,823,863         | -4.6%                        |              |                              |                              |
| <b>Jul</b>      | 4,970,953         | 4,539,259         | -8.7%                        | 4,080,664         | -10.1%                       | 4,094,906         | 0.3%                         |              |                              |                              |
| <b>Aug</b>      | 5,172,498         | 4,780,589         | -7.6%                        | 4,326,980         | -9.5%                        | 4,109,613         | -5.0%                        |              |                              |                              |
| <b>Sep</b>      | 5,154,265         | 3,524,818         | -31.6%                       | 4,041,992         | 14.7%                        | 3,971,220         | -1.8%                        |              |                              |                              |
| <b>FY Total</b> | <b>65,150,553</b> | <b>58,000,998</b> | <b>-11.0%</b>                | <b>51,759,916</b> | <b>-10.8%</b>                | <b>49,960,359</b> | <b>-3.5%</b>                 |              |                              |                              |

## METRORAIL TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

| Rail         | FY 16             | FY 17             | Variance<br>16 to 17 | FY 18             | Variance<br>17 to 18 | FY 19             | Variance<br>18 to 19 | FY 20     | Variance<br>19 to 20 | Variance<br>16 to 20 |
|--------------|-------------------|-------------------|----------------------|-------------------|----------------------|-------------------|----------------------|-----------|----------------------|----------------------|
| <b>Oct</b>   | 1,930,352         | 1,670,933         | -13.4%               | 1,708,564         | 2.3%                 | 1,757,225         | 2.8%                 | 1,643,166 | -6.5%                | -14.9%               |
| <b>Nov</b>   | 1,761,820         | 1,734,267         | -1.6%                | 1,609,888         | -7.2%                | 1,656,929         | 2.9%                 | 1,469,448 | -11.3%               | -16.6%               |
| <b>Dec</b>   | 1,813,506         | 1,734,768         | -4.3%                | 1,517,341         | -12.5%               | 1,553,804         | 2.4%                 | 1,433,928 | -7.7%                | -20.9%               |
| <b>Jan</b>   | 1,787,476         | 1,743,638         | -2.5%                | 1,615,576         | -7.3%                | 1,708,695         | 5.8%                 | 1,576,340 | -7.7%                | -11.8%               |
| <b>Feb</b>   | 1,824,256         | 1,676,215         | -8.1%                | 1,545,581         | -7.8%                | 1,501,458         | -2.9%                |           |                      |                      |
| <b>Mar</b>   | 1,994,796         | 1,926,434         | -3.4%                | 1,700,714         | -11.7%               | 1,554,851         | -8.6%                |           |                      |                      |
| <b>Apr</b>   | 1,843,808         | 1,677,459         | -9.0%                | 1,619,890         | -3.4%                | 1,559,446         | -3.7%                |           |                      |                      |
| <b>May</b>   | 1,769,327         | 1,787,885         | 1.0%                 | 1,618,504         | -9.5%                | 1,531,597         | -5.4%                |           |                      |                      |
| <b>Jun</b>   | 1,692,476         | 1,605,234         | -5.2%                | 1,524,311         | -5.0%                | 1,359,966         | -10.8%               |           |                      |                      |
| <b>Jul</b>   | 1,577,572         | 1,500,243         | -4.9%                | 1,527,380         | 1.8%                 | 1,419,158         | -7.1%                |           |                      |                      |
| <b>Aug</b>   | 1,711,665         | 1,693,524         | -1.1%                | 1,632,471         | -3.6%                | 1,463,646         | -10.3%               |           |                      |                      |
| <b>Sep</b>   | 1,753,985         | 1,234,135         | -29.6%               | 1,530,088         | 24.0%                | 1,427,726         | -6.7%                |           |                      |                      |
| <b>Total</b> | <b>21,461,039</b> | <b>19,984,735</b> | <b>-6.9%</b>         | <b>19,150,308</b> | <b>-4.2%</b>         | <b>18,494,501</b> | <b>-3.4%</b>         |           |                      |                      |

## METROMOVER TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

| <b>Mover</b> | <b>FY 16</b>      | <b>FY 17</b>     | <b>Variance<br/>16 to 17</b> | <b>FY 18</b>     | <b>Variance<br/>17 to 18</b> | <b>FY 19</b>     | <b>Variance<br/>18 to 19</b> | <b>FY 20</b> | <b>Variance<br/>19 to 20</b> | <b>Variance<br/>16 to 20</b> |
|--------------|-------------------|------------------|------------------------------|------------------|------------------------------|------------------|------------------------------|--------------|------------------------------|------------------------------|
| <b>Oct</b>   | 899,379           | 814,781          | -9.4%                        | 751,323          | -7.8%                        | 790,533          | 5.2%                         | 831,234      | 5.1%                         | -7.6%                        |
| <b>Nov</b>   | 828,643           | 841,679          | 1.6%                         | 729,519          | -13.3%                       | 735,198          | 0.8%                         | 799,632      | 8.8%                         | -3.5%                        |
| <b>Dec</b>   | 875,701           | 858,961          | -1.9%                        | 748,797          | -12.8%                       | 767,239          | 2.5%                         | 849,832      | 10.8%                        | -3.0%                        |
| <b>Jan</b>   | 864,630           | 852,788          | -1.4%                        | 772,122          | -9.5%                        | 746,728          | -3.3%                        | 847,773      | 13.5%                        | -1.9%                        |
| <b>Feb</b>   | 860,579           | 780,514          | -9.3%                        | 698,107          | -10.6%                       | 675,160          | -3.3%                        |              |                              |                              |
| <b>Mar</b>   | 1,010,118         | 949,045          | -6.0%                        | 859,143          | -9.5%                        | 737,814          | -14.1%                       |              |                              |                              |
| <b>Apr</b>   | 886,427           | 802,778          | -9.4%                        | 740,036          | -7.8%                        | 795,696          | 7.5%                         |              |                              |                              |
| <b>May</b>   | 831,477           | 814,791          | -2.0%                        | 694,106          | -14.8%                       | 734,645          | 5.8%                         |              |                              |                              |
| <b>Jun</b>   | 806,774           | 737,042          | -8.6%                        | 641,675          | -12.9%                       | 701,318          | 9.3%                         |              |                              |                              |
| <b>Jul</b>   | 841,630           | 796,649          | -5.3%                        | 700,462          | -12.1%                       | 739,814          | 5.6%                         |              |                              |                              |
| <b>Aug</b>   | 814,796           | 788,734          | -3.2%                        | 768,728          | -2.5%                        | 739,785          | -3.8%                        |              |                              |                              |
| <b>Sep</b>   | 797,995           | 425,641          | -46.7%                       | 698,505          | 64.1%                        | 699,879          | 0.2%                         |              |                              |                              |
| <b>Total</b> | <b>10,318,149</b> | <b>9,463,403</b> | <b>-8.3%</b>                 | <b>8,802,523</b> | <b>-7.0%</b>                 | <b>8,863,809</b> | <b>0.7%</b>                  |              |                              |                              |

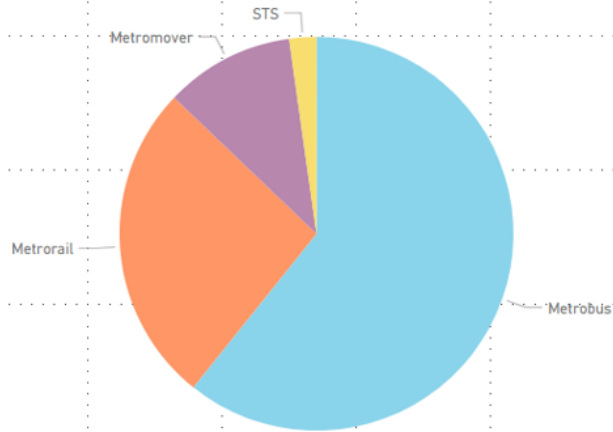
## SPECIAL TRANSPORTATION SERVICES (STS) TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

| STS          | FY 16            | FY 17            | Variance<br>16 to 17 | FY 18            | Variance<br>17 to 18 | FY 19            | Variance<br>18 to 19 | FY 20   | Variance<br>19 to 20 | Variance<br>16 to 20 |
|--------------|------------------|------------------|----------------------|------------------|----------------------|------------------|----------------------|---------|----------------------|----------------------|
| Oct          | 146,823          | 132,211          | -10.0%               | 153,409          | 16.0%                | 162,564          | 6.0%                 | 162,704 | 0.1%                 | 10.8%                |
| Nov          | 130,953          | 137,030          | 4.6%                 | 143,375          | 4.6%                 | 145,653          | 1.6%                 | 144,366 | -0.9%                | 10.2%                |
| Dec          | 129,710          | 133,439          | 2.9%                 | 136,955          | 2.6%                 | 136,110          | -0.6%                | 138,642 | 1.9%                 | 6.9%                 |
| Jan          | 129,219          | 134,273          | 3.9%                 | 140,042          | 4.3%                 | 146,268          | 4.4%                 | 149,114 | 1.9%                 | 15.4%                |
| Feb          | 133,999          | 134,089          | 0.1%                 | 139,032          | 3.7%                 | 141,396          | 1.7%                 |         |                      |                      |
| Mar          | 144,181          | 153,790          | 6.7%                 | 150,384          | -2.2%                | 153,191          | 1.9%                 |         |                      |                      |
| Apr          | 140,149          | 137,217          | -2.1%                | 148,879          | 8.5%                 | 155,808          | 4.7%                 |         |                      |                      |
| May          | 140,456          | 151,138          | 7.6%                 | 152,164          | 0.7%                 | 158,665          | 4.3%                 |         |                      |                      |
| Jun          | 137,936          | 140,623          | 1.9%                 | 143,653          | 2.2%                 | 141,320          | -1.6%                |         |                      |                      |
| Jul          | 129,989          | 133,656          | 2.8%                 | 141,020          | 5.5%                 | 148,232          | 5.1%                 |         |                      |                      |
| Aug          | 137,964          | 145,760          | 5.7%                 | 151,750          | 4.1%                 | 147,331          | -2.9%                |         |                      |                      |
| Sep          | 141,966          | 100,010          | -29.6%               | 142,360          | 42.3%                | 141,387          | -0.7%                |         |                      |                      |
| <b>Total</b> | <b>1,643,345</b> | <b>1,633,236</b> | <b>-0.6%</b>         | <b>1,743,023</b> | <b>6.7%</b>          | <b>1,777,925</b> | <b>2.0%</b>          |         |                      |                      |

# AVERAGE WEEKDAY RIDERSHIP - MODAL SPLITS

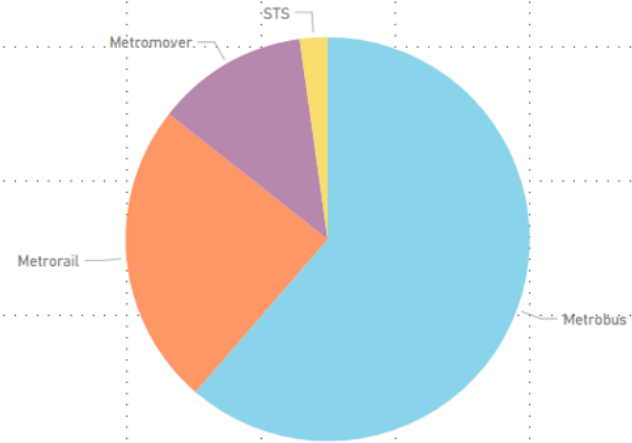
## POWER BI™ VISUALIZATION

January 2019 % Ridership Share by Mode



| Mode         | Previous Year % Ridership Share |
|--------------|---------------------------------|
| Metrobus     | 60.8%                           |
| Metrorail    | 26.4%                           |
| Metromover   | 10.6%                           |
| STS          | 2.2%                            |
| <b>Total</b> | <b>100.0%</b>                   |

January 2020 % Ridership Share by Mode



| Mode         | Current Year % Ridership Share |
|--------------|--------------------------------|
| Metrobus     | 61.4%                          |
| Metrorail    | 24.3%                          |
| Metromover   | 12.1%                          |
| STS          | 2.2%                           |
| <b>Total</b> | <b>100.0%</b>                  |

## Metrobus



# METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

| Route                  | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly | Total Monthly | Percent Change |
|------------------------|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|---------------|---------------|----------------|
|                        | Jan-20          | Jan-19          | 20 vs 19       | Jan-20           | Jan-19           | 20 vs 19       | Jan-20         | Jan-19         | 20 vs 19       | Jan-20        | Jan-19        | 20 vs 19       |
| 1 (*)                  | 183             | 266             | -31.1%         | 244              | 243              | 0.3%           | 179            | 206            | -12.8%         | 5,899         | 7,846         | -24.8%         |
| 2                      | 2,328           | 2,279           | 2.2%           | 1,473            | 1,360            | 8.3%           | 894            | 969            | -7.8%          | 61,583        | 60,422        | 1.9%           |
| 3                      | 4,952           | 4,520           | 9.6%           | 5,440            | 5,178            | 5.1%           | 4,462          | 3,941          | 13.2%          | 153,012       | 139,854       | 9.4%           |
| 7                      | 3,012           | 3,334           | -9.7%          | 1,822            | 1,854            | -1.7%          | 1,294          | 1,283          | 0.8%           | 80,010        | 87,170        | -8.2%          |
| 8                      | 3,617           | 3,618           | 0.0%           | 2,000            | 2,114            | -5.4%          | 1,454          | 1,307          | 11.2%          | 94,853        | 94,583        | 0.3%           |
| 9                      | 5,125           | 4,412           | 16.2%          | 3,192            | 2,861            | 11.6%          | 2,373          | 2,059          | 15.3%          | 137,382       | 118,800       | 15.6%          |
| 10                     | 2,154           | 2,122           | 1.5%           | 1,855            | 1,599            | 16.0%          | 1,388          | 1,201          | 15.6%          | 61,756        | 59,094        | 4.5%           |
| 11                     | 6,882           | 7,050           | -2.4%          | 5,301            | 5,047            | 5.0%           | 3,693          | 3,264          | 13.1%          | 191,062       | 191,595       | -0.3%          |
| 12                     | 2,576           | 2,439           | 5.6%           |                  |                  |                |                |                |                | 56,675        | 53,651        | 5.6%           |
| 16                     | 1,774           | 1,782           | -0.5%          | 1,578            | 1,411            | 11.8%          | 966            | 879            | 9.9%           | 50,162        | 49,237        | 1.9%           |
| 17                     | 3,770           | 3,639           | 3.6%           | 2,551            | 2,344            | 8.8%           | 1,683          | 1,568          | 7.4%           | 101,568       | 97,271        | 4.4%           |
| 19                     | 1,422           | 1,642           | -13.4%         |                  |                  |                |                |                |                | 31,286        | 36,129        | -13.4%         |
| 21                     | 1,801           | 1,908           | -5.6%          |                  |                  |                |                |                |                | 39,613        | 41,972        | -5.6%          |
| 22                     | 3,586           | 3,601           | -0.4%          | 2,234            | 2,115            | 5.6%           | 1,526          | 1,429          | 6.7%           | 95,454        | 94,823        | 0.7%           |
| 24 - Coral Way Limited | 1,719           | 1,781           | -3.5%          | 1,288            | 1,214            | 6.1%           | 995            | 866            | 14.9%          | 47,946        | 48,371        | -0.9%          |
| 27                     | 6,563           | 6,346           | 3.4%           | 4,379            | 4,015            | 9.0%           | 2,855          | 2,763          | 3.3%           | 176,169       | 169,488       | 3.9%           |
| 29 (*)                 | 566             | 710             | -20.3%         |                  |                  |                |                |                |                | 12,443        | 15,616        | -20.3%         |
| 31 - BUSWAY LOCAL      | 1,047           | 1,071           | -2.2%          | 814              | 883              | -7.8%          | 622            | 655            | -5.1%          | 29,405        | 30,360        | -3.1%          |
| 32                     | 2,304           | 2,185           | 5.4%           | 1,115            | 964              | 15.6%          | 718            | 626            | 14.7%          | 58,733        | 55,055        | 6.7%           |
| 33                     | 1,634           | 1,539           | 6.2%           | 1,010            | 864              | 16.8%          | 555            | 523            | 6.2%           | 42,773        | 39,926        | 7.1%           |
| 34 EXPRESS             | 1,845           | 2,052           | -10.1%         |                  |                  |                |                |                |                | 40,595        | 45,151        | -10.1%         |
| 35 (*)                 | 2,413           | 2,421           | -0.3%          | 1,143            | 1,033            | 10.6%          | 895            | 750            | 19.3%          | 62,130        | 61,145        | 1.6%           |
| 36                     | 2,442           | 2,222           | 9.9%           | 1,377            | 1,286            | 7.1%           | 1,036          | 881            | 17.6%          | 64,417        | 58,444        | 10.2%          |
| 37                     | 3,222           | 3,064           | 5.2%           | 2,235            | 2,046            | 9.3%           | 1,676          | 1,378          | 21.6%          | 88,202        | 82,474        | 6.9%           |
| 38                     | 6,468           | 6,838           | -5.4%          | 5,065            | 4,815            | 5.2%           | 3,923          | 3,922          | 0.0%           | 182,170       | 189,296       | -3.8%          |
| 39 EXPRESS             | 883             | 910             | -2.9%          |                  |                  |                |                |                |                | 19,428        | 20,018        | -2.9%          |

# METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

| Route                              | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly | Total Monthly | Percent Change |
|------------------------------------|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|---------------|---------------|----------------|
|                                    | Jan-20          | Jan-19          | 20 vs 19       | Jan-20           | Jan-19           | 20 vs 19       | Jan-20         | Jan-19         | 20 vs 19       | Jan-20        | Jan-19        | 20 vs 19       |
| <b>40</b>                          | 1,671           | 1,706           | -2.1%          | 665              | 671              | -0.9%          | 437            | 414            | 5.8%           | 41,598        | 42,284        | -1.6%          |
| <b>42</b>                          | 817             | 801             | 2.0%           | 588              | 485              | 21.3%          | 358            | 288            | 24.5%          | 22,112        | 20,990        | 5.3%           |
| <b>46 - LIBERTY CITY CONN. (*)</b> | 34              | 67              | -49.5%         |                  |                  |                |                |                |                | 741           | 1,466         | -49.5%         |
| <b>51 - FLAGLER MAX</b>            | 3,050           | 3,114           | -2.0%          |                  |                  |                |                |                |                | 67,107        | 68,497        | -2.0%          |
| <b>52</b>                          | 1,236           | 1,284           | -3.7%          | 669              | 635              | 5.3%           | 468            | 412            | 13.7%          | 32,217        | 32,840        | -1.9%          |
| <b>54</b>                          | 2,856           | 2,764           | 3.3%           | 1,883            | 1,655            | 13.7%          | 1,188          | 1,056          | 12.5%          | 76,304        | 72,708        | 4.9%           |
| <b>56 (*)</b>                      | 349             | 414             | -15.8%         |                  |                  |                |                |                |                | 7,673         | 9,108         | -15.8%         |
| <b>57</b>                          | 384             | 447             | -14.2%         |                  |                  |                |                |                |                | 8,441         | 9,841         | -14.2%         |
| <b>62</b>                          | 1,749           | 1,868           | -6.4%          | 1,395            | 1,208            | 15.5%          | 912            | 708            | 28.8%          | 48,611        | 49,472        | -1.7%          |
| <b>71 (*)</b>                      | 656             | 709             | -7.5%          | 297              | 223              | 33.1%          | 138            | 255            | -45.8%         | 16,316        | 17,772        | -8.2%          |
| <b>72 (*)</b>                      | 733             | 787             | -6.9%          | 400              | 436              | -8.3%          | 271            | 318            | -14.8%         | 19,078        | 20,647        | -7.6%          |
| <b>73</b>                          | 2,011           | 2,159           | -6.9%          | 1,006            | 959              | 4.9%           | 445            | 415            | 7.4%           | 50,481        | 53,401        | -5.5%          |
| <b>75</b>                          | 1,481           | 1,334           | 11.0%          | 535              | 415              | 28.8%          | 274            | 224            | 22.2%          | 36,091        | 32,127        | 12.3%          |
| <b>77</b>                          | 7,154           | 6,662           | 7.4%           | 4,357            | 4,005            | 8.8%           | 2,715          | 2,691          | 0.9%           | 188,385       | 176,036       | 7.0%           |
| <b>79</b>                          | 355             | 298             | 19.1%          |                  |                  |                |                |                |                | 7,805         | 6,551         | 19.1%          |
| <b>82 - WESTCHESTER CIRC. (*)</b>  | 55              | 59              | -6.0%          | 60               | 34               | 75.2%          |                |                |                | 1,456         | 1,431         | 1.7%           |
| <b>87</b>                          | 1,472           | 1,511           | -2.6%          | 498              | 468              | 6.2%           | 293            | 263            | 11.1%          | 35,841        | 36,429        | -1.6%          |
| <b>88</b>                          | 2,014           | 2,081           | -3.2%          | 1,740            | 1,646            | 5.7%           | 1,207          | 1,137          | 6.2%           | 57,301        | 58,053        | -1.3%          |
| <b>93 - BISCAYNE MAX</b>           | 3,220           | 3,235           | -0.5%          |                  |                  |                |                |                |                | 70,834        | 71,180        | -0.5%          |
| <b>95 EXPRESS</b>                  | 1,742           | 1,987           | -12.4%         |                  |                  |                |                |                |                | 38,318        | 43,724        | -12.4%         |
| <b>99</b>                          | 1,422           | 1,484           | -4.2%          | 980              | 896              | 9.4%           | 629            | 579            | 8.7%           | 38,345        | 39,114        | -2.0%          |
| <b>101 - A (*)</b>                 | 165             | 153             | 7.6%           | 76               | 81               | -6.5%          | 55             | 90             | -38.9%         | 4,200         | 4,140         | 1.4%           |
| <b>102 - B</b>                     | 1,621           | 1,466           | 10.5%          | 857              | 845              | 1.4%           | 716            | 613            | 16.8%          | 42,664        | 38,698        | 10.2%          |
| <b>103 - C</b>                     | 435             | 398             | 9.4%           | 287              | 269              | 6.9%           | 204            | 203            | 0.4%           | 11,739        | 10,841        | 8.3%           |
| <b>104</b>                         | 863             | 970             | -11.0%         | 541              | 572              | -5.5%          | 298            | 297            | 0.2%           | 22,633        | 25,112        | -9.9%          |
| <b>105 - E</b>                     | 1,259           | 1,132           | 11.3%          | 725              | 678              | 7.0%           | 631            | 580            | 8.7%           | 33,758        | 30,510        | 10.6%          |



# METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

| Route  | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly | Total Monthly | Percent Change |
|--|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|---------------|---------------|----------------|
|  | Jan-20          | Jan-19          | 20 vs 19       | Jan-20           | Jan-19           | 20 vs 19       | Jan-20         | Jan-19         | 20 vs 19       | Jan-20        | Jan-19        | 20 vs 19       |
| <b>107 - G</b>                               | 1,656           | 1,525           | 8.6%           | 1,055            | 1,034            | 2.0%           | 906            | 722            | 25.5%          | 45,186        | 41,299        | 9.4%           |
| <b>108 - H</b>                               | 499             | 491             | 1.7%           | 415              | 384              | 8.1%           | 326            | 323            | 1.1%           | 14,266        | 13,940        | 2.3%           |
| <b>110 - J</b>                               | 2,563           | 2,305           | 11.2%          | 2,009            | 1,166            | 72.3%          | 1,548          | 1,307          | 18.4%          | 72,153        | 61,916        | 16.5%          |
| <b>112 - L</b>                               | 7,460           | 6,913           | 7.9%           | 6,177            | 5,621            | 9.9%           | 4,700          | 4,097          | 14.7%          | 212,322       | 195,044       | 8.9%           |
| <b>113 - M</b>                               | 818             | 711             | 15.0%          | 483              | 417              | 16.0%          | 430            | 370            | 16.3%          | 22,080        | 19,164        | 15.2%          |
| <b>115 (*)</b>                               | 167             | 122             | 36.6%          | 106              | 61               | 73.5%          | 73             | 59             | 22.6%          | 4,455         | 3,225         | 38.1%          |
| <b>119 - S</b>                               | 8,738           | 8,596           | 1.6%           | 7,512            | 6,466            | 16.2%          | 7,578          | 6,688          | 13.3%          | 260,172       | 248,420       | 4.7%           |
| <b>120 - BEACH MAX</b>                       | 6,664           | 5,782           | 15.3%          | 5,192            | 4,666            | 11.3%          | 3,508          | 2,995          | 17.1%          | 184,908       | 160,842       | 15.0%          |
| <b>132 TRI-RAIL (DORAL)</b>                  | 1               | 21              | -94.6%         |                  |                  |                |                |                |                | 25            | 466           | -94.6%         |
| <b>135</b>                                   | 1,331           | 1,323           | 0.6%           | 509              | 496              | 2.5%           | 333            | 341            | -2.2%          | 32,985        | 32,801        | 0.6%           |
| <b>136</b>                                   | 135             | 151             | -10.4%         |                  |                  |                |                |                |                | 2,974         | 3,318         | -10.4%         |
| <b>137 - WEST DADE CONN.</b>                 | 1,537           | 1,640           | -6.2%          | 1,110            | 1,068            | 3.9%           | 759            | 754            | 0.6%           | 42,053        | 44,112        | -4.7%          |
| <b>150 - MIAMI BEACH AIRPORT FLYER</b>       | 1,732           | 1,685           | 2.8%           | 1,695            | 1,474            | 15.0%          | 1,618          | 1,395          | 15.9%          | 52,978        | 49,942        | 6.1%           |
| <b>155 - BISCAYNE GARDENS CIRCULATOR (*)</b> | 42              | 43              | -2.4%          |                  |                  |                |                |                |                | 933           | 956           | -2.4%          |
| <b>175 - NW MIAMI-DADE EXPRESS</b>           | 28              |                 |                |                  |                  |                |                |                |                | 614           |               |                |
| <b>183</b>                                   | 3,122           | 3,032           | 3.0%           | 1,915            | 1,743            | 9.9%           | 1,275          | 1,190          | 7.1%           | 82,706        | 79,628        | 3.9%           |
| <b>195 EXPRESS - BROWARD BLVD</b>            | 388             | 436             | -11.1%         |                  |                  |                |                |                |                | 8,535         | 9,602         | -11.1%         |
| <b>196 EXPRESS - SHERIDAN ST</b>             | 360             | 373             | -3.4%          |                  |                  |                |                |                |                | 7,928         | 8,210         | -3.4%          |
| <b>200 - CUTLER BAY LOCAL</b>                | 157             | 153             | 2.5%           | 145              | 124              | 16.8%          | 57             | 44             | 30.6%          | 4,310         | 4,075         | 5.8%           |
| <b>202 - LITTLE HAITI CONN. (*)</b>          | 132             | 151             | -12.4%         | 53               | 81               | -34.4%         | 47             | 68             | -31.3%         | 3,349         | 3,978         | -15.8%         |
| <b>204 KILLIAN KAT</b>                       | 942             | 1,078           | -12.7%         |                  |                  |                |                |                |                | 20,714        | 23,725        | -12.7%         |
| <b>207 (7st) - LITTLE HAVANA CIRC</b>        | 1,550           | 1,358           | 14.1%          | 905              | 896              | 1.0%           | 628            | 563            | 11.5%          | 40,851        | 36,270        | 12.6%          |
| <b>208 (8st) - LITTLE HAVANA CIRC</b>        | 1,402           | 1,242           | 12.9%          | 1,157            | 929              | 24.6%          | 882            | 630            | 40.1%          | 39,879        | 34,182        | 16.7%          |
| <b>210 - SKYLAKE CIRC (*)</b>                | 275             | 257             | 6.9%           | 92               | 161              | -43.0%         | 169            | 153            | 11.0%          | 7,265         | 7,070         | 2.8%           |
| <b>211 - OVERTOWN CIRC. (*)</b>              | 59              | 69              | -14.3%         |                  |                  |                |                |                |                | 1,303         | 1,521         | -14.3%         |
| <b>212 - SWEETWATER CIRC. (*)</b>            | 13              | 54              | -76.4%         |                  |                  |                |                |                |                | 279           | 1,180         | -76.4%         |
| <b>217 - BUNCHE PARK CIRC (*)</b>            | 88              | 71              | 23.7%          |                  |                  |                |                |                |                | 1,929         | 1,559         | 23.7%          |
| <b>238 EAST/WEST CONN.</b>                   | 455             | 453             | 0.5%           |                  |                  |                |                |                |                | 10,008        | 9,963         | 0.5%           |

# METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

| Route                                     | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly    | Total Monthly    | Percent Change |
|---|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|------------------|------------------|----------------|
|   | Jan-20          | Jan-19          | 20 vs 19       | Jan-20           | Jan-19           | 20 vs 19       | Jan-20         | Jan-19         | 20 vs 19       | Jan-20           | Jan-19           | 20 vs 19       |
| 246 - NIGHT OWL (*)                       | 98              | 127             | -23.3%         | 91               | 106              | -14.2%         | 93             | 122            | -23.6%         | 2,973            | 3,829            | -22.4%         |
| 248 - PRINCETON CIRCULATOR (*)            | 128             | 95              | 35.3%          |                  |                  |                |                |                |                | 2,815            | 2,081            | 35.3%          |
| 252 - CORAL REEF MAX                      | 830             | 893             | -7.0%          | 328              | 293              | 11.8%          | 214            | 244            | -12.4%         | 20,644           | 22,038           | -6.3%          |
| 254 - BROWNSVILLE CIRC. (*)               | 17              | 31              | -44.6%         |                  |                  |                |                |                |                | 382              | 690              | -44.6%         |
| 267 - LUDLAM LIMITED (*)                  | 136             | 149             | -8.6%          |                  |                  |                |                |                |                | 2,992            | 3,273            | -8.6%          |
| 272 SUNSET KAT (*)                        | 508             | 538             | -5.7%          |                  |                  |                |                |                |                | 11,168           | 11,839           | -5.7%          |
| 277 - 7th AVENUE MAX                      | 640             | 555             | 15.4%          |                  |                  |                |                |                |                | 14,082           | 12,203           | 15.4%          |
| 286 - NORTH POINTE CIRC. (*)              | 102             | 104             | -1.2%          | 49               | 51               | -4.4%          |                |                |                | 2,444            | 2,481            | -1.5%          |
| 287 - SAGA BAY MAX                        | 345             | 371             | -6.9%          |                  |                  |                |                |                |                | 7,597            | 8,161            | -6.9%          |
| 288 - KENDALL CRUISER                     | 753             | 826             | -8.8%          |                  |                  |                |                |                |                | 16,569           | 18,175           | -8.8%          |
| 295 EXPRESS - BROWARD BLVD - CIVIC CENTER | 209             | 237             | -12.1%         |                  |                  |                |                |                |                | 4,588            | 5,220            | -12.1%         |
| 296 EXPRESS - SHERIDAN ST - CIVIC CENTER  | 222             | 187             | 18.8%          |                  |                  |                |                |                |                | 4,891            | 4,117            | 18.8%          |
| 297-27th AVENUE ORANGE MAX                | 1,346           | 1,354           | -0.6%          |                  |                  |                |                |                |                | 29,610           | 29,783           | -0.6%          |
| 301 DADE-MONROE EXPRESS (*)               | 856             | 895             | -4.3%          | 879              | 795              | 10.6%          | 803            | 833            | -3.7%          | 26,367           | 27,039           | -2.5%          |
| 302 CARD SOUND EXPRESS (*)                | 86              | 87              | -0.7%          | 60               | 60               | -0.4%          | 69             | 54             | 27.6%          | 2,482            | 2,422            | 2.5%           |
| 338 - WEEKEND EXPRESS                     |                 |                 |                | 237              | 257              | -8.1%          | 203            | 166            | 22.0%          | 1,961            | 1,861            | 5.4%           |
| 344 (*)                                   | 96              | 117             | -17.8%         |                  |                  |                |                |                |                | 2,108            | 2,565            | -17.8%         |
| 500                                       | 39              | 47              | -18.1%         | 43               | 40               | 7.5%           | 51             | 45             | 12.4%          | 1,272            | 1,419            | -10.4%         |
| 12/21 WEEKEND INTERL.                     |                 |                 |                | 2,551            | 2,402            | 6.2%           | 1,888          | 1,890          | -0.1%          | 19,643           | 19,058           | 3.1%           |
| GREEN HILLS SHUTTLE (*)                   | 5               | 9               | -41.7%         |                  |                  |                |                |                |                | 21               | 45               | -53.3%         |
| KINGS CREEK SHUTTLE (*)                   | 30              | 16              | 88.6%          |                  |                  |                |                |                |                | 149              | 79               | 88.6%          |
| SIERRA LAKES SHUTTLE (*)                  | 19              | 34              | -43.1%         |                  |                  |                |                |                |                | 96               | 135              | -28.9%         |
| ROBERT SHARP SHUTTLE (*)                  | 5               | 9               | -43.2%         |                  |                  |                |                |                |                | 21               | 37               | -43.2%         |
| AHEPA SHUTTLE (*)                         | 20              | 19              | 5.2%           |                  |                  |                |                |                |                | 101              | 96               | 5.2%           |
| FEDERATION GARDENS SHUTTLE (*)            |                 |                 |                | 29               | 24               | 23.4%          |                |                |                | 87               | 94               | -7.4%          |
| <b>Total</b>                              | <b>161,892</b>  | <b>159,370</b>  | <b>1.6%</b>    | <b>98,464</b>    | <b>90,238</b>    | <b>9.1%</b>    | <b>72,585</b>  | <b>66,069</b>  | <b>9.9%</b>    | <b>4,316,998</b> | <b>4,195,911</b> | <b>2.9%</b>    |

(1) Excludes shuttles and those routes which were not run both years.

(\*) The following routes are operated under contract: 1, 29, 35, 46, 56, 71, 72, 82, 101-A, 115, 155, 202, 210, 211, 212, 217, 246, 248, 254, 267, 272, 286 and 344. Dade-Monroe routes 301 and 302 as well as six Lifeline routes are also under contracted operation.

Due to data validation issues in NextFare, especially affecting Route 1, beginning with the April 2018 ridership technical report all contracted routes' boardings are reported directly from contractor counts.

# METROBUS HOLIDAY BOARDINGS BY ROUTE

## New Year's Day 2020

| ROUTES | New Year's Day<br>2019 | New Year's Day<br>2020 | Pct<br>Delta | ROUTES           | New Year's Day<br>2019 | New Year's Day<br>2020 | Pct<br>Delta |
|--------|------------------------|------------------------|--------------|------------------|------------------------|------------------------|--------------|
| 1 (*)  | 246                    | 117                    | -52.4%       | 88               | 930                    | 944                    | 1.5%         |
| 2      | 877                    | 850                    | -3.1%        | 99               | 494                    | 536                    | 8.5%         |
| 3      | 3,664                  | 4,197                  | 14.5%        | 101 (*)          | 94                     | 45                     | -52.1%       |
| 7      | 1,061                  | 976                    | -8.0%        | 102              | 514                    | 574                    | 11.7%        |
| 8      | 1,118                  | 1,152                  | 3.0%         | 103              | 145                    | 200                    | 37.9%        |
| 9      | 1,730                  | 2,088                  | 20.7%        | 104              | 230                    | 216                    | -6.1%        |
| 10     | 1,106                  | 1,066                  | -3.6%        | 105              | 450                    | 496                    | 10.2%        |
| 11     | 2,692                  | 2,641                  | -1.9%        | 107              | 702                    | 876                    | 24.8%        |
| 12     | 736                    | 986                    | 34.0%        | 108              | 284                    | 301                    | 6.0%         |
| 16     | 667                    | 751                    | 12.6%        | 110              | 1,172                  | 1,452                  | 23.9%        |
| 17     | 1,366                  | 1,478                  | 8.2%         | 112              | 3,868                  | 4,539                  | 17.3%        |
| 21     | 1,079                  | 803                    | -25.6%       | 113              | 239                    | 395                    | 65.3%        |
| 22     | 1,386                  | 1,389                  | 0.2%         | 115 (*)          | 100                    | 69                     | -31.0%       |
| 24     | 611                    | 687                    | 12.4%        | 119              | 7,131                  | 7,999                  | 12.2%        |
| 27     | 2,560                  | 2,647                  | 3.4%         | 120              | 3,179                  | 3,194                  | 0.5%         |
| 31     | 560                    | 536                    | -4.3%        | 135              | 227                    | 246                    | 8.4%         |
| 32     | 491                    | 638                    | 29.9%        | 137              | 572                    | 526                    | -8.0%        |
| 33     | 381                    | 425                    | 11.5%        | 150              | 1,489                  | 2,103                  | 41.2%        |
| 35 (*) | 689                    | 862                    | 25.1%        | 183              | 975                    | 1,001                  | 2.7%         |
| 36     | 654                    | 657                    | 0.5%         | 200              | 52                     | 38                     | -26.9%       |
| 37     | 1,097                  | 1,297                  | 18.2%        | 202 (*)          | 102                    | 40                     | -60.8%       |
| 38     | 3,350                  | 3,042                  | -9.2%        | 207              | 480                    | 590                    | 22.9%        |
| 40     | 337                    | 302                    | -10.4%       | 208              | 514                    | 632                    | 23.0%        |
| 42     | 233                    | 245                    | 5.2%         | 210 (*)          | 170                    | 117                    | -31.2%       |
| 52     | 441                    | 405                    | -8.2%        | 246 (*)          | 215                    | 96                     | -55.3%       |
| 54     | 1,020                  | 1,034                  | 1.4%         | 252              | 185                    | 160                    | -13.5%       |
| 62     | 724                    | 888                    | 22.7%        | 301 (*)          | 801                    | 634                    | -20.8%       |
| 71 (*) | 385                    | 91                     | -76.4%       | 302 (*)          | 75                     | 76                     | 1.3%         |
| 72 (*) | 426                    | 160                    | -62.4%       | 338              | 132                    | 118                    | -10.6%       |
| 73     | 304                    | 276                    | -9.2%        | 500              | 35                     | 53                     | 51.4%        |
| 75     | 231                    | 278                    | 20.3%        |                  |                        |                        |              |
| 77     | 2,535                  | 2,287                  | -9.8%        |                  |                        |                        |              |
| 87     | 174                    | 189                    | 8.6%         |                  |                        |                        |              |
|        |                        |                        |              | <b>Total (1)</b> | <b>60,487</b>          | <b>63,706</b>          | <b>5.3%</b>  |

(1) Excludes lifeline shuttles and those routes which were not run both years

(\*) Routes under contracted operation

# METROBUS HOLIDAY BOARDINGS BY ROUTE

## Dr. Martin Luther King, Jr.'s Birthday 2020

| ROUTES | Dr. MLK, Jr.<br>Birthday 2019 | Dr. MLK, Jr.<br>Birthday 2020 | Pct<br>Delta | ROUTES  | Dr. MLK, Jr.<br>Birthday 2019 | Dr. MLK, Jr.<br>Birthday 2020 | Pct<br>Delta | ROUTES    | Dr. MLK, Jr.<br>Birthday 2019 | Dr. MLK, Jr.<br>Birthday 2020 | Pct<br>Delta |
|--------|-------------------------------|-------------------------------|--------------|---------|-------------------------------|-------------------------------|--------------|-----------|-------------------------------|-------------------------------|--------------|
| 1 (*)  | 251                           | 49                            | -80.5%       | 57      | 234                           | 161                           | -31.2%       | 183       | 2,117                         | 2,337                         | 10.4%        |
| 2      | 1,426                         | 1,580                         | 10.8%        | 62      | 1,096                         | 1,029                         | -6.1%        | 195       | 106                           | 87                            | -17.9%       |
| 3      | 3,542                         | 4,142                         | 16.9%        | 71 (*)  | 336                           | 434                           | 29.2%        | 196       | 95                            | 112                           | 17.9%        |
| 7      | 2,206                         | 2,460                         | 11.5%        | 72 (*)  | 440                           | 677                           | 53.9%        | 200       | 121                           | 132                           | 9.1%         |
| 8      | 2,730                         | 2,959                         | 8.4%         | 73      | 1,716                         | 1,669                         | -2.7%        | 202 (*)   | 120                           | 107                           | -10.8%       |
| 9      | 3,383                         | 4,450                         | 31.5%        | 75      | 648                           | 895                           | 38.1%        | 204       | 487                           | 434                           | -10.9%       |
| 10     | 1,641                         | 1,802                         | 9.8%         | 77      | 4,570                         | 5,328                         | 16.6%        | 207       | 1,029                         | 1,222                         | 18.8%        |
| 11     | 5,337                         | 5,748                         | 7.7%         | 79      | 202                           | 282                           | 39.6%        | 208       | 928                           | 1,266                         | 36.4%        |
| 12     | 1,374                         | 1,710                         | 24.5%        | 82 (*)  | 52                            | 32                            | -38.5%       | 210 (*)   | 228                           | 262                           | 14.9%        |
| 16     | 1,282                         | 1,537                         | 19.9%        | 87      | 1,044                         | 1,210                         | 15.9%        | 211 (*)   | 68                            | 50                            | -26.5%       |
| 17     | 2,173                         | 2,327                         | 7.1%         | 88      | 1,671                         | 1,846                         | 10.5%        | 212 (*)   | 38                            | 13                            | -65.8%       |
| 19     | 696                           | 779                           | 11.9%        | 93      | 2,344                         | 2,327                         | -0.7%        | 217 (*)   | 26                            | 56                            | 115.4%       |
| 21     | 1,090                         | 1,094                         | 0.4%         | 95      | 276                           | 468                           | 69.6%        | 238       | 353                           | 413                           | 17.0%        |
| 22     | 2,212                         | 2,299                         | 3.9%         | 99      | 1,116                         | 1,114                         | -0.2%        | 246 (*)   | 104                           | 92                            | -11.5%       |
| 24     | 1,385                         | 1,405                         | 1.4%         | 101 (*) | 127                           | 99                            | -22.0%       | 252       | 612                           | 492                           | -19.6%       |
| 27     | 3,974                         | 4,329                         | 8.9%         | 102     | 1,192                         | 1,322                         | 10.9%        | 254 (*)   | 32                            | 10                            | -68.8%       |
| 29 (*) | 424                           | 460                           | 8.5%         | 103     | 300                           | 357                           | 19.0%        | 267 (*)   | 95                            | 89                            | -6.3%        |
| 31     | 618                           | 775                           | 25.4%        | 104     | 571                           | 528                           | -7.5%        | 272 (*)   | 321                           | 306                           | -4.7%        |
| 32     | 1,297                         | 1,581                         | 21.9%        | 105     | 1,007                         | 1,181                         | 17.3%        | 277       | 257                           | 336                           | 30.7%        |
| 33     | 912                           | 1,190                         | 30.5%        | 107     | 1,214                         | 1,421                         | 17.1%        | 286 (*)   | 67                            | 71                            | 6.0%         |
| 34     | 913                           | 827                           | -9.4%        | 108     | 411                           | 500                           | 21.7%        | 287       | 126                           | 166                           | 31.7%        |
| 35 (*) | 1,528                         | 1,666                         | 9.0%         | 110     | 1,835                         | 2,185                         | 19.1%        | 288       | 591                           | 460                           | -22.2%       |
| 36     | 1,597                         | 1,876                         | 17.5%        | 112     | 5,585                         | 6,076                         | 8.8%         | 295       | 58                            | 45                            | -22.4%       |
| 37     | 2,816                         | 2,515                         | -10.7%       | 113     | 457                           | 716                           | 56.7%        | 296       | 24                            | 49                            | 104.2%       |
| 38     | 4,993                         | 5,219                         | 4.5%         | 115 (*) | 121                           | 214                           | 76.9%        | 297       | 591                           | 833                           | 40.9%        |
| 39     | 146                           | 150                           | 2.7%         | 119     | 7,496                         | 8,303                         | 10.8%        | 301 (*)   | 867                           | 789                           | -9.0%        |
| 40     | 1,254                         | 1,301                         | 3.7%         | 120     | 4,616                         | 6,031                         | 30.7%        | 302 (*)   | 82                            | 98                            | 19.5%        |
| 42     | 657                           | 633                           | -3.7%        | 132     | 18                            | 7                             | -61.1%       | 344 (*)   | 81                            | 25                            | -69.1%       |
| 46 (*) | 18                            | 20                            | 11.1%        | 135     | 790                           | 840                           | 6.3%         | 500       | 52                            | 26                            | -50.0%       |
| 51     | 2,197                         | 2,192                         | -0.2%        | 136     | 109                           | 128                           | 17.4%        |           |                               |                               |              |
| 52     | 713                           | 849                           | 19.1%        | 137     | 1,310                         | 1,254                         | -4.3%        |           |                               |                               |              |
| 54     | 1,675                         | 1,916                         | 14.4%        | 150     | 1,470                         | 1,693                         | 15.2%        |           |                               |                               |              |
| 56 (*) | 412                           | 242                           | -41.3%       | 155 (*) | 28                            | 42                            | 50.0%        |           |                               |                               |              |
|        |                               |                               |              |         |                               |                               |              | Total (1) | 110,950                       | 122,829                       | 10.7%        |

(1) Excludes lifeline shuttles and those routes which were not run both years

(\*) Routes under contracted operation

## BUS RIDERSHIP BY ROUTE SERVICE TYPE

| Boardings by Service Type and Route                | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly  | Total Monthly  | Percent Change |
|--|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
|  | Jan-20          | Jan-19          | 20 vs 19       | Jan-20           | Jan-19           | 20 vs 19       | Jan-20         | Jan-19         | 20 vs 19       | Jan-20         | Jan-19         | 20 vs 19       |
| <b>Express Routes</b>                              |                 |                 |                |                  |                  |                |                |                |                |                |                |                |
| 34 EXPRESS   | 1,845           | 2,052           | -10.1%         |                  |                  |                |                |                |                | 40,595         | 45,151         | -10.1%         |
| 39 EXPRESS   | 883             | 910             | -2.9%          |                  |                  |                |                |                |                | 19,428         | 20,018         | -2.9%          |
| 95-EXPRESS   | 1,742           | 1,987           | -12.4%         |                  |                  |                |                |                |                | 38,318         | 43,724         | -12.4%         |
| 150-MIAMI BEACH AIRPORT FLYER                      | 1,732           | 1,685           | 2.8%           | 1,695            | 1,474            | 15.0%          | 1,618          | 1,395          | 15.9%          | 52,978         | 49,942         | 6.1%           |
| 175 - NW MIAMI-DADE EXPRESS                        | 28              |                 |                |                  |                  |                |                |                |                | 614            |                |                |
| 195 EXPRESS - BROWARD BLVD                         | 388             | 436             | -11.1%         |                  |                  |                |                |                |                | 8,535          | 9,602          | -11.1%         |
| 196 EXPRESS - SHERIDAN ST                          | 360             | 373             | -3.4%          |                  |                  |                |                |                |                | 7,928          | 8,210          | -3.4%          |
| 295 EXPRESS - BROWARD BLVD - CIVIC CENTER          | 209             | 237             | -12.1%         |                  |                  |                |                |                |                | 4,588          | 5,220          | -12.1%         |
| 296 EXPRESS - SHERIDAN ST - CIVIC CENTER           | 222             | 187             | 18.8%          |                  |                  |                |                |                |                | 4,891          | 4,117          | 18.8%          |
| 204 KAT-KILLIAN                                    | 942             | 1,078           | -12.7%         |                  |                  |                |                |                |                | 20,714         | 23,725         | -12.7%         |
| 288 KENDALL CRUISER                                | 753             | 826             | -8.8%          |                  |                  |                |                |                |                | 16,569         | 18,175         | -8.8%          |
| 338 - WEEKEND EXPRESS                              |                 |                 |                | 237              | 257              | -8.1%          | 203            | 166            | 22.0%          | 1,961          | 1,861          | 5.4%           |
| <b>Subtotal Express Routes</b>                     | <b>9,104</b>    | <b>9,773</b>    | <b>-6.8%</b>   | <b>1,932</b>     | <b>1,731</b>     | <b>11.6%</b>   | <b>1,821</b>   | <b>1,562</b>   | <b>16.6%</b>   | <b>217,119</b> | <b>229,745</b> | <b>-5.5%</b>   |
| <b>Percentage of All Bus Routes</b>                | <b>5.6%</b>     | <b>6.1%</b>     |                | <b>2.0%</b>      | <b>1.9%</b>      |                | <b>2.5%</b>    | <b>2.4%</b>    |                | <b>5.0%</b>    | <b>5.5%</b>    |                |
| <b>Contracted Regular &amp; Circulator Routes</b>  |                 |                 |                |                  |                  |                |                |                |                |                |                |                |
| 1  | 183             | 266             | -31.1%         | 244              | 243              | 0.3%           | 179            | 206            | -12.8%         | 5,899          | 7,846          | -24.8%         |
| 29   | 566             | 710             | -20.3%         |                  |                  |                |                |                |                | 12,443         | 15,616         | -20.3%         |
| 35   | 2,413           | 2,421           | -0.3%          | 1,143            | 1,033            | 10.6%          | 895            | 750            | 19.3%          | 62,130         | 61,145         | 1.6%           |
| 46 - LIBERTY CITY CONN.                            | 34              | 67              | -49.5%         |                  |                  |                |                |                |                | 741            | 1,466          | -49.5%         |
| 56   | 349             | 414             | -15.8%         |                  |                  |                |                |                |                | 7,673          | 9,108          | -15.8%         |
| 71   | 656             | 709             | -7.5%          | 297              | 223              | 33.1%          | 138            | 255            | -45.8%         | 16,316         | 17,772         | -8.2%          |
| 72   | 733             | 787             | -6.9%          | 400              | 436              | -8.3%          | 271            | 318            | -14.8%         | 19,078         | 20,647         | -7.6%          |
| 82 - WESTCHESTER CIRC                              | 55              | 59              | -6.0%          | 60               | 34               |                |                |                |                | 1,456          | 1,431          | 1.7%           |
| 101 - A  | 165             | 153             | 7.6%           | 76               | 81               | -6.5%          | 55             | 90             | -38.9%         | 4,200          | 4,140          | 1.4%           |
| 115  | 167             | 122             | 36.6%          | 106              | 61               | 73.5%          | 73             | 59             | 22.6%          | 4,455          | 3,225          | 38.1%          |
| 155 - BISCAYNE GARDENS CIRC                        | 42              | 43              | -2.4%          |                  |                  |                |                |                |                | 933            | 956            | -2.4%          |
| 202 - LITTLE HAITI CONN.                           | 132             | 151             | -12.4%         | 53               | 81               | -34.4%         | 47             | 68             |                | 3,349          | 3,978          | -15.8%         |
| 210 - SKYLAKE CIRC                                 | 275             | 257             | 6.9%           | 92               | 161              | -43.0%         | 169            | 153            | 11.0%          | 7,265          | 7,070          | 2.8%           |
| 211-OVERTOWN CIRC                                  | 59              | 69              | -14.3%         |                  |                  |                |                |                |                | 1,303          | 1,521          | -14.3%         |
| 212-SWEETWATER CIRC                                | 13              | 54              | -76.4%         |                  |                  |                |                |                |                | 279            | 1,180          | -76.4%         |
| 217 - BUNCHE PARK CIRC                             | 88              | 71              | 23.7%          |                  |                  |                |                |                |                | 1,929          | 1,559          | 23.7%          |
| 246 - NIGHT OWL                                    | 98              | 127             | -23.3%         | 91               | 106              | -14.2%         | 93             | 122            | -23.6%         | 2,973          | 3,829          | -22.4%         |
| 248 - PRINCETON CIRCULATOR                         | 128             | 95              | 35.3%          |                  |                  |                |                |                |                | 2,815          | 2,081          | 35.3%          |
| 254-BROWNSVILLE CIRC                               | 17              | 31              | -44.6%         |                  |                  |                |                |                |                | 382            | 690            | -44.6%         |
| 267-LUDLAM LIMITED                                 | 136             | 149             | -8.6%          |                  |                  |                |                |                |                | 2,992          | 3,273          | -8.6%          |
| 272 KAT-SUNSET                                     | 508             | 538             | -5.7%          |                  |                  |                |                |                |                | 11,168         | 11,839         | -5.7%          |
| 286-NORTH POINTE CIRC                              | 102             | 104             | -1.2%          | 49               | 51               | -4.4%          |                |                |                | 2,444          | 2,481          | -1.5%          |
| 344  | 96              | 117             | -17.8%         |                  |                  |                |                |                |                | 2,108          | 2,565          | -17.8%         |
| <b>Subtotal Contracted Reg. &amp; Circ. Routes</b> | <b>7,013</b>    | <b>7,512</b>    | <b>-6.6%</b>   | <b>2,610</b>     | <b>2,511</b>     | <b>4.0%</b>    | <b>1,921</b>   | <b>2,022</b>   | <b>-5.0%</b>   | <b>174,331</b> | <b>185,418</b> | <b>-6.0%</b>   |
| <b>Percentage of All Bus Routes</b>                | <b>4.3%</b>     | <b>4.7%</b>     |                | <b>2.7%</b>      | <b>2.8%</b>      |                | <b>2.6%</b>    | <b>3.1%</b>    |                | <b>4.0%</b>    | <b>4.4%</b>    |                |

## BUS RIDERSHIP BY ROUTE SERVICE TYPE

| Boardings by Service Type and Route                 | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly    | Total Monthly    | Percent Change |
|---|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|------------------|------------------|----------------|
|   | Jan-20          | Jan-19          | 20 vs 19       | Jan-20           | Jan-19           | 20 vs 19       | Jan-20         | Jan-19         | 20 vs 19       | Jan-20           | Jan-19           | 20 vs 19       |
| <b>Contracted Express Routes</b>                    |                 |                 |                |                  |                  |                |                |                |                |                  |                  |                |
| 301-DADE MONROE EXPRESS                             | 856             | 895             | -4.3%          | 879              | 795              | 10.6%          | 803            | 833            | -3.7%          | 26,367           | 27,039           | -2.5%          |
| 302-CARD SOUND EXPRESS                              | 86              | 87              | -0.7%          | 60               | 60               | -0.4%          | 69             | 54             | 27.6%          | 2,482            | 2,422            | 2.5%           |
| <b>Subtotal Contracted Express Routes</b>           | <b>942</b>      | <b>982</b>      | <b>-4.0%</b>   | <b>939</b>       | <b>855</b>       | <b>9.8%</b>    | <b>872</b>     | <b>888</b>     | <b>-1.8%</b>   | <b>28,849</b>    | <b>29,461</b>    | <b>-2.1%</b>   |
| <b>Percentage of All Bus Routes</b>                 | <b>0.6%</b>     | <b>0.6%</b>     |                | <b>1.0%</b>      | <b>0.9%</b>      |                | <b>1.2%</b>    | <b>1.3%</b>    |                | <b>0.7%</b>      | <b>0.7%</b>      |                |
| <b>Limited Stop Routes</b>                          |                 |                 |                |                  |                  |                |                |                |                |                  |                  |                |
| 51-FLAGLER MAX                                      | 3,050           | 3,114           | -2.0%          |                  |                  |                |                |                |                | 67,107           | 68,497           | -2.0%          |
| 93 - BISCAYNE MAX                                   | 3,220           | 3,235           | -0.5%          |                  |                  |                |                |                |                | 70,834           | 71,180           | -0.5%          |
| 120 - BEACH MAX                                     | 6,664           | 5,782           | 15.3%          | 5,192            | 4,666            | 11.3%          | 3,508          | 2,995          | 17.1%          | 184,908          | 160,842          | 15.0%          |
| 252-CORAL REEF MAX                                  | 830             | 893             | -7.0%          | 328              | 293              | 11.8%          | 214            | 244            | -12.4%         | 20,644           | 22,038           | -6.3%          |
| 277-7TH AVENUE MAX                                  | 640             | 555             | 15.4%          |                  |                  |                |                |                |                | 14,082           | 12,203           | 15.4%          |
| 287-SAGA BAY MAX                                    | 345             | 371             | -6.9%          |                  |                  |                |                |                |                | 7,597            | 8,161            | -6.9%          |
| 297-27th AVENUE ORANGE MAX                          | 1,346           | 1,354           | -0.6%          |                  |                  |                |                |                |                | 29,610           | 29,783           | -0.6%          |
| <b>Subtotal Limited Stop (MAX) Routes</b>           | <b>16,095</b>   | <b>15,303</b>   | <b>5.2%</b>    | <b>5,520</b>     | <b>4,960</b>     | <b>11.3%</b>   | <b>3,722</b>   | <b>3,239</b>   | <b>14.9%</b>   | <b>394,782</b>   | <b>372,704</b>   | <b>5.9%</b>    |
| <b>Percentage of All Bus Routes</b>                 | <b>9.9%</b>     | <b>9.6%</b>     |                | <b>5.6%</b>      | <b>5.5%</b>      |                | <b>5.1%</b>    | <b>4.9%</b>    |                | <b>9.1%</b>      | <b>8.9%</b>      |                |
| <b>Free Route</b>                                   |                 |                 |                |                  |                  |                |                |                |                |                  |                  |                |
| 132 -TRI-RAIL DORAL                                 | 1               | 21              | -94.6%         |                  |                  |                |                |                |                | 25               | 466              | -94.6%         |
| <b>Percentage of All Bus Routes</b>                 | <b>0.0%</b>     | <b>0.0%</b>     |                |                  |                  |                |                |                |                | <b>0.0%</b>      | <b>0.0%</b>      |                |
| <b>Contractor-Operated Lifeline Routes</b>          |                 |                 |                |                  |                  |                |                |                |                |                  |                  |                |
| GREEN HILLS SHUTTLE                                 | 5               | 9               | -41.7%         |                  |                  |                |                |                |                | 21               | 45               | -53.3%         |
| KINGS CREEK SHUTTLE                                 | 30              | 16              | 88.6%          |                  |                  |                |                |                |                | 149              | 79               | 88.6%          |
| SIERRA LAKES SHUTTLE                                | 19              | 34              | -43.1%         |                  |                  |                |                |                |                | 96               | 135              | -28.9%         |
| ROBERT SHARP SHUTTLE                                | 5               | 9               | -43.2%         |                  |                  |                |                |                |                | 21               | 37               | -43.2%         |
| AHEPA SHUTTLE                                       | 20              | 19              | 5.2%           |                  |                  |                |                |                |                | 101              | 96               | 5.2%           |
| FEDERATION GARDENS SHUTTLE                          |                 |                 |                | 29               | 24               | 23.4%          |                |                |                | 87               | 94               | -7.4%          |
| <b>Subtotal Contractor-Operated Lifeline Routes</b> | <b>80</b>       | <b>87</b>       | <b>-8.4%</b>   | <b>29</b>        | <b>24</b>        | <b>23.4%</b>   |                |                |                | <b>475</b>       | <b>486</b>       | <b>-2.3%</b>   |
| <b>Percentage of All Bus Routes</b>                 | <b>0.0%</b>     | <b>0.1%</b>     |                | <b>0.0%</b>      | <b>0.0%</b>      |                | <b>0.0%</b>    | <b>0.0%</b>    |                | <b>0.0%</b>      | <b>0.0%</b>      |                |
| <b>Other Circulator Route</b>                       |                 |                 |                |                  |                  |                |                |                |                |                  |                  |                |
| 200-CUTLER BAY LOCAL                                | 157             | 153             | 2.5%           | 145              | 124              | 16.8%          | 57             | 44             |                | 4,310            | 4,075            | 5.8%           |
| <b>Percentage of All Bus Routes</b>                 | <b>0.1%</b>     | <b>0.1%</b>     |                | <b>0.1%</b>      | <b>0.1%</b>      |                | <b>0.1%</b>    |                |                | <b>0.1%</b>      | <b>0.1%</b>      |                |
| <b>All Other (Regular) Routes</b>                   | <b>128,499</b>  | <b>125,539</b>  | <b>2.4%</b>    | <b>87,290</b>    | <b>80,035</b>    | <b>9.1%</b>    | <b>64,192</b>  | <b>58,314</b>  | <b>10.1%</b>   | <b>3,497,107</b> | <b>3,373,556</b> | <b>3.7%</b>    |
| <b>Percentage of All Bus Routes</b>                 | <b>79.4%</b>    | <b>78.8%</b>    |                | <b>88.7%</b>     | <b>88.7%</b>     |                | <b>88.4%</b>   | <b>88.3%</b>   |                | <b>81.0%</b>     | <b>80.4%</b>     |                |
| <b>Total Bus System (1)</b>                         | <b>161,892</b>  | <b>159,370</b>  | <b>1.6%</b>    | <b>98,464</b>    | <b>90,238</b>    | <b>9.1%</b>    | <b>72,585</b>  | <b>66,069</b>  | <b>9.9%</b>    | <b>4,316,998</b> | <b>4,195,911</b> | <b>2.9%</b>    |

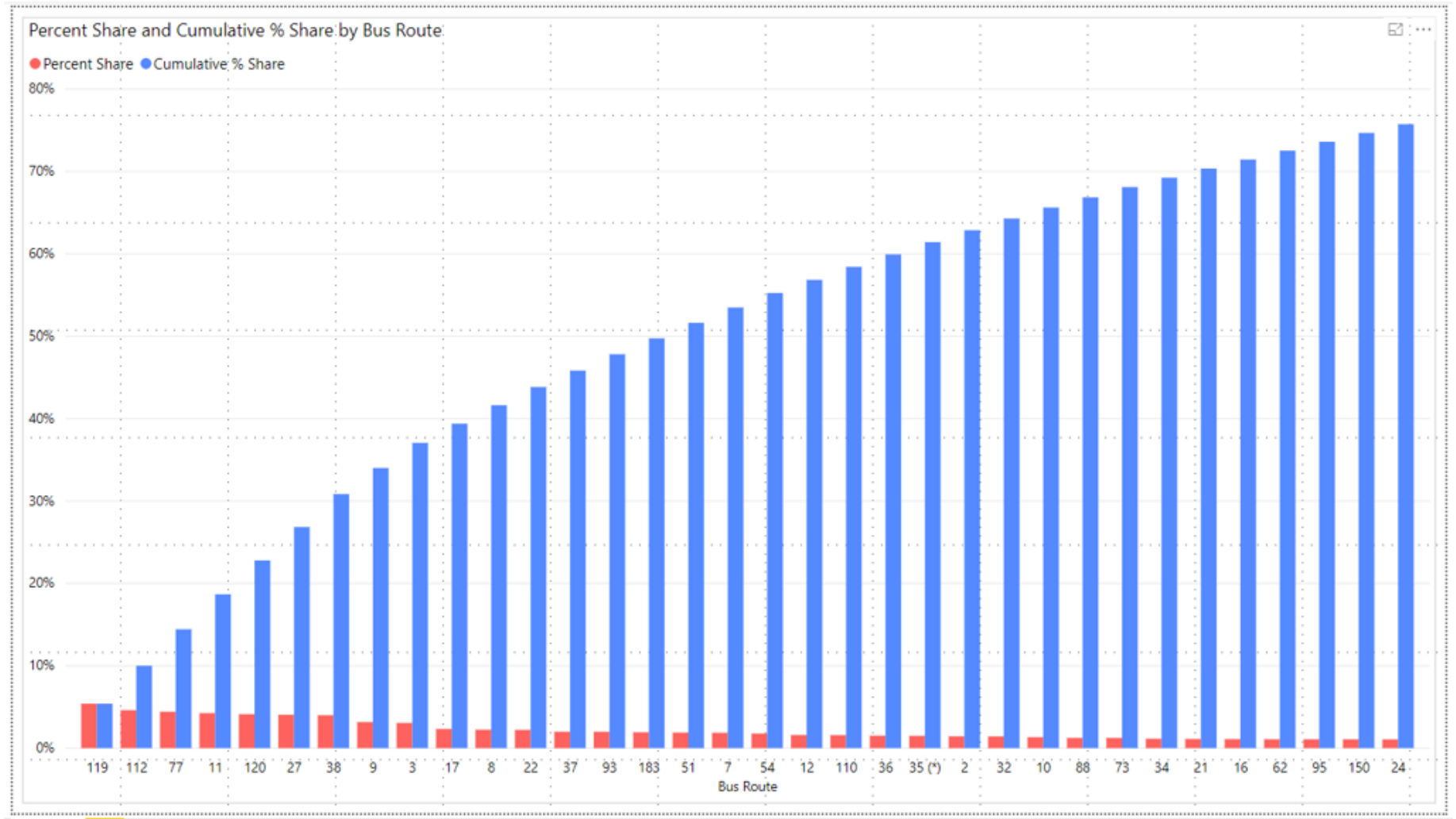
(1) Excludes shuttles and those routes which were not run both years.

(\*) The following routes are operated under contract: 1, 29, 35, 46, 56, 71, 72, 82, 101-A, 115, 155, 202, 210, 211, 212, 217, 246, 248, 254, 267, 272, 286 and 344. Dade-Monroe routes 301 and 302 as well as six Lifeline routes are also under contracted operation.

## Bus Routes as Ranked by Percentage of Average Weekday Ridership

| Rank | Route | Average Weekday | Percent Share | Cumul Pct Share | Rank | Route | Average Weekday | Percent Share | Cumul Pct Share | Rank  | Route     | Average Weekday | Percent Share | Cumul Pct Share |
|------|-------|-----------------|---------------|-----------------|------|-------|-----------------|---------------|-----------------|-------|-----------|-----------------|---------------|-----------------|
| 1    | 119   | 8,738           | 5.4%          | 5.4%            | 36   | 107   | 1,656           | 1.0%          | 77.8%           | 71    | 56        | 349             | 0.2%          | 98.1%           |
| 2    | 112   | 7,460           | 4.6%          | 10.0%           | 37   | 33    | 1,634           | 1.0%          | 78.8%           | 72    | 287       | 345             | 0.2%          | 98.3%           |
| 3    | 77    | 7,154           | 4.4%          | 14.4%           | 38   | 102   | 1,621           | 1.0%          | 79.8%           | 73    | 210       | 275             | 0.2%          | 98.5%           |
| 4    | 11    | 6,882           | 4.3%          | 18.7%           | 39   | 207   | 1,550           | 1.0%          | 80.8%           | 74    | 296       | 222             | 0.1%          | 98.6%           |
| 5    | 120   | 6,664           | 4.1%          | 22.8%           | 40   | 137   | 1,537           | 0.9%          | 81.7%           | 75    | 295       | 209             | 0.1%          | 98.7%           |
| 6    | 27    | 6,563           | 4.1%          | 26.8%           | 41   | 75    | 1,481           | 0.9%          | 82.6%           | 76    | 1         | 183             | 0.1%          | 98.9%           |
| 7    | 38    | 6,468           | 4.0%          | 30.8%           | 42   | 87    | 1,472           | 0.9%          | 83.5%           | 77    | 115       | 167             | 0.1%          | 99.0%           |
| 8    | 9     | 5,125           | 3.2%          | 34.0%           | 43   | 19    | 1,422           | 0.9%          | 84.4%           | 78    | 101       | 165             | 0.1%          | 99.1%           |
| 9    | 3     | 4,952           | 3.1%          | 37.1%           | 44   | 99    | 1,422           | 0.9%          | 85.3%           | 79    | 200       | 157             | 0.1%          | 99.2%           |
| 10   | 17    | 3,770           | 2.3%          | 39.4%           | 45   | 208   | 1,402           | 0.9%          | 86.2%           | 80    | 267       | 136             | 0.1%          | 99.2%           |
| 11   | 8     | 3,617           | 2.2%          | 41.6%           | 46   | 297   | 1,346           | 0.8%          | 87.0%           | 81    | 136       | 135             | 0.1%          | 99.3%           |
| 12   | 22    | 3,586           | 2.2%          | 43.8%           | 47   | 135   | 1,331           | 0.8%          | 87.8%           | 82    | 202       | 132             | 0.1%          | 99.4%           |
| 13   | 37    | 3,222           | 2.0%          | 45.8%           | 48   | 105   | 1,259           | 0.8%          | 88.6%           | 83    | 248       | 128             | 0.1%          | 99.5%           |
| 14   | 93    | 3,220           | 2.0%          | 47.8%           | 49   | 52    | 1,236           | 0.8%          | 89.4%           | 84    | 286       | 102             | 0.1%          | 99.5%           |
| 15   | 183   | 3,122           | 1.9%          | 49.7%           | 50   | 31    | 1,047           | 0.6%          | 90.0%           | 85    | 246       | 98              | 0.1%          | 99.6%           |
| 16   | 51    | 3,050           | 1.9%          | 51.6%           | 51   | 204   | 942             | 0.6%          | 90.6%           | 86    | 344       | 96              | 0.1%          | 99.7%           |
| 17   | 7     | 3,012           | 1.9%          | 53.5%           | 52   | 39    | 883             | 0.5%          | 91.1%           | 87    | 217       | 88              | 0.1%          | 99.7%           |
| 18   | 54    | 2,856           | 1.8%          | 55.3%           | 53   | 104   | 863             | 0.5%          | 91.7%           | 88    | 302       | 86              | 0.1%          | 99.8%           |
| 19   | 12    | 2,576           | 1.6%          | 56.8%           | 54   | 301   | 856             | 0.5%          | 92.2%           | 89    | 211       | 59              | 0.0%          | 99.8%           |
| 20   | 110   | 2,563           | 1.6%          | 58.4%           | 55   | 252   | 830             | 0.5%          | 92.7%           | 90    | 82        | 55              | 0.0%          | 99.8%           |
| 21   | 36    | 2,442           | 1.5%          | 59.9%           | 56   | 113   | 818             | 0.5%          | 93.2%           | 91    | 155       | 42              | 0.0%          | 99.9%           |
| 22   | 35    | 2,413           | 1.5%          | 61.4%           | 57   | 42    | 817             | 0.5%          | 93.7%           | 92    | 500       | 39              | 0.0%          | 99.9%           |
| 23   | 2     | 2,328           | 1.4%          | 62.9%           | 58   | 288   | 753             | 0.5%          | 94.2%           | 93    | 46        | 34              | 0.0%          | 99.9%           |
| 24   | 32    | 2,304           | 1.4%          | 64.3%           | 59   | 72    | 733             | 0.5%          | 94.6%           | 94    | KC        | 30              | 0.0%          | 99.9%           |
| 25   | 10    | 2,154           | 1.3%          | 65.6%           | 60   | 71    | 656             | 0.4%          | 95.0%           | 95    | 175       | 28              | 0.0%          | 99.9%           |
| 26   | 88    | 2,014           | 1.2%          | 66.9%           | 61   | 277   | 640             | 0.4%          | 95.4%           | 96    | AS        | 20              | 0.0%          | 100.0%          |
| 27   | 73    | 2,011           | 1.2%          | 68.1%           | 62   | 29    | 566             | 0.3%          | 95.8%           | 97    | SL        | 19              | 0.0%          | 100.0%          |
| 28   | 34    | 1,845           | 1.1%          | 69.2%           | 63   | 272   | 508             | 0.3%          | 96.1%           | 98    | 254       | 17              | 0.0%          | 100.0%          |
| 29   | 21    | 1,801           | 1.1%          | 70.4%           | 64   | 108   | 499             | 0.3%          | 96.4%           | 99    | 212       | 13              | 0.0%          | 100.0%          |
| 30   | 16    | 1,774           | 1.1%          | 71.5%           | 65   | 238   | 455             | 0.3%          | 96.7%           | 100   | GH        | 5               | 0.0%          | 100.0%          |
| 31   | 62    | 1,749           | 1.1%          | 72.5%           | 66   | 103   | 435             | 0.3%          | 97.0%           | 101   | RS        | 5               | 0.0%          | 100.0%          |
| 32   | 95    | 1,742           | 1.1%          | 73.6%           | 67   | 195   | 388             | 0.2%          | 97.2%           | 102   | 132       | 1               | 0.0%          | 100.0%          |
| 33   | 150   | 1,732           | 1.1%          | 74.7%           | 68   | 57    | 384             | 0.2%          | 97.4%           |       |           |                 |               |                 |
| 34   | 24    | 1,719           | 1.1%          | 75.7%           | 69   | 196   | 360             | 0.2%          | 97.7%           |       |           |                 |               |                 |
| 35   | 40    | 1,671           | 1.0%          | 76.8%           | 70   | 79    | 355             | 0.2%          | 97.9%           |       |           |                 |               |                 |
|      |       |                 |               |                 |      |       |                 |               |                 | Total | Boardings | 161,892         | 100.0%        | contracted      |

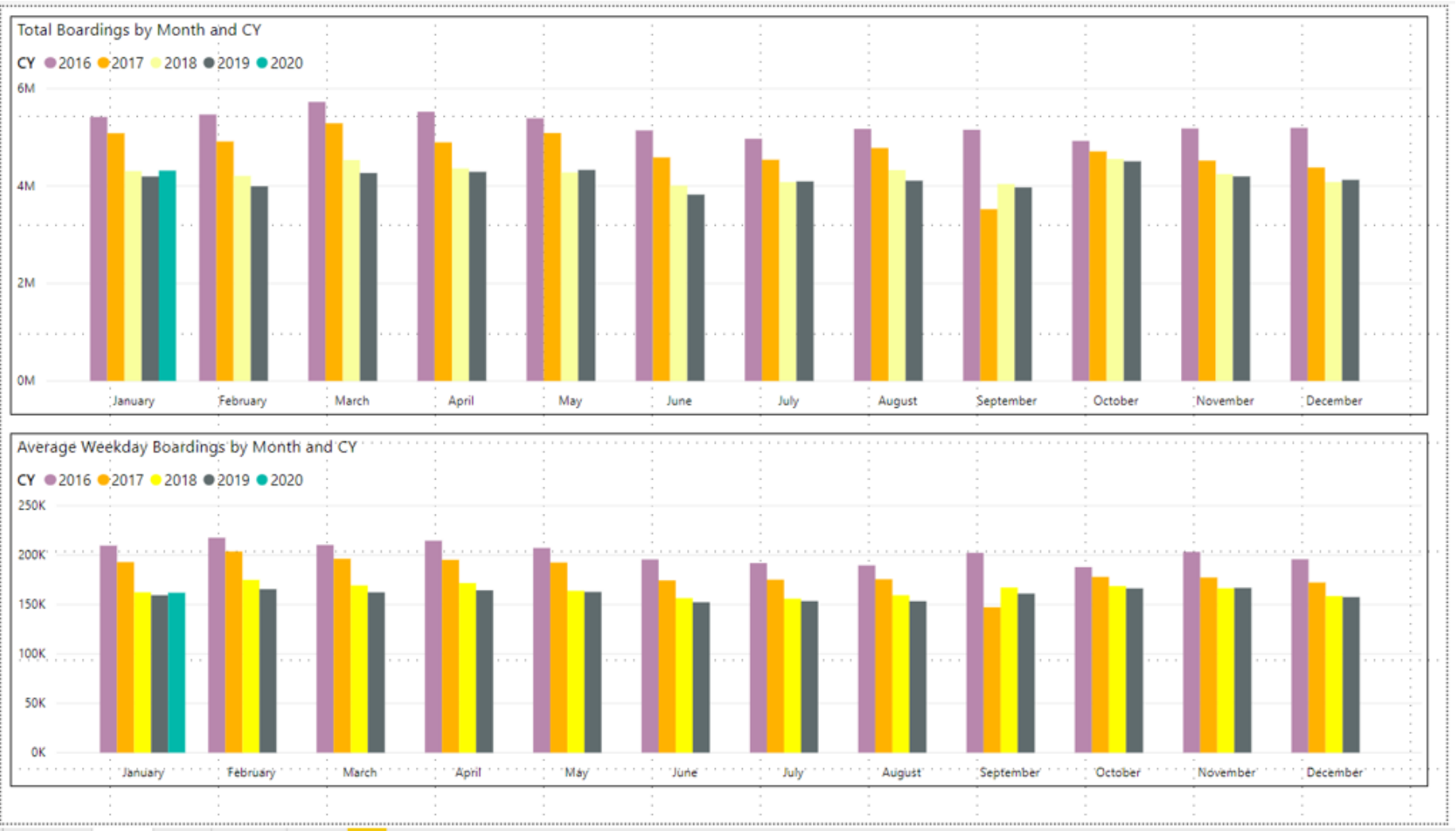
# METROBUS CUMULATIVE PERCENTAGE RIDERSHIP SHARE BY ROUTE (TOP 75%) POWER BI™ VISUALIZATION



(\*) Contracted route



# TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – METROBUS POWER BI™ VISUALIZATION



## “TOP 5 / BOTTOM 5” BUS ROUTES AVERAGE WEEKDAY RIDERSHIP PERFORMANCE YEAR OVER YEAR COMPARISONS

| Route                      | Jan-20 | Jan-19 | Absolute<br>Delta (1) | Percent<br>Delta |
|----------------------------|--------|--------|-----------------------|------------------|
| <b>120 - BEACH MAX (†)</b> | 6,664  | 5,782  | 882                   | 15.3%            |
| <b>9</b>                   | 5,125  | 4,412  | 713                   | 16.2%            |
| <b>112 – L (†)</b>         | 7,460  | 6,913  | 547                   | 7.9%             |
| <b>77</b>                  | 7,154  | 6,662  | 492                   | 7.4%             |
| <b>3</b>                   | 4,952  | 4,520  | 432                   | 9.6%             |
| <b>38</b>                  | 6,468  | 6,838  | -370                  | -5.4%            |
| <b>7</b>                   | 3,012  | 3,334  | -322                  | -9.7%            |
| <b>95 EXPRESS (††)</b>     | 1,742  | 1,987  | -246                  | -12.4%           |
| <b>19 (††)</b>             | 1,422  | 1,642  | -220                  | -13.4%           |
| <b>34 EXPRESS (††)</b>     | 1,845  | 2,052  | -207                  | -10.1%           |

(1) Averages rounded to the nearest boarding

(†) Detailed analysis of data performed by run for these routes suggests NextFare System (NFS) data route allocation errors occurring a year ago, as well as higher average numbers of weekday passengers per run as recorded by the NFS, as a very likely causes for the overall increases seen from January 2019 to 2020.

(††) Detailed analysis of data performed by run for these routes shows NFS data route allocation errors occurring a year ago as a major contribution to the decline seen from January 2019 to 2020.

# METROBUS PARKING PATRONAGE SUMMARY

## January 2020

| PARK-RIDE LOT                                       | ACTUAL<br>AVAILABLE<br>SPACES | ACTUAL<br>OCCUPANCY | PERCENT<br>OCCUPANCY |
|---|-------------------------------|---------------------|----------------------|
| Transitway / SW 152nd St                            | 200                           | 200                 | 100%                 |
| Transitway / SW 168th St                            | 149                           | 149                 | 100%                 |
| Transitway / SW 112 Ave (Target)                    | 450                           | 435                 | 97%                  |
| Transitway / SW 244th St                            | 95                            | 95                  | 100%                 |
| Transitway / SW 296th St                            | 139                           | 94                  | 68%                  |
| Transitway / SW 344th St                            | 248                           | 158                 | 64%                  |
| Coral Reef Drive 117/ Turnpike                      | 95                            | 71                  | 75%                  |
| Golden Glades - East Lot                            | 535                           | 619                 | 116%                 |
| Golden Glades - West Lot                            | 1,007                         | 187                 | 19%                  |
| Hammocks Town Center (SW 152 Ave / SW 104 St)       | 50                            | 50                  | 100%                 |
| Kendall Dr./SW 127th Ave                            | 161                           | 35                  | 22%                  |
| West Kendall Transit Term (Kendall Dr / SW162 Ave)  | 40                            | 31                  | 78%                  |
| NW 7th Avenue Transit Village (NW 7 Ave / NW 62 St) | 25                            | 21                  | 84%                  |
| Miami Gardens Dr. / NW 73rd Ave                     | 136                           | 6                   | 4%                   |
| I-75 / Miami Gardens Dr (effective June 2019)       | 298                           | 15                  | 5%                   |
| <b>TOTAL</b>  | <b>3,628</b>                  | <b>2,166</b>        | <b>60%</b>           |

(\*) There may be inaccuracies, due to ongoing construction

# Metrorail



January 2020

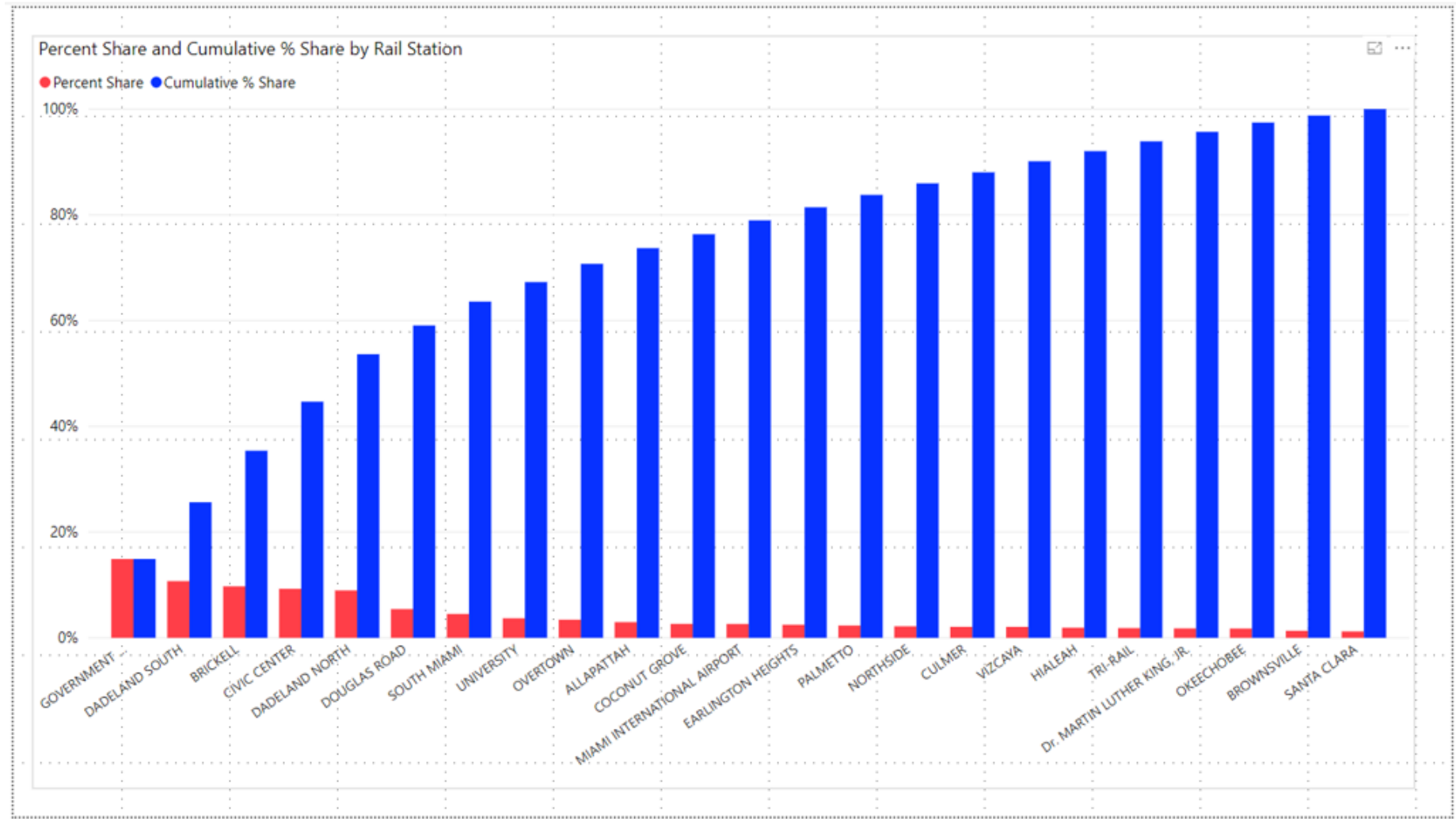
# METRORAIL MONTHLY AND AVERAGE DAILY BOARDINGS BY STATION

|                             | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly    | Total Monthly    | Percent Change |
|-----------------------------|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|------------------|------------------|----------------|
| STATIONS                    | Jan-20          | Jan-19          | 20 vs 19       | Jan-20           | Jan-19           | 20 vs 19       | Jan-20         | Jan-19         | 20 vs 19       | Jan-20           | Jan-19           | 20 vs 19       |
| ALLAPATTAH                  | 1,905           | 2,154           | -11.6%         | 1,034            | 1,177            | -12.2%         | 738            | 876            | -15.7%         | 49,119           | 55,658           | -11.7%         |
| BRICKELL                    | 6,245           | 5,981           | 4.4%           | 2,677            | 2,605            | 2.7%           | 2,076          | 2,128          | -2.5%          | 155,872          | 149,832          | 4.0%           |
| BROWNSVILLE                 | 851             | 961             | -11.4%         | 532              | 590              | -9.8%          | 392            | 445            | -11.9%         | 22,905           | 25,973           | -11.8%         |
| CIVIC CENTER                | 5,945           | 5,598           | 6.2%           | 918              | 915              | 0.4%           | 690            | 747            | -7.7%          | 133,416          | 126,132          | 5.8%           |
| COCONUT GROVE               | 1,689           | 1,943           | -13.0%         | 843              | 1,022            | -17.5%         | 672            | 754            | -10.9%         | 43,211           | 49,832           | -13.3%         |
| CULMER                      | 1,340           | 1,406           | -4.7%          | 727              | 697              | 4.3%           | 585            | 558            | 4.8%           | 34,802           | 35,838           | -2.9%          |
| DADELAND NORTH              | 5,748           | 6,230           | -7.7%          | 1,883            | 2,194            | -14.2%         | 1,453          | 1,638          | -11.3%         | 137,680          | 150,379          | -8.4%          |
| DADELAND SOUTH              | 6,873           | 7,414           | -7.3%          | 2,570            | 2,846            | -9.7%          | 1,996          | 2,227          | -10.4%         | 167,844          | 181,895          | -7.7%          |
| DOUGLAS ROAD                | 3,483           | 4,265           | -18.3%         | 1,331            | 1,590            | -16.3%         | 952            | 1,151          | -17.4%         | 85,185           | 103,907          | -18.0%         |
| DR. MARTIN LUTHER KING, JR. | 1,148           | 1,302           | -11.8%         | 627              | 691              | -9.3%          | 441            | 522            | -15.4%         | 29,720           | 33,606           | -11.6%         |
| EARLINGTON HEIGHTS          | 1,586           | 1,749           | -9.4%          | 902              | 999              | -9.7%          | 730            | 775            | -5.8%          | 41,558           | 45,713           | -9.1%          |
| GOVERNMENT CENTER           | 9,560           | 11,454          | -16.5%         | 3,571            | 4,261            | -16.2%         | 2,816          | 3,607          | -21.9%         | 233,579          | 280,340          | -16.7%         |
| HIALEAH                     | 1,230           | 1,466           | -16.1%         | 614              | 685              | -10.3%         | 466            | 541            | -13.9%         | 31,416           | 37,130           | -15.4%         |
| MIAMI INTERNATIONAL AIRPORT | 1,678           | 1,810           | -7.3%          | 1,316            | 1,471            | -10.6%         | 1,302          | 1,406          | -7.4%          | 48,780           | 52,666           | -7.4%          |
| NORTHSIDE                   | 1,401           | 1,579           | -11.3%         | 900              | 1,000            | -10.0%         | 655            | 781            | -16.1%         | 37,168           | 41,885           | -11.3%         |
| OKEECHOBEE                  | 1,133           | 1,258           | -9.9%          | 382              | 420              | -9.2%          | 261            | 262            | -0.7%          | 27,238           | 30,088           | -9.5%          |
| OVERTOWN / ARENA            | 2,205           | 2,298           | -4.1%          | 572              | 643              | -11.1%         | 486            | 521            | -6.6%          | 51,765           | 54,168           | -4.4%          |
| PALMETTO                    | 1,494           | 1,499           | -0.3%          | 422              | 403              | 4.6%           | 266            | 273            | -2.7%          | 35,141           | 35,155           | 0.0%           |
| SANTA CLARA                 | 780             | 759             | 2.7%           | 382              | 399              | -4.3%          | 241            | 250            | -3.4%          | 19,692           | 19,239           | 2.4%           |
| SOUTH MIAMI                 | 2,896           | 3,288           | -11.9%         | 1,155            | 1,406            | -17.9%         | 824            | 1,055          | -21.9%         | 71,052           | 81,686           | -13.0%         |
| TRI-RAIL                    | 1,184           | 1,132           | 4.6%           | 554              | 573              | -3.3%          | 527            | 462            | 14.1%          | 30,432           | 29,257           | 4.0%           |
| UNIVERSITY                  | 2,370           | 2,457           | -3.6%          | 660              | 720              | -8.3%          | 468            | 554            | -15.5%         | 55,395           | 57,791           | -4.1%          |
| VIZCAYA                     | 1,336           | 1,221           | 9.5%           | 581              | 556              | 4.4%           | 441            | 435            | 1.4%           | 33,370           | 30,525           | 9.3%           |
| <b>TOTAL</b>                | <b>64,081</b>   | <b>69,224</b>   | <b>-7.4%</b>   | <b>25,150</b>    | <b>27,862</b>    | <b>-9.7%</b>   | <b>19,474</b>  | <b>21,964</b>  | <b>-11.3%</b>  | <b>1,576,340</b> | <b>1,708,695</b> | <b>-7.7%</b>   |

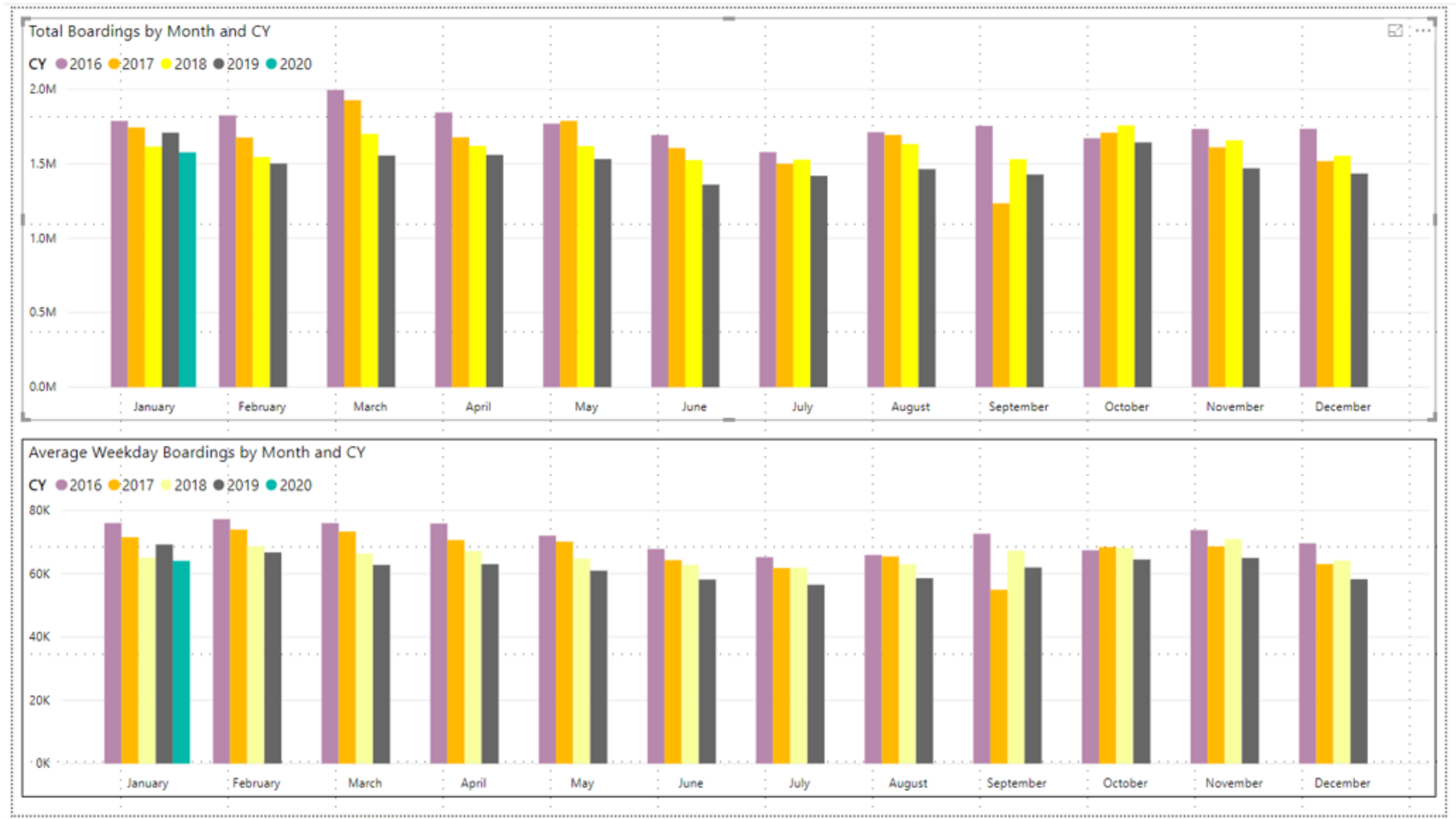
## METRORAIL HOLIDAY BOARDINGS BY STATION

|                             | New Year's Day | New Year's Day | Percent Change | Dr. MLK, Jr. Birthday | Dr. MLK, Jr. Birthday | Percent Change |
|-----------------------------|----------------|----------------|----------------|-----------------------|-----------------------|----------------|
| STATIONS                    | 2019           | 2020           | 20 vs 19       | 2019                  | 2020                  | 20 vs 19       |
| ALLAPATTAH                  | 764            | 672            | -12.0%         | 1,445                 | 1,352                 | -6.4%          |
| BRICKELL                    | 1,668          | 1,914          | 14.7%          | 3,622                 | 3,815                 | 5.3%           |
| BROWNSVILLE                 | 472            | 398            | -15.7%         | 1,183                 | 933                   | -21.1%         |
| CIVIC CENTER                | 679            | 660            | -2.8%          | 1,256                 | 1,478                 | 17.7%          |
| COCONUT GROVE               | 629            | 522            | -17.0%         | 1,304                 | 1,155                 | -11.4%         |
| CULMER                      | 479            | 514            | 7.3%           | 818                   | 905                   | 10.6%          |
| DADELAND NORTH              | 1,156          | 994            | -14.0%         | 3,063                 | 2,637                 | -13.9%         |
| DADELAND SOUTH              | 1,893          | 1,609          | -15.0%         | 4,027                 | 3,637                 | -9.7%          |
| DOUGLAS ROAD                | 929            | 833            | -10.3%         | 2,455                 | 2,076                 | -15.4%         |
| DR. MARTIN LUTHER KING, JR. | 467            | 436            | -6.6%          | 950                   | 909                   | -4.3%          |
| EARLINGTON HEIGHTS          | 720            | 680            | -5.6%          | 1,160                 | 1,054                 | -9.1%          |
| GOVERNMENT CENTER           | 2,874          | 2,704          | -5.9%          | 5,452                 | 4,572                 | -16.1%         |
| HIALEAH                     | 483            | 415            | -14.1%         | 958                   | 850                   | -11.3%         |
| MIAMI INTERNATIONAL AIRPORT | 1,532          | 1,429          | -6.7%          | 1,611                 | 1,636                 | 1.6%           |
| NORTHSIDE                   | 573            | 501            | -12.6%         | 1,028                 | 1,020                 | -0.8%          |
| OKEECHOBEE                  | 231            | 267            | 15.6%          | 715                   | 600                   | -16.1%         |
| OVERTOWN / ARENA            | 426            | 409            | -4.0%          | 833                   | 830                   | -0.4%          |
| PALMETTO                    | 217            | 186            | -14.3%         | 753                   | 821                   | 9.0%           |
| SANTA CLARA                 | 190            | 273            | 43.7%          | 507                   | 553                   | 9.1%           |
| SOUTH MIAMI                 | 915            | 736            | -19.6%         | 1,889                 | 1,587                 | -16.0%         |
| TRI-RAIL                    | 400            | 335            | -16.3%         | 954                   | 910                   | -4.6%          |
| UNIVERSITY                  | 258            | 217            | -15.9%         | 832                   | 892                   | 7.2%           |
| VIZCAYA                     | 249            | 444            | 78.3%          | 676                   | 778                   | 15.1%          |
| <b>TOTAL</b>                | <b>18,204</b>  | <b>17,148</b>  | <b>-5.8%</b>   | <b>37,491</b>         | <b>35,000</b>         | <b>-6.6%</b>   |

# METRORAIL CUMULATIVE PERCENTAGE RIDERSHIP SHARE POWER BI™ VISUALIZATION



# **TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – METRORAIL POWER BI™ VISUALIZATION**





**“TOP 5 / BOTTOM 5” RAIL STATIONS AVERAGE WEEKDAY RIDERSHIP PERFORMANCE  
YEAR OVER YEAR COMPARISONS**

| Station               | Jan-20 | Jan-19 | Absolute<br>Delta (1) | Percent<br>Delta |
|-----------------------|--------|--------|-----------------------|------------------|
| CIVIC CENTER          | 5,945  | 5,598  | 347                   | 6.2%             |
| BRICKELL              | 6,245  | 5,981  | 263                   | 4.4%             |
| VIZCAYA               | 1,336  | 1,221  | 116                   | 9.5%             |
| TRI-RAIL              | 1,184  | 1,132  | 52                    | 4.6%             |
| SANTA CLARA           | 780    | 759    | 20                    | 2.7%             |
| GOVERNMENT CENTER (†) | 9,560  | 11,454 | -1,895                | -16.5%           |
| DOUGLAS ROAD (†)      | 3,483  | 4,265  | -782                  | -18.3%           |
| DADELAND SOUTH        | 6,873  | 7,414  | -541                  | -7.3%            |
| DADELAND NORTH        | 5,748  | 6,230  | -482                  | -7.7%            |
| SOUTH MIAMI (†)       | 2,896  | 3,288  | -392                  | -11.9%           |

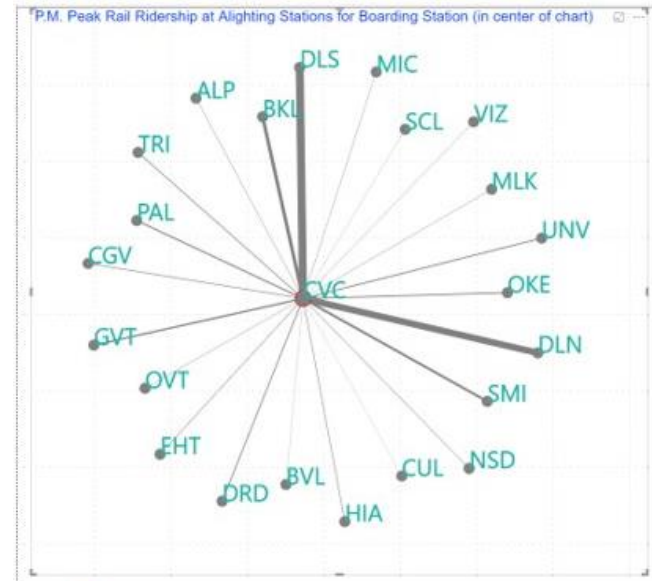
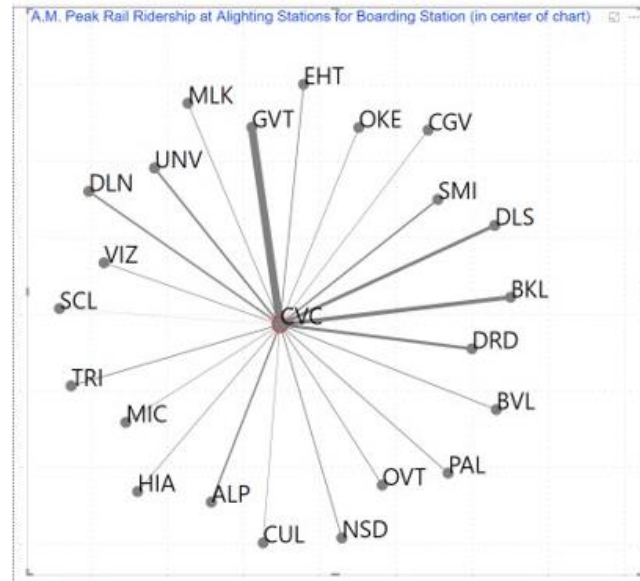
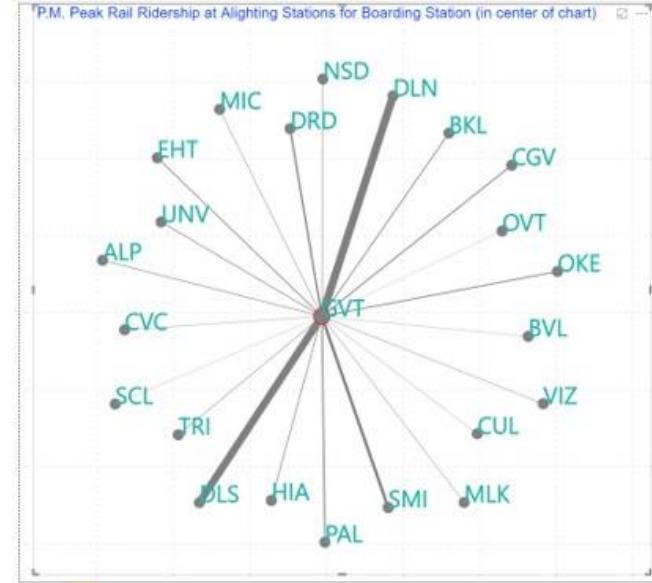
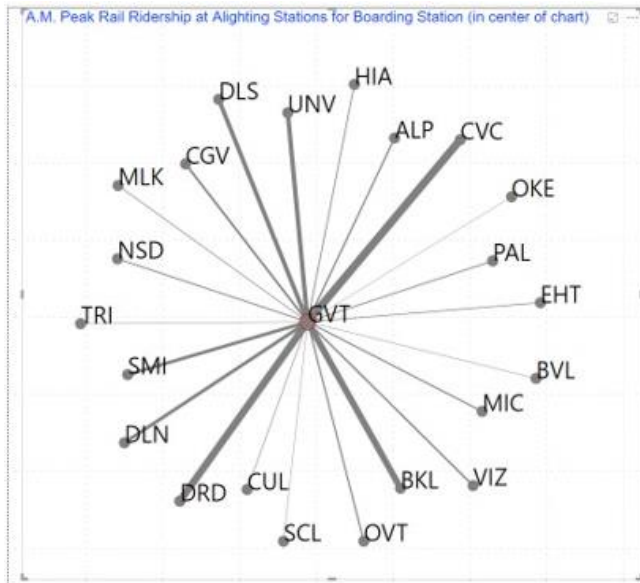
(1) Averages rounded to the nearest boarding.

(†) Government Center, Douglas Road and South Miami average weekday boardings were uniformly lower in January 2020 as compared with January 2019, with similar gate count performance.

# METRORAIL A.M. AND P.M. PEAK TRAVEL NETWORK CHARTS

## SELECTED POINTS OF ORIGIN AND DESTINATION

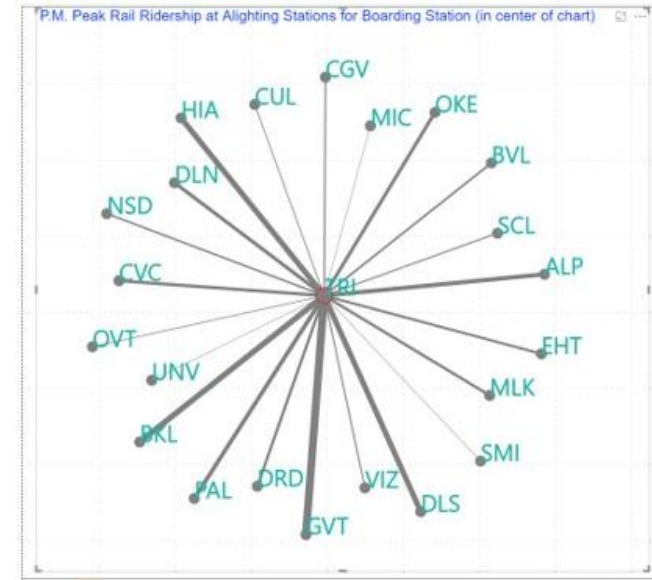
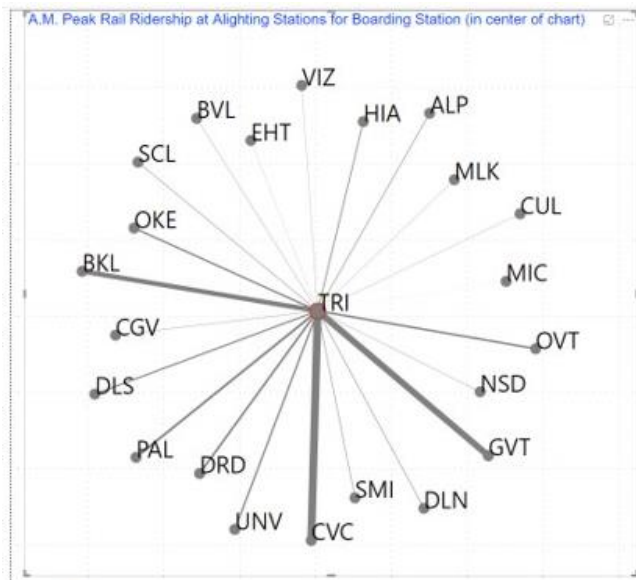
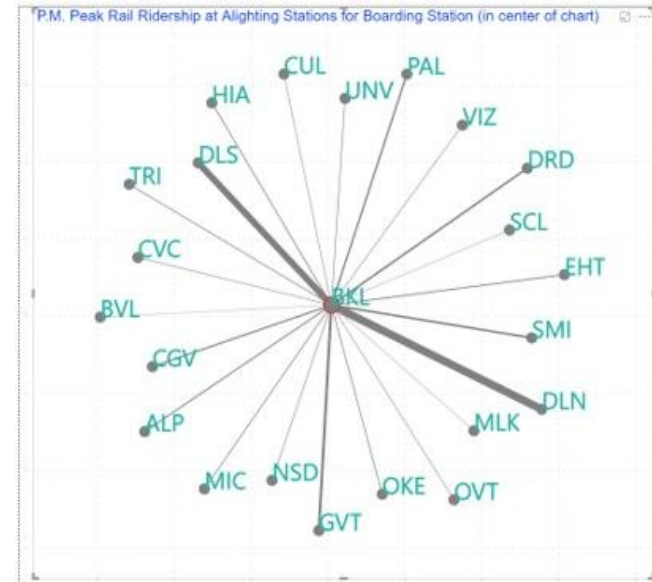
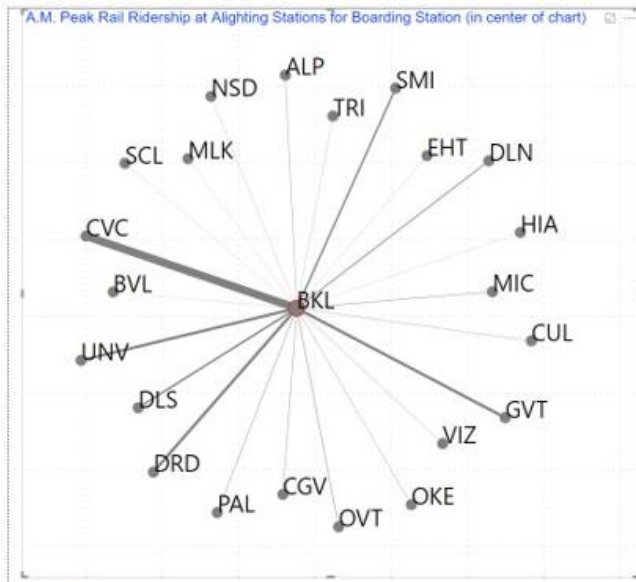
### POWER BI™ VISUALIZATION



# METRORAIL A.M. AND P.M. PEAK TRAVEL NETWORK CHARTS

## SELECTED POINTS OF ORIGIN AND DESTINATION

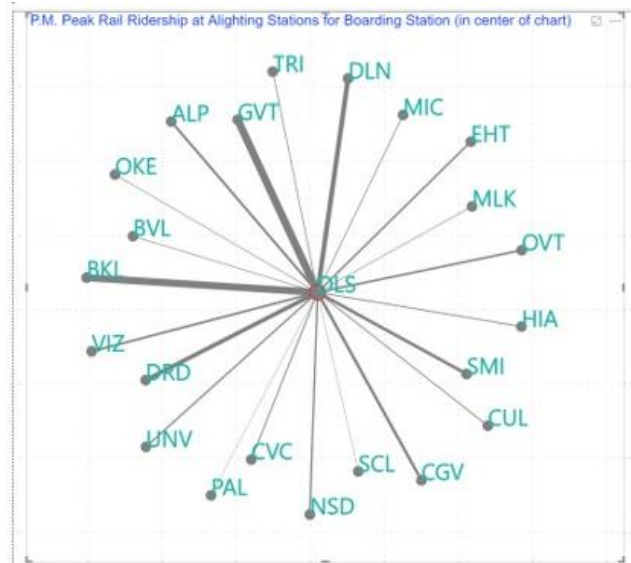
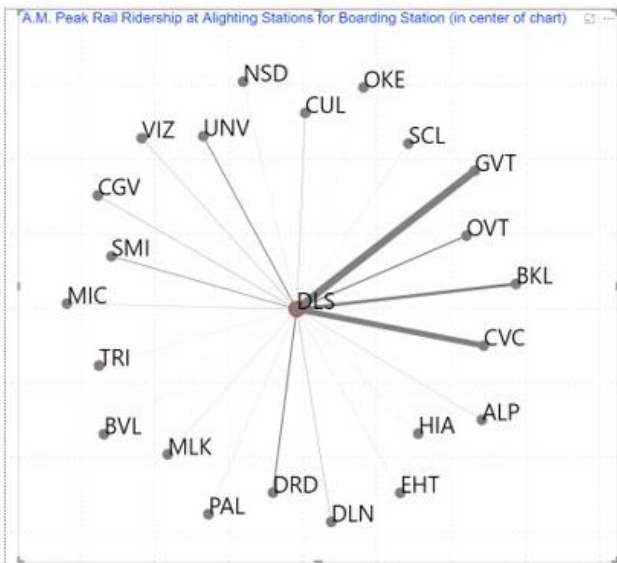
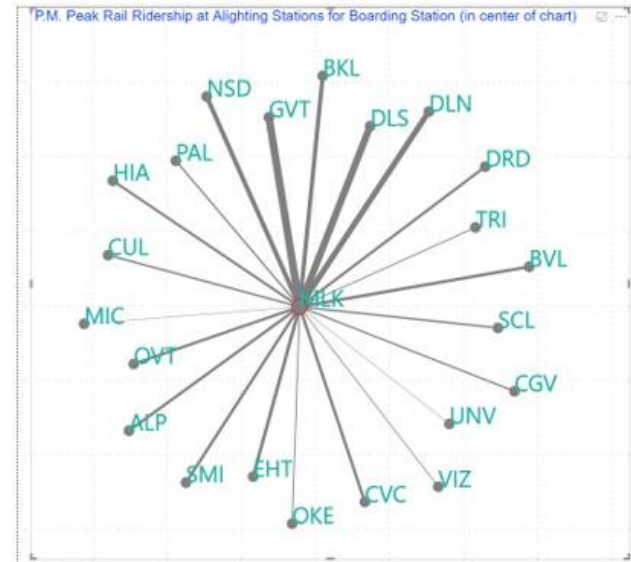
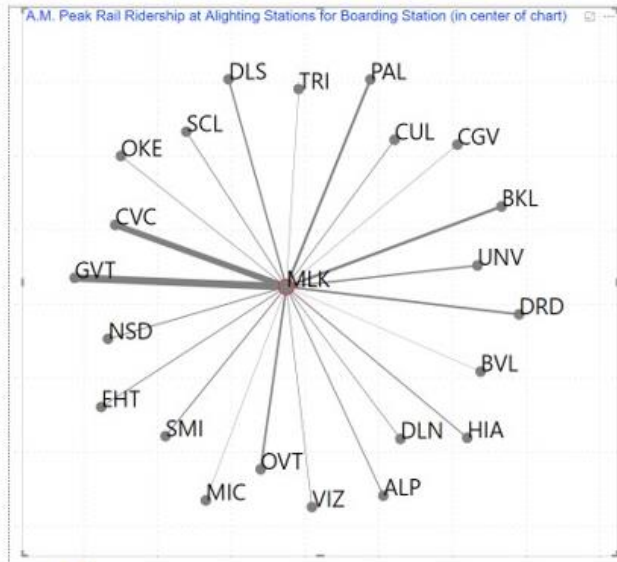
### POWER BI™ VISUALIZATION



# METRORAIL A.M. AND P.M. PEAK TRAVEL NETWORK CHARTS

## SELECTED POINTS OF ORIGIN AND DESTINATION

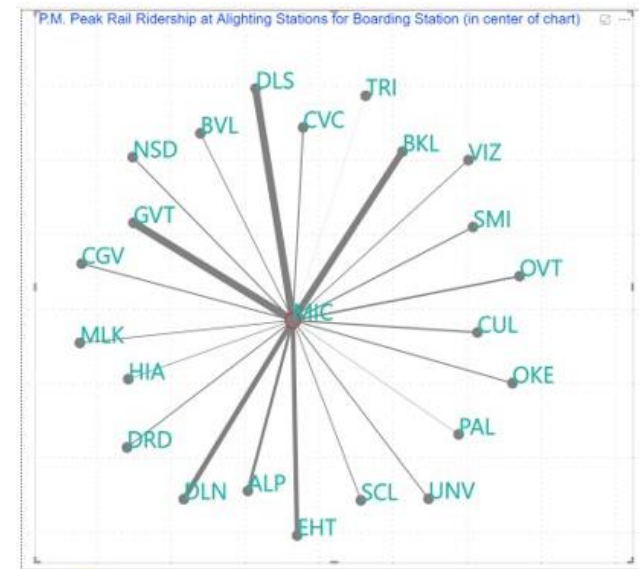
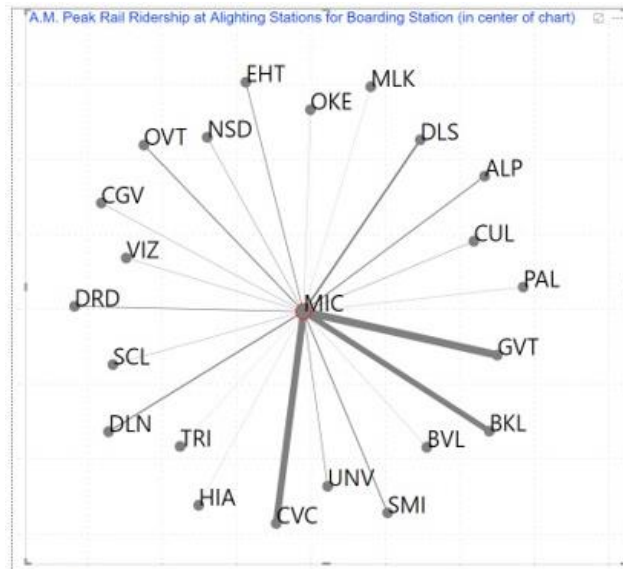
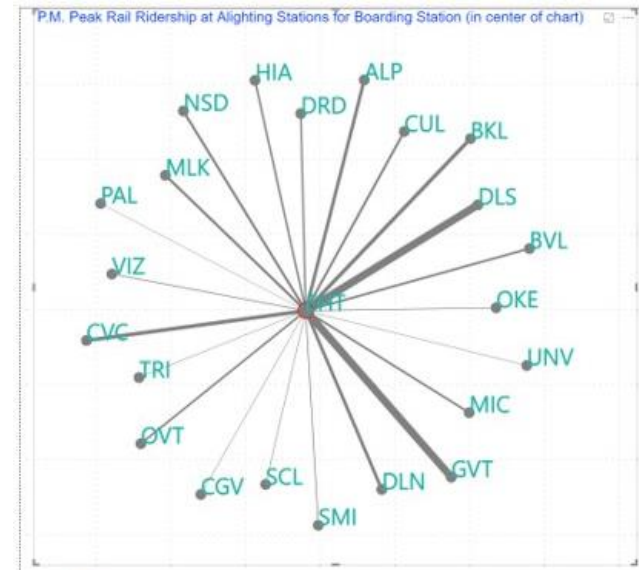
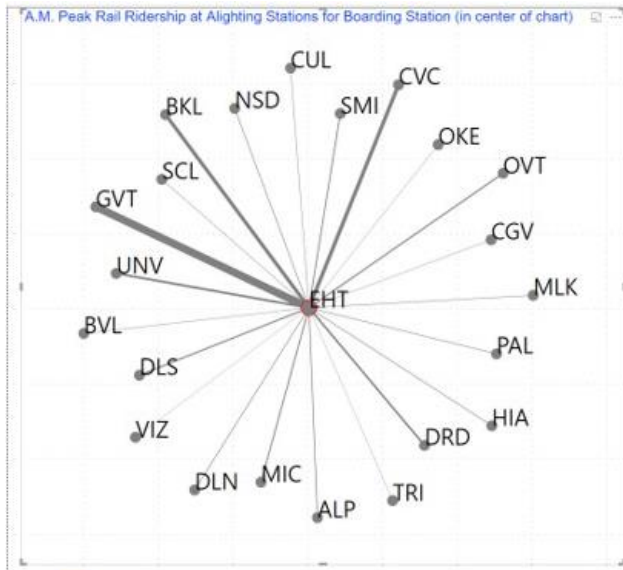
### POWER BI™ VISUALIZATION



# METRORAIL A.M. AND P.M. PEAK TRAVEL NETWORK CHARTS

## SELECTED POINTS OF ORIGIN AND DESTINATION

### POWER BI™ VISUALIZATION



## METRORAIL PARKING PATRONAGE SUMMARY

### January 2020

| PARK-RIDE LOT                       | ACTUAL<br>CAPACITY (1) | ACTUAL<br>OCCUPANCY (2) | PERCENT<br>OCCUPANCY |
|-------------------------------------|------------------------|-------------------------|----------------------|
| DADELAND SOUTH                      | 1,280                  | 1,185                   | 93%                  |
| DADELAND NORTH                      | 1,963                  | 1,914                   | 97%                  |
| SOUTH MIAMI                         | 1,081                  | 773                     | 72%                  |
| UNIVERSITY                          | 260                    | 246                     | 95%                  |
| DOUGLAS ROAD                        | 150                    | 142                     | 95%                  |
| COCONUT GROVE                       | 104                    | 98                      | 94%                  |
| VIZCAYA                             | 120                    | 69                      | 58%                  |
| CULMER                              | 40                     | 6                       | 14%                  |
| SANTA CLARA                         | 61                     | 42                      | 68%                  |
| ALLAPATTAH                          | 74                     | 15                      | 20%                  |
| EARLINGTON HEIGHTS                  | 361                    | 145                     | 40%                  |
| BROWNSVILLE                         | 100                    | 28                      | 28%                  |
| DR. MARTIN LUTHER KING JR. (MDT)    | 62                     | 49                      | 80%                  |
| DR. MARTIN LUTHER KING JR. (GARAGE) | 631                    | 209                     | 33%                  |
| NORTHSIDE                           | 197                    | 69                      | 35%                  |
| HIALEAH                             | 338                    | 115                     | 34%                  |
| OKEECHOBEE                          | 1,398                  | 327                     | 23%                  |
| PALMETTO                            | 700                    | 391                     | 56%                  |
| <b>TOTAL</b>                        | <b>8,920</b>           | <b>5,824</b>            | <b>65%</b>           |

Note: No parking at Brickell, Government Center, Overtown, Civic Center, and Metrorail-Trirail Transfer stations.

- (1) Number of spaces could vary each week; shown are available spaces during final week of month.  
(2) Averages rounded to nearest unit.



# Metromover



## METROMOVER MONTHLY AND AVERAGE DAILY BOARDINGS BY STATION

|                    | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly  | Total Monthly  | Percent Change |
|--------------------|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| STATIONS           | Jan-20          | Jan-19          | 20 vs 19       | Jan-20           | Jan-19           | 20 vs 19       | Jan-20         | Jan-19         | 20 vs 19       | Jan-20         | Jan-19         | 20 vs 19       |
| School Board       | 883             | 757             | 16.6%          | 727              | 619              | 17.6%          | 610            | 537            | 13.7%          | 25,228         | 21,660         | 16.5%          |
| Omni               | 1,789           | 1,651           | 8.3%           | 1,373            | 1,395            | -1.6%          | 1,127          | 1,122          | 0.5%           | 50,276         | 47,129         | 6.7%           |
| Museum Park        | 137             | 421             | -67.5%         | 117              | 640              | -81.8%         | 78             | 534            | -85.4%         | 3,832          | 13,537         | -71.7%         |
| Eleventh Street    | 260             | 294             | -11.7%         | 245              | 263              | -6.9%          | 202            | 232            | -12.9%         | 7,727          | 8,656          | -10.7%         |
| Park West          | 357             | 342             | 4.1%           | 266              | 306              | -13.2%         | 215            | 201            | 7.1%           | 9,930          | 9,757          | 1.8%           |
| Freedom Tower      | 463             | 410             | 13.0%          | 348              | 349              | -0.2%          | 317            | 542            | -41.6%         | 13,249         | 12,174         | 8.8%           |
| Government Center  | 7,158           | 6,443           | 11.1%          | 2,438            | 2,027            | 20.3%          | 1,848          | 1,543          | 19.8%          | 171,403        | 153,083        | 12.0%          |
| Miami Avenue       | 454             | 421             | 7.8%           | 301              | 384              | -21.6%         | 241            | 198            | 21.7%          | 12,309         | 11,430         | 7.7%           |
| Third Street       | 209             | 320             | -34.7%         | 205              | 210              | -2.4%          | 135            | 196            | -31.0%         | 6,286          | 8,528          | -26.3%         |
| Knight Center      | 1,099           | 936             | 17.5%          | 457              | 527              | -13.2%         | 384            | 329            | 17.0%          | 27,350         | 23,844         | 14.7%          |
| Bayfront Park      | 3,305           | 3,096           | 6.8%           | 2,285            | 2,388            | -4.3%          | 2,127          | 2,780          | -23.5%         | 91,671         | 89,574         | 2.3%           |
| First Street       | 1,684           | 1,525           | 10.4%          | 1,070            | 1,149            | -6.9%          | 952            | 1,019          | -6.6%          | 45,719         | 42,714         | 7.0%           |
| College/Bayside    | 2,184           | 2,209           | -1.1%          | 1,439            | 1,489            | -3.3%          | 1,477          | 1,547          | -4.5%          | 60,416         | 59,771         | 1.1%           |
| College North      | 993             | 924             | 7.5%           | 296              | 293              | 1.0%           | 231            | 212            | 9.0%           | 23,555         | 21,940         | 7.4%           |
| Wilkie D. Ferguson | 726             | 486             | 49.3%          | 412              | 296              | 39.2%          | 402            | 239            | 68.1%          | 19,194         | 12,346         | 55.5%          |
| Riverwalk          | 860             | 561             | 53.2%          | 522              | 389              | 34.2%          | 445            | 331            | 34.3%          | 22,865         | 15,588         | 46.7%          |
| Fifth Street       | 547             | 372             | 47.0%          | 292              | 257              | 13.8%          | 252            | 222            | 13.4%          | 14,148         | 10,148         | 39.4%          |
| Eighth Street      | 2,338           | 2,092           | 11.8%          | 1,779            | 1,730            | 2.8%           | 1,580          | 1,482          | 6.6%           | 66,098         | 59,889         | 10.4%          |
| Tenth Street       | 800             | 810             | -1.2%          | 623              | 566              | 10.1%          | 486            | 538            | -9.7%          | 22,428         | 22,660         | -1.0%          |
| Brickell           | 4,266           | 3,254           | 31.1%          | 2,714            | 2,057            | 32.0%          | 2,351          | 1,731          | 35.9%          | 114,729        | 87,044         | 31.8%          |
| Financial District | 1,524           | 545             | 179.3%         | 756              | 327              | 131.3%         | 693            | 428            | 61.9%          | 39,359         | 15,257         | 158.0%         |
| <b>TOTAL</b>       | <b>32,033</b>   | <b>27,869</b>   | <b>14.9%</b>   | <b>18,665</b>    | <b>17,658</b>    | <b>5.7%</b>    | <b>16,151</b>  | <b>15,960</b>  | <b>1.2%</b>    | <b>847,773</b> | <b>746,728</b> | <b>13.5%</b>   |

(1) Boardings at some stations contain estimates based on other data within January 2020

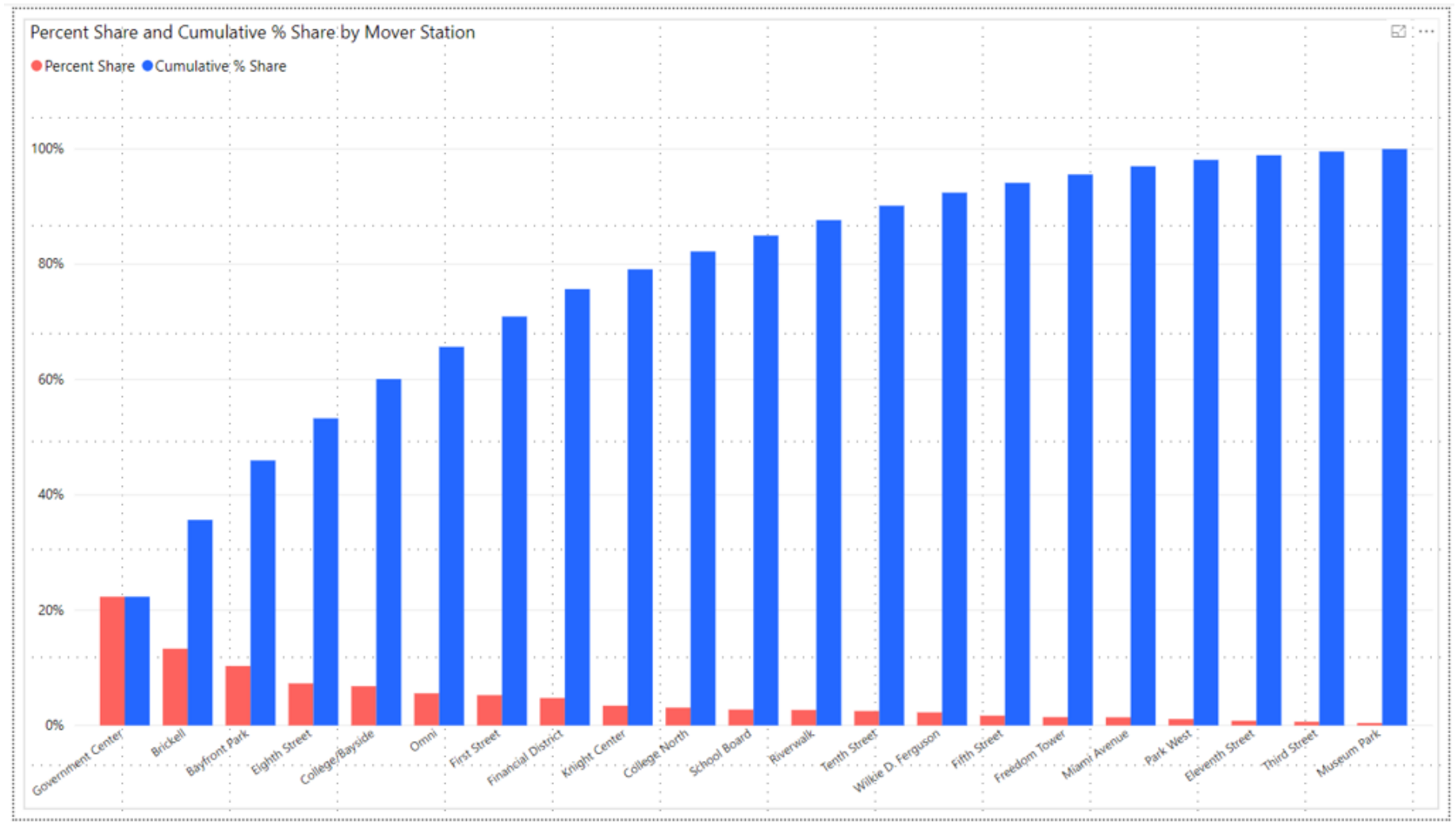


## METROMOVER HOLIDAY BOARDINGS BY STATION

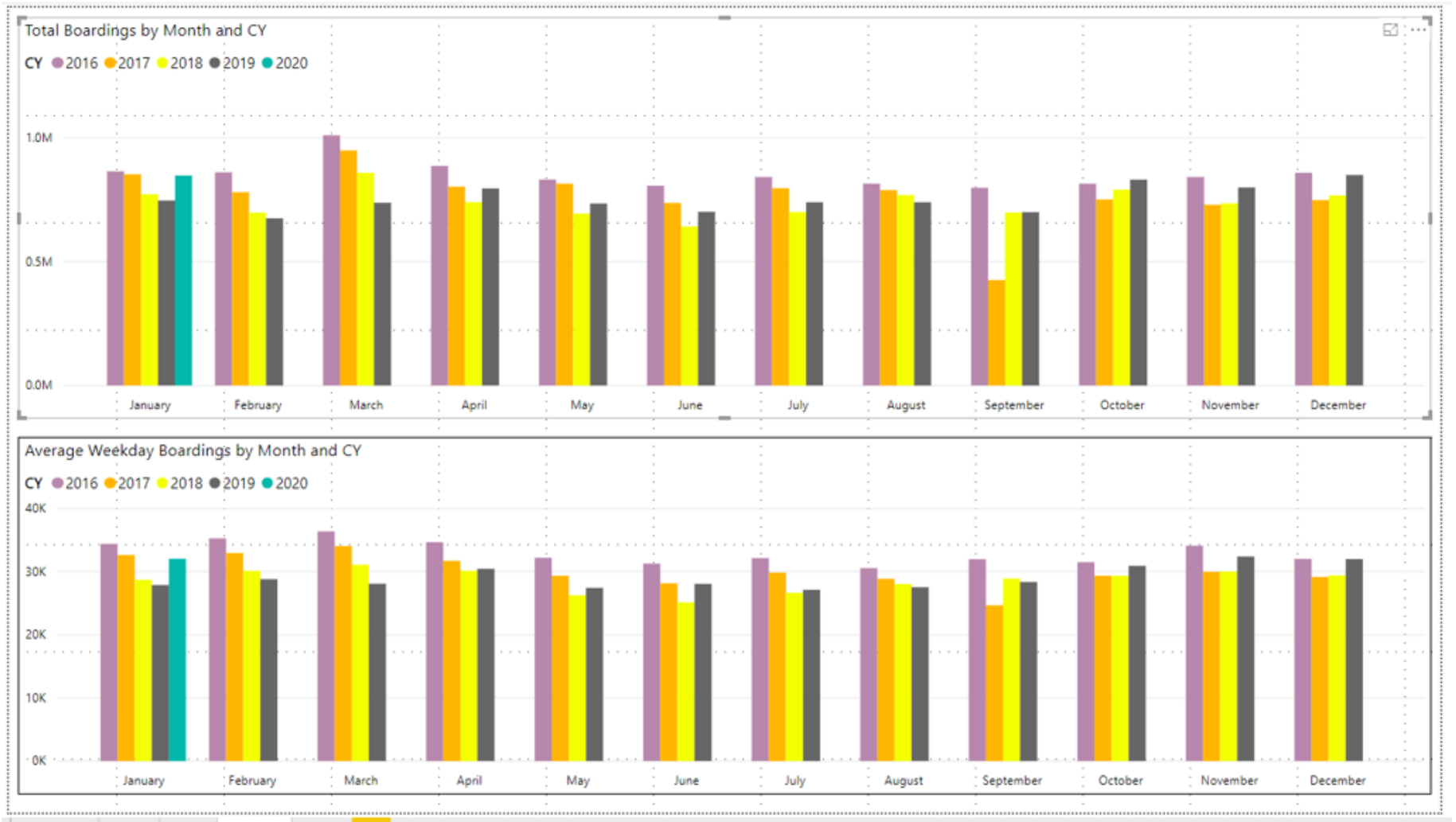
|                    | New Year's Day | New Year's Day | Percent Change | Dr. MLK, Jr. Birthday | Dr. MLK, Jr. Birthday | Percent Change |
|--------------------|----------------|----------------|----------------|-----------------------|-----------------------|----------------|
| STATIONS           | 2019           | 2020           | 20 vs 19       | 2019                  | 2020                  | 20 vs 19       |
| School Board       | 504            | 597            | 18.5%          | 645                   | 748                   | 16.0%          |
| Omni               | 1,179          | 1,429          | 21.2%          | 1,208                 | 1,277                 | 5.7%           |
| Museum Park        |                | 50             |                |                       | 131                   |                |
| Eleventh Street    | 257            | 261            | 1.6%           | 241                   | 224                   | -7.1%          |
| Park West          | 208            | 148            | -28.8%         | 329                   | 370                   | 12.5%          |
| Freedom Tower      |                | 277            |                |                       | 585                   |                |
| Government Center  | 1,465          | 1,645          | 12.3%          | 2,028                 | 2,307                 | 13.8%          |
| Miami Avenue       | 264            | 251            | -4.9%          |                       | 365                   |                |
| Third Street       | 184            | 247            | 34.2%          |                       | 293                   |                |
| Knight Center      | 341            | 373            | 9.4%           | 426                   | 526                   | 23.5%          |
| Bayfront Park      | 1,972          | 2,449          | 24.2%          | 1,924                 | 2,164                 | 12.5%          |
| First Street       | 819            | 986            | 20.4%          | 1,195                 | 1,275                 | 6.7%           |
| College/Bayside    |                | 1,418          |                | 1,237                 | 1,463                 | 18.3%          |
| College North      | 200            | 245            | 22.5%          | 315                   | 350                   | 11.1%          |
| Wilkie D. Ferguson |                | 284            |                |                       | 417                   |                |
| Riverwalk          | 470            | 422            | -10.2%         | 458                   | 526                   | 14.8%          |
| Fifth Street       | 107            | 292            | 172.9%         | 319                   | 203                   | -36.4%         |
| Eighth Street      | 1,510          | 1,706          | 13.0%          | 1,602                 | 1,861                 | 16.2%          |
| Tenth Street       | 492            | 592            | 20.3%          | 750                   | 604                   | -19.5%         |
| Brickell           | 1,553          | 2,251          | 44.9%          | 2,015                 | 2,637                 | 30.9%          |
| Financial District | 472            | 626            | 32.6%          | 311                   | 942                   | 202.9%         |
| <b>TOTAL</b>       | <b>11,997</b>  | <b>16,549</b>  | <b>37.9%</b>   | <b>15,003</b>         | <b>19,268</b>         | <b>28.4%</b>   |

(1) Holiday boardings unavailable at some stations due to construction or outages.

## METROMOVER CUMULATIVE PERCENTAGE RIDERSHIP SHARE POWER BI™ VISUALIZATION



# TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – METROMOVER POWER BI™ VISUALIZATION



## “TOP 5 / BOTTOM 5” MOVER STATIONS AVERAGE WEEKDAY RIDERSHIP PERFORMANCE YEAR OVER YEAR COMPARISONS

| Station                | Jan-20 | Jan-19 | Absolute<br>Delta (1) | Percent<br>Delta |
|------------------------|--------|--------|-----------------------|------------------|
| Brickell (2)           | 4,266  | 3,254  | 1,012                 | 31.1%            |
| Financial District (2) | 1,524  | 545    | 978                   | 179.3%           |
| Government Center (2)  | 7,158  | 6,443  | 714                   | 11.1%            |
| Riverwalk (2)          | 860    | 561    | 299                   | 53.2%            |
| Eighth Street (2)      | 2,338  | 2,092  | 246                   | 11.8%            |
| Museum Park (3)        | 137    | 421    | -284                  | -67.5%           |
| Third Street (3)       | 209    | 320    | -111                  | -34.7%           |
| Eleventh Street (3)    | 260    | 294    | -35                   | -11.7%           |
| College/Bayside        | 2,184  | 2,209  | -25                   | -1.1%            |
| Tenth Street           | 800    | 810    | -10                   | -1.2%            |

(1) Averages rounded to the nearest boarding

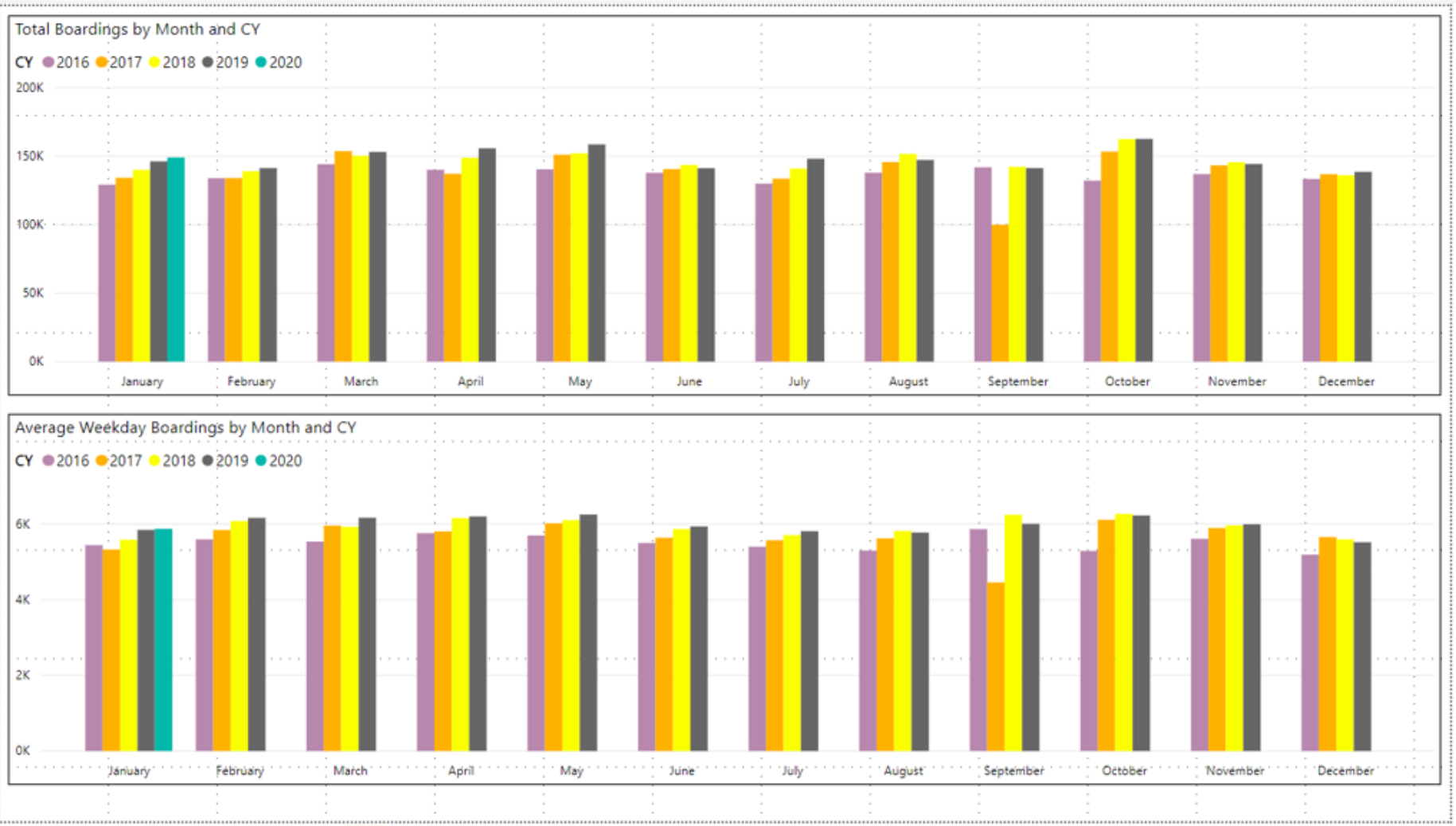
(2) There was a substantial increase in the estimated number of Metrorail to Metromover transfers at both the Government Center and the Brickell stations in January 2020 as compared with January 2019. Data was missing for about half of January 2019 at the Financial District Station, leading to the customary use of (stringent) historical averages. The January 2020 average weekday boardings at Financial District were consistent and about three times higher than in 2019, while the weekday Brickell and Riverwalk station passenger counts were consistent and uniformly higher in January 2020, pointing again to increased activity stemming from development in the Brickell City Centre and nearby areas. Further, several Metromover stations saw increased boardings over the last two weekdays of January 2020 due to Super Bowl-related activities.

(3) The increases discussed above also resulted from significant APC data outages and construction-related matters in January 2019; that month saw zero data at Museum Park and for only three weekdays at Third Street, with solid consistent values, again leading to the use of historical averages for estimating ridership. At Third Street, the data was inconsistent in January 2020, with a few missing days, and readings on some days only a fraction of other days'; as a result, the use of historical averages led to an exacerbated reduction in January 2020 compared to 2019. At Eleventh Street Station, the values were consistent both years, but uniformly lower in January 2020.

## Special Transportation Services



# **TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – SPECIAL TRANSPORTATION SERVICES (S.T.S.) POWER BI™ VISUALIZATION**

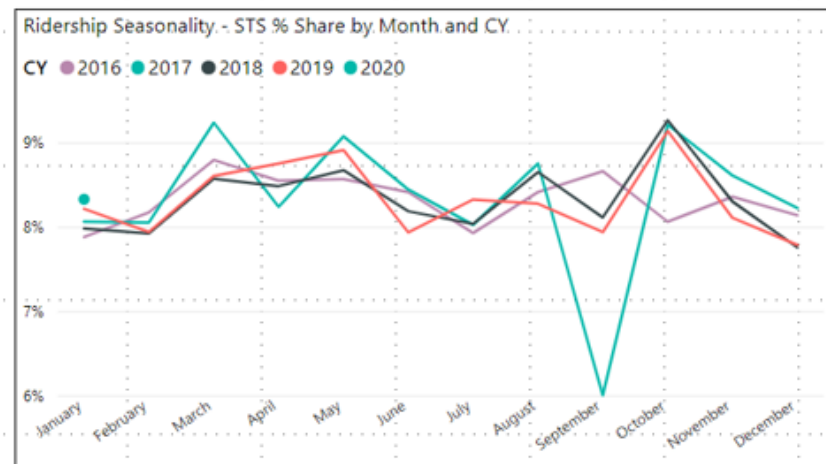
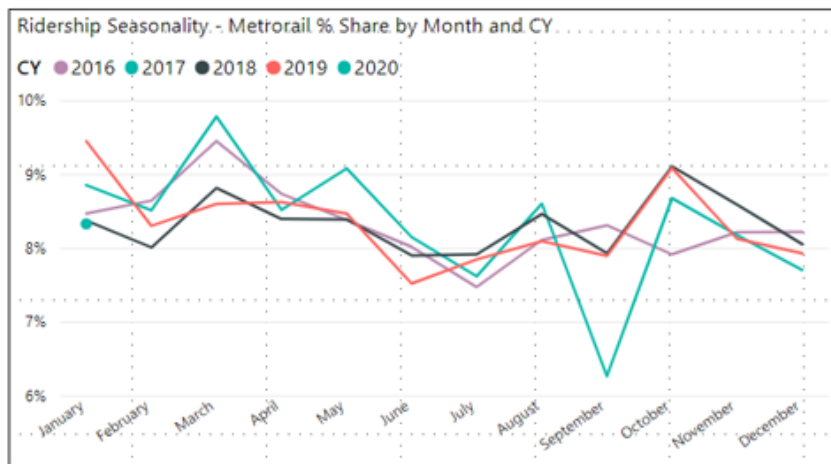
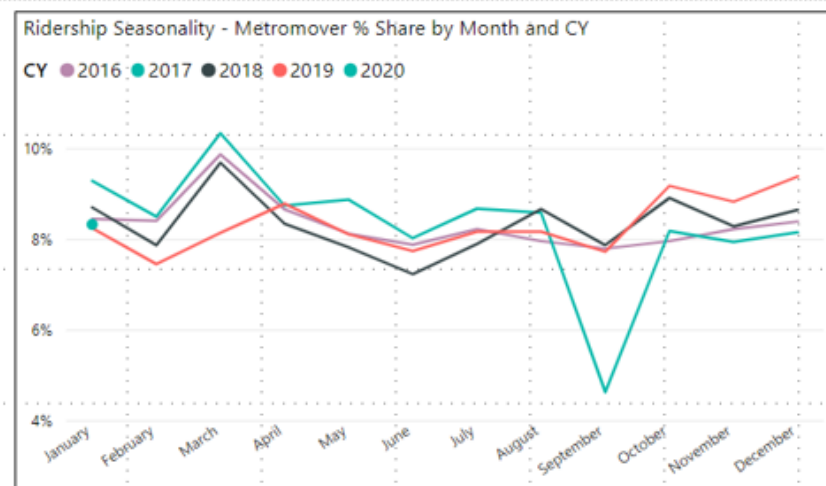
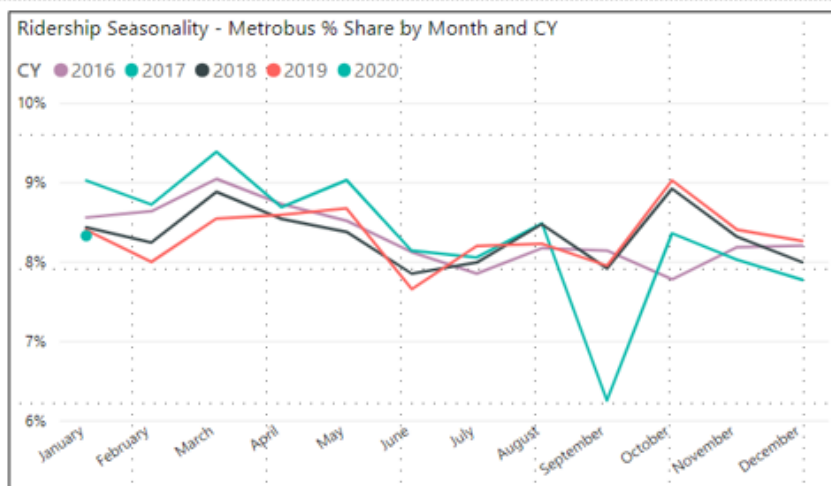


## Ridership Seasonality



January 2020

# RIDERSHIP SEASONALITY – PERCENT RIDERSHIP SHARE BY MONTH AND CALENDAR YEAR FOR EACH MODE POWER BI™ VISUALIZATION



Note: the prominent dip seen in the fall of 2017 is due to Hurricane Irma.