



## TRANSPORTATION AND PUBLIC WORKS

### RIDERSHIP TECHNICAL REPORT

*Division of Performance and Materials Management*



March 2020

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## All Modes Overview



**TOTAL MONTHLY WEEKDAY, SATURDAY AND SUNDAY BOARDINGS BY MODE**  
**March 2020**

| TRAVEL MODE           | MONTH'S TOTAL<br>WEEKDAYS<br>RIDERSHIP | MONTH'S TOTAL<br>SATURDAYS<br>RIDERSHIP | MONTH'S TOTAL<br>SUNDAYS<br>RIDERSHIP | TOTAL MONTHLY<br>RIDERSHIP | % CHANGE vs<br>Mar 2019 TOTAL<br>MONTH<br>RIDERSHIP |
|-----------------------|--|---|---------------------------------------|----------------------------|---|
| <b>METROBUS (1)</b>   | 2,588,336                              | 273,022                                 | 274,804                               | 3,136,162                  | -26.5%  |
| <b>METRORAIL (2)</b>  | 896,214                                | 62,718                                  | 68,387                                | 1,027,319                  | -33.9%  |
| <b>METROMOVER (3)</b> | 369,564                                | 36,996                                  | 34,640                                | 441,200                    | -40.2%  |
| <b>STS (4)</b>        | 78,286                                 | 5,655                                   | 5,693                                 | 89,634                     | -41.5%  |
| <b>TOTAL</b>          | <b>3,932,400</b>                       | <b>378,391</b>                          | <b>383,524</b>                        | <b>4,694,315</b>           | <b>-30.1%</b>                                       |

- (1) As a result of the SARS-CoV-2 pandemic, Metrobus rides became fare-free on March 22, 2020; consequently, NextFare System farebox data was replaced by bus automatic passenger counter data starting on that date.
- (2) As a result of the SARS-CoV-2 pandemic, Metrorail rides became fare-free on March 22, 2020; consequently, NextFare System faregate data was replaced manually-counted data and other estimates starting on that date.
- (3) Beginning March 13, 2020 (day of National Emergency Declaration due to SARS-CoV-2 pandemic), only raw data from Metromover automatic passenger counters is reported; no estimates are performed after March 13, 2020.
- (4) Paratransit ridership data as reported by the contractor.

## AVERAGE WEEKDAY, SATURDAY AND SUNDAY BOARDINGS BY MODE

### March 2020

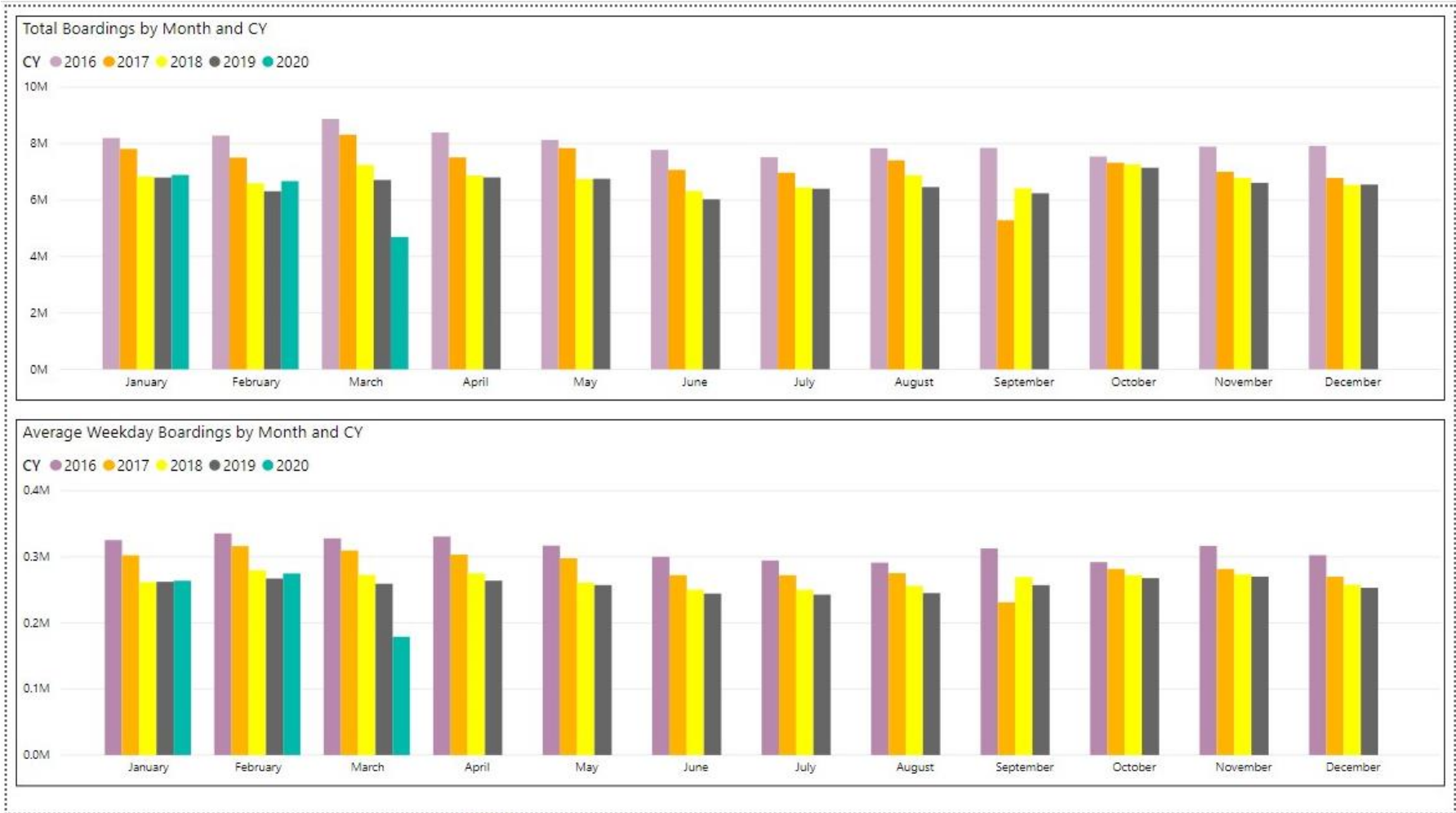
| Travel Mode           | Average Weekday | Average Saturday | Average Sunday | % Change Mar 2019 Weekday | % Change Mar 2019 Saturday | % Change Mar 2019 Sunday |
|-----------------------|-----------------|------------------|----------------|---------------------------|----------------------------|--------------------------|
| <b>METROBUS (1)</b>   | 117,884         | 68,256           | 54,961         | -27.4%                    | -30.8%                     | -25.2%                   |
| <b>METRORAIL (2)</b>  | 40,737          | 15,680           | 13,677         | -35.1%                    | -41.4%                     | -33.3%                   |
| <b>METROMOVER (3)</b> | 16,798          | 9,249            | 6,928          | -40.2%                    | -43.0%                     | -48.3%                   |
| <b>STS (4)</b>        | 3,558           | 1,414            | 1,139          | -42.3%                    | -44.8%                     | -47.8%                   |
| <b>Totals</b>         | <b>178,978</b>  | <b>94,598</b>    | <b>76,705</b>  | <b>-31.0%</b>             | <b>-34.4%</b>              | <b>-30.0%</b>            |

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## ALL-MODES COMBINED TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

| All Modes<br>Month |                   |                   |                   |                   |           | Variances    |              |              |          |          |
|--------------------|-------------------|-------------------|-------------------|-------------------|-----------|--------------|--------------|--------------|----------|----------|
|                    | FY 16             | FY 17             | FY 18             | FY 19             | FY 20     | 16 TO 17     | 17 TO 18     | 18 TO 19     | 19 TO 20 | 16 TO 20 |
| Oct                | 9,035,169         | 7,543,706         | 7,322,886         | 7,265,208         | 7,144,116 | -16.5%       | -2.9%        | -0.8%        | -1.7%    | -20.9%   |
| Nov                | 8,204,872         | 7,894,500         | 7,005,032         | 6,783,315         | 6,610,671 | -3.8%        | -11.3%       | -3.2%        | -2.5%    | -19.4%   |
| Dec                | 8,461,341         | 7,919,860         | 6,783,192         | 6,538,734         | 6,549,392 | -6.4%        | -14.4%       | -3.6%        | 0.2%     | -22.6%   |
| Jan                | 8,198,929         | 7,814,784         | 6,834,741         | 6,797,602         | 6,890,225 | -4.7%        | -12.5%       | -0.5%        | 1.4%     | -16.0%   |
| Feb                | 8,286,466         | 7,505,125         | 6,591,531         | 6,312,033         | 6,671,991 | -9.4%        | -12.2%       | -4.2%        | 5.7%     | -19.5%   |
| Mar                | 8,874,636         | 8,317,082         | 7,244,805         | 6,712,624         | 4,694,315 | -6.3%        | -12.9%       | -7.3%        | -30.1%   | -47.1%   |
| Apr                | 8,394,885         | 7,513,151         | 6,869,802         | 6,802,085         |           | -10.5%       | -8.6%        | -1.0%        |          |          |
| May                | 8,132,723         | 7,841,691         | 6,742,402         | 6,755,829         |           | -3.6%        | -14.0%       | 0.2%         |          |          |
| Jun                | 7,778,787         | 7,069,455         | 6,318,979         | 6,026,467         |           | -9.1%        | -10.6%       | -4.6%        |          |          |
| Jul                | 7,520,144         | 6,969,807         | 6,449,526         | 6,402,110         |           | -7.3%        | -7.5%        | -0.7%        |          |          |
| Aug                | 7,836,923         | 7,408,607         | 6,879,929         | 6,460,375         |           | -5.5%        | -7.1%        | -6.1%        |          |          |
| Sep                | 7,848,211         | 5,284,604         | 6,412,945         | 6,240,212         |           | -32.7%       | 21.4%        | -2.7%        |          |          |
| <b>FY Total</b>    | <b>98,573,086</b> | <b>89,082,372</b> | <b>81,455,770</b> | <b>79,096,594</b> |           | <b>-9.6%</b> | <b>-8.6%</b> | <b>-2.9%</b> |          |          |

# **TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – ALL MODES COMBINED POWER BI™ VISUALIZATION**





## METROBUS TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

| Bus             | FY 16             | FY 17             | Variance<br>16 to 17 | FY 18             | Variance<br>17 to 18 | FY 19             | Variance<br>18 to 19 | FY 20     | Variance<br>19 to 20 | Variance<br>16 to 20 |
|-----------------|-------------------|-------------------|----------------------|-------------------|----------------------|-------------------|----------------------|-----------|----------------------|----------------------|
| Oct             | 6,058,615         | 4,925,781         | -18.7%               | 4,709,590         | -4.4%                | 4,554,886         | -3.3%                | 4,507,012 | -1.1%                | -25.6%               |
| Nov             | 5,483,456         | 5,181,524         | -5.5%                | 4,522,250         | -12.7%               | 4,245,535         | -6.1%                | 4,197,225 | -1.1%                | -23.5%               |
| Dec             | 5,642,424         | 5,192,692         | -8.0%                | 4,380,099         | -15.6%               | 4,081,581         | -6.8%                | 4,126,990 | 1.1%                 | -26.9%               |
| Jan             | 5,417,604         | 5,084,085         | -6.2%                | 4,307,001         | -15.3%               | 4,195,911         | -2.6%                | 4,316,998 | 2.9%                 | -20.3%               |
| Feb             | 5,467,632         | 4,914,307         | -10.1%               | 4,208,811         | -14.4%               | 3,994,019         | -5.1%                | 4,123,083 | 3.2%                 | -24.6%               |
| Mar             | 5,725,541         | 5,287,813         | -7.6%                | 4,534,564         | -14.2%               | 4,266,768         | -5.9%                | 3,136,162 | -26.5%               | -45.2%               |
| Apr             | 5,524,501         | 4,895,697         | -11.4%               | 4,360,997         | -10.9%               | 4,291,135         | -1.6%                |           |                      |                      |
| May             | 5,391,463         | 5,087,877         | -5.6%                | 4,277,628         | -15.9%               | 4,330,922         | 1.2%                 |           |                      |                      |
| Jun             | 5,141,601         | 4,586,556         | -10.8%               | 4,009,340         | -12.6%               | 3,823,863         | -4.6%                |           |                      |                      |
| Jul             | 4,970,953         | 4,539,259         | -8.7%                | 4,080,664         | -10.1%               | 4,094,906         | 0.3%                 |           |                      |                      |
| Aug             | 5,172,498         | 4,780,589         | -7.6%                | 4,326,980         | -9.5%                | 4,109,613         | -5.0%                |           |                      |                      |
| Sep             | 5,154,265         | 3,524,818         | -31.6%               | 4,041,992         | 14.7%                | 3,971,220         | -1.8%                |           |                      |                      |
| <b>FY Total</b> | <b>65,150,553</b> | <b>58,000,998</b> | <b>-11.0%</b>        | <b>51,759,916</b> | <b>-10.8%</b>        | <b>49,960,359</b> | <b>-3.5%</b>         |           |                      |                      |

## METRORAIL TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

| <b>Rail</b>  | <b>FY 16</b>      | <b>FY 17</b>      | <b>Variance<br/>16 to 17</b> | <b>FY 18</b>      | <b>Variance<br/>17 to 18</b> | <b>FY 19</b>      | <b>Variance<br/>18 to 19</b> | <b>FY 20</b> | <b>Variance<br/>19 to 20</b> | <b>Variance<br/>16 to 20</b> |
|--------------|-------------------|-------------------|------------------------------|-------------------|------------------------------|-------------------|------------------------------|--------------|------------------------------|------------------------------|
| <b>Oct</b>   | 1,930,352         | 1,670,933         | -13.4%                       | 1,708,564         | 2.3%                         | 1,757,225         | 2.8%                         | 1,643,166    | -6.5%                        | -14.9%                       |
| <b>Nov</b>   | 1,761,820         | 1,734,267         | -1.6%                        | 1,609,888         | -7.2%                        | 1,656,929         | 2.9%                         | 1,469,448    | -11.3%                       | -16.6%                       |
| <b>Dec</b>   | 1,813,506         | 1,734,768         | -4.3%                        | 1,517,341         | -12.5%                       | 1,553,804         | 2.4%                         | 1,433,928    | -7.7%                        | -20.9%                       |
| <b>Jan</b>   | 1,787,476         | 1,743,638         | -2.5%                        | 1,615,576         | -7.3%                        | 1,708,695         | 5.8%                         | 1,576,340    | -7.7%                        | -11.8%                       |
| <b>Feb</b>   | 1,824,256         | 1,676,215         | -8.1%                        | 1,545,581         | -7.8%                        | 1,501,458         | -2.9%                        | 1,549,118    | 3.2%                         | -15.1%                       |
| <b>Mar</b>   | 1,994,796         | 1,926,434         | -3.4%                        | 1,700,714         | -11.7%                       | 1,554,851         | -8.6%                        | 1,027,319    | -33.9%                       | -48.5%                       |
| <b>Apr</b>   | 1,843,808         | 1,677,459         | -9.0%                        | 1,619,890         | -3.4%                        | 1,559,446         | -3.7%                        |              |                              |                              |
| <b>May</b>   | 1,769,327         | 1,787,885         | 1.0%                         | 1,618,504         | -9.5%                        | 1,531,597         | -5.4%                        |              |                              |                              |
| <b>Jun</b>   | 1,692,476         | 1,605,234         | -5.2%                        | 1,524,311         | -5.0%                        | 1,359,966         | -10.8%                       |              |                              |                              |
| <b>Jul</b>   | 1,577,572         | 1,500,243         | -4.9%                        | 1,527,380         | 1.8%                         | 1,419,158         | -7.1%                        |              |                              |                              |
| <b>Aug</b>   | 1,711,665         | 1,693,524         | -1.1%                        | 1,632,471         | -3.6%                        | 1,463,646         | -10.3%                       |              |                              |                              |
| <b>Sep</b>   | 1,753,985         | 1,234,135         | -29.6%                       | 1,530,088         | 24.0%                        | 1,427,726         | -6.7%                        |              |                              |                              |
| <b>Total</b> | <b>21,461,039</b> | <b>19,984,735</b> | <b>-6.9%</b>                 | <b>19,150,308</b> | <b>-4.2%</b>                 | <b>18,494,501</b> | <b>-3.4%</b>                 |              |                              |                              |

## METROMOVER TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

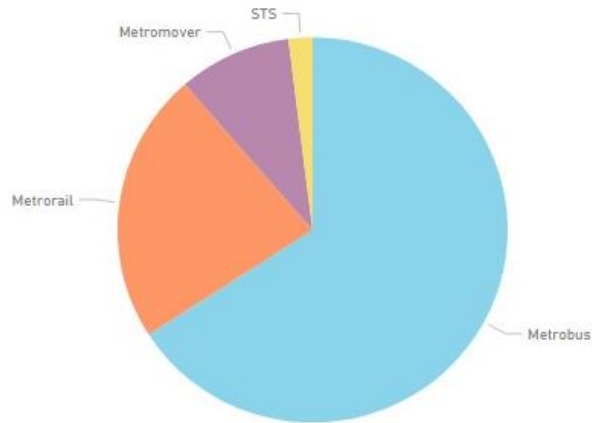
| <b>Mover</b> | <b>FY 16</b>      | <b>FY 17</b>     | <b>Variance<br/>16 to 17</b> | <b>FY 18</b>     | <b>Variance<br/>17 to 18</b> | <b>FY 19</b>     | <b>Variance<br/>18 to 19</b> | <b>FY 20</b> | <b>Variance<br/>19 to 20</b> | <b>Variance<br/>16 to 20</b> |
|--------------|-------------------|------------------|------------------------------|------------------|------------------------------|------------------|------------------------------|--------------|------------------------------|------------------------------|
| <b>Oct</b>   | 899,379           | 814,781          | -9.4%                        | 751,323          | -7.8%                        | 790,533          | 5.2%                         | 831,234      | 5.1%                         | -7.6%                        |
| <b>Nov</b>   | 828,643           | 841,679          | 1.6%                         | 729,519          | -13.3%                       | 735,198          | 0.8%                         | 799,632      | 8.8%                         | -3.5%                        |
| <b>Dec</b>   | 875,701           | 858,961          | -1.9%                        | 748,797          | -12.8%                       | 767,239          | 2.5%                         | 849,832      | 10.8%                        | -3.0%                        |
| <b>Jan</b>   | 864,630           | 852,788          | -1.4%                        | 772,122          | -9.5%                        | 746,728          | -3.3%                        | 847,773      | 13.5%                        | -1.9%                        |
| <b>Feb</b>   | 860,579           | 780,514          | -9.3%                        | 698,107          | -10.6%                       | 675,160          | -3.3%                        | 855,398      | 26.7%                        | -0.6%                        |
| <b>Mar</b>   | 1,010,118         | 949,045          | -6.0%                        | 859,143          | -9.5%                        | 737,814          | -14.1%                       | 441,200      | -40.2%                       | -56.3%                       |
| <b>Apr</b>   | 886,427           | 802,778          | -9.4%                        | 740,036          | -7.8%                        | 795,696          | 7.5%                         |              |                              |                              |
| <b>May</b>   | 831,477           | 814,791          | -2.0%                        | 694,106          | -14.8%                       | 734,645          | 5.8%                         |              |                              |                              |
| <b>Jun</b>   | 806,774           | 737,042          | -8.6%                        | 641,675          | -12.9%                       | 701,318          | 9.3%                         |              |                              |                              |
| <b>Jul</b>   | 841,630           | 796,649          | -5.3%                        | 700,462          | -12.1%                       | 739,814          | 5.6%                         |              |                              |                              |
| <b>Aug</b>   | 814,796           | 788,734          | -3.2%                        | 768,728          | -2.5%                        | 739,785          | -3.8%                        |              |                              |                              |
| <b>Sep</b>   | 797,995           | 425,641          | -46.7%                       | 698,505          | 64.1%                        | 699,879          | 0.2%                         |              |                              |                              |
| <b>Total</b> | <b>10,318,149</b> | <b>9,463,403</b> | <b>-8.3%</b>                 | <b>8,802,523</b> | <b>-7.0%</b>                 | <b>8,863,809</b> | <b>0.7%</b>                  |              |                              |                              |

## SPECIAL TRANSPORTATION SERVICES (STS) TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

| STS          | FY 16            | FY 17            | Variance<br>16 to 17 | FY 18            | Variance<br>17 to 18 | FY 19            | Variance<br>18 to 19 | FY 20   | Variance<br>19 to 20 | Variance<br>16 to 20 |
|--------------|------------------|------------------|----------------------|------------------|----------------------|------------------|----------------------|---------|----------------------|----------------------|
| Oct          | 146,823          | 132,211          | -10.0%               | 153,409          | 16.0%                | 162,564          | 6.0%                 | 162,704 | 0.1%                 | 10.8%                |
| Nov          | 130,953          | 137,030          | 4.6%                 | 143,375          | 4.6%                 | 145,653          | 1.6%                 | 144,366 | -0.9%                | 10.2%                |
| Dec          | 129,710          | 133,439          | 2.9%                 | 136,955          | 2.6%                 | 136,110          | -0.6%                | 138,642 | 1.9%                 | 6.9%                 |
| Jan          | 129,219          | 134,273          | 3.9%                 | 140,042          | 4.3%                 | 146,268          | 4.4%                 | 149,114 | 1.9%                 | 15.4%                |
| Feb          | 133,999          | 134,089          | 0.1%                 | 139,032          | 3.7%                 | 141,396          | 1.7%                 | 144,392 | 2.1%                 | 7.8%                 |
| Mar          | 144,181          | 153,790          | 6.7%                 | 150,384          | -2.2%                | 153,191          | 1.9%                 | 89,634  | -41.5%               | -37.8%               |
| Apr          | 140,149          | 137,217          | -2.1%                | 148,879          | 8.5%                 | 155,808          | 4.7%                 |         |                      |                      |
| May          | 140,456          | 151,138          | 7.6%                 | 152,164          | 0.7%                 | 158,665          | 4.3%                 |         |                      |                      |
| Jun          | 137,936          | 140,623          | 1.9%                 | 143,653          | 2.2%                 | 141,320          | -1.6%                |         |                      |                      |
| Jul          | 129,989          | 133,656          | 2.8%                 | 141,020          | 5.5%                 | 148,232          | 5.1%                 |         |                      |                      |
| Aug          | 137,964          | 145,760          | 5.7%                 | 151,750          | 4.1%                 | 147,331          | -2.9%                |         |                      |                      |
| Sep          | 141,966          | 100,010          | -29.6%               | 142,360          | 42.3%                | 141,387          | -0.7%                |         |                      |                      |
| <b>Total</b> | <b>1,643,345</b> | <b>1,633,236</b> | <b>-0.6%</b>         | <b>1,743,023</b> | <b>6.7%</b>          | <b>1,777,925</b> | <b>2.0%</b>          |         |                      |                      |

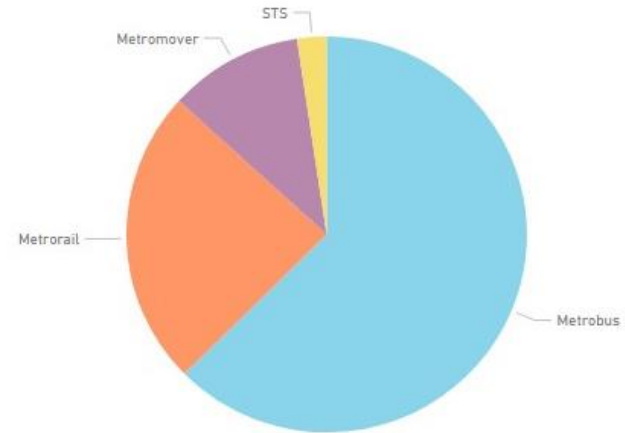
## AVERAGE WEEKDAY RIDERSHIP - MODAL SPLITS POWER BI™ VISUALIZATION

March 2019 % Ridership Share by Mode



| Mode         | Previous Year % Ridership Share |
|--------------|---------------------------------|
| Metrobus     | 65.9%                           |
| Metrorail    | 22.8%                           |
| Metromover   | 9.4%                            |
| STS          | 2.0%                            |
| <b>Total</b> | <b>100.0%</b>                   |

March 2020 % Ridership Share by Mode



| Mode         | Current Year % Ridership Share |
|--------------|--------------------------------|
| Metrobus     | 62.6%                          |
| Metrorail    | 24.2%                          |
| Metromover   | 10.8%                          |
| STS          | 2.4%                           |
| <b>Total</b> | <b>100.0%</b>                  |

## Metrobus



March 2020

# METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

| Route                  | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly | Total Monthly | Percent Change |
|------------------------|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|---------------|---------------|----------------|
|                        | Mar-20          | Mar-19          | 20 vs 19       | Mar-20           | Mar-19           | 20 vs 19       | Mar-20         | Mar-19         | 20 vs 19       | Mar-20        | Mar-19        | 20 vs 19       |
| 1 (*)                  | 162             | 259             | -37.4%         | 156              | 237              | -34.0%         | 129            | 188            | -31.1%         | 4,835         | 7,558         | -36.0%         |
| 2                      | 1,796           | 2,214           | -18.9%         | 1,150            | 1,413            | -18.6%         | 815            | 1,077          | -24.3%         | 48,183        | 58,935        | -18.2%         |
| 3                      | 3,458           | 4,686           | -26.2%         | 3,606            | 5,521            | -34.7%         | 3,131          | 4,434          | -29.4%         | 106,148       | 148,187       | -28.4%         |
| 7                      | 2,087           | 3,232           | -35.4%         | 1,152            | 2,220            | -48.1%         | 988            | 1,569          | -37.0%         | 55,461        | 86,811        | -36.1%         |
| 8                      | 2,579           | 3,713           | -30.5%         | 1,398            | 2,152            | -35.0%         | 1,323          | 1,537          | -13.9%         | 68,939        | 96,410        | -28.5%         |
| 9                      | 3,681           | 4,753           | -22.5%         | 2,252            | 3,357            | -32.9%         | 1,919          | 2,171          | -11.6%         | 99,596        | 127,458       | -21.9%         |
| 10                     | 1,631           | 2,355           | -30.7%         | 1,383            | 1,807            | -23.5%         | 1,042          | 1,315          | -20.7%         | 46,627        | 65,067        | -28.3%         |
| 11                     | 5,312           | 7,351           | -27.7%         | 3,911            | 5,813            | -32.7%         | 2,818          | 4,044          | -30.3%         | 146,586       | 203,653       | -28.0%         |
| 12                     | 2,056           | 2,566           | -19.9%         |                  |                  |                |                |                |                | 45,239        | 53,878        | -16.0%         |
| 16                     | 1,321           | 1,770           | -25.4%         | 1,262            | 1,515            | -16.7%         | 644            | 892            | -27.9%         | 37,330        | 49,202        | -24.1%         |
| 17                     | 2,717           | 3,501           | -22.4%         | 1,778            | 2,546            | -30.2%         | 1,245          | 1,813          | -31.3%         | 73,119        | 95,323        | -23.3%         |
| 19                     | 947             | 1,612           | -41.2%         |                  |                  |                |                |                |                | 20,841        | 33,855        | -38.4%         |
| 21                     | 1,497           | 1,780           | -15.9%         |                  |                  |                |                |                |                | 32,927        | 37,387        | -11.9%         |
| 22                     | 2,656           | 3,645           | -27.1%         | 1,682            | 2,093            | -19.7%         | 1,190          | 1,538          | -22.6%         | 71,104        | 94,701        | -24.9%         |
| 24 - Coral Way Limited | 1,257           | 1,822           | -31.0%         | 744              | 1,285            | -42.1%         | 666            | 1,024          | -34.9%         | 33,959        | 49,805        | -31.8%         |
| 27                     | 4,939           | 6,347           | -22.2%         | 2,985            | 4,427            | -32.6%         | 2,305          | 3,036          | -24.1%         | 132,129       | 170,599       | -22.5%         |
| 29 (*)                 | 380             | 714             | -46.8%         |                  |                  |                |                |                |                | 8,361         | 14,998        | -44.3%         |
| 31 - BUSWAY LOCAL      | 816             | 1,152           | -29.1%         | 589              | 957              | -38.4%         | 473            | 681            | -30.6%         | 22,678        | 32,382        | -30.0%         |
| 32                     | 1,708           | 2,248           | -24.0%         | 797              | 1,107            | -28.0%         | 625            | 727            | -14.0%         | 43,896        | 56,378        | -22.1%         |
| 33                     | 1,188           | 1,566           | -24.1%         | 693              | 991              | -30.0%         | 475            | 592            | -19.8%         | 31,282        | 40,801        | -23.3%         |
| 34 EXPRESS             | 1,179           | 2,082           | -43.4%         |                  |                  |                |                |                |                | 25,936        | 43,714        | -40.7%         |
| 35 (*)                 | 2,000           | 2,255           | -11.3%         | 1,006            | 1,224            | -17.8%         | 899            | 731            | 23.0%          | 52,521        | 57,127        | -8.1%          |
| 36                     | 1,825           | 2,204           | -17.2%         | 918              | 1,355            | -32.3%         | 939            | 1,086          | -13.5%         | 48,515        | 58,493        | -17.1%         |
| 37                     | 2,325           | 3,155           | -26.3%         | 1,529            | 2,228            | -31.4%         | 1,186          | 1,686          | -29.6%         | 63,187        | 85,821        | -26.4%         |
| 38                     | 4,711           | 6,545           | -28.0%         | 3,595            | 5,103            | -29.6%         | 3,121          | 4,191          | -25.5%         | 133,625       | 183,910       | -27.3%         |
| 39 EXPRESS             | 479             | 912             | -47.5%         |                  |                  |                |                |                |                | 10,536        | 19,153        | -45.0%         |

# METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

| Route                              | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly | Total Monthly | Percent Change |
|------------------------------------|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|---------------|---------------|----------------|
|                                    | Mar-20          | Mar-19          | 20 vs 19       | Mar-20           | Mar-19           | 20 vs 19       | Mar-20         | Mar-19         | 20 vs 19       | Mar-20        | Mar-19        | 20 vs 19       |
| <b>40</b>                          | 1,208           | 1,782           | -32.2%         | 452              | 726              | -37.8%         | 306            | 486            | -37.0%         | 29,911        | 43,482        | -31.2%         |
| <b>42</b>                          | 620             | 774             | -19.9%         | 420              | 568              | -26.1%         | 279            | 368            | -24.3%         | 16,711        | 20,928        | -20.2%         |
| <b>46 - LIBERTY CITY CONN. (*)</b> | 36              | 48              | -26.2%         |                  |                  |                |                |                |                | 781           | 1,010         | -22.7%         |
| <b>51 - FLAGLER MAX</b>            | 2,000           | 3,052           | -34.5%         |                  |                  |                |                |                |                | 43,991        | 64,100        | -31.4%         |
| <b>52</b>                          | 914             | 1,293           | -29.3%         | 439              | 698              | -37.1%         | 372            | 468            | -20.4%         | 23,732        | 32,971        | -28.0%         |
| <b>54</b>                          | 2,347           | 2,943           | -20.2%         | 1,255            | 1,831            | -31.5%         | 919            | 1,173          | -21.7%         | 61,256        | 76,816        | -20.3%         |
| <b>56 (*)</b>                      | 230             | 406             | -43.5%         |                  |                  |                |                |                |                | 5,051         | 8,528         | -40.8%         |
| <b>57</b>                          | 276             | 402             | -31.4%         |                  |                  |                |                |                |                | 6,066         | 8,443         | -28.2%         |
| <b>62</b>                          | 1,505           | 1,866           | -19.4%         | 1,096            | 1,388            | -21.0%         | 722            | 811            | -11.1%         | 41,097        | 50,188        | -18.1%         |
| <b>71 (*)</b>                      | 417             | 723             | -42.3%         | 167              | 247              | -32.3%         | 96             | 162            | -40.6%         | 10,329        | 17,230        | -40.1%         |
| <b>72 (*)</b>                      | 518             | 765             | -32.3%         | 211              | 517              | -59.2%         | 179            | 292            | -38.8%         | 13,132        | 20,105        | -34.7%         |
| <b>73</b>                          | 1,434           | 2,194           | -34.6%         | 601              | 949              | -36.7%         | 320            | 455            | -29.7%         | 35,557        | 53,103        | -33.0%         |
| <b>75</b>                          | 1,059           | 1,300           | -18.6%         | 375              | 487              | -22.9%         | 207            | 248            | -16.5%         | 25,823        | 30,968        | -16.6%         |
| <b>77</b>                          | 5,315           | 6,407           | -17.1%         | 3,498            | 4,090            | -14.5%         | 2,211          | 2,804          | -21.1%         | 141,969       | 169,015       | -16.0%         |
| <b>79</b>                          | 240             | 381             | -37.2%         |                  |                  |                |                |                |                | 5,269         | 8,010         | -34.2%         |
| <b>82 - WESTCHESTER CIRC. (*)</b>  | 43              | 66              | -34.8%         | 41               | 52               | -21.3%         |                |                |                | 1,112         | 1,648         | -32.5%         |
| <b>87</b>                          | 1,054           | 1,589           | -33.7%         | 303              | 516              | -41.3%         | 214            | 322            | -33.7%         | 25,471        | 37,554        | -32.2%         |
| <b>88</b>                          | 1,422           | 2,183           | -34.9%         | 1,119            | 1,824            | -38.6%         | 861            | 1,349          | -36.2%         | 40,067        | 61,706        | -35.1%         |
| <b>93 - BISCAYNE MAX</b>           | 2,216           | 3,313           | -33.1%         |                  |                  |                |                |                |                | 48,759        | 69,571        | -29.9%         |
| <b>95 EXPRESS</b>                  | 1,204           | 2,045           | -41.1%         |                  |                  |                |                |                |                | 26,485        | 42,950        | -38.3%         |
| <b>99</b>                          | 1,055           | 1,392           | -24.2%         | 631              | 944              | -33.2%         | 466            | 624            | -25.3%         | 28,057        | 37,081        | -24.3%         |
| <b>101 - A (*)</b>                 | 110             | 150             | -26.9%         | 58               | 71               | -19.0%         | 38             | 56             | -31.7%         | 2,834         | 3,785         | -25.1%         |
| <b>102 - B</b>                     | 1,094           | 1,679           | -34.8%         | 552              | 912              | -39.4%         | 503            | 727            | -30.8%         | 28,791        | 43,444        | -33.7%         |
| <b>103 - C</b>                     | 327             | 432             | -24.3%         | 230              | 309              | -25.4%         | 179            | 227            | -21.2%         | 9,020         | 11,760        | -23.3%         |
| <b>104</b>                         | 524             | 959             | -45.3%         | 283              | 552              | -48.7%         | 201            | 384            | -47.8%         | 13,663        | 24,810        | -44.9%         |
| <b>105 - E</b>                     | 896             | 1,181           | -24.1%         | 544              | 654              | -16.8%         | 475            | 641            | -25.9%         | 24,269        | 31,279        | -22.4%         |



# METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

| Route                                 | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly | Total Monthly | Percent Change |
|---------------------------------------|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|---------------|---------------|----------------|
|                                       | Mar-20          | Mar-19          | 20 vs 19       | Mar-20           | Mar-19           | 20 vs 19       | Mar-20         | Mar-19         | 20 vs 19       | Mar-20        | Mar-19        | 20 vs 19       |
| 107 - G                               | 1,140           | 1,590           | -28.3%         | 757              | 1,168            | -35.2%         | 604            | 807            | -25.1%         | 31,131        | 43,265        | -28.0%         |
| 108 - H                               | 337             | 499             | -32.5%         | 264              | 442              | -40.3%         | 240            | 351            | -31.8%         | 9,665         | 14,452        | -33.1%         |
| 110 - J                               | 1,923           | 2,576           | -25.4%         | 1,306            | 1,933            | -32.4%         | 1,079          | 1,491          | -27.6%         | 52,925        | 71,223        | -25.7%         |
| 112 - L                               | 5,749           | 7,164           | -19.8%         | 4,511            | 5,991            | -24.7%         | 3,580          | 4,632          | -22.7%         | 162,412       | 203,563       | -20.2%         |
| 113 - M                               | 678             | 736             | -7.8%          | 343              | 485              | -29.3%         | 306            | 388            | -21.0%         | 17,821        | 19,814        | -10.1%         |
| 115 (*)                               | 127             | 131             | -2.7%          | 80               | 67               | 18.0%          | 63             | 60             | 4.0%           | 3,435         | 3,388         | 1.4%           |
| 119 - S                               | 6,349           | 8,970           | -29.2%         | 4,834            | 7,083            | -31.8%         | 5,222          | 7,054          | -26.0%         | 185,129       | 259,064       | -28.5%         |
| 120 - BEACH MAX                       | 4,420           | 5,969           | -26.0%         | 2,992            | 4,708            | -36.5%         | 2,355          | 3,031          | -22.3%         | 120,988       | 164,057       | -26.3%         |
| 132 TRI-RAIL (DORAL)                  | 12              | 18              | -32.4%         |                  |                  |                |                |                |                | 269           | 380           | -29.2%         |
| 135                                   | 984             | 1,297           | -24.1%         | 409              | 489              | -16.4%         | 268            | 393            | -31.8%         | 24,628        | 31,649        | -22.2%         |
| 136                                   | 90              | 145             | -37.7%         |                  |                  |                |                |                |                | 1,990         | 3,050         | -34.8%         |
| 137 - WEST DADE CONN.                 | 1,068           | 1,690           | -36.8%         | 718              | 1,204            | -40.3%         | 601            | 924            | -34.9%         | 29,368        | 46,123        | -36.3%         |
| 150 - MIAMI BEACH AIRPORT FLYER       | 1,201           | 1,806           | -33.5%         | 978              | 1,634            | -40.2%         | 1,100          | 1,547          | -28.9%         | 35,839        | 53,836        | -33.4%         |
| 155 - BISCAYNE GARDENS CIRCULATOR (*) | 37              | 42              | -12.2%         |                  |                  |                |                |                |                | 803           | 873           | -8.0%          |
| 175 - NW MIAMI-DADE EXPRESS           | 36              |                 |                |                  |                  |                |                |                |                | 643           |               |                |
| 183                                   | 2,055           | 3,110           | -33.9%         | 1,351            | 1,866            | -27.6%         | 908            | 1,402          | -35.2%         | 55,160        | 81,646        | -32.4%         |
| 195 EXPRESS - BROWARD BLVD            | 282             | 459             | -38.6%         |                  |                  |                |                |                |                | 5,353         | 9,642         | -44.5%         |
| 196 EXPRESS - SHERIDAN ST             | 254             | 406             | -37.4%         |                  |                  |                |                |                |                | 4,834         | 8,532         | -43.3%         |
| 200 - CUTLER BAY LOCAL                | 111             | 168             | -34.0%         | 62               | 133              | -53.1%         | 27             | 60             | -54.0%         | 2,825         | 4,490         | -37.1%         |
| 202 - LITTLE HAITI CONN. (*)          | 124             | 140             | -11.1%         | 60               | 62               | -2.5%          | 60             | 47             | 29.1%          | 3,275         | 3,477         | -5.8%          |
| 204 KILLIAN KAT                       | 611             | 1,138           | -46.3%         |                  |                  |                |                |                |                | 13,446        | 23,889        | -43.7%         |
| 207 (7st) - LITTLE HAVANA CIRC        | 1,083           | 1,444           | -25.0%         | 607              | 1,075            | -43.5%         | 541            | 729            | -25.9%         | 28,956        | 39,346        | -26.4%         |
| 208 (8st) - LITTLE HAVANA CIRC        | 990             | 1,193           | -17.0%         | 715              | 1,067            | -33.0%         | 644            | 822            | -21.7%         | 27,858        | 34,489        | -19.2%         |
| 210 - SKYLAKE CIRC (*)                | 215             | 290             | -25.9%         | 117              | 191              | -38.9%         | 128            | 158            | -19.2%         | 5,838         | 7,840         | -25.5%         |
| 211 - OVERTOWN CIRC. (*)              | 57              | 71              | -19.8%         |                  |                  |                |                |                |                | 1,258         | 1,497         | -16.0%         |
| 212 - SWEETWATER CIRC. (*)            | 13              | 48              | -72.4%         |                  |                  |                |                |                |                | 289           | 1,000         | -71.1%         |
| 217 - BUNCHE PARK CIRC (*)            | 75              | 64              | 17.2%          |                  |                  |                |                |                |                | 1,653         | 1,346         | 22.8%          |
| 238 EAST/WEST CONN.                   | 307             | 509             | -39.6%         |                  |                  |                |                |                |                | 6,764         | 10,685        | -36.7%         |

# METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

| Route                                     | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly    | Total Monthly    | Percent Change |
|---|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|------------------|------------------|----------------|
|   | Mar-20          | Mar-19          | 20 vs 19       | Mar-20           | Mar-19           | 20 vs 19       | Mar-20         | Mar-19         | 20 vs 19       | Mar-20           | Mar-19           | 20 vs 19       |
| 246 - NIGHT OWL (*)                       | 91              | 96              | -5.3%          | 77               | 79               | -2.9%          | 82             | 132            | -37.9%         | 2,727            | 3,080            | -11.5%         |
| 248 - PRINCETON CIRCULATOR (*)            | 104             | 112             | -7.1%          |                  |                  |                |                |                |                | 2,282            | 2,345            | -2.7%          |
| 252 - CORAL REEF MAX                      | 560             | 925             | -39.5%         | 221              | 348              | -36.5%         | 145            | 253            | -42.4%         | 13,920           | 22,438           | -38.0%         |
| 254 - BROWNSVILLE CIRC. (*)               | 19              | 37              | -48.1%         |                  |                  |                |                |                |                | 419              | 771              | -45.7%         |
| 267 - LUDLAM LIMITED (*)                  | 103             | 156             | -34.0%         |                  |                  |                |                |                |                | 2,263            | 3,274            | -30.9%         |
| 272 SUNSET KAT (*)                        | 377             | 549             | -31.3%         |                  |                  |                |                |                |                | 8,298            | 11,536           | -28.1%         |
| 277 - 7th AVENUE MAX                      | 444             | 594             | -25.2%         |                  |                  |                |                |                |                | 9,772            | 12,474           | -21.7%         |
| 286 - NORTH POINTE CIRC. (*)              | 61              | 109             | -44.2%         | 28               | 69               | -59.5%         |                |                |                | 1,451            | 2,638            | -45.0%         |
| 287 - SAGA BAY MAX                        | 225             | 353             | -36.3%         |                  |                  |                |                |                |                | 4,951            | 7,415            | -33.2%         |
| 288 - KENDALL CRUISER                     | 482             | 845             | -42.9%         |                  |                  |                |                |                |                | 10,605           | 17,743           | -40.2%         |
| 295 EXPRESS - BROWARD BLVD - CIVIC CENTER | 194             | 249             | -21.9%         |                  |                  |                |                |                |                | 3,690            | 5,223            | -29.4%         |
| 296 EXPRESS - SHERIDAN ST - CIVIC CENTER  | 176             | 224             | -21.5%         |                  |                  |                |                |                |                | 3,340            | 4,701            | -29.0%         |
| 297-27th AVENUE ORANGE MAX                | 923             | 1,381           | -33.2%         |                  |                  |                |                |                |                | 20,303           | 28,994           | -30.0%         |
| 301 DADE-MONROE EXPRESS (*)               | 630             | 864             | -27.2%         | 578              | 837              | -30.9%         | 615            | 821            | -25.1%         | 19,237           | 26,439           | -27.2%         |
| 302 CARD SOUND EXPRESS (*)                | 67              | 79              | -15.1%         | 47               | 64               | -27.1%         | 47             | 59             | -20.9%         | 1,905            | 2,284            | -16.6%         |
| 338 - WEEKEND EXPRESS                     |                 |                 |                | 100              | 236              | -57.5%         | 146            | 225            | -35.0%         | 1,132            | 2,303            | -50.8%         |
| 344 (*)                                   | 72              | 111             | -34.8%         |                  |                  |                |                |                |                | 1,592            | 2,330            | -31.7%         |
| 500                                       | 27              | 49              | -45.0%         | 25               | 55               | -54.2%         | 43             | 43             | 0.0%           | 903              | 1,510            | -40.2%         |
| 836 EXPRESS                               | 135             |                 |                |                  |                  |                |                |                |                | 2,426            |                  |                |
| 12/21 WEEKEND INTERL.                     |                 |                 |                | 2,198            | 2,682            | -18.0%         | 1,675          | 2,126          | -21.2%         | 17,168           | 24,036           | -28.6%         |
| GREEN HILLS SHUTTLE (*)                   | 6               | 11              | -47.9%         |                  |                  |                |                |                |                | 28               | 43               | -34.9%         |
| KINGS CREEK SHUTTLE (*)                   | 11              | 16              | -33.0%         |                  |                  |                |                |                |                | 42               | 47               | -10.6%         |
| SIERRA LAKES SHUTTLE (*)                  | 31              | 21              | 43.7%          |                  |                  |                |                |                |                | 123              | 107              | 15.0%          |
| ROBERT SHARP SHUTTLE (*)                  | 17              | 27              | -36.7%         |                  |                  |                |                |                |                | 69               | 109              | -36.7%         |
| AHEPA SHUTTLE (*)                         | 31              | 22              | 42.5%          |                  |                  |                |                |                |                | 124              | 87               | 42.5%          |
| FEDERATION GARDENS SHUTTLE (*)            |                 |                 |                | 19               | 27               | -31.0%         |                |                |                | 74               | 134              | -44.8%         |
| <b>Total</b>                              | <b>117,884</b>  | <b>162,266</b>  | <b>-27.4%</b>  | <b>68,256</b>    | <b>98,678</b>    | <b>-30.8%</b>  | <b>54,961</b>  | <b>73,485</b>  | <b>-25.2%</b>  | <b>3,136,162</b> | <b>4,266,768</b> | <b>-26.5%</b>  |

(1) Excludes shuttles and those routes which were not run both years.

(2) Nearly every bus route experienced year-over-year losses as a result of the SARS-CoV-2 pandemic; rides were fare-free beginning March 22, 2020.

(\*) The following routes are operated under contract: 1, 29, 35, 46, 56, 71, 72, 82, 101-A, 115, 155, 202, 210, 211, 212, 217, 246, 248, 254, 267, 272, 286 and 344. Dade-Monroe routes 301 and 302 as well as six Lifeline routes are also under contracted operation. Due to data validation issues in NextFare, especially affecting Route 1, beginning with the April 2018 ridership technical report all contracted routes' boardings are reported directly from contractor counts.

March 2020

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## BUS RIDERSHIP BY ROUTE SERVICE TYPE

| Boardings by Service Type and Route                | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly  | Total Monthly  | Percent Change |
|--|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
|  | Mar-20          | Mar-19          | 20 vs 19       | Mar-20           | Mar-19           | 20 vs 19       | Mar-20         | Mar-19         | 20 vs 19       | Mar-20         | Mar-19         | 20 vs 19       |
| <b>Express Routes</b>                              |                 |                 |                |                  |                  |                |                |                |                |                |                |                |
| 34 EXPRESS   | 1,179           | 2,082           | -43.4%         |                  |                  |                |                |                |                | 25,936         | 43,714         | -40.7%         |
| 39 EXPRESS   | 479             | 912             | -47.5%         |                  |                  |                |                |                |                | 10,536         | 19,153         | -45.0%         |
| 95-EXPRESS   | 1,204           | 2,045           | -41.1%         |                  |                  |                |                |                |                | 26,485         | 42,950         | -38.3%         |
| 150-MIAMI BEACH AIRPORT FLYER                      | 1,201           | 1,806           | -33.5%         | 978              | 1,634            | -40.2%         | 1,100          | 1,547          | -28.9%         | 35,839         | 53,836         | -33.4%         |
| 175 - NW MIAMI-DADE EXPRESS                        | 36              |                 |                |                  |                  |                |                |                |                | 643            |                |                |
| 195 EXPRESS - BROWARD BLVD                         | 282             | 459             | -38.6%         |                  |                  |                |                |                |                | 5,353          | 9,642          | -44.5%         |
| 196 EXPRESS - SHERIDAN ST                          | 254             | 406             | -37.4%         |                  |                  |                |                |                |                | 4,834          | 8,532          | -43.3%         |
| 295 EXPRESS - BROWARD BLVD - CIVIC CENTER          | 194             | 249             | -21.9%         |                  |                  |                |                |                |                | 3,690          | 5,223          | -29.4%         |
| 296 EXPRESS - SHERIDAN ST - CIVIC CENTER           | 176             | 224             | -21.5%         |                  |                  |                |                |                |                | 3,340          | 4,701          | -29.0%         |
| 204 KAT-KILLIAN                                    | 611             | 1,138           | -46.3%         |                  |                  |                |                |                |                | 13,446         | 23,889         | -43.7%         |
| 288 KENDALL CRUISER                                | 482             | 845             | -42.9%         |                  |                  |                |                |                |                | 10,605         | 17,743         | -40.2%         |
| 338 - WEEKEND EXPRESS                              |                 |                 |                | 100              | 236              | -57.5%         | 146            | 225            | -35.0%         | 1,132          | 2,303          | -50.8%         |
| 836 EXPRESS  | 135             |                 |                |                  |                  |                |                |                |                | 2,426          |                |                |
| <b>Subtotal Express Routes</b>                     | <b>6,233</b>    | <b>10,166</b>   | <b>-38.7%</b>  | <b>1,078</b>     | <b>1,870</b>     | <b>-42.3%</b>  | <b>1,246</b>   | <b>1,772</b>   | <b>-29.7%</b>  | <b>144,265</b> | <b>231,686</b> | <b>-37.7%</b>  |
| <b>Percentage of All Bus Routes</b>                | <b>5.3%</b>     | <b>6.3%</b>     |                | <b>1.6%</b>      | <b>1.9%</b>      |                | <b>2.3%</b>    | <b>2.4%</b>    |                | <b>4.6%</b>    | <b>5.4%</b>    |                |
| <b>Contracted Regular &amp; Circulator Routes</b>  |                 |                 |                |                  |                  |                |                |                |                |                |                |                |
| 1  | 162             | 259             | -37.4%         | 156              | 237              | -34.0%         | 129            | 188            | -31.1%         | 4,835          | 7,558          | -36.0%         |
| 29   | 380             | 714             | -46.8%         |                  |                  |                |                |                |                | 8,361          | 14,998         | -44.3%         |
| 35   | 2,000           | 2,255           | -11.3%         | 1,006            | 1,224            | -17.8%         | 899            | 731            | 23.0%          | 52,521         | 57,127         | -8.1%          |
| 46 - LIBERTY CITY CONN.                            | 36              | 48              | -26.2%         |                  |                  |                |                |                |                | 781            | 1,010          | -22.7%         |
| 56   | 230             | 406             | -43.5%         |                  |                  |                |                |                |                | 5,051          | 8,528          | -40.8%         |
| 71   | 417             | 723             | -42.3%         | 167              | 247              | -32.3%         | 96             | 162            | -40.6%         | 10,329         | 17,230         | -40.1%         |
| 72   | 518             | 765             | -32.3%         | 211              | 517              | -59.2%         | 179            | 292            | -38.8%         | 13,132         | 20,105         | -34.7%         |
| 82 - WESTCHESTER CIRC                              | 43              | 66              | -34.8%         | 41               | 52               |                |                |                |                | 1,112          | 1,648          | -32.5%         |
| 101 - A  | 110             | 150             | -26.9%         | 58               | 71               | -19.0%         | 38             | 56             | -31.7%         | 2,834          | 3,785          | -25.1%         |
| 115  | 127             | 131             | -2.7%          | 80               | 67               | 18.0%          | 63             | 60             | 4.0%           | 3,435          | 3,388          | 1.4%           |
| 155 - BISCAYNE GARDENS CIRC                        | 37              | 42              | -12.2%         |                  |                  |                |                |                |                | 803            | 873            | -8.0%          |
| 202 - LITTLE HAITI CONN.                           | 124             | 140             | -11.1%         | 60               | 62               | -2.5%          | 60             | 47             | 29.1%          | 3,275          | 3,477          | -5.8%          |
| 210 - SKYLAKE CIRC                                 | 215             | 290             | -25.9%         | 117              | 191              | -38.9%         | 128            | 158            | -19.2%         | 5,838          | 7,840          | -25.5%         |
| 211-OVERTOWN CIRC                                  | 57              | 71              | -19.8%         |                  |                  |                |                |                |                | 1,258          | 1,497          | -16.0%         |
| 212-SWEETWATER CIRC                                | 13              | 48              | -72.4%         |                  |                  |                |                |                |                | 289            | 1,000          | -71.1%         |
| 217 - BUNCHE PARK CIRC                             | 75              | 64              | 17.2%          |                  |                  |                |                |                |                | 1,653          | 1,346          | 22.8%          |
| 246 - NIGHT OWL                                    | 91              | 96              | -5.3%          | 77               | 79               | -2.9%          | 82             | 132            | -37.9%         | 2,727          | 3,080          | -11.5%         |
| 248 - PRINCETON CIRCULATOR                         | 104             | 112             | -7.1%          |                  |                  |                |                |                |                | 2,282          | 2,345          | -2.7%          |
| 254-BROWNSVILLE CIRC                               | 19              | 37              | -48.1%         |                  |                  |                |                |                |                | 419            | 771            | -45.7%         |
| 267-LUDLAM LIMITED                                 | 103             | 156             | -34.0%         |                  |                  |                |                |                |                | 2,263          | 3,274          | -30.9%         |
| 272 KAT-SUNSET                                     | 377             | 549             | -31.3%         |                  |                  |                |                |                |                | 8,298          | 11,536         | -28.1%         |
| 286-NORTH POINTE CIRC                              | 61              | 109             | -44.2%         | 28               | 69               | -59.5%         |                |                |                | 1,451          | 2,638          | -45.0%         |
| 344  | 72              | 111             | -34.8%         |                  |                  |                |                |                |                | 1,592          | 2,330          | -31.7%         |
| <b>Subtotal Contracted Reg. &amp; Circ. Routes</b> | <b>5,371</b>    | <b>7,342</b>    | <b>-26.8%</b>  | <b>1,999</b>     | <b>2,815</b>     | <b>-29.0%</b>  | <b>1,675</b>   | <b>1,826</b>   | <b>-8.3%</b>   | <b>134,539</b> | <b>177,384</b> | <b>-24.2%</b>  |
| <b>Percentage of All Bus Routes</b>                | <b>4.6%</b>     | <b>4.5%</b>     |                | <b>2.9%</b>      | <b>2.9%</b>      |                | <b>3.0%</b>    | <b>2.5%</b>    |                | <b>4.3%</b>    | <b>4.2%</b>    |                |

## BUS RIDERSHIP BY ROUTE SERVICE TYPE

| Boardings by Service Type and Route                 | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly    | Total Monthly    | Percent Change |
|---|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|------------------|------------------|----------------|
|   | Mar-20          | Mar-19          | 20 vs 19       | Mar-20           | Mar-19           | 20 vs 19       | Mar-20         | Mar-19         | 20 vs 19       | Mar-20           | Mar-19           | 20 vs 19       |
| <b>Contracted Express Routes</b>                    |                 |                 |                |                  |                  |                |                |                |                |                  |                  |                |
| 301-DADE MONROE EXPRESS                             | 630             | 864             | -27.2%         | 578              | 837              | -30.9%         | 615            | 821            | -25.1%         | 19,237           | 26,439           | -27.2%         |
| 302-CARD SOUND EXPRESS                              | 67              | 79              | -15.1%         | 47               | 64               | -27.1%         | 47             | 59             | -20.9%         | 1,905            | 2,284            | -16.6%         |
| <b>Subtotal Contracted Express Routes</b>           | <b>697</b>      | <b>944</b>      | <b>-26.1%</b>  | <b>624</b>       | <b>900</b>       | <b>-30.7%</b>  | <b>662</b>     | <b>880</b>     | <b>-24.8%</b>  | <b>21,142</b>    | <b>28,723</b>    | <b>-26.4%</b>  |
| <b>Percentage of All Bus Routes</b>                 | <b>0.6%</b>     | <b>0.6%</b>     |                | <b>0.9%</b>      | <b>0.9%</b>      |                | <b>1.2%</b>    | <b>1.2%</b>    |                | <b>0.7%</b>      | <b>0.7%</b>      |                |
| <b>Limited Stop Routes</b>                          |                 |                 |                |                  |                  |                |                |                |                |                  |                  |                |
| 51-FLAGLER MAX                                      | 2,000           | 3,052           | -34.5%         |                  |                  |                |                |                |                | 43,991           | 64,100           | -31.4%         |
| 93 - BISCAYNE MAX                                   | 2,216           | 3,313           | -33.1%         |                  |                  |                |                |                |                | 48,759           | 69,571           | -29.9%         |
| 120 - BEACH MAX                                     | 4,420           | 5,969           | -26.0%         | 2,992            | 4,708            | -36.5%         | 2,355          | 3,031          | -22.3%         | 120,988          | 164,057          | -26.3%         |
| 252-CORAL REEF MAX                                  | 560             | 925             | -39.5%         | 221              | 348              | -36.5%         | 145            | 253            | -42.4%         | 13,920           | 22,438           | -38.0%         |
| 277-7TH AVENUE MAX                                  | 444             | 594             | -25.2%         |                  |                  |                |                |                |                | 9,772            | 12,474           | -21.7%         |
| 287-SAGA BAY MAX                                    | 225             | 353             | -36.3%         |                  |                  |                |                |                |                | 4,951            | 7,415            | -33.2%         |
| 297-27th AVENUE ORANGE MAX                          | 923             | 1,381           | -33.2%         |                  |                  |                |                |                |                | 20,303           | 28,994           | -30.0%         |
| <b>Subtotal Limited Stop (MAX) Routes</b>           | <b>10,788</b>   | <b>15,588</b>   | <b>-30.8%</b>  | <b>3,213</b>     | <b>5,056</b>     | <b>-36.5%</b>  | <b>2,500</b>   | <b>3,284</b>   | <b>-23.9%</b>  | <b>262,684</b>   | <b>369,049</b>   | <b>-28.8%</b>  |
| <b>Percentage of All Bus Routes</b>                 | <b>9.2%</b>     | <b>9.6%</b>     |                | <b>4.7%</b>      | <b>5.1%</b>      |                | <b>4.5%</b>    | <b>4.5%</b>    |                | <b>8.4%</b>      | <b>8.6%</b>      |                |
| <b>Free Route</b>                                   |                 |                 |                |                  |                  |                |                |                |                |                  |                  |                |
| 132 - TRI-RAIL DORAL                                | 12              | 18              | -32.4%         |                  |                  |                |                |                |                | 269              | 380              | -29.2%         |
| <b>Percentage of All Bus Routes</b>                 | <b>0.0%</b>     | <b>0.0%</b>     |                |                  |                  |                |                |                |                | <b>0.0%</b>      | <b>0.0%</b>      |                |
| <b>Contractor-Operated Lifeline Routes</b>          |                 |                 |                |                  |                  |                |                |                |                |                  |                  |                |
| GREEN HILLS SHUTTLE                                 | 6               | 11              | -47.9%         |                  |                  |                |                |                |                | 28               | 43               | -34.9%         |
| KINGS CREEK SHUTTLE                                 | 11              | 16              | -33.0%         |                  |                  |                |                |                |                | 42               | 47               | -10.6%         |
| SIERRA LAKES SHUTTLE                                | 31              | 21              | 43.7%          |                  |                  |                |                |                |                | 123              | 107              | 15.0%          |
| ROBERT SHARP SHUTTLE                                | 17              | 27              | -36.7%         |                  |                  |                |                |                |                | 69               | 109              | -36.7%         |
| AHEPA SHUTTLE                                       | 31              | 22              | 42.5%          |                  |                  |                |                |                |                | 124              | 87               | 42.5%          |
| FEDERATION GARDENS SHUTTLE                          |                 |                 |                | 19               | 27               | -31.0%         |                |                |                | 74               | 134              | -44.8%         |
| <b>Subtotal Contractor-Operated Lifeline Routes</b> | <b>95</b>       | <b>97</b>       | <b>-1.8%</b>   | <b>19</b>        | <b>27</b>        | <b>-31.0%</b>  |                |                |                | <b>460</b>       | <b>527</b>       | <b>-12.7%</b>  |
| <b>Percentage of All Bus Routes</b>                 | <b>0.1%</b>     | <b>0.1%</b>     |                | <b>0.0%</b>      | <b>0.0%</b>      |                | <b>0.0%</b>    | <b>0.0%</b>    |                | <b>0.0%</b>      | <b>0.0%</b>      |                |
| <b>Other Circulator Route</b>                       |                 |                 |                |                  |                  |                |                |                |                |                  |                  |                |
| 200-CUTLER BAY LOCAL                                | 111             | 168             | -34.0%         | 62               | 133              | -53.1%         | 27             | 60             | -54.0%         | 2,825            | 4,490            | -37.1%         |
| <b>Percentage of All Bus Routes</b>                 | <b>0.1%</b>     | <b>0.1%</b>     |                | <b>0.1%</b>      | <b>0.1%</b>      |                | <b>0.0%</b>    |                |                | <b>0.1%</b>      | <b>0.1%</b>      |                |
| <b>All Other (Regular) Routes</b>                   | <b>94,577</b>   | <b>127,944</b>  | <b>-26.1%</b>  | <b>61,260</b>    | <b>87,877</b>    | <b>-30.3%</b>  | <b>48,850</b>  | <b>65,663</b>  | <b>-25.6%</b>  | <b>2,569,978</b> | <b>3,454,529</b> | <b>-25.6%</b>  |
| <b>Percentage of All Bus Routes</b>                 | <b>80.2%</b>    | <b>78.8%</b>    |                | <b>89.8%</b>     | <b>89.1%</b>     |                | <b>88.9%</b>   | <b>89.4%</b>   |                | <b>81.9%</b>     | <b>81.0%</b>     |                |
| <b>Total Bus System (1)</b>                         | <b>117,884</b>  | <b>162,266</b>  | <b>-27.4%</b>  | <b>68,256</b>    | <b>98,678</b>    | <b>-30.8%</b>  | <b>54,961</b>  | <b>73,485</b>  | <b>-25.2%</b>  | <b>3,136,162</b> | <b>4,266,768</b> | <b>-26.5%</b>  |

(1) Excludes shuttles and those routes which were not run both years; averages rounded to the nearest boarding..

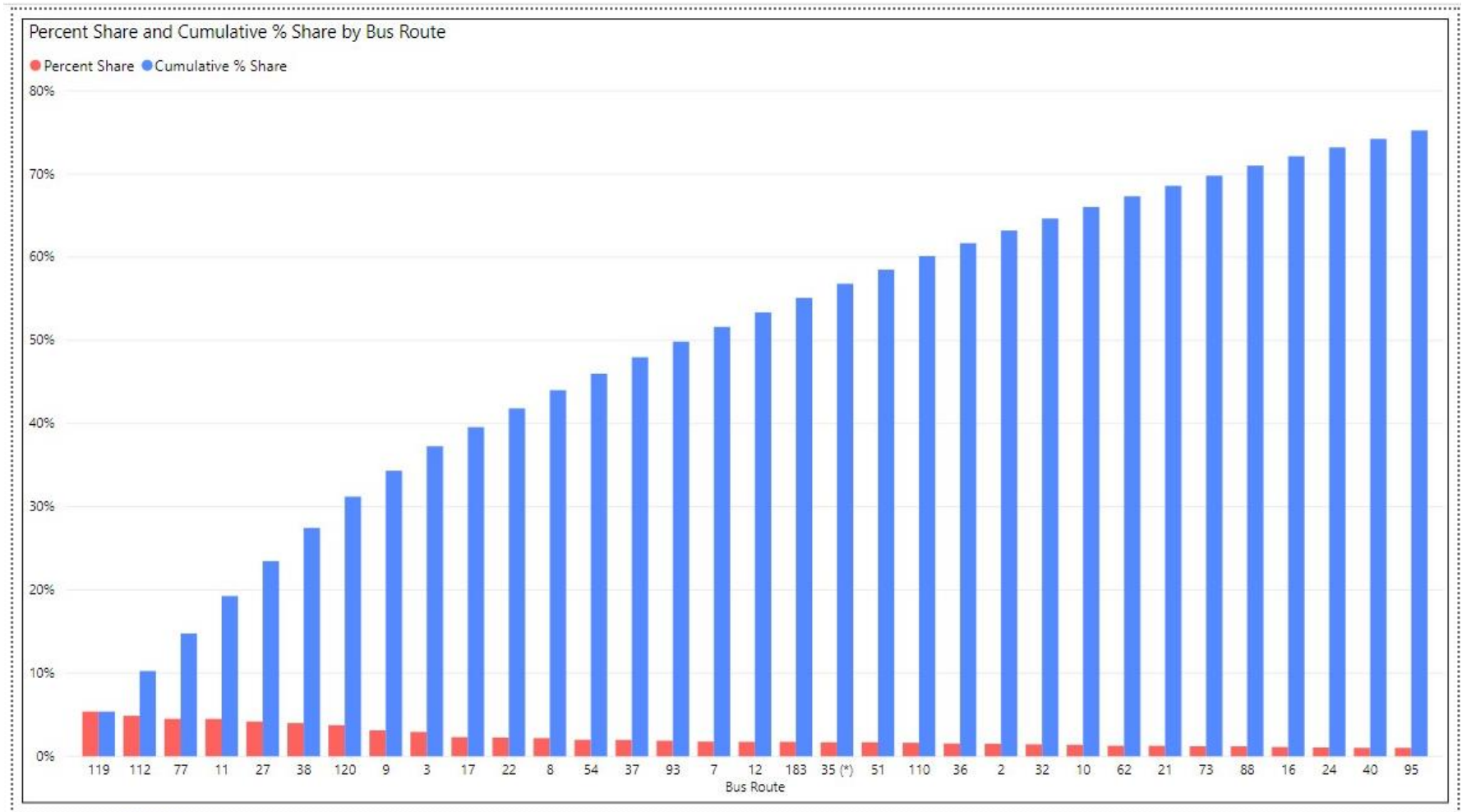
(\*) The following routes are operated under contract: 1, 29, 35, 46, 56, 71, 72, 82, 101-A, 115, 155, 202, 210, 211, 212, 217, 246, 248, 254, 267, 272, 286 and 344. Dade-Monroe routes 301 and 302 as well as six Lifeline routes are also under contracted operation.

## Bus Routes as Ranked by Percentage of Average Weekday Ridership

| Rank | Route | Average Weekday | Percent Share | Cumul Pct Share | Rank | Route | Average Weekday | Percent Share | Cumul Pct Share | Rank                                      | Route | Average Weekday | Percent Share | Cumul Pct Share |
|------|-------|-----------------|---------------|-----------------|------|-------|-----------------|---------------|-----------------|---|-------|-----------------|---------------|-----------------|
| 1    | 119   | 6,349           | 5.4%          | 5.4%            | 36   | 34    | 1,179           | 1.0%          | 78.3%           | 71  | 56    | 230             | 0.2%          | 97.8%           |
| 2    | 112   | 5,749           | 4.9%          | 10.3%           | 37   | 107   | 1,140           | 1.0%          | 79.2%           | 72  | 287   | 225             | 0.2%          | 98.0%           |
| 3    | 77    | 5,315           | 4.5%          | 14.8%           | 38   | 102   | 1,094           | 0.9%          | 80.2%           | 73  | 210   | 215             | 0.2%          | 98.2%           |
| 4    | 11    | 5,312           | 4.5%          | 19.3%           | 39   | 207   | 1,083           | 0.9%          | 81.1%           | 74  | 295   | 194             | 0.2%          | 98.3%           |
| 5    | 27    | 4,939           | 4.2%          | 23.5%           | 40   | 137   | 1,068           | 0.9%          | 82.0%           | 75  | 296   | 176             | 0.1%          | 98.5%           |
| 6    | 38    | 4,711           | 4.0%          | 27.5%           | 41   | 75    | 1,059           | 0.9%          | 82.9%           | 76  | 1     | 162             | 0.1%          | 98.6%           |
| 7    | 120   | 4,420           | 3.7%          | 31.2%           | 42   | 99    | 1,055           | 0.9%          | 83.8%           | 77  | 836   | 135             | 0.1%          | 98.7%           |
| 8    | 9     | 3,681           | 3.1%          | 34.3%           | 43   | 87    | 1,054           | 0.9%          | 84.7%           | 78  | 115   | 127             | 0.1%          | 98.8%           |
| 9    | 3     | 3,458           | 2.9%          | 37.3%           | 44   | 208   | 990             | 0.8%          | 85.5%           | 79  | 202   | 124             | 0.1%          | 98.9%           |
| 10   | 17    | 2,717           | 2.3%          | 39.6%           | 45   | 135   | 984             | 0.8%          | 86.4%           | 80  | 200   | 111             | 0.1%          | 99.0%           |
| 11   | 22    | 2,656           | 2.3%          | 41.8%           | 46   | 19    | 947             | 0.8%          | 87.2%           | 81  | 101   | 110             | 0.1%          | 99.1%           |
| 12   | 8     | 2,579           | 2.2%          | 44.0%           | 47   | 297   | 923             | 0.8%          | 87.9%           | 82  | 248   | 104             | 0.1%          | 99.2%           |
| 13   | 54    | 2,347           | 2.0%          | 46.0%           | 48   | 52    | 914             | 0.8%          | 88.7%           | 83  | 267   | 103             | 0.1%          | 99.3%           |
| 14   | 37    | 2,325           | 2.0%          | 48.0%           | 49   | 105   | 896             | 0.8%          | 89.5%           | 84  | 246   | 91              | 0.1%          | 99.4%           |
| 15   | 93    | 2,216           | 1.9%          | 49.9%           | 50   | 31    | 816             | 0.7%          | 90.2%           | 85  | 136   | 90              | 0.1%          | 99.4%           |
| 16   | 7     | 2,087           | 1.8%          | 51.6%           | 51   | 113   | 678             | 0.6%          | 90.7%           | 86  | 217   | 75              | 0.1%          | 99.5%           |
| 17   | 12    | 2,056           | 1.7%          | 53.4%           | 52   | 301   | 630             | 0.5%          | 91.3%           | 87  | 344   | 72              | 0.1%          | 99.6%           |
| 18   | 183   | 2,055           | 1.7%          | 55.1%           | 53   | 42    | 620             | 0.5%          | 91.8%           | 88  | 302   | 67              | 0.1%          | 99.6%           |
| 19   | 35    | 2,000           | 1.7%          | 56.8%           | 54   | 204   | 611             | 0.5%          | 92.3%           | 89  | 286   | 61              | 0.1%          | 99.7%           |
| 20   | 51    | 2,000           | 1.7%          | 58.5%           | 55   | 252   | 560             | 0.5%          | 92.8%           | 90  | 211   | 57              | 0.0%          | 99.7%           |
| 21   | 110   | 1,923           | 1.6%          | 60.1%           | 56   | 104   | 524             | 0.4%          | 93.2%           | 91  | 82    | 43              | 0.0%          | 99.8%           |
| 22   | 36    | 1,825           | 1.5%          | 61.7%           | 57   | 72    | 518             | 0.4%          | 93.7%           | 92  | 155   | 37              | 0.0%          | 99.8%           |
| 23   | 2     | 1,796           | 1.5%          | 63.2%           | 58   | 288   | 482             | 0.4%          | 94.1%           | 93  | 175   | 36              | 0.0%          | 99.8%           |
| 24   | 32    | 1,708           | 1.4%          | 64.7%           | 59   | 39    | 479             | 0.4%          | 94.5%           | 94  | 46    | 36              | 0.0%          | 99.9%           |
| 25   | 10    | 1,631           | 1.4%          | 66.0%           | 60   | 277   | 444             | 0.4%          | 94.9%           | 95  | AS    | 31              | 0.0%          | 99.9%           |
| 26   | 62    | 1,505           | 1.3%          | 67.3%           | 61   | 71    | 417             | 0.4%          | 95.2%           | 96  | SL    | 31              | 0.0%          | 99.9%           |
| 27   | 21    | 1,497           | 1.3%          | 68.6%           | 62   | 29    | 380             | 0.3%          | 95.5%           | 97  | 500   | 27              | 0.0%          | 99.9%           |
| 28   | 73    | 1,434           | 1.2%          | 69.8%           | 63   | 272   | 377             | 0.3%          | 95.9%           | 98  | 254   | 19              | 0.0%          | 100.0%          |
| 29   | 88    | 1,422           | 1.2%          | 71.0%           | 64   | 108   | 337             | 0.3%          | 96.2%           | 99  | RS    | 17              | 0.0%          | 100.0%          |
| 30   | 16    | 1,321           | 1.1%          | 72.1%           | 65   | 103   | 327             | 0.3%          | 96.4%           | 100                                       | 212   | 13              | 0.0%          | 100.0%          |
| 31   | 24    | 1,257           | 1.1%          | 73.2%           | 66   | 238   | 307             | 0.3%          | 96.7%           | 101                                       | 132   | 12              | 0.0%          | 100.0%          |
| 32   | 40    | 1,208           | 1.0%          | 74.2%           | 67   | 195   | 282             | 0.2%          | 96.9%           | 102                                       | KC    | 11              | 0.0%          | 100.0%          |
| 33   | 95    | 1,204           | 1.0%          | 75.2%           | 68   | 57    | 276             | 0.2%          | 97.2%           | 103                                       | GH    | 6               | 0.0%          | 100.0%          |
| 34   | 150   | 1,201           | 1.0%          | 76.3%           | 69   | 196   | 254             | 0.2%          | 97.4%           |   |       |                 |               |                 |
| 35   | 33    | 1,188           | 1.0%          | 77.3%           | 70   | 79    | 240             | 0.2%          | 97.6%           |   |       |                 |               |                 |
|      |       |                 |               |                 |      |       |                 |               |                 | Total Boardings 117,884 100.0% contracted |       |                 |               |                 |

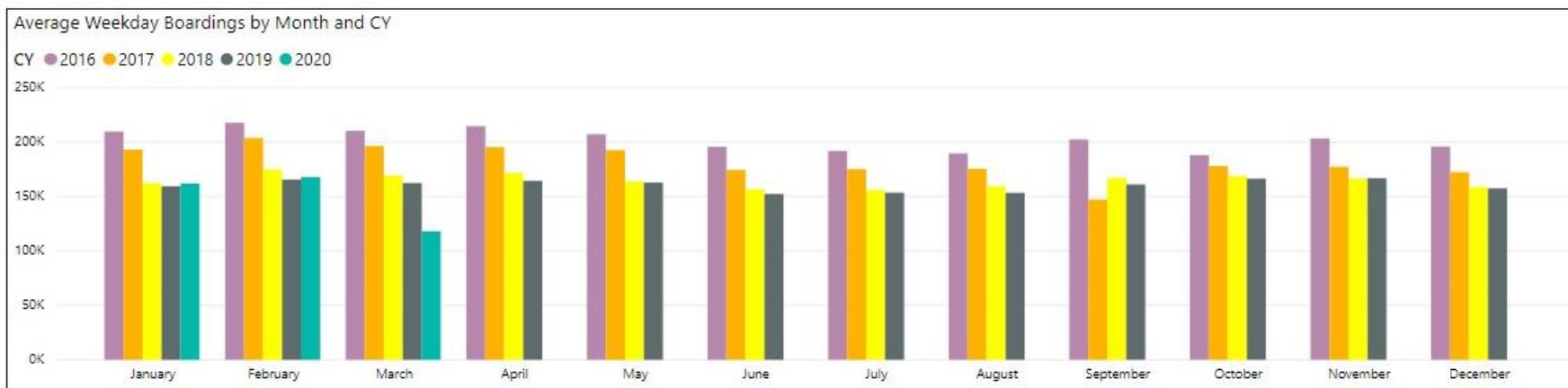
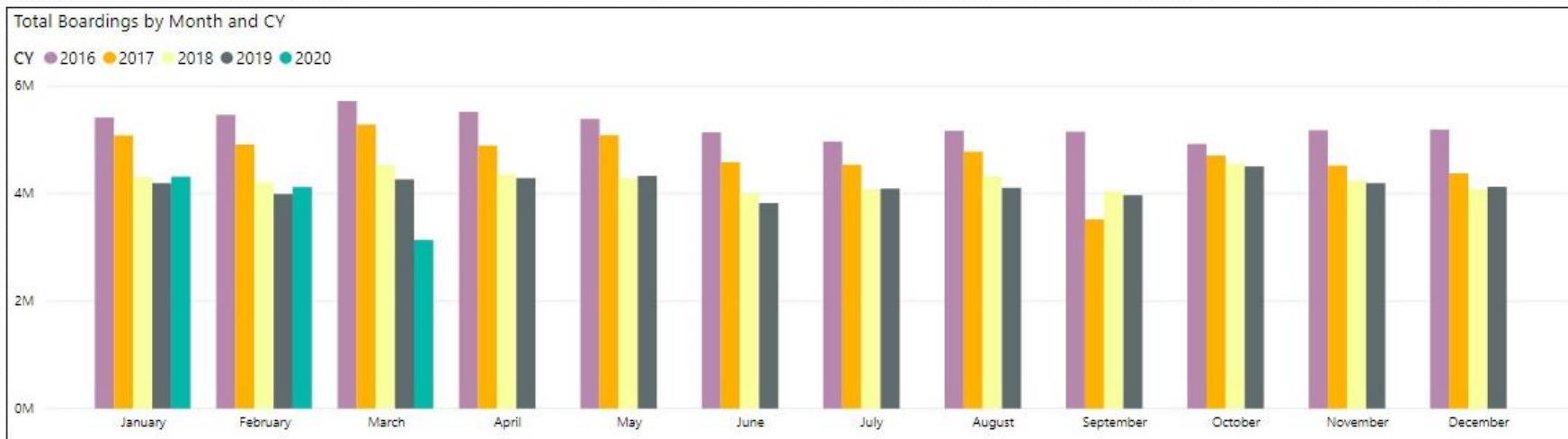
(1) Includes the five Lifeline Shuttles that operate on weekdays: Ahepa, Green Hills, Kings Creek, Robert Sharp and Sierra Lakes.

# METROBUS CUMULATIVE PERCENTAGE RIDERSHIP SHARE BY ROUTE (TOP 75%) POWER BI™ VISUALIZATION



(\*) Contracted route

# **TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – METROBUS POWER BI™ VISUALIZATION**



**“TOP 5 / BOTTOM 5” BUS ROUTES AVERAGE WEEKDAY RIDERSHIP PERFORMANCE  
YEAR OVER YEAR COMPARISONS**

| Route  | Mar-20 | Mar-19 | Absolute<br>Delta (1) | Percent<br>Delta |
|--|--------|--------|-----------------------|------------------|
| <b>217 - BUNCHE PARK CIRC (*)</b>            | 75     | 64     | 11                    | 17.2%            |
| <b>115 (*)</b>                               | 127    | 131    | -3                    | -2.7%            |
| <b>246 - NIGHT OWL (*)</b>                   | 91     | 96     | -5                    | -5.3%            |
| <b>155 - BISCAYNE GARDENS CIRCULATOR (*)</b> | 37     | 42     | -5                    | -12.2%           |
| <b>132 TRI-RAIL (DORAL)</b>                  | 12     | 18     | -6                    | -32.4%           |
| <b>119 - S</b>                               | 6,349  | 8,970  | -2,621                | -29.2%           |
| <b>11</b>                                    | 5,312  | 7,351  | -2,039                | -27.7%           |
| <b>38</b>                                    | 4,711  | 6,545  | -1,834                | -28.0%           |
| <b>120 - BEACH MAX</b>                       | 4,420  | 5,969  | -1,549                | -26.0%           |
| <b>112 - L</b>                               | 5,749  | 7,164  | -1,416                | -19.8%           |

(1) Averages rounded to the nearest boarding;

(2) As a result of the SARS-CoV-2 pandemic, only one route had actual gains in March 2020 compared with March 2019; rides were fare-free beginning March 22, 2020.

(\*) Contracted routes



## METROBUS PARKING PATRONAGE SUMMARY

### March 2020

| PARK-RIDE LOT  | ACTUAL<br>AVAILABLE SPACES | ACTUAL<br>OCCUPANCY | PERCENT<br>OCCUPANCY |
|--|----------------------------|---------------------|----------------------|
| Transitway / SW 152nd St                               | 200                        | 50                  | 25%                  |
| Transitway / SW 168th St                               | 149                        | 28                  | 19%                  |
| Transitway / SW 200th Street (effective February 2020) | 100                        | 35                  | 35%                  |
| Transitway / SW 112 Ave (Target)                       | 450                        | 36                  | 8%                   |
| Transitway / SW 244th St                               | 95                         | 7                   | 7%                   |
| Transitway / SW 296th St                               | 139                        | 18                  | 13%                  |
| Transitway / SW 344th St                               | 248                        | 61                  | 25%                  |
| Coral Reef Drive 117/ Turnpike                         | 95                         | 41                  | 43%                  |
| Golden Glades - East Lot                               | 535                        | 295                 | N/A *                |
| Golden Glades - West Lot                               | 1,007                      | 174                 | N/A *                |
| Hammocks Town Center (SW 152 Ave / SW 104 St)          | 50                         | 4                   | 8%                   |
| Kendall Dr./SW 127th Ave                               | 161                        | 3                   | 2%                   |
| West Kendall Transit Term (Kendall Dr / SW162 Ave)     | 40                         | 3                   | 8%                   |
| NW 7th Avenue Transit Village (NW 7 Ave / NW 62 St)    | 25                         | 20                  | 80%                  |
| Miami Gardens Dr. / NW 73rd Ave                        | 136                        | 5                   | 4%                   |
| Dolphin Station (effective Mar 2020)                   | 348                        | 38                  | 11%                  |
| I-75 / Miami Gardens Dr (effective June 2019)          | 298                        | 7                   | 2%                   |
| <b>TOTAL</b>   | <b>4,076</b>               | <b>825</b>          | <b>20%</b>           |

*Note: some park-ride lots are joint-use and the number of park-ride vehicles may exceed the number of spaces allocated.*

*The average weekday count for March 2020 is based on counts effected after the 3/13/20 National Emergency Declaration for the SARS-CoV-2 pandemic*

(\*) Note: Inaccuracies due to ongoing construction as of March 1, 2019

# Metrorail



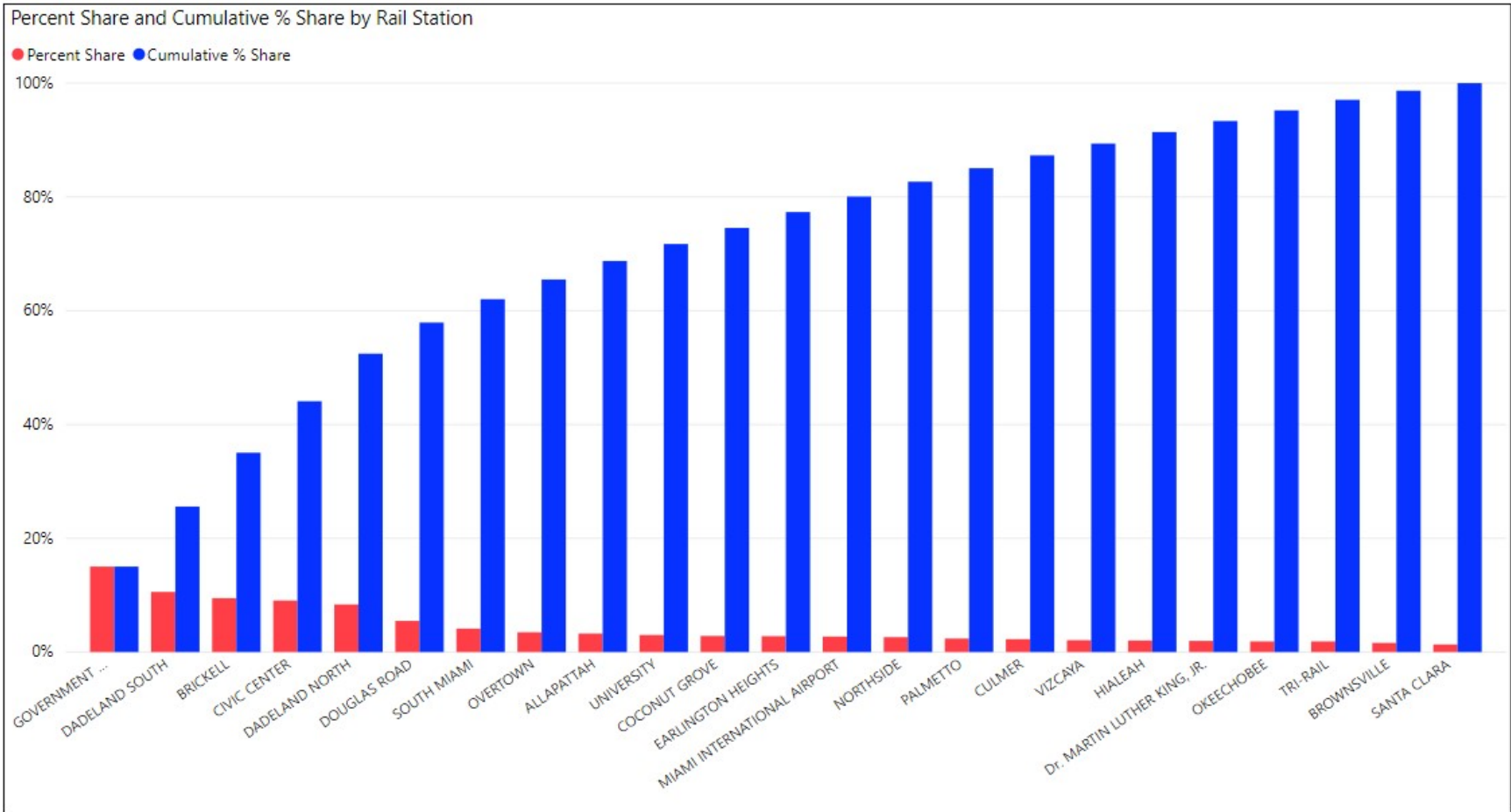
March 2020

## METRORAIL MONTHLY AND AVERAGE DAILY BOARDINGS BY STATION

|                             | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly    | Total Monthly    | Percent Change |
|-----------------------------|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|------------------|------------------|----------------|
| STATIONS                    | Mar-20          | Mar-19          | 20 vs 19       | Mar-20           | Mar-19           | 20 vs 19       | Mar-20         | Mar-19         | 20 vs 19       | Mar-20           | Mar-19           | 20 vs 19       |
| ALLAPATTAH                  | 1,324           | 1,782           | -25.7%         | 679              | 1,031            | -34.1%         | 543            | 739            | -26.5%         | 34,556           | 46,269           | -25.3%         |
| BRICKELL                    | 3,854           | 6,136           | -37.2%         | 1,623            | 2,861            | -43.3%         | 1,549          | 2,237          | -30.8%         | 99,031           | 154,349          | -35.8%         |
| BROWNSVILLE                 | 650             | 790             | -17.7%         | 376              | 522              | -28.0%         | 286            | 402            | -28.9%         | 17,232           | 21,199           | -18.7%         |
| CIVIC CENTER                | 3,686           | 5,656           | -34.8%         | 585              | 979              | -40.3%         | 548            | 760            | -27.9%         | 86,182           | 127,468          | -32.4%         |
| COCONUT GROVE               | 1,151           | 1,625           | -29.2%         | 542              | 879              | -38.3%         | 475            | 703            | -32.5%         | 29,866           | 42,037           | -29.0%         |
| CULMER                      | 919             | 1,182           | -22.2%         | 502              | 663              | -24.3%         | 429            | 546            | -21.5%         | 24,372           | 30,862           | -21.0%         |
| DADELAND NORTH              | 3,407           | 5,729           | -40.5%         | 1,037            | 2,042            | -49.2%         | 901            | 1,452          | -38.0%         | 83,606           | 137,782          | -39.3%         |
| DADELAND SOUTH              | 4,302           | 6,661           | -35.4%         | 1,575            | 2,590            | -39.2%         | 1,377          | 1,958          | -29.7%         | 107,832          | 162,630          | -33.7%         |
| DOUGLAS ROAD                | 2,225           | 3,502           | -36.5%         | 827              | 1,381            | -40.1%         | 650            | 1,012          | -35.8%         | 55,505           | 85,517           | -35.1%         |
| DR. MARTIN LUTHER KING, JR. | 794             | 1,070           | -25.8%         | 420              | 624              | -32.7%         | 302            | 438            | -31.0%         | 20,665           | 27,781           | -25.6%         |
| EARLINGTON HEIGHTS          | 1,135           | 1,500           | -24.3%         | 646              | 892              | -27.5%         | 523            | 741            | -29.4%         | 30,180           | 39,656           | -23.9%         |
| GOVERNMENT CENTER           | 6,116           | 9,827           | -37.8%         | 2,181            | 3,964            | -45.0%         | 1,951          | 2,922          | -33.3%         | 153,030          | 240,794          | -36.4%         |
| HIALEAH                     | 824             | 1,260           | -34.6%         | 356              | 609              | -41.6%         | 288            | 463            | -37.8%         | 20,997           | 31,823           | -34.0%         |
| MIAMI INTERNATIONAL AIRPORT | 1,106           | 1,637           | -32.4%         | 821              | 1,317            | -37.7%         | 909            | 1,249          | -27.2%         | 32,171           | 47,202           | -31.8%         |
| NORTHSIDE                   | 1,066           | 1,353           | -21.2%         | 650              | 898              | -27.6%         | 534            | 664            | -19.5%         | 28,730           | 36,230           | -20.7%         |
| OKEECHOBEE                  | 758             | 1,149           | -34.0%         | 248              | 433              | -42.7%         | 189            | 262            | -28.0%         | 18,624           | 27,611           | -32.5%         |
| OVERTOWN / ARENA            | 1,413           | 2,139           | -33.9%         | 370              | 620              | -40.4%         | 353            | 523            | -32.5%         | 34,336           | 50,628           | -32.2%         |
| PALMETTO                    | 965             | 1,459           | -33.9%         | 258              | 436              | -40.8%         | 169            | 280            | -39.8%         | 23,105           | 34,218           | -32.5%         |
| SANTA CLARA                 | 541             | 754             | -28.3%         | 273              | 416              | -34.4%         | 185            | 257            | -28.1%         | 13,917           | 19,207           | -27.5%         |
| SOUTH MIAMI                 | 1,676           | 2,832           | -40.8%         | 656              | 1,330            | -50.7%         | 596            | 897            | -33.5%         | 42,476           | 70,613           | -39.8%         |
| TRI-RAIL                    | 758             | 1,182           | -35.8%         | 318              | 579              | -45.0%         | 297            | 502            | -40.8%         | 19,443           | 30,227           | -35.7%         |
| UNIVERSITY                  | 1,217           | 2,248           | -45.8%         | 337              | 697              | -51.6%         | 308            | 495            | -37.8%         | 29,672           | 53,164           | -44.2%         |
| VIZCAYA                     | 846             | 1,313           | -35.6%         | 400              | 990              | -59.6%         | 317            | 1,011          | -68.6%         | 21,790           | 37,584           | -42.0%         |
| <b>TOTAL</b>                | <b>40,737</b>   | <b>62,786</b>   | <b>-35.1%</b>  | <b>15,680</b>    | <b>26,752</b>    | <b>-41.4%</b>  | <b>13,677</b>  | <b>20,515</b>  | <b>-33.3%</b>  | <b>1,027,319</b> | <b>1,554,851</b> | <b>-33.9%</b>  |

(†) All Metrorail stations reported net losses in March 2020, due to effects on ridership from the SARS-CoV-2 pandemic; rides were fare-free beginning March 22, 2020.

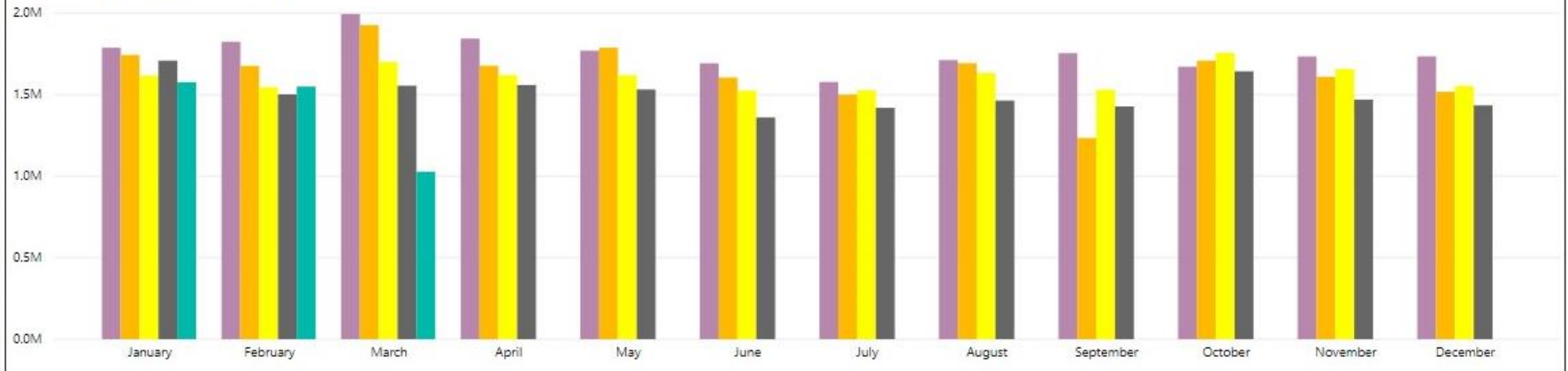
## METRORAIL CUMULATIVE PERCENTAGE RIDERSHIP SHARE POWER BI™ VISUALIZATION



# TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – METRORAIL POWER BI™ VISUALIZATION

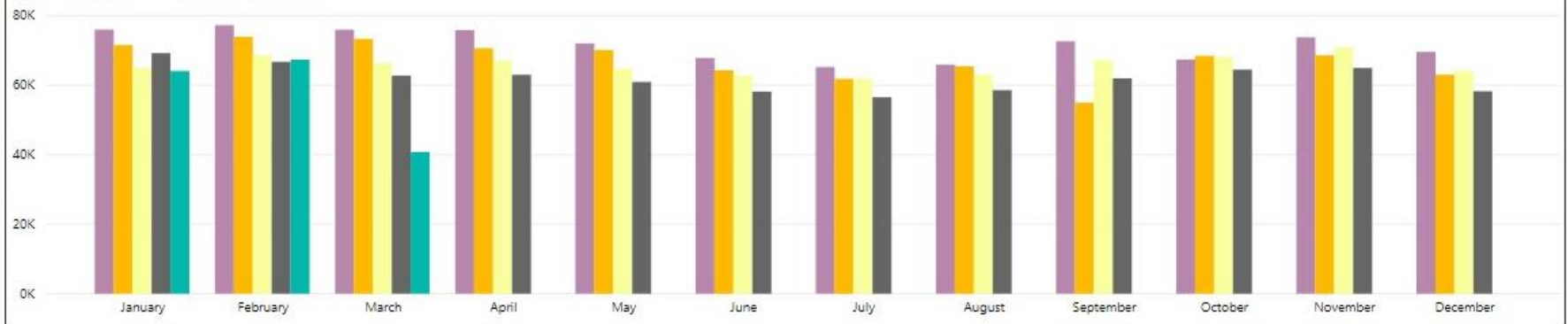
Total Boardings by Month and CY

CY 2016 2017 2018 2019 2020



Average Weekday Boardings by Month and CY

CY 2016 2017 2018 2019 2020



**“TOP 5 / BOTTOM 5” RAIL STATIONS AVERAGE WEEKDAY RIDERSHIP PERFORMANCE  
YEAR OVER YEAR COMPARISONS**

| <b>Station</b>              | <b>Mar-20</b> | <b>Mar-19</b> | <b>Absolute<br/>Delta (1)</b> | <b>Percent<br/>Delta</b> |
|-----------------------------|---------------|---------------|-------------------------------|--------------------------|
| BROWNSVILLE                 | 650           | 790           | -140                          | -17.7%                   |
| SANTA CLARA                 | 541           | 754           | -213                          | -28.3%                   |
| CULMER                      | 919           | 1,182         | -263                          | -22.2%                   |
| Dr. MARTIN LUTHER KING, JR. | 794           | 1,070         | -276                          | -25.8%                   |
| NORTHSIDE                   | 1,066         | 1,353         | -287                          | -21.2%                   |
| GOVERNMENT CENTER           | 6,116         | 9,827         | -3,711                        | -37.8%                   |
| DADELAND SOUTH              | 4,302         | 6,661         | -2,359                        | -35.4%                   |
| DADELAND NORTH              | 3,407         | 5,729         | -2,322                        | -40.5%                   |
| BRICKELL                    | 3,854         | 6,136         | -2,282                        | -37.2%                   |
| CIVIC CENTER                | 3,686         | 5,656         | -1,969                        | -34.8%                   |

(1) Averages rounded to the nearest boarding.

(†) All Metrorail stations reported net losses in March 2020, due to effects on ridership from the SARS-CoV-2 pandemic.

## METRORAIL PARKING PATRONAGE SUMMARY

### March 2020

| PARK-RIDE LOT                       | ACTUAL<br>CAPACITY (1) | ACTUAL<br>OCCUPANCY (2) | PERCENT<br>OCCUPANCY |
|-------------------------------------|------------------------|-------------------------|----------------------|
| DADELAND SOUTH                      | 1,280                  | 725                     | 57%                  |
| DADELAND NORTH                      | 1,963                  | 1,162                   | 59%                  |
| SOUTH MIAMI                         | 1,081                  | 508                     | 47%                  |
| UNIVERSITY                          | 260                    | 149                     | 57%                  |
| DOUGLAS ROAD                        | 150                    | 101                     | 67%                  |
| COCONUT GROVE                       | 100                    | 63                      | 63%                  |
| VIZCAYA                             | 120                    | 46                      | 38%                  |
| CULMER                              | 40                     | 4                       | 11%                  |
| SANTA CLARA                         | 61                     | 29                      | 47%                  |
| ALLAPATTAH                          | 74                     | 10                      | 14%                  |
| EARLINGTON HEIGHTS                  | 361                    | 103                     | 29%                  |
| BROWNSVILLE                         | 100                    | 21                      | 21%                  |
| DR. MARTIN LUTHER KING JR. (MDT)    | 62                     | 34                      | 55%                  |
| DR. MARTIN LUTHER KING JR. (GARAGE) | 631                    | 151                     | 24%                  |
| NORTHSIDE                           | 197                    | 51                      | 26%                  |
| HIALEAH                             | 338                    | 80                      | 24%                  |
| OKEECHOBEE                          | 1,398                  | 223                     | 16%                  |
| PALMETTO                            | 700                    | 293                     | 42%                  |
| <b>TOTAL</b>                        | <b>8,916</b>           | <b>3,753</b>            | <b>42%</b>           |

Note: No parking at Brickell, Government Center, Overtown, Civic Center, and Tri-Rail stations.

Percent occupancy for 14 business days only in March 2020

- (1) Number of spaces could vary each week; shown are available spaces during final week of month.  
 (2) Averages rounded to nearest unit.

## Metromover



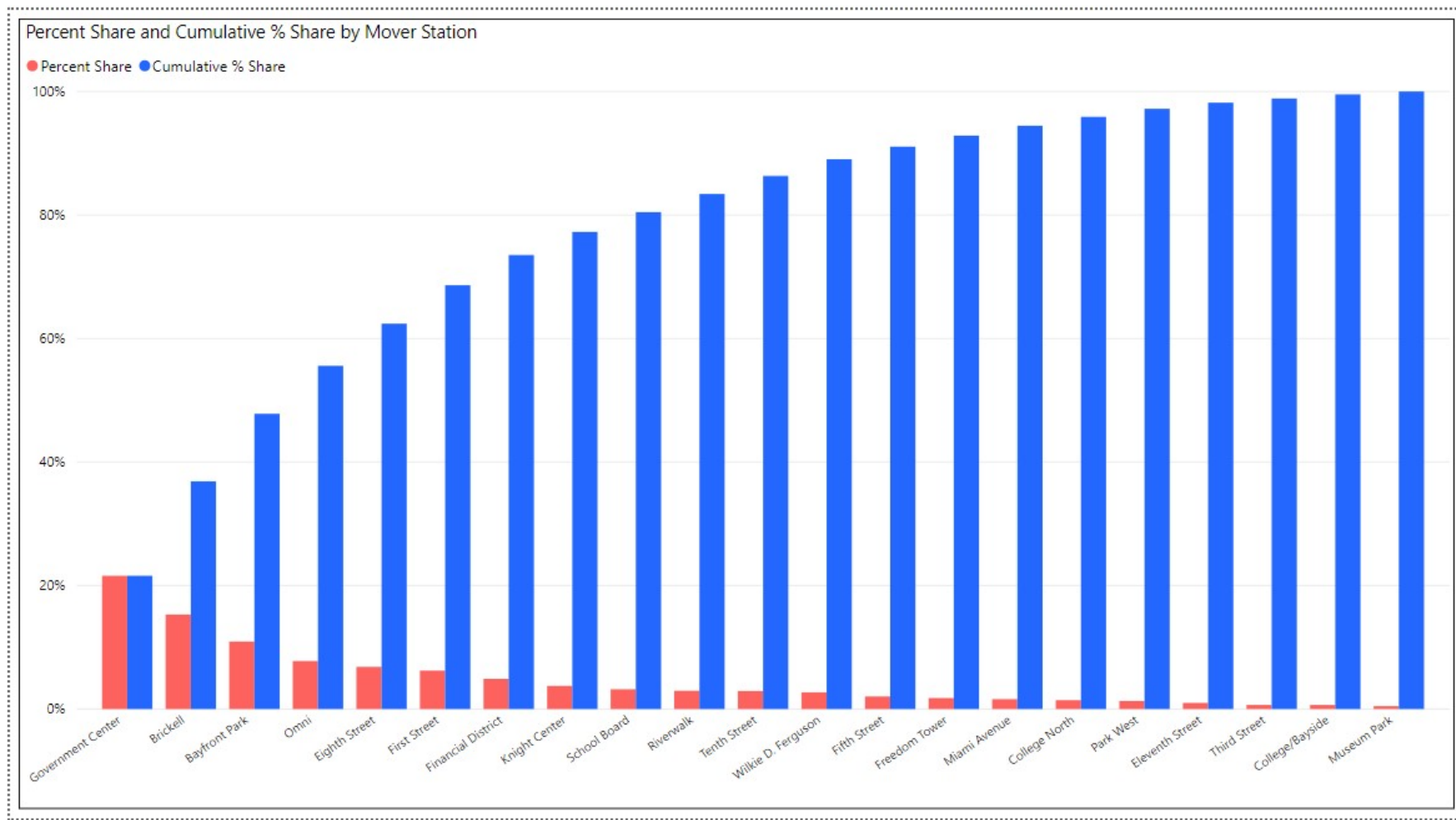
March 2020



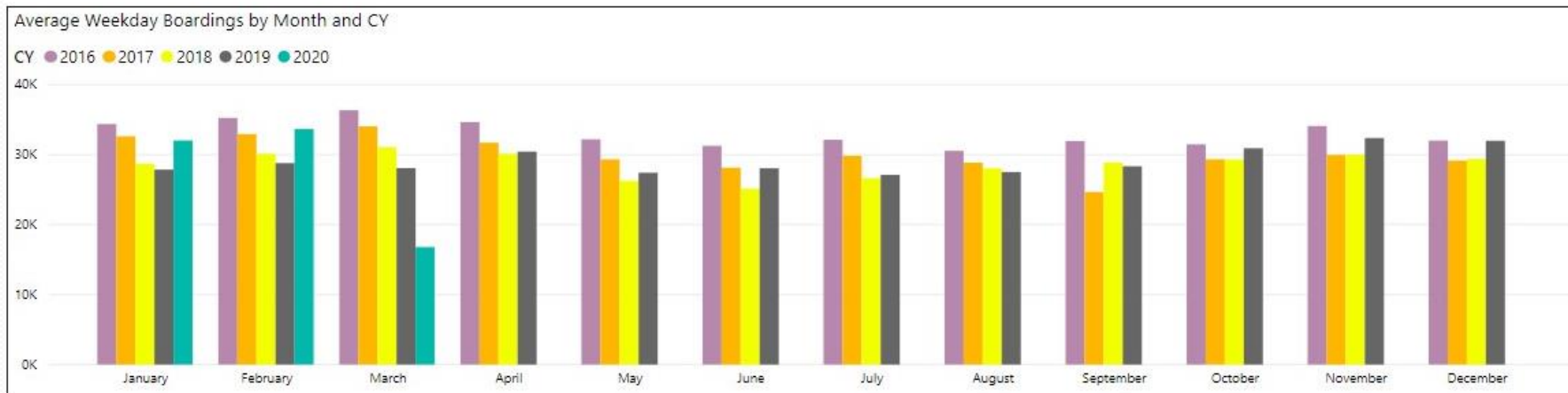
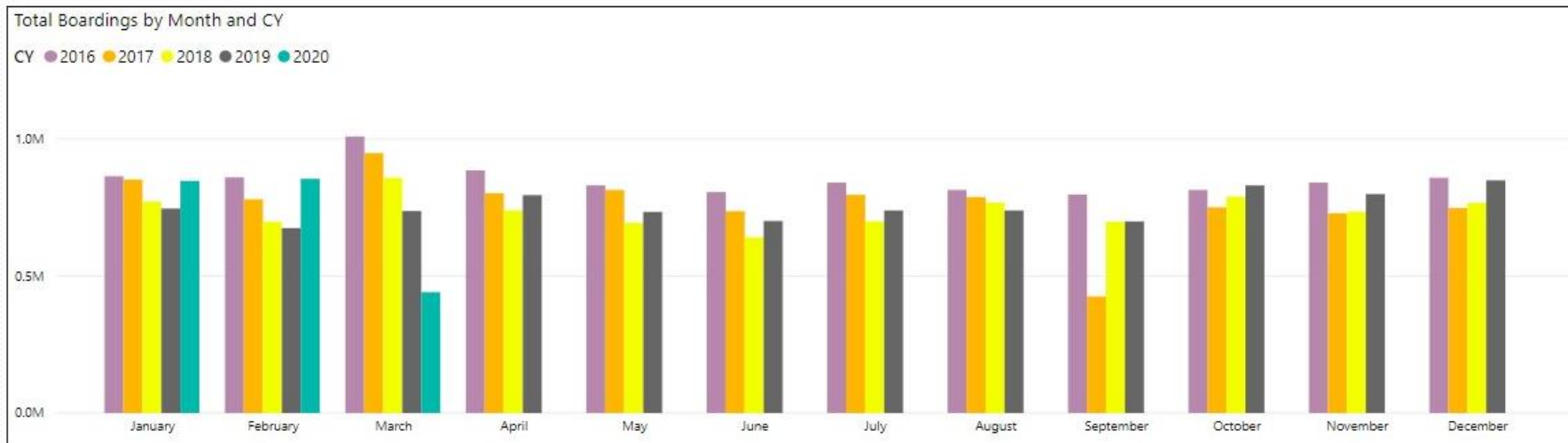
## METROMOVER MONTHLY AND AVERAGE DAILY BOARDINGS BY STATION

|                    | Average Weekday | Average Weekday | Percent Change | Average Saturday | Average Saturday | Percent Change | Average Sunday | Average Sunday | Percent Change | Total Monthly  | Total Monthly  | Percent Change |
|--------------------|-----------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| STATIONS           | Mar-20          | Mar-19          | 20 vs 19       | Mar-20           | Mar-19           | 20 vs 19       | Mar-20         | Mar-19         | 20 vs 19       | Mar-20         | Mar-19         | 20 vs 19       |
| School Board       | 538             | 697             | -22.8%         | 425              | 587              | -27.6%         | 287            | 552            | -48.0%         | 14,967         | 20,325         | -26.4%         |
| Omni               | 1,306           | 1,519           | -14.1%         | 1,059            | 1,324            | -20.0%         | 667            | 1,052          | -36.6%         | 36,300         | 43,787         | -17.1%         |
| Museum Park        | 78              | 417             | -81.3%         | 62               | 449              | -86.2%         | 91             | 331            | -72.6%         | 2,416          | 12,661         | -80.9%         |
| Eleventh Street    | 167             | 299             | -44.2%         | 178              | 302              | -41.2%         | 93             | 253            | -63.3%         | 4,846          | 9,058          | -46.5%         |
| Park West          | 219             | 283             | -22.6%         | 137              | 231              | -40.5%         | 97             | 166            | -41.4%         | 5,854          | 7,929          | -26.2%         |
| Freedom Tower      | 299             | 485             | -38.5%         | 161              | 509              | -68.4%         | 150            | 306            | -51.0%         | 7,961          | 14,259         | -44.2%         |
| Government Center  | 3,625           | 6,541           | -44.6%         | 865              | 2,119            | -59.2%         | 723            | 1,609          | -55.1%         | 86,831         | 156,006        | -44.3%         |
| Miami Avenue       | 269             | 435             | -38.1%         | 217              | 300              | -27.7%         | 118            | 211            | -44.0%         | 7,379          | 11,690         | -36.9%         |
| Third Street       | 113             | 311             | -63.8%         | 85               | 275              | -69.0%         | 89             | 223            | -60.2%         | 3,263          | 9,018          | -63.8%         |
| Knight Center      | 629             | 979             | -35.8%         | 270              | 415              | -34.9%         | 174            | 287            | -39.2%         | 15,781         | 24,078         | -34.5%         |
| Bayfront Park      | 1,835           | 2,956           | -37.9%         | 1,151            | 1,984            | -42.0%         | 916            | 1,531          | -40.2%         | 49,561         | 79,650         | -37.8%         |
| First Street       | 1,046           | 1,619           | -35.4%         | 684              | 1,244            | -45.0%         | 462            | 1,063          | -56.6%         | 28,050         | 45,526         | -38.4%         |
| College/Bayside    | 113             | 1,914           | -94.1%         | 47               | 363              | -87.0%         | 89             | 1,034          | -91.4%         | 3,110          | 47,182         | -93.4%         |
| College North      | 242             | 747             | -67.6%         | 44               | 264              | -83.5%         | 91             | 161            | -43.5%         | 5,960          | 17,811         | -66.5%         |
| Wilkie D. Ferguson | 456             | 466             | -2.3%          | 217              | 256              | -15.1%         | 169            | 222            | -24.1%         | 11,733         | 12,176         | -3.6%          |
| Riverwalk          | 496             | 783             | -36.7%         | 307              | 521              | -41.1%         | 212            | 388            | -45.4%         | 13,196         | 20,993         | -37.1%         |
| Fifth Street       | 342             | 417             | -17.9%         | 231              | 229              | 1.0%           | 209            | 175            | 19.0%          | 9,489          | 10,769         | -11.9%         |
| Eighth Street      | 1,146           | 1,555           | -26.3%         | 828              | 1,182            | -29.9%         | 636            | 901            | -29.4%         | 31,717         | 43,063         | -26.3%         |
| Tenth Street       | 490             | 836             | -41.4%         | 288              | 718              | -59.9%         | 219            | 587            | -62.7%         | 13,017         | 24,085         | -46.0%         |
| Brickell           | 2,570           | 3,351           | -23.3%         | 1,586            | 2,187            | -27.5%         | 1,142          | 1,711          | -33.3%         | 68,602         | 89,862         | -23.7%         |
| Financial District | 821             | 1,472           | -44.2%         | 406              | 765              | -47.0%         | 296            | 629            | -53.0%         | 21,167         | 37,886         | -44.1%         |
| <b>TOTAL</b>       | <b>16,798</b>   | <b>28,083</b>   | <b>-40.2%</b>  | <b>9,249</b>     | <b>16,224</b>    | <b>-43.0%</b>  | <b>6,928</b>   | <b>13,393</b>  | <b>-48.3%</b>  | <b>441,200</b> | <b>737,814</b> | <b>-40.2%</b>  |

## METROMOVER CUMULATIVE PERCENTAGE RIDERSHIP SHARE POWER BI™ VISUALIZATION



# TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – METROMOVER POWER BI™ VISUALIZATION



## “TOP 5 / BOTTOM 5” MOVER STATIONS AVERAGE WEEKDAY RIDERSHIP PERFORMANCE YEAR OVER YEAR COMPARISONS

| Station            | Mar-20 | Mar-19 | Absolute<br>Delta (1) | Percent<br>Delta |
|--------------------|--------|--------|-----------------------|------------------|
| Wilkie D. Ferguson | 456    | 466    | -11                   | -2.3%            |
| Park West          | 219    | 283    | -64                   | -22.6%           |
| Fifth Street       | 342    | 417    | -75                   | -17.9%           |
| Eleventh Street    | 167    | 299    | -132                  | -44.2%           |
| School Board       | 538    | 697    | -159                  | -22.8%           |

|                     |       |       |        |        |
|---------------------|-------|-------|--------|--------|
| Government Center   | 3,625 | 6,541 | -2,916 | -44.6% |
| College/Bayside (2) | 113   | 1,914 | -1,802 | -94.1% |
| Bayfront Park       | 1,835 | 2,956 | -1,121 | -37.9% |
| Brickell            | 2,570 | 3,351 | -781   | -23.3% |
| Financial District  | 821   | 1,472 | -651   | -44.2% |

(1) Averages rounded to the nearest boarding.

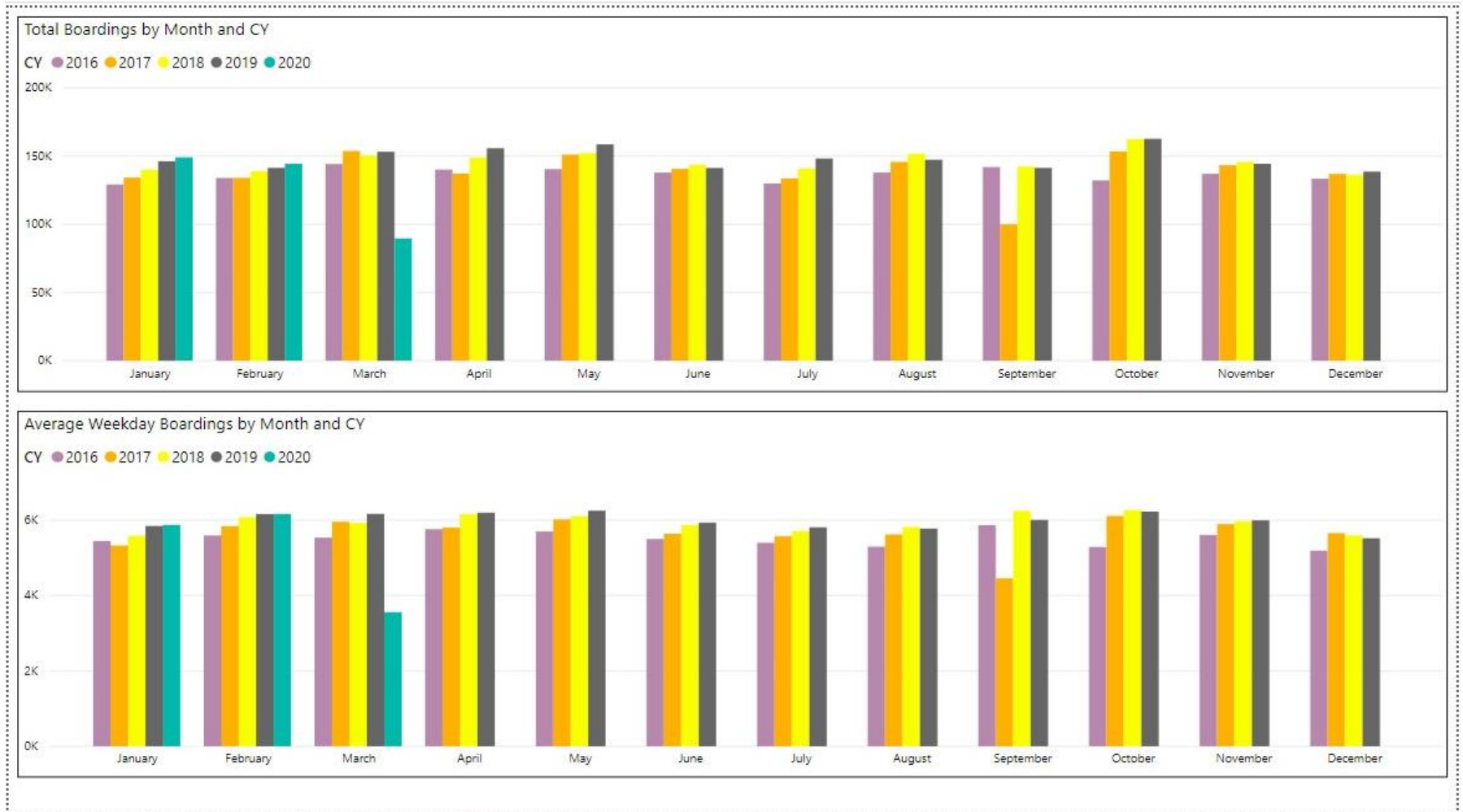
(2) There were significant data outages at the College North and College/Bayside stations throughout the month.

(†) All Metromover stations reported net losses in March 2020, due to effects on ridership from the SARS-CoV-2 pandemic; the effect was lessened at Wilkie Ferguson station due to construction-related outages in 2019 and resulting estimates for March of that year.

## Special Transportation Services



# **TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – SPECIAL TRANSPORTATION SERVICES (S.T.S.) POWER BI™ VISUALIZATION**

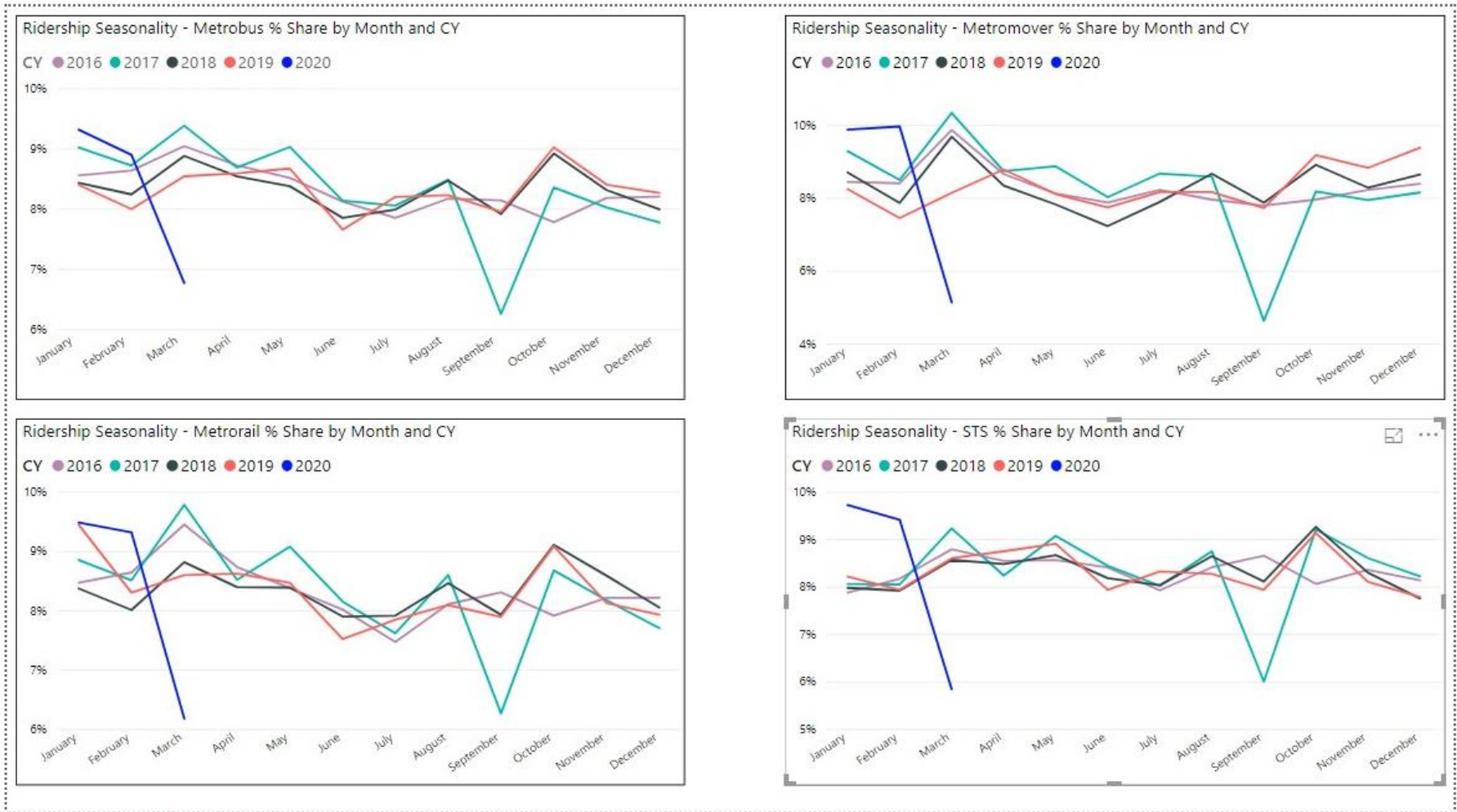


## Ridership Seasonality



March 2020

# RIDERSHIP SEASONALITY – PERCENT RIDERSHIP SHARE BY MONTH AND CALENDAR YEAR FOR EACH MODE POWER BI™ VISUALIZATION



Note: the prominent dips seen in the fall of 2017 and in March 2020 are due to Hurricane Irma and the SARS-CoV-2 pandemic, respectively.