



TRANSPORTATION AND PUBLIC WORKS

RIDERSHIP TECHNICAL REPORT

Division of Performance and Materials Management



May 2020

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All Modes Overview



TOTAL MONTHLY WEEKDAY, SATURDAY AND SUNDAY BOARDINGS BY MODE

May 2020

TRAVEL MODE	MONTH'S TOTAL WEEKDAYS RIDERSHIP	MONTH'S TOTAL SATURDAYS RIDERSHIP	MONTH'S TOTAL SUNDAYS RIDERSHIP (*)	TOTAL MONTHLY RIDERSHIP (†)	% CHANGE vs May 2019 TOTAL MONTH RIDERSHIP
METROBUS (1)	1,331,453	242,122	161,033	1,734,609	-59.9%
METRORAIL (2)	262,696	42,116	32,884	337,696	-78.0%
METROMOVER (3)	107,230	23,004	16,220	146,454	-80.1%
STS (4)	30,725	5,223	3,706	39,654	-75.0%
TOTAL	1,732,104	312,465	213,843	2,258,413	-66.6%

(*) Sunday ridership includes Monday, May 25, 2020 (Memorial Day Holiday). Ridership on that day was as follows:

Metrobus 32,854
 Metrorail 8,174
 Metromover 3,588
 STS 1,112

(†) As a safety precaution during a day of protests in Miami, there was no Metrobus, Metrorail or Metromover service on May 31, 2020.

- (1) As a result of the SARS-CoV-2 pandemic, Metrobus rides became fare-free on March 22, 2020; consequently, NextFare System farebox data was replaced by bus automatic passenger counter data starting on that date.
- (2) As a result of the SARS-CoV-2 pandemic, Metrorail rides became fare-free on March 22, 2020; consequently, NextFare System faregate data was replaced manually-counted data and other estimates starting on that date.
- (3) Beginning March 13, 2020 (day of National Emergency Declaration due to SARS-CoV-2 pandemic), only raw data from Metromover automatic passenger counters is reported; no estimates are performed after March 13, 2020.
- (4) Paratransit ridership data as reported by the contractor.

AVERAGE WEEKDAY, SATURDAY AND SUNDAY BOARDINGS BY MODE
May 2020

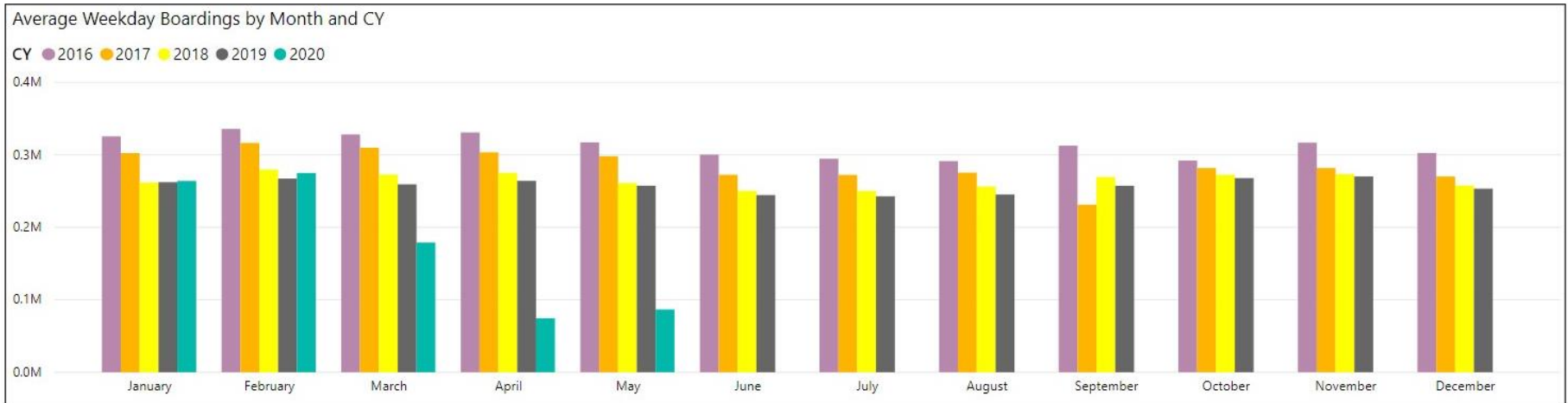
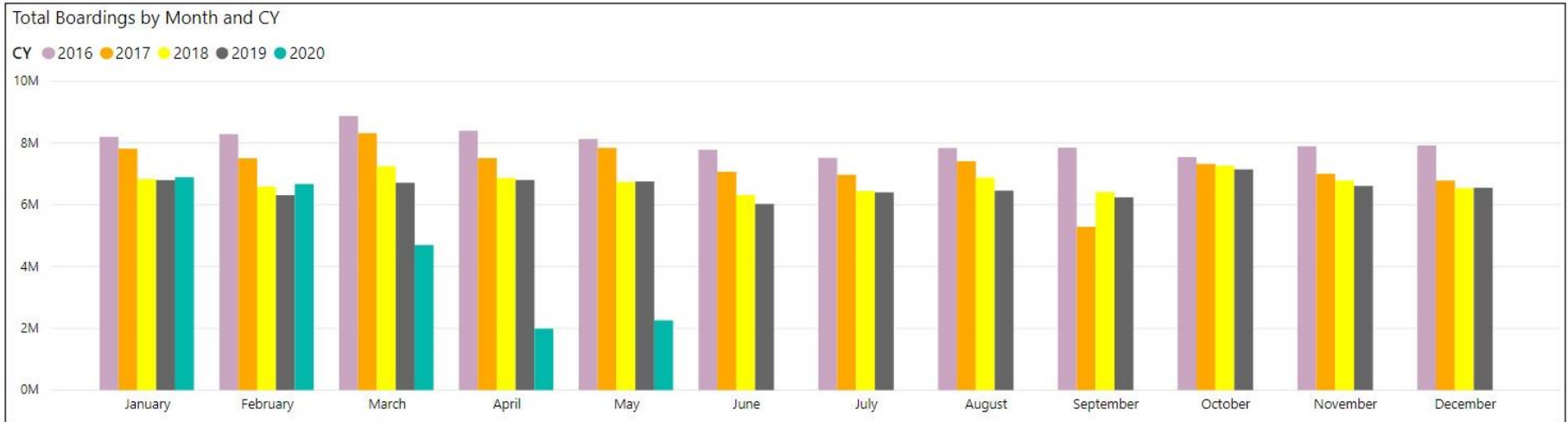
Travel Mode	Average Weekday	Average Saturday	Average Sunday (*)	% Change May 2019 Weekday	% Change May 2019 Saturday	% Change May 2019 Sunday
METROBUS	66,624	48,424	32,207	-59.1%	-49.9%	-56.3%
METRORAIL	13,135	8,423	6,178	-78.5%	-65.1%	-66.1%
METROMOVER	5,362	4,601	3,158	-80.4%	-71.8%	-76.3%
STS	1,536	1,045	618	-75.4%	-58.9%	-71.9%
Total	86,656	62,493	42,160	-66.3%	-55.2%	-60.7%

(*) Average Sunday ridership includes Memorial Day for Metrobus and STS, but excludes it for Metrorail and Metromover

ALL-MODES COMBINED TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

All Modes Month						Variances				
	FY 16	FY 17	FY 18	FY 19	FY 20	16 TO 17	17 TO 18	18 TO 19	19 TO 20	16 TO 20
Oct	9,035,169	7,543,706	7,322,886	7,265,208	7,144,116	-16.5%	-2.9%	-0.8%	-1.7%	-20.9%
Nov	8,204,872	7,894,500	7,005,032	6,783,315	6,610,671	-3.8%	-11.3%	-3.2%	-2.5%	-19.4%
Dec	8,461,341	7,919,860	6,783,192	6,538,734	6,549,392	-6.4%	-14.4%	-3.6%	0.2%	-22.6%
Jan	8,198,929	7,814,784	6,834,741	6,797,602	6,890,225	-4.7%	-12.5%	-0.5%	1.4%	-16.0%
Feb	8,286,466	7,505,125	6,591,531	6,312,033	6,671,991	-9.4%	-12.2%	-4.2%	5.7%	-19.5%
Mar	8,874,636	8,317,082	7,244,805	6,712,624	4,694,315	-6.3%	-12.9%	-7.3%	-30.1%	-47.1%
Apr	8,394,885	7,513,151	6,869,802	6,802,085	1,989,545	-10.5%	-8.6%	-1.0%	-70.8%	-76.3%
May	8,132,723	7,841,691	6,742,402	6,755,829	2,258,413	-3.6%	-14.0%	0.2%	-66.6%	-72.2%
Jun	7,778,787	7,069,455	6,318,979	6,026,467		-9.1%	-10.6%	-4.6%		
Jul	7,520,144	6,969,807	6,449,526	6,402,110		-7.3%	-7.5%	-0.7%		
Aug	7,836,923	7,408,607	6,879,929	6,460,375		-5.5%	-7.1%	-6.1%		
Sep	7,848,211	5,284,604	6,412,945	6,240,212		-32.7%	21.4%	-2.7%		
FY Total	98,573,086	89,082,372	81,455,770	79,096,594		-9.6%	-8.6%	-2.9%		

TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – ALL MODES COMBINED POWER BI™ VISUALIZATION



METROBUS TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

Bus	FY 16	FY 17	Variance 16 to 17	FY 18	Variance 17 to 18	FY 19	Variance 18 to 19	FY 20	Variance 19 to 20	Variance 16 to 20
Oct	6,058,615	4,925,781	-18.7%	4,709,590	-4.4%	4,554,886	-3.3%	4,507,012	-1.1%	-25.6%
Nov	5,483,456	5,181,524	-5.5%	4,522,250	-12.7%	4,245,535	-6.1%	4,197,225	-1.1%	-23.5%
Dec	5,642,424	5,192,692	-8.0%	4,380,099	-15.6%	4,081,581	-6.8%	4,126,990	1.1%	-26.9%
Jan	5,417,604	5,084,085	-6.2%	4,307,001	-15.3%	4,195,911	-2.6%	4,316,998	2.9%	-20.3%
Feb	5,467,632	4,914,307	-10.1%	4,208,811	-14.4%	3,994,019	-5.1%	4,123,083	3.2%	-24.6%
Mar	5,725,541	5,287,813	-7.6%	4,534,564	-14.2%	4,266,768	-5.9%	3,136,162	-26.5%	-45.2%
Apr	5,524,501	4,895,697	-11.4%	4,360,997	-10.9%	4,291,135	-1.6%	1,544,316	-64.0%	-72.0%
May	5,391,463	5,087,877	-5.6%	4,277,628	-15.9%	4,330,922	1.2%	1,734,609	-59.9%	-67.8%
Jun	5,141,601	4,586,556	-10.8%	4,009,340	-12.6%	3,823,863	-4.6%			
Jul	4,970,953	4,539,259	-8.7%	4,080,664	-10.1%	4,094,906	0.3%			
Aug	5,172,498	4,780,589	-7.6%	4,326,980	-9.5%	4,109,613	-5.0%			
Sep	5,154,265	3,524,818	-31.6%	4,041,992	14.7%	3,971,220	-1.8%			
FY Total	65,150,553	58,000,998	-11.0%	51,759,916	-10.8%	49,960,359	-3.5%			

METRORAIL TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

Rail	FY 16	FY 17	Variance 16 to 17	FY 18	Variance 17 to 18	FY 19	Variance 18 to 19	FY 20	Variance 19 to 20	Variance 16 to 20
Oct	1,930,352	1,670,933	-13.4%	1,708,564	2.3%	1,757,225	2.8%	1,643,166	-6.5%	-14.9%
Nov	1,761,820	1,734,267	-1.6%	1,609,888	-7.2%	1,656,929	2.9%	1,469,448	-11.3%	-16.6%
Dec	1,813,506	1,734,768	-4.3%	1,517,341	-12.5%	1,553,804	2.4%	1,433,928	-7.7%	-20.9%
Jan	1,787,476	1,743,638	-2.5%	1,615,576	-7.3%	1,708,695	5.8%	1,576,340	-7.7%	-11.8%
Feb	1,824,256	1,676,215	-8.1%	1,545,581	-7.8%	1,501,458	-2.9%	1,549,118	3.2%	-15.1%
Mar	1,994,796	1,926,434	-3.4%	1,700,714	-11.7%	1,554,851	-8.6%	1,027,319	-33.9%	-48.5%
Apr	1,843,808	1,677,459	-9.0%	1,619,890	-3.4%	1,559,446	-3.7%	287,803	-81.5%	-84.4%
May	1,769,327	1,787,885	1.0%	1,618,504	-9.5%	1,531,597	-5.4%	337,696	-78.0%	-80.9%
Jun	1,692,476	1,605,234	-5.2%	1,524,311	-5.0%	1,359,966	-10.8%			
Jul	1,577,572	1,500,243	-4.9%	1,527,380	1.8%	1,419,158	-7.1%			
Aug	1,711,665	1,693,524	-1.1%	1,632,471	-3.6%	1,463,646	-10.3%			
Sep	1,753,985	1,234,135	-29.6%	1,530,088	24.0%	1,427,726	-6.7%			
Total	21,461,039	19,984,735	-6.9%	19,150,308	-4.2%	18,494,501	-3.4%			

METROMOVER TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

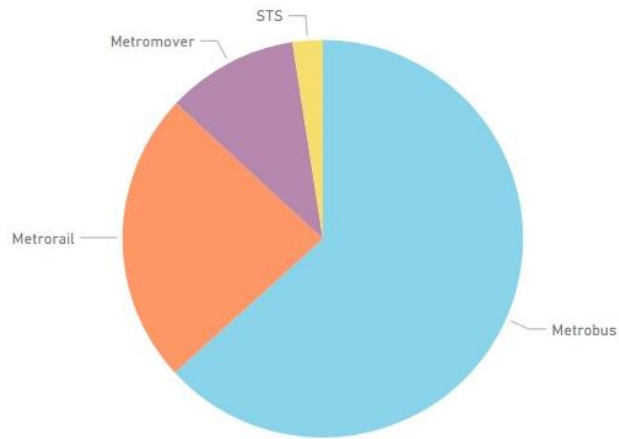
Mover	FY 16	FY 17	Variance 16 to 17	FY 18	Variance 17 to 18	FY 19	Variance 18 to 19	FY 20	Variance 19 to 20	Variance 16 to 20
Oct	899,379	814,781	-9.4%	751,323	-7.8%	790,533	5.2%	831,234	5.1%	-7.6%
Nov	828,643	841,679	1.6%	729,519	-13.3%	735,198	0.8%	799,632	8.8%	-3.5%
Dec	875,701	858,961	-1.9%	748,797	-12.8%	767,239	2.5%	849,832	10.8%	-3.0%
Jan	864,630	852,788	-1.4%	772,122	-9.5%	746,728	-3.3%	847,773	13.5%	-1.9%
Feb	860,579	780,514	-9.3%	698,107	-10.6%	675,160	-3.3%	855,398	26.7%	-0.6%
Mar	1,010,118	949,045	-6.0%	859,143	-9.5%	737,814	-14.1%	441,200	-40.2%	-56.3%
Apr	886,427	802,778	-9.4%	740,036	-7.8%	795,696	7.5%	130,549	-83.6%	-85.3%
May	831,477	814,791	-2.0%	694,106	-14.8%	734,645	5.8%	146,454	-80.1%	-82.4%
Jun	806,774	737,042	-8.6%	641,675	-12.9%	701,318	9.3%			
Jul	841,630	796,649	-5.3%	700,462	-12.1%	739,814	5.6%			
Aug	814,796	788,734	-3.2%	768,728	-2.5%	739,785	-3.8%			
Sep	797,995	425,641	-46.7%	698,505	64.1%	699,879	0.2%			
Total	10,318,149	9,463,403	-8.3%	8,802,523	-7.0%	8,863,809	0.7%			

SPECIAL TRANSPORTATION SERVICES (STS) TOTAL MONTHLY RIDERSHIP COMPARISONS BY FISCAL YEAR

STS	FY 16	FY 17	Variance 16 to 17	FY 18	Variance 17 to 18	FY 19	Variance 18 to 19	FY 20	Variance 19 to 20	Variance 16 to 20
Oct	146,823	132,211	-10.0%	153,409	16.0%	162,564	6.0%	162,704	0.1%	10.8%
Nov	130,953	137,030	4.6%	143,375	4.6%	145,653	1.6%	144,366	-0.9%	10.2%
Dec	129,710	133,439	2.9%	136,955	2.6%	136,110	-0.6%	138,642	1.9%	6.9%
Jan	129,219	134,273	3.9%	140,042	4.3%	146,268	4.4%	149,114	1.9%	15.4%
Feb	133,999	134,089	0.1%	139,032	3.7%	141,396	1.7%	144,392	2.1%	7.8%
Mar	144,181	153,790	6.7%	150,384	-2.2%	153,191	1.9%	89,634	-41.5%	-37.8%
Apr	140,149	137,217	-2.1%	148,879	8.5%	155,808	4.7%	26,877	-82.7%	-80.8%
May	140,456	151,138	7.6%	152,164	0.7%	158,665	4.3%	39,654	-75.0%	-71.8%
Jun	137,936	140,623	1.9%	143,653	2.2%	141,320	-1.6%			
Jul	129,989	133,656	2.8%	141,020	5.5%	148,232	5.1%			
Aug	137,964	145,760	5.7%	151,750	4.1%	147,331	-2.9%			
Sep	141,966	100,010	-29.6%	142,360	42.3%	141,387	-0.7%			
Total	1,643,345	1,633,236	-0.6%	1,743,023	6.7%	1,777,925	2.0%			

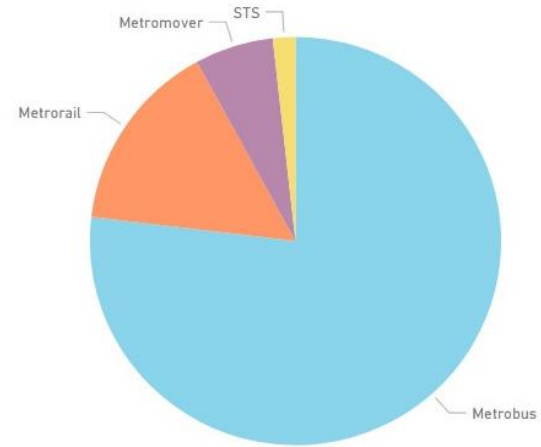
AVERAGE WEEKDAY RIDERSHIP - MODAL SPLITS POWER BI™ VISUALIZATION

May 2019 Percent Ridership Share by Mode



Mode	Previous Year % Ridership Share
Metrobus	63.2%
Metrorail	23.7%
Metromover	10.7%
STS	2.4%
Total	100.0%

May 2020 Percent Ridership Share by Mode



Mode	Current Year % Ridership Share
Metrobus	76.9%
Metrorail	15.2%
Metromover	6.2%
STS	1.8%
Total	100.0%

Metrobus



METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

Route	Average Weekday	Average Weekday	Percent Change	Average Saturday	Average Saturday	Percent Change	Average Sunday	Average Sunday	Percent Change	Total Monthly	Total Monthly	Percent Change
	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19
1 (*)	130	293	-55.6%	137	255	-46.2%	104	186	-44.2%	3,804	8,390	-54.7%
2	1,358	2,284	-40.6%	917	1,397	-34.3%	714	1,015	-29.6%	35,307	60,899	-42.0%
3	1,923	4,816	-60.1%	2,427	5,169	-53.0%	1,536	4,264	-64.0%	58,268	147,935	-60.6%
7	927	3,138	-70.5%	683	1,943	-64.9%	479	1,506	-68.2%	24,339	84,337	-71.1%
8	1,333	3,740	-64.3%	1,183	2,245	-47.3%	843	1,685	-49.9%	36,798	99,674	-63.1%
9	2,425	5,015	-51.6%	1,432	3,235	-55.7%	1,075	2,490	-56.8%	61,034	135,709	-55.0%
10	612	2,106	-70.9%	896	1,831	-51.0%	581	1,288	-54.9%	19,630	60,098	-67.3%
11	2,796	7,216	-61.3%	3,046	5,694	-46.5%	1,713	3,913	-56.2%	79,707	201,087	-60.4%
12	1,408	2,570	-45.2%							28,164	56,534	-50.2%
16	676	1,789	-62.2%	692	1,571	-55.9%	440	886	-50.4%	19,188	50,065	-61.7%
17	1,762	3,833	-54.0%	1,389	2,530	-45.1%	860	1,729	-50.2%	46,487	103,085	-54.9%
19	455	1,535	-70.4%							9,094	33,776	-73.1%
21	1,215	1,894	-35.9%							24,292	41,675	-41.7%
22	1,250	3,694	-66.2%	1,269	2,118	-40.1%	740	1,542	-52.0%	35,036	97,454	-64.0%
24 - Coral Way Limited	758	1,698	-55.4%	549	1,217	-54.9%	336	939	-64.2%	19,583	46,915	-58.3%
27	2,918	6,429	-54.6%	1,864	4,052	-54.0%	1,692	2,899	-41.6%	76,148	172,134	-55.8%
29 (*)	222	722	-69.2%							4,444	15,879	-72.0%
31 - BUSWAY LOCAL	441	1,114	-60.4%	456	1,015	-55.1%	295	733	-59.7%	12,573	32,236	-61.0%
32	1,292	2,226	-42.0%	814	990	-17.8%	335	695	-51.8%	31,576	56,418	-44.0%
33	600	1,649	-63.6%	543	1,035	-47.6%	272	637	-57.3%	16,068	43,600	-63.1%
34 EXPRESS	404	2,020	-80.0%							8,070	44,447	-81.8%
35 (*)	1,286	2,181	-41.1%	773	1,219	-36.6%	573	1,021	-43.9%	32,442	57,964	-44.0%
36	1,336	2,309	-42.2%	865	1,334	-35.1%	704	1,000	-29.7%	34,556	61,142	-43.5%
37	1,535	3,276	-53.1%	1,277	2,239	-43.0%	759	1,713	-55.7%	40,884	89,586	-54.4%
38	2,519	6,389	-60.6%	2,267	4,952	-54.2%	1,715	4,137	-58.5%	70,294	181,043	-61.2%

METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

Route	Average Weekday	Average Weekday	Percent Change	Average Saturday	Average Saturday	Percent Change	Average Sunday	Average Sunday	Percent Change	Total Monthly	Total Monthly	Percent Change
	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19
40	602	1,779	-66.2%	199	720	-72.3%	81	536	-85.0%	13,439	44,710	-69.9%
42	362	797	-54.6%	354	560	-36.7%	201	358	-43.9%	10,014	21,573	-53.6%
46 - LIBERTY CITY CONN. (*)	19	37	-49.2%							380	822	-53.8%
51 - FLAGLER MAX	1,031	3,090	-66.6%							20,615	67,977	-69.7%
52	514	1,296	-60.3%	361	705	-48.8%	262	492	-46.8%	13,392	33,792	-60.4%
54	1,789	3,010	-40.6%	1,320	1,876	-29.6%	796	1,168	-31.8%	46,354	79,564	-41.7%
56 (*)	103	390	-73.7%							2,051	8,573	-76.1%
57	102	381	-73.2%							2,043	8,387	-75.6%
62	1,245	1,820	-31.6%	1,162	1,397	-16.8%	672	806	-16.6%	34,079	49,666	-31.4%
71 (*)	202	588	-65.6%	63	153	-58.9%	49	153	-68.0%	4,604	14,318	-67.8%
72 (*)	272	752	-63.8%	158	364	-56.4%	97	298	-67.4%	6,723	19,488	-65.5%
73	633	2,233	-71.6%	333	1,012	-67.1%	245	494	-50.5%	15,557	55,642	-72.0%
75	481	1,335	-64.0%	406	463	-12.3%	144	265	-45.8%	12,361	32,540	-62.0%
77	2,738	7,053	-61.2%	2,199	4,144	-46.9%	1,348	2,854	-52.8%	72,483	186,020	-61.0%
82 - WESTCHESTER CIRC. (*)	30	58	-48.5%	26	45	-43.1%				726	1,457	-50.2%
87	509	1,599	-68.2%	218	515	-57.8%	136	324	-58.1%	11,951	38,859	-69.2%
88	872	2,173	-59.9%	677	1,832	-63.1%	418	1,311	-68.1%	22,914	61,692	-62.9%
93 - BISCAYNE MAX	1,060	3,252	-67.4%							21,197	71,535	-70.4%
99	629	1,425	-55.9%	503	929	-45.9%	288	640	-55.0%	16,529	38,274	-56.8%
101 - A (*)	64	144	-55.4%	60	68	-11.4%	40	48	-16.5%	1,790	3,691	-51.5%
102 - B	673	1,682	-60.0%	351	905	-61.2%	359	842	-57.4%	17,008	44,828	-62.1%
103 - C	156	424	-63.1%	197	284	-30.5%	123	200	-38.4%	4,729	11,462	-58.7%
104	177	849	-79.2%	170	505	-66.4%	94	379	-75.2%	4,857	22,595	-78.5%
105 - E	439	1,171	-62.5%	267	656	-59.3%	286	609	-53.1%	11,534	31,420	-63.3%

METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

Route	Average Weekday	Average Weekday	Percent Change	Average Saturday	Average Saturday	Percent Change	Average Sunday	Average Sunday	Percent Change	Total Monthly	Total Monthly	Percent Change
	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19
107 - G	627	1,583	-60.4%	434	1,124	-61.4%	290	797	-63.7%	16,167	43,311	-62.7%
108 - H	171	460	-62.9%	144	399	-63.8%	116	365	-68.2%	4,714	13,540	-65.2%
110 - J	1,150	2,502	-54.0%	1,062	1,873	-43.3%	651	1,469	-55.7%	31,568	69,872	-54.8%
112 - L	4,345	7,234	-39.9%	3,527	5,972	-40.9%	2,277	4,706	-51.6%	115,923	206,555	-43.9%
113 - M	395	759	-47.9%	285	469	-39.2%	166	423	-60.8%	10,163	20,696	-50.9%
115 (*)	124	141	-11.7%	77	67	15.8%	81	74	9.2%	3,276	3,735	-12.3%
119 - S	3,948	8,432	-53.2%	3,267	6,737	-51.5%	2,742	6,757	-59.4%	109,010	246,228	-55.7%
120 - BEACH MAX	2,559	5,910	-56.7%	2,030	4,850	-58.1%	1,056	3,240	-67.4%	66,600	165,629	-59.8%
132 TRI-RAIL (DORAL)	5	23	-79.3%							97	515	-81.2%
135	438	1,378	-68.2%	341	538	-36.6%	245	390	-37.2%	11,683	34,420	-66.1%
136	29	158	-81.7%							579	3,483	-83.4%
137 - WEST DADE CONN.	416	1,653	-74.9%	398	1,165	-65.8%	284	850	-66.6%	11,722	45,283	-74.1%
150 - MIAMI BEACH AIRPORT FLYER	485	1,743	-72.2%	505	1,669	-69.7%	464	1,540	-69.9%	14,547	52,722	-72.4%
155 - BISCAYNE GARDENS CIRCULATOR (*)	29	47	-38.4%							577	1,030	-44.0%
183	1,217	3,120	-61.0%	1,019	1,925	-47.1%	550	1,434	-61.6%	32,179	83,506	-61.5%
200 - CUTLER BAY LOCAL	84	157	-46.9%	33	141	-76.7%	12	57	-79.7%	1,892	4,307	-56.1%
202 - LITTLE HAITI CONN. (*)	182	153	18.9%	36	48	-25.3%	46	53	-12.5%	4,046	3,819	6.0%
207 (7st) - LITTLE HAVANA CIRC	789	1,517	-48.0%	506	899	-43.7%	402	707	-43.1%	20,326	40,504	-49.8%
208 (8st) - LITTLE HAVANA CIRC	778	1,339	-42.0%	723	1,107	-34.7%	507	865	-41.4%	21,697	38,220	-43.2%
210 - SKYLAKE CIRC (*)	191	310	-38.5%	111	159	-30.4%	74	223	-66.8%	4,738	8,574	-44.7%
211 - OVERTOWN CIRC. (*)	54	67	-20.0%							1,071	1,473	-27.3%
212 - SWEETWATER CIRC. (*)	24	45	-45.5%							488	985	-50.5%
217 - BUNCHE PARK CIRC (*)	54	89	-39.9%							1,075	1,966	-45.3%
238 EAST/WEST CONN.	190	491	-61.2%							3,809	10,812	-64.8%

METROBUS MONTHLY AND AVERAGE DAILY BOARDINGS BY ROUTE

Route	Average Weekday	Average Weekday	Percent Change	Average Saturday	Average Saturday	Percent Change	Average Sunday	Average Sunday	Percent Change	Total Monthly	Total Monthly	Percent Change
	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19
246 - NIGHT OWL	91	98	-7.2%	103	114	-9.8%	110	97	14.2%	2,886	3,097	-6.8%
248 - PRINCETON CIRCULATOR (*)	71	128	-44.4%							1,423	2,816	-49.5%
252 - CORAL REEF MAX	194	904	-78.6%	106	309	-65.9%	97	258	-62.2%	4,886	22,404	-78.2%
254 - BROWNSVILLE CIRC. (*)	32	22	46.3%							636	478	33.0%
267 - LUDLAM LIMITED (*)	66	148	-55.6%							1,318	3,263	-59.6%
272 SUNSET KAT (*)	147	546	-73.0%							2,947	12,021	-75.5%
277 - 7th AVENUE MAX	377	637	-40.8%							7,539	14,018	-46.2%
286 - NORTH POINTE CIRC. (*)	22	89	-74.9%	18	60	-70.8%				533	2,193	-75.7%
287 - SAGA BAY MAX	105	373	-71.9%							2,094	8,211	-74.5%
297-27th AVENUE ORANGE MAX	481	1,239	-61.2%							9,624	27,263	-64.7%
301 DADE-MONROE EXPRESS (*)	330	883	-62.6%	337	805	-58.2%	242	827	-70.7%	9,497	26,787	-64.5%
302 CARD SOUND EXPRESS (*)	38	72	-47.1%	26	63	-58.9%	30	56	-47.5%	1,039	2,116	-50.9%
338 - WEEKEND EXPRESS				33	218	-84.7%	34	229	-85.2%	337	2,018	-83.3%
344 (*)	44	102	-56.8%							882	2,246	-60.7%
12/21 WEEKEND INTERL.				782	2,623	-70.2%	330	2,021	-83.7%	5,557	20,595	-73.0%
GREEN HILLS SHUTTLE (*)	6	38	-84.1%							24	227	-89.4%
KINGS CREEK SHUTTLE (*)	9	20	-53.8%							36	78	-53.8%
SIERRA LAKES SHUTTLE (*)	19	38	-50.4%							93	150	-38.0%
ROBERT SHARP SHUTTLE (*)	10	19	-49.3%							38	75	-49.3%
AHEPA SHUTTLE (*)	21	33	-36.9%							62	131	-52.7%
FEDERATION GARDENS SHUTTLE (*)				19	22	-14.6%				95	89	6.7%
Total (†)	66,624	162,729	-59.1%	48,424	96,657	-49.9%	32,207	73,646	-56.3%	1,734,609	4,330,922	-59.9%

(1) Includes shuttles and those routes which were not run both years.

(2) Nearly every bus route experienced year-over-year losses as a result of the SARS-CoV-2 pandemic; rides were fare-free beginning March 22, 2020.

(*) The following routes are operated under contract: 1, 29, 35, 46, 56, 71, 72, 82, 101-A, 115, 155, 202, 210, 211, 212, 217, 248, 254, 267, 272, 286 and 344. Dade-Monroe routes 301 and 302 as well as six Lifeline routes are also under contracted operation.

(†) Not shown are several express routes were suspended at the end of March or the beginning of April 2020, due to the SARS-CoV-2 pandemic, while other routes had alignment and schedule modifications made to them, in an ongoing effort to optimize service delivery; the May 2019 totals include those routes.

METROBUS HOLIDAY BOARDINGS BY ROUTE

Memorial Day 2020

ROUTES	Memorial Day 2019	Memorial Day 2020	Pct Delta	ROUTES	Memorial Day 2019	Memorial Day 2020	Pct Delta
1 (*)	202	102	-49.5%	88	1,550	587	-62.1%
2	1,103	720	-34.7%	99	753	356	-52.7%
3	4,632	1,738	-62.5%	101 (*)	74	36	-51.4%
7	1,707	430	-74.8%	102	1,059	314	-70.3%
8	2,149	664	-69.1%	103	147	51	-65.3%
9	2,807	1,579	-43.7%	104	518	34	-93.4%
10	1,432	525	-63.3%	105	603	275	-54.4%
11	3,999	1,461	-63.5%	107	1,018	180	-82.3%
12	1,116	182	-83.7%	108	410	101	-75.4%
16	1,034	396	-61.7%	110	1,685	728	-56.8%
17	1,936	1,078	-44.3%	112	5,206	2,068	-60.3%
21	954	105	-89.0%	113	359	152	-57.7%
22	1,760	717	-59.3%	115 (*)	97	73	-24.7%
24	1,021	369	-63.9%	119	7,277	2,695	-63.0%
27	3,152	1,929	-38.8%	120	3,131	1,011	-67.7%
31	870	262	-69.9%	135	442	211	-52.3%
32	767	455	-40.7%	137	970	288	-70.3%
33	668	263	-60.6%	150	1,529	505	-67.0%
35 (*)	966	609	-37.0%	183	1,659	826	-50.2%
36	1,041	723	-30.5%	200	76	20	-73.7%
37	2,124	515	-75.8%	202 (*)	47	42	-10.6%
38	4,025	1,728	-57.1%	207	886	557	-37.1%
40	714	144	-79.8%	208	946	569	-39.9%
42	398	198	-50.3%	210 (*)	219	39	-82.2%
52	539	205	-62.0%	246	87	110	26.8%
54	1,369	806	-41.1%	252	303	76	-74.9%
62	972	783	-19.4%	301 (*)	747	280	-62.5%
71 (*)	144	48	-66.7%	302 (*)	69	32	-53.6%
72 (*)	389	107	-72.5%	338	243	38	-84.4%
73	625	256	-59.0%				
75	312	129	-58.7%				
77	3,328	1,165	-65.0%				
87	361	202	-44.0%				
				Total (1)	80,726	32,847	-59.3%

(*) Routes under contracted operation

(1) Excludes lifeline shuttles and those routes which were not run both years

BUS RIDERSHIP BY ROUTE SERVICE TYPE

Boardings by Service Type and Route	Average Weekday	Average Weekday	Percent Change	Average Saturday	Average Saturday	Percent Change	Average Sunday	Average Sunday	Percent Change	Total Monthly	Total Monthly	Percent Change
	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19
Express Routes												
34 EXPRESS	404	2,020	-80.0%							8,070	44,447	-81.8%
39 EXPRESS		969									21,312	
95-EXPRESS		2,068									45,506	
150-MIAMI BEACH AIRPORT FLYER	485	1,743	-72.2%	505	1,669	-69.7%	464	1,540	-69.9%	14,547	52,722	-72.4%
175 - NW MIAMI-DADE EXPRESS												
195 EXPRESS - BROWARD BLVD		446									9,809	
196 EXPRESS - SHERIDAN ST		400									8,789	
295 EXPRESS - BROWARD BLVD - CIVIC CENTER		248									5,452	
296 EXPRESS - SHERIDAN ST - CIVIC CENTER		233									5,127	
204 KAT-KILLIAN		1,106									24,329	
288 KENDALL CRUISER		807									17,764	
338 - WEEKEND EXPRESS				33	218	-84.7%	34	229	-85.2%	337	2,018	-83.3%
836 EXPRESS												
Subtotal Express Routes	889	10,040	-91.2%	538	1,887	-71.5%	498	1,769	-71.8%	22,954	237,275	-90.3%
Percentage of All Bus Routes	1.3%	6.2%		1.1%	2.0%		1.5%	2.4%		1.3%	5.5%	
Contracted Regular & Circulator Routes												
1	130	293	-55.6%	137	255	-46.2%	104	186	-44.2%	3,804	8,390	-54.7%
29	222	722	-69.2%							4,444	15,879	-72.0%
35	1,286	2,181	-41.1%	773	1,219	-36.6%	573	1,021	-43.9%	32,442	57,964	-44.0%
46 - LIBERTY CITY CONN.	19	37	-49.2%							380	822	-53.8%
56	103	390	-73.7%							2,051	8,573	-76.1%
71	202	588	-65.6%	63	153	-58.9%	49	153	-68.0%	4,604	14,318	-67.8%
72	272	752	-63.8%	158	364	-56.4%	97	298	-67.4%	6,723	19,488	-65.5%
82 - WESTCHESTER CIRC	30	58	-48.5%	26	45					726	1,457	-50.2%
101 - A	64	144	-55.4%	60	68	-11.4%	40	48	-16.5%	1,790	3,691	-51.5%
115	124	141	-11.7%	77	67	15.8%	81	74	9.2%	3,276	3,735	-12.3%
155 - BISCAYNE GARDENS CIRC	29	47	-38.4%							577	1,030	-44.0%
202 - LITTLE HAITI CONN.	182	153	18.9%	36	48	-25.3%	46	53	-12.5%	4,046	3,819	6.0%
210 - SKYLAKE CIRC	191	310	-38.5%	111	159	-30.4%	74	223	-66.8%	4,738	8,574	-44.7%
211-OVERTOWN CIRC	54	67	-20.0%							1,071	1,473	-27.3%
212-SWEETWATER CIRC	24	45	-45.5%							488	985	-50.5%
217 - BUNCHE PARK CIRC	54	89	-39.9%							1,075	1,966	-45.3%
248 - PRINCETON CIRCULATOR	71	128	-44.4%							1,423	2,816	-49.5%
254-BROWNSVILLE CIRC	32	22	46.3%							636	478	33.0%
267-LUDLAM LIMITED	66	148	-55.6%							1,318	3,263	-59.6%
272 KAT-SUNSET	147	546	-73.0%							2,947	12,021	-75.5%
286-NORTH POINTE CIRC	22	89	-74.9%	18	60	-70.8%				533	2,193	-75.7%
344	44	102	-56.8%							882	2,246	-60.7%
Subtotal Contracted Reg. & Circ. Routes	3,368	7,052	-52.2%	1,459	2,437	-40.2%	1,064	2,056	-48.3%	79,974	175,182	-54.3%
Percentage of All Bus Routes	5.1%	4.3%		3.0%	2.5%		3.3%	2.8%		4.6%	4.0%	

BUS RIDERSHIP BY ROUTE SERVICE TYPE

Boardings by Service Type and Route	Average Weekday	Average Weekday	Percent Change	Average Saturday	Average Saturday	Percent Change	Average Sunday	Average Sunday	Percent Change	Total Monthly	Total Monthly	Percent Change
	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19
Contracted Express Routes												
301-DADE MONROE EXPRESS	330	883	-62.6%	337	805	-58.2%	242	827	-70.7%	9,497	26,787	-64.5%
302-CARD SOUND EXPRESS	38	72	-47.1%	26	63	-58.9%	30	56	-47.5%	1,039	2,116	-50.9%
Subtotal Contracted Express Routes	368	955	-61.5%	363	868	-58.2%	272	883	-69.2%	10,536	28,903	-63.5%
Percentage of All Bus Routes	0.6%	0.6%		0.7%	0.9%		0.8%	1.2%		0.6%	0.7%	
Limited Stop Routes												
51-FLAGLER MAX	1,031	3,090	-66.6%							20,615	67,977	-69.7%
93 - BISCAYNE MAX	1,060	3,252	-67.4%							21,197	71,535	-70.4%
120 - BEACH MAX	2,559	5,910	-56.7%	2,030	4,850	-58.1%	1,056	3,240	-67.4%	66,600	165,629	-59.8%
252-CORAL REEF MAX	194	904	-78.6%	106	309	-65.9%	97	258	-62.2%	4,886	22,404	-78.2%
277-7TH AVENUE MAX	377	637	-40.8%							7,539	14,018	-46.2%
287-SAGA BAY MAX	105	373	-71.9%							2,094	8,211	-74.5%
297-27th AVENUE ORANGE MAX	481	1,239	-61.2%							9,624	27,263	-64.7%
Subtotal Limited Stop (MAX) Routes	5,806	15,405	-62.3%	2,136	5,159	-58.6%	1,153	3,498	-67.0%	132,555	377,037	-64.8%
Percentage of All Bus Routes	8.7%	9.5%		4.4%	5.3%		3.6%	4.7%		7.6%	8.7%	
Free Route												
132 -TRI-RAIL DORAL	5	23	-79.3%							97	515	-81.2%
Percentage of All Bus Routes	0.0%	0.0%								0.0%	0.0%	
Contractor-Operated Lifeline Routes												
GREEN HILLS SHUTTLE	6	38	-84.1%							24	227	-89.4%
KINGS CREEK SHUTTLE	9	20	-53.8%							36	78	-53.8%
SIERRA LAKES SHUTTLE	19	38	-50.4%							93	150	-38.0%
ROBERT SHARP SHUTTLE	10	19	-49.3%							38	75	-49.3%
AHEPA SHUTTLE	21	33	-36.9%							62	131	-52.7%
FEDERATION GARDENS SHUTTLE				19	22	-14.6%				95	89	6.7%
Subtotal Contractor-Operated Lifeline Routes	64	146	-56.4%	19	22	-14.6%				348	750	-53.6%
Percentage of All Bus Routes	0.1%	0.1%		0.0%	0.0%		0.0%	0.0%		0.0%	0.0%	
Other Circulator Route												
200-CUTLER BAY LOCAL	84	157	-46.9%	33	141	-76.7%	12	57		1,892	4,307	-56.1%
Percentage of All Bus Routes	0.1%	0.1%		0.1%	0.1%		0.0%			0.1%	0.1%	
All Other (Regular) Routes	56,041	128,884	-56.5%	43,877	86,060	-49.0%	29,208	65,271	-55.3%	1,486,253	3,506,042	-57.6%
Percentage of All Bus Routes	84.1%	79.2%		90.6%	89.0%		90.7%	88.6%		85.7%	81.0%	
Total Bus System (1)	66,624	162,729	-59.1%	48,424	96,657	-49.9%	32,207	73,646	-56.3%	1,734,609	4,330,922	-59.9%

(1) Includes shuttles and those routes which were not run both years; averages rounded to the nearest boarding.

(*) The following routes are operated under contract in May 2020: 1, 29, 35, 46, 56, 71, 72, 82, 101-A, 115, 155, 202, 210, 211, 212, 217, 248, 254, 267, 272, 286 and 344. Dade-Monroe routes 301 and 302 as well as six Lifeline routes are also under contracted operation.

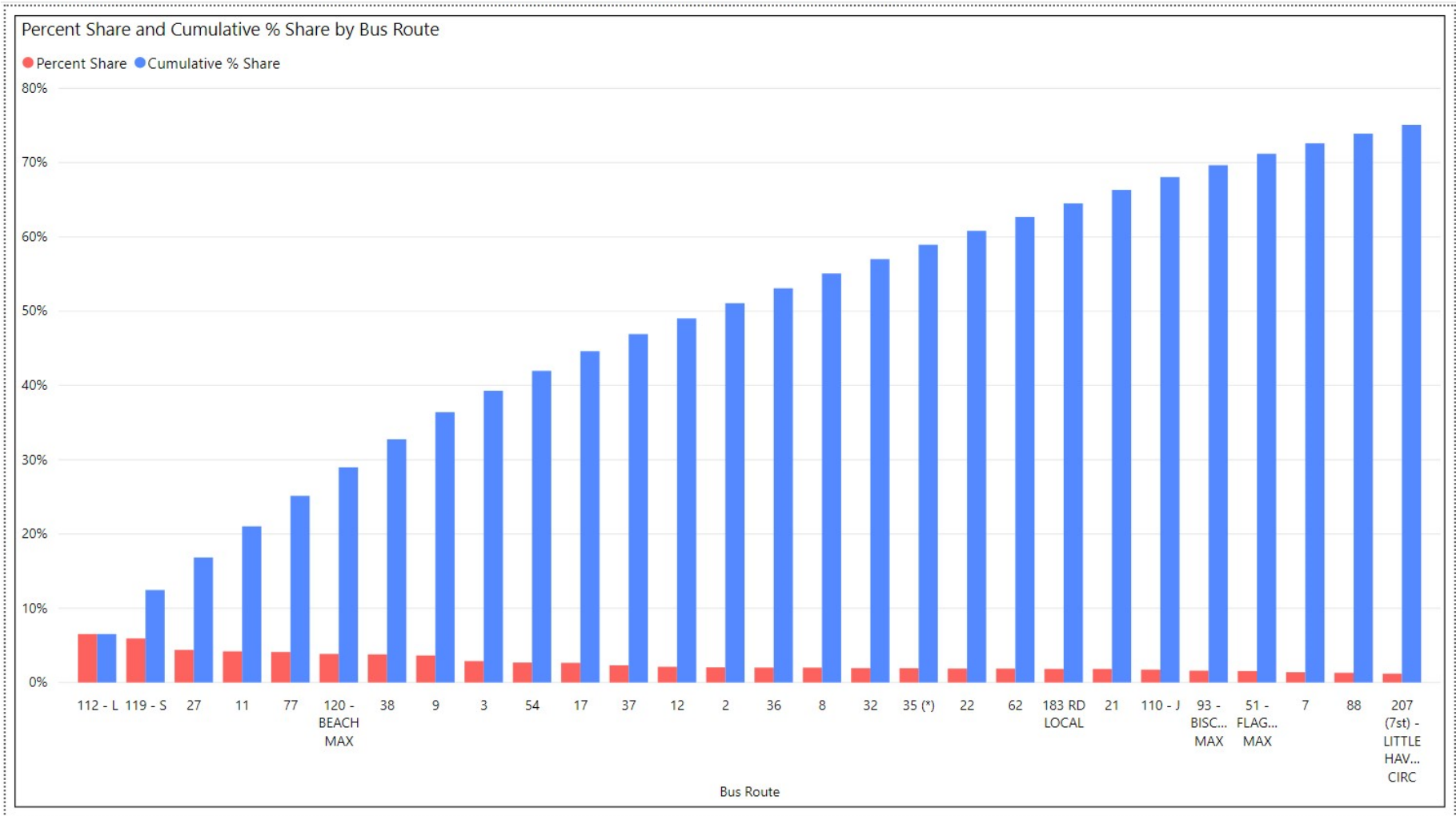
Several express routes were suspended at the end of March or the beginning of April 2020, due to the SARS-CoV-2 pandemic, while other routes had alignment and schedule modifications made to them, in an ongoing effort to optimize service delivery.

Bus Routes as Ranked by Percentage of Average Weekday Ridership

Rank	Route	Average Weekday	Percent Share	Cumul Pct Share	Rank	Route	Average Weekday	Percent Share	Cumul Pct Share	Rank	Route	Average Weekday	Percent Share	Cumul Pct Share
1	112	4,345	6.5%	6.5%	36	10	612	0.9%	83.2%	71	200	84	0.1%	99.0%
2	119	3,948	5.9%	12.4%	37	40	602	0.9%	84.1%	72	248	71	0.1%	99.1%
3	27	2,918	4.4%	16.8%	38	33	600	0.9%	85.0%	73	267	66	0.1%	99.2%
4	11	2,796	4.2%	21.0%	39	52	514	0.8%	85.7%	74	101	64	0.1%	99.3%
5	77	2,738	4.1%	25.1%	40	87	509	0.8%	86.5%	75	217	54	0.1%	99.4%
6	120	2,559	3.8%	29.0%	41	150	485	0.7%	87.2%	76	211	54	0.1%	99.5%
7	38	2,519	3.8%	32.8%	42	297	481	0.7%	88.0%	77	344	44	0.1%	99.6%
8	9	2,425	3.6%	36.4%	43	75	481	0.7%	88.7%	78	302	38	0.1%	99.6%
9	3	1,923	2.9%	39.3%	44	19	455	0.7%	89.4%	79	254	32	0.0%	99.7%
10	54	1,789	2.7%	42.0%	45	31	441	0.7%	90.0%	80	82	30	0.0%	99.7%
11	17	1,762	2.6%	44.6%	46	105	439	0.7%	90.7%	81	136	29	0.0%	99.8%
12	37	1,535	2.3%	46.9%	47	135	438	0.7%	91.3%	82	155	29	0.0%	99.8%
13	12	1,408	2.1%	49.0%	48	137	416	0.6%	92.0%	83	212	24	0.0%	99.8%
14	2	1,358	2.0%	51.1%	49	34	404	0.6%	92.6%	84	286	22	0.0%	99.9%
15	36	1,336	2.0%	53.1%	50	113	395	0.6%	93.2%	85	AS	21	0.0%	99.9%
16	8	1,333	2.0%	55.1%	51	277	377	0.6%	93.7%	86	46	19	0.0%	99.9%
17	32	1,292	1.9%	57.0%	52	42	362	0.5%	94.3%	87	SL	19	0.0%	100.0%
18	35	1,286	1.9%	58.9%	53	301	330	0.5%	94.8%	88	RS	10	0.0%	100.0%
19	22	1,250	1.9%	60.8%	54	72	272	0.4%	95.2%	89	KC	9	0.0%	100.0%
20	62	1,245	1.9%	62.7%	55	29	222	0.3%	95.5%	90	GH	6	0.0%	100.0%
21	183	1,217	1.8%	64.5%	56	71	202	0.3%	95.8%	91	132	5	0.0%	100.0%
22	21	1,215	1.8%	66.3%	57	252	194	0.3%	96.1%					
23	110	1,150	1.7%	68.1%	58	210	191	0.3%	96.4%					
24	93	1,060	1.6%	69.7%	59	238	190	0.3%	96.7%					
25	51	1,031	1.5%	71.2%	60	202	182	0.3%	96.9%					
26	7	927	1.4%	72.6%	61	104	177	0.3%	97.2%					
27	88	872	1.3%	73.9%	62	108	171	0.3%	97.5%					
28	207	789	1.2%	75.1%	63	103	156	0.2%	97.7%					
29	208	778	1.2%	76.2%	64	272	147	0.2%	97.9%					
30	24	758	1.1%	77.4%	65	1	130	0.2%	98.1%					
31	16	676	1.0%	78.4%	66	115	124	0.2%	98.3%					
32	102	673	1.0%	79.4%	67	287	105	0.2%	98.5%					
33	73	633	1.0%	80.4%	68	56	103	0.2%	98.6%					
34	99	629	0.9%	81.3%	69	57	102	0.2%	98.8%					
35	107	627	0.9%	82.2%	70	246	91	0.1%	98.9%					
										Total Boardings		66,624	100.0%	contracted

- (1) Includes the five Lifeline Shuttles that operate on weekdays: Ahepa, Green Hills, Kings Creek, Robert Sharp and Sierra Lakes.
(2) Route 246 was operated by DTPW in May 2020.

METROBUS CUMULATIVE PERCENTAGE RIDERSHIP SHARE BY ROUTE (TOP 75%) POWER BI™ VISUALIZATION

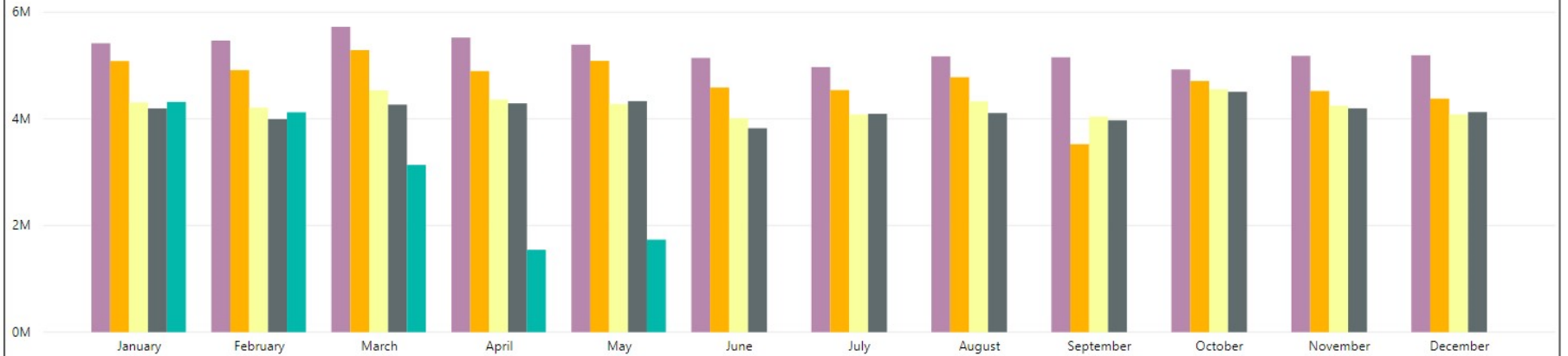


(*) Contracted route

TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – METROBUS POWER BI™ VISUALIZATION

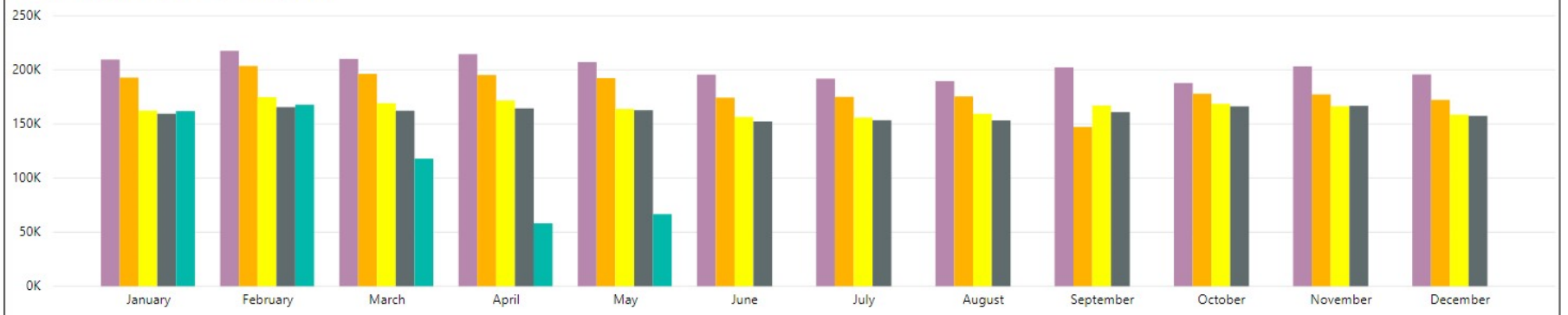
Total Boardings by Month and CY

CY ● 2016 ● 2017 ● 2018 ● 2019 ● 2020



Average Weekday Boardings by Month and CY

CY ● 2016 ● 2017 ● 2018 ● 2019 ● 2020



**“TOP 5 / BOTTOM 5” BUS ROUTES AVERAGE WEEKDAY RIDERSHIP PERFORMANCE
YEAR OVER YEAR COMPARISONS**

Route	May-20	May-19	Absolute Delta (1)	Percent Delta (2)
202 - LITTLE HAITI CONN. (*)	182	153	29	18.9%
254 - BROWNSVILLE CIRC. (*)	32	22	10	46.3%
246 - NIGHT OWL (3)	91	98	-7	-7.2%
211 - OVERTOWN CIRC. (*)	54	67	-13	-20.0%
115 (*)	124	141	-17	-11.7%
119 - S	3,948	8,432	-4,483	-53.2%
11	2,796	7,216	-4,420	-61.3%
77	2,738	7,053	-4,316	-61.2%
38	2,519	6,389	-3,869	-60.6%
27	2,918	6,429	-3,510	-54.6%

(*) Contracted routes

(1) Averages rounded to the nearest boarding;

(2) As a result of the SARS-CoV-2 pandemic, only two routes had actual gains in May 2020 compared with May2019; rides were fare-free beginning March 22, 2020.

(3) Route 246 ridership for May 2020 was estimated from other ridership data sources.

METROBUS PARKING PATRONAGE SUMMARY

May 2020

PARK-RIDE LOT	ACTUAL AVAILABLE SPACES	ACTUAL OCCUPANCY	PERCENT OCCUPANCY
Transitway / SW 152nd St	200	23	12%
Transitway / SW 168th St	149	12	8%
Transitway / SW 200th Street (effective February 2020)	100	32	32%
Transitway / SW 112 Ave (Target)	450	25	6%
Transitway / SW 244th St	95	4	4%
Transitway / SW 296th St	139	12	9%
Transitway / SW 344th St	248	54	22%
Coral Reef Drive 117/ Turnpike	95	40	42%
Golden Glades - East Lot	535	78	N/A *
Golden Glades - West Lot	1,007	115	N/A *
Hammocks Town Center (SW 152 Ave / SW 104 St)	50	0	0%
Kendall Dr./SW 127th Ave	161	7	4%
West Kendall Transit Term (Kendall Dr / SW 162 Ave)	40	1	3%
NW 7th Avenue Transit Village (NW 7 Ave / NW 62 St)	25	25	100%
Miami Gardens Dr. / NW 73rd Ave	136	6	4%
Dolphin Station (effective Mar 2020)	348	1	0%
I-75 / Miami Gardens Dr (effective June 2019)	298	0	0%
TOTAL	4,076	435	11%

(*) Note: Inaccuracies due to ongoing construction as of March 1, 2019

Note: some park-ride lots are joint-use and the number of park-ride vehicles may exceed the number of spaces allocated.

Metrorail



May 2020

METRORAIL MONTHLY AND AVERAGE DAILY BOARDINGS BY STATION

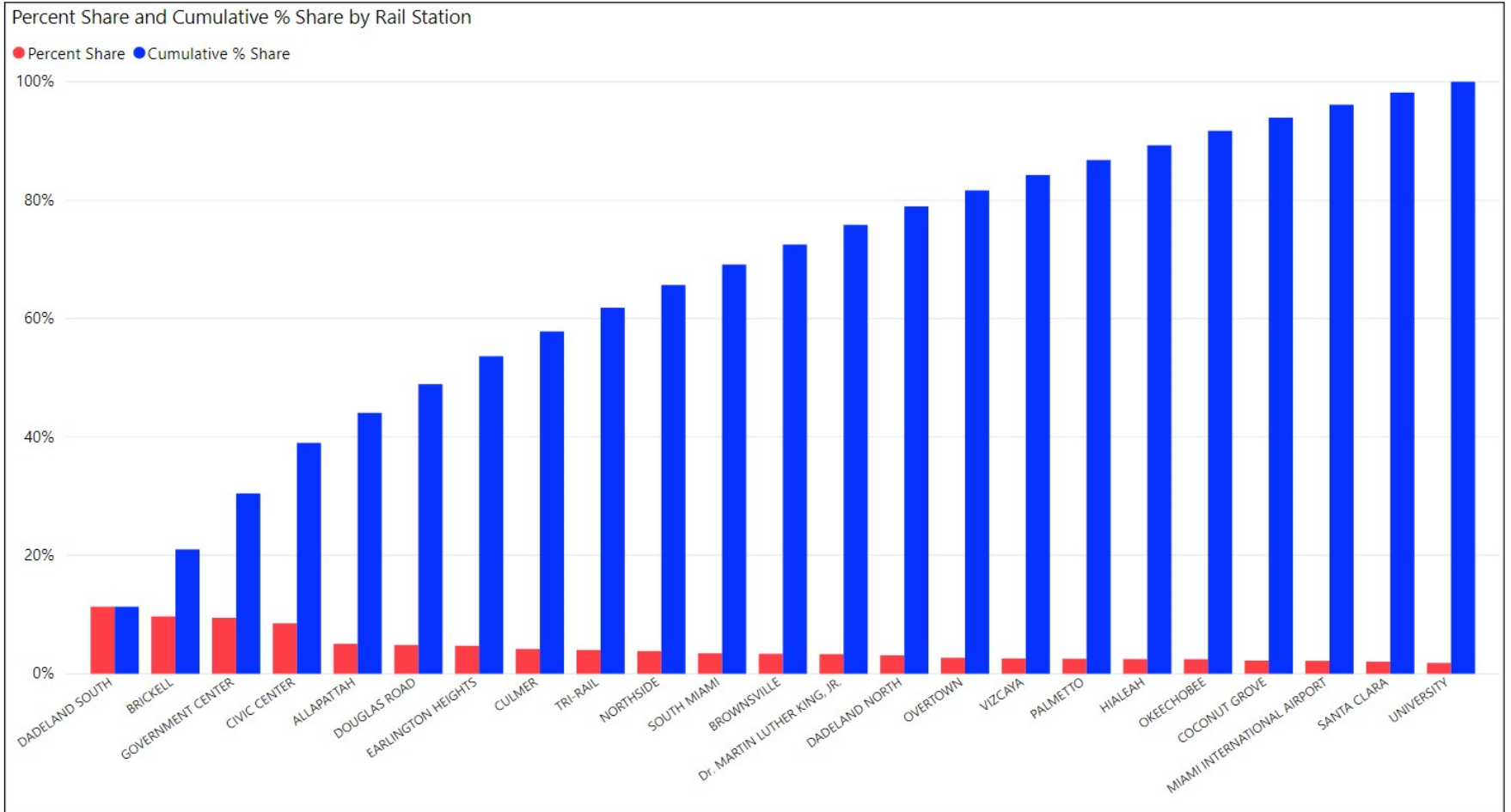
	Average Weekday	Average Weekday	Percent Change	Average Saturday	Average Saturday	Percent Change	Average Sunday	Average Sunday	Percent Change	Total Monthly	Total Monthly	Percent Change
STATIONS	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19
ALLAPATTAH	666	1,778	-62.5%	425	1,000	-57.5%	317	721	-56.1%	17,107	46,844	-63.5%
BRICKELL	1,272	6,024	-78.9%	882	2,656	-66.8%	652	2,038	-68.0%	33,776	153,658	-78.0%
BROWNSVILLE	443	818	-45.8%	307	509	-39.6%	278	382	-27.3%	11,876	22,010	-46.0%
CIVIC CENTER	1,120	5,579	-79.9%	374	902	-58.5%	236	745	-68.3%	25,717	130,214	-80.3%
COCONUT GROVE	293	1,583	-81.5%	214	815	-73.8%	116	609	-81.0%	7,520	41,288	-81.8%
CULMER	550	1,189	-53.8%	346	627	-44.8%	244	506	-51.7%	14,043	31,160	-54.9%
DADELAND NORTH	410	5,541	-92.6%	366	1,806	-79.7%	345	1,321	-73.9%	11,461	135,986	-91.6%
DADELAND SOUTH	1,487	6,552	-77.3%	655	2,375	-72.4%	416	1,832	-77.3%	35,517	163,201	-78.2%
DOUGLAS ROAD	637	3,467	-81.6%	392	1,284	-69.5%	187	923	-79.7%	15,670	86,218	-81.8%
DR. MARTIN LUTHER KING, JR.	437	1,070	-59.2%	385	615	-37.4%	354	410	-13.7%	12,378	28,089	-55.9%
EARLINGTON HEIGHTS	620	1,475	-57.9%	374	844	-55.7%	315	661	-52.3%	15,794	39,195	-59.7%
GOVERNMENT CENTER	1,242	9,468	-86.9%	1,038	3,565	-70.9%	866	2,671	-67.6%	34,442	236,255	-85.4%
HIALEAH	326	1,201	-72.9%	237	567	-58.1%	187	426	-56.0%	8,649	30,930	-72.0%
MIAMI INTERNATIONAL AIRPORT	287	1,561	-81.6%	231	1,232	-81.2%	232	1,259	-81.6%	8,172	45,734	-82.1%
NORTHSIDE	502	1,324	-62.1%	435	868	-49.8%	278	618	-55.0%	13,641	35,773	-61.9%
OKEECHOBEE	322	1,141	-71.7%	171	381	-55.2%	73	240	-69.8%	7,779	27,933	-72.2%
OVERTOWN/ ARENA	355	2,074	-82.9%	304	531	-42.8%	224	454	-50.7%	9,795	50,034	-80.4%
PALMETTO	333	1,420	-76.5%	145	370	-60.6%	97	235	-58.8%	8,054	33,935	-76.3%
SANTA CLARA	269	714	-62.3%	138	412	-66.5%	100	268	-62.8%	6,652	18,736	-64.5%
SOUTH MIAMI	455	2,791	-83.7%	258	1,143	-77.5%	195	798	-75.5%	11,376	70,129	-83.8%
TRI-RAIL	528	1,083	-51.2%	427	512	-16.5%	218	401	-45.6%	13,863	27,950	-50.4%
UNIVERSITY	241	1,836	-86.9%	70	552	-87.2%	92	285	-67.7%	5,631	44,081	-87.2%
VIZCAYA	340	1,264	-73.1%	248	559	-55.6%	158	423	-62.6%	8,783	32,244	-72.8%
TOTAL	13,135	60,952	-78.5%	8,423	24,122	-65.1%	6,178	18,222	-66.1%	337,696	1,531,597	-78.0%

(†) All Metrorail stations reported net losses in May 2020, due to effects on ridership from the SARS-CoV-2 pandemic; rides were fare-free beginning March 22, 2020.

METRORAIL HOLIDAY BOARDINGS BY STATION

	Memorial Day	Memorial Day	Percent Change
STATIONS	2019	2020	20 vs 19
ALLAPATTAH	854	401	-53.0%
BRICKELL	2,354	1,309	-44.4%
BROWNSVILLE	450	361	-19.8%
CIVIC CENTER	901	492	-45.4%
COCONUT GROVE	757	133	-82.4%
CULMER	461	342	-25.8%
DADELAND NORTH	1,579	47	-97.0%
DADELAND SOUTH	2,221	834	-62.4%
DOUGLAS ROAD	1,109	216	-80.5%
DR. MARTIN LUTHER KING, JR.	450	306	-32.0%
EARLINGTON HEIGHTS	739	256	-65.4%
GOVERNMENT CENTER	3,024	960	-68.3%
HIALEAH	542	194	-64.2%
MIAMI INTERNATIONAL AIRPORT	1,423	348	-75.5%
NORTHSIDE	705	309	-56.2%
OKEECHOBEE	347	188	-45.8%
OVERTOWN / ARENA	473	285	-39.7%
PALMETTO	289	283	-2.1%
SANTA CLARA	304	185	-39.1%
SOUTH MIAMI	970	213	-78.0%
TRI-RAIL	482	299	-38.0%
UNIVERSITY	334	97	-71.0%
VIZCAYA	507	116	-77.1%
TOTAL	21,275	8,174	-61.6%

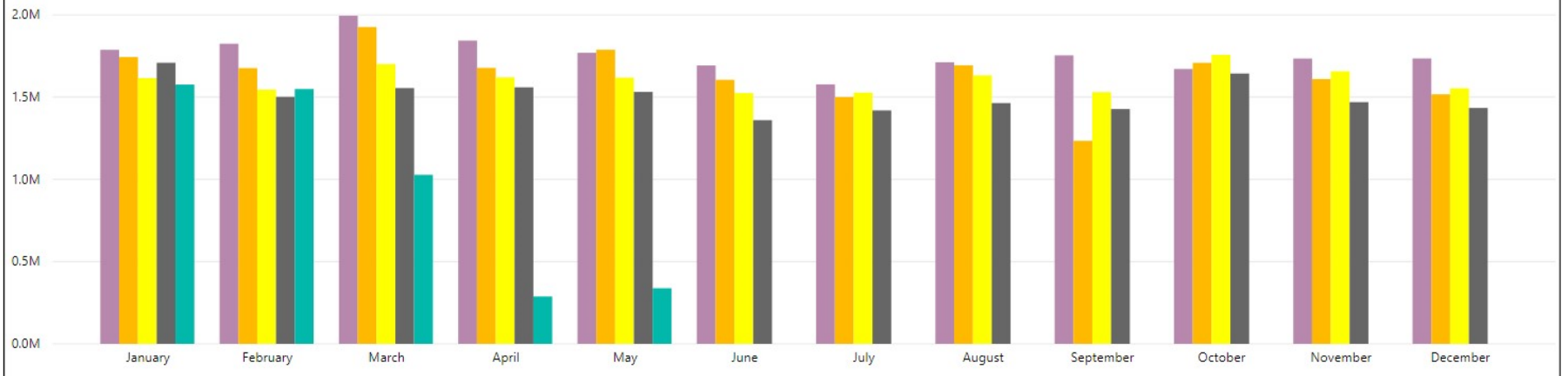
METRORAIL CUMULATIVE PERCENTAGE RIDERSHIP SHARE POWER BI™ VISUALIZATION



TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – METRORAIL POWER BI™ VISUALIZATION

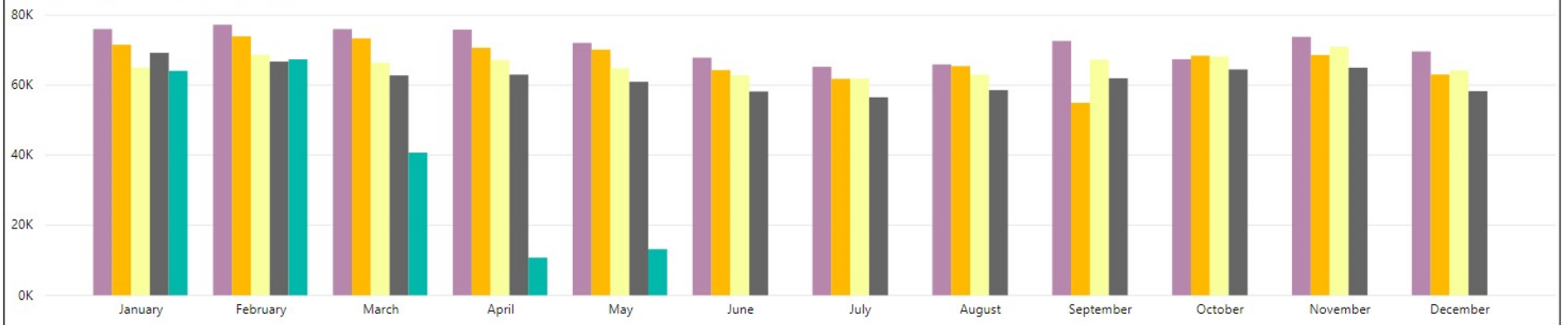
Total Boardings by Month and CY

CY ● 2016 ● 2017 ● 2018 ● 2019 ● 2020



Average Weekday Boardings by Month and CY

CY ● 2016 ● 2017 ● 2018 ● 2019 ● 2020



**“TOP 5 / BOTTOM 5” RAIL STATIONS AVERAGE WEEKDAY RIDERSHIP PERFORMANCE
YEAR OVER YEAR COMPARISONS**

Station	May-20	May-19	Absolute Delta (1)	Percent Delta
BROWNSVILLE	443	818	-375	-45.8%
SANTA CLARA	269	714	-445	-62.3%
TRI-RAIL	528	1,083	-555	-51.2%
Dr. MARTIN LUTHER KING, JR.	437	1,070	-633	-59.2%
CULMER	550	1,189	-640	-53.8%
GOVERNMENT CENTER	1,242	9,468	-8,226	-86.9%
DADELAND NORTH	410	5,541	-5,131	-92.6%
DADELAND SOUTH	1,487	6,552	-5,065	-77.3%
BRICKELL	1,272	6,024	-4,752	-78.9%
CIVIC CENTER	1,120	5,579	-4,458	-79.9%

(1) Averages rounded to the nearest boarding.

(†) All Metrorail stations reported net losses in May 2020, due to effects on ridership from the SARS-CoV-2 pandemic.

METRORAIL PARKING PATRONAGE SUMMARY

May 2020

PARK-RIDE LOT	ACTUAL CAPACITY (1)	ACTUAL OCCUPANCY (2)	PERCENT OCCUPANCY
DADELAND SOUTH	1,280		
DADELAND NORTH	1,963		
SOUTH MIAMI	1,081		
UNIVERSITY	260		
DOUGLAS ROAD	150		
COCONUT GROVE	100		
VIZCAYA	120		
CULMER	40		
SANTA CLARA	61		
ALLAPATTAH	74		
EARLINGTON HEIGHTS	361		
BROWNSVILLE	100		
DR. MARTIN LUTHER KING JR. (MDT)	62		
DR. MARTIN LUTHER KING JR. (GARAGE)	631		
NORTHSIDE	197		
HIALEAH	338		
OKEECHOBEE	1,398		
PALMETTO	700		
TOTAL	8,916		

(1) Number of spaces could vary each week; shown are available spaces during final week of month.

(2) Averages rounded to nearest unit; no counts effected in May 2020 due to reassignment of staff as result of SARS-CoV-2 pandemic.

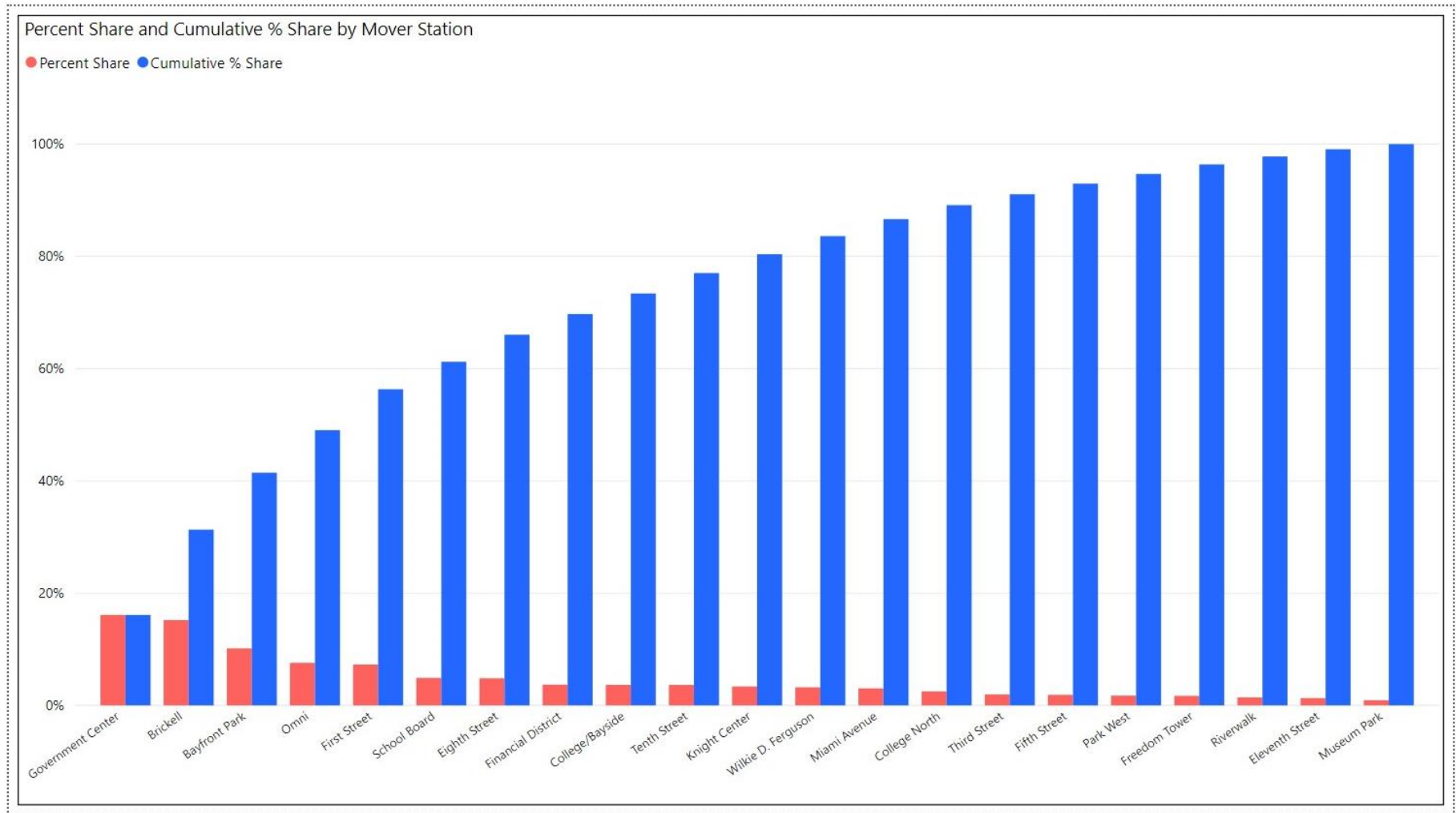
Metromover



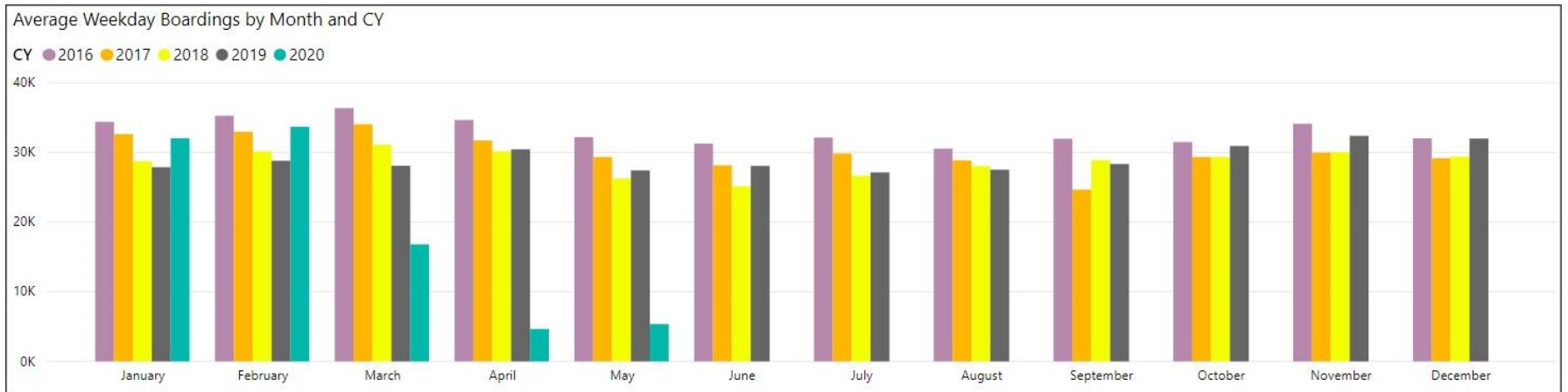
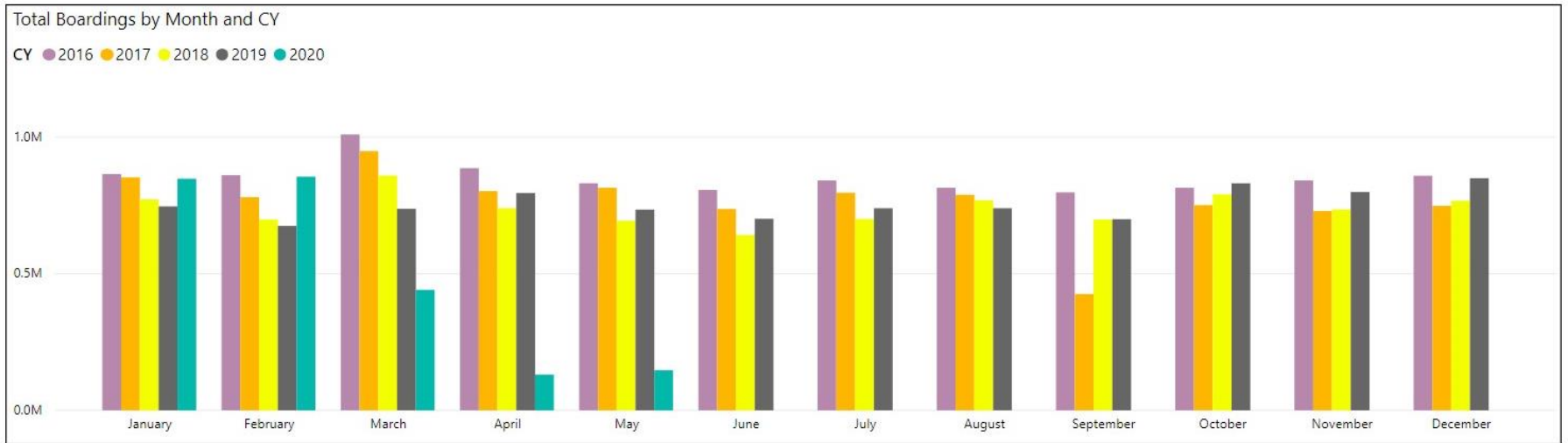
METROMOVER MONTHLY AND AVERAGE DAILY BOARDINGS BY STATION

	Average Weekday	Average Weekday	Percent Change	Average Saturday	Average Saturday	Percent Change	Average Sunday	Average Sunday	Percent Change	Memorial Day	Memorial Day	Percent Change	Total Monthly	Total Monthly	Percent Change
STATIONS	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19	May-20	May-19	20 vs 19
School Board	263	737	-64.4%	222	614	-63.9%	163	522	-68.8%	62	597	-89.6%	7,071	21,358	-66.9%
Omni	406	1,228	-66.9%	420	991	-57.6%	283	793	-64.4%	364	913	-60.1%	11,722	35,062	-66.6%
Museum Park	49	224	-78.0%	57	296	-80.7%	39	279	-86.1%	44	91	-51.6%	1,471	7,328	-79.9%
Eleventh Street	69	236	-70.8%	77	214	-63.8%	65	189	-65.5%	66	169	-60.9%	2,093	6,975	-70.0%
Park West	93	146	-36.2%	84	106	-20.8%	51	72	-29.0%	37	180	-79.4%	2,516	4,089	-38.5%
Freedom Tower	91	329	-72.5%	79	343	-77.1%	35	201	-82.7%	35	178	-80.3%	2,379	9,593	-75.2%
Government Center	863	6,836	-87.4%	631	1,998	-68.4%	508	1,625	-68.7%	676	1,577	-57.1%	23,130	166,448	-86.1%
Miami Avenue	162	400	-59.4%	129	226	-43.0%	96	229	-58.0%				4,277	10,620	-59.7%
Third Street	105	308	-66.0%	83	233	-64.4%	62	212	-71.0%	92	195	-52.8%	2,846	8,747	-67.5%
Knight Center	180	958	-81.2%	150	460	-67.4%	101	349	-71.2%	109	329	-66.9%	4,869	24,639	-80.2%
Bayfront Park	545	2,789	-80.5%	528	1,894	-72.1%	345	1,583	-78.2%	328	1,340	-75.5%	15,238	76,594	-80.1%
First Street	390	1,624	-76.0%	328	1,139	-71.2%	259	996	-74.0%	371	959	-61.3%	10,857	45,214	-76.0%
College/Bayside	196	1,699	-88.5%	127	1,378	-90.8%	122	1,193	-89.8%	157	1,216	-87.1%	5,193	48,882	-89.4%
College North	133	817	-83.7%	88	292	-70.0%	64	208	-69.2%	66	213	-69.0%	3,427	20,176	-83.0%
Wilkie D. Ferguson	172	601	-71.3%	165	415	-60.1%	101	346	-70.9%	129	375	-65.6%	4,804	16,638	-71.1%
Riverwalk	76	770	-90.1%	71	493	-85.6%	46	346	-86.8%	65	370	-82.4%	2,128	20,670	-89.7%
Fifth Street	101	520	-80.6%	67	342	-80.3%	42	269	-84.4%	17	246	-93.1%	2,537	14,127	-82.0%
Eighth Street	259	1,983	-87.0%	244	1,564	-84.4%	127	1,266	-90.0%	215	1,367	-84.3%	7,116	56,316	-87.4%
Tenth Street	195	787	-75.2%	147	645	-77.3%	97	568	-82.9%	117	489	-76.1%	5,146	22,657	-77.3%
Brickell	815	3,121	-73.9%	769	1,961	-60.8%	469	1,530	-69.3%	508	1,666	-69.5%	22,525	84,297	-73.3%
Financial District	198	1,310	-84.9%	137	687	-80.1%	85	542	-84.3%	130	484	-73.1%	5,109	34,215	-85.1%
TOTAL	5,362	27,422	-80.4%	4,601	16,288	-71.8%	3,158	13,315	-76.3%	3,588	12,954	-72.3%	146,454	734,645	-80.1%

METROMOVER CUMULATIVE PERCENTAGE RIDERSHIP SHARE POWER BI™ VISUALIZATION



TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – METROMOVER POWER BI™ VISUALIZATION



**“TOP 5 / BOTTOM 5” MOVER STATIONS AVERAGE WEEKDAY RIDERSHIP PERFORMANCE
YEAR OVER YEAR COMPARISONS**

Station	May-20	May-19	Absolute Delta (1)	Percent Delta
Park West	93	146	-53	-36.2%
Eleventh Street	69	236	-167	-70.8%
Museum Park	49	224	-175	-78.0%
Third Street	105	308	-203	-66.0%
Miami Avenue	162	400	-238	-59.4%
Government Center	863	6,836	-5972	-87.4%
Brickell	815	3,121	-2307	-73.9%
Bayfront Park	545	2,789	-2244	-80.5%
Eighth Street	259	1,983	-1724	-87.0%
College/Bayside	196	1,699	-1504	-88.5%

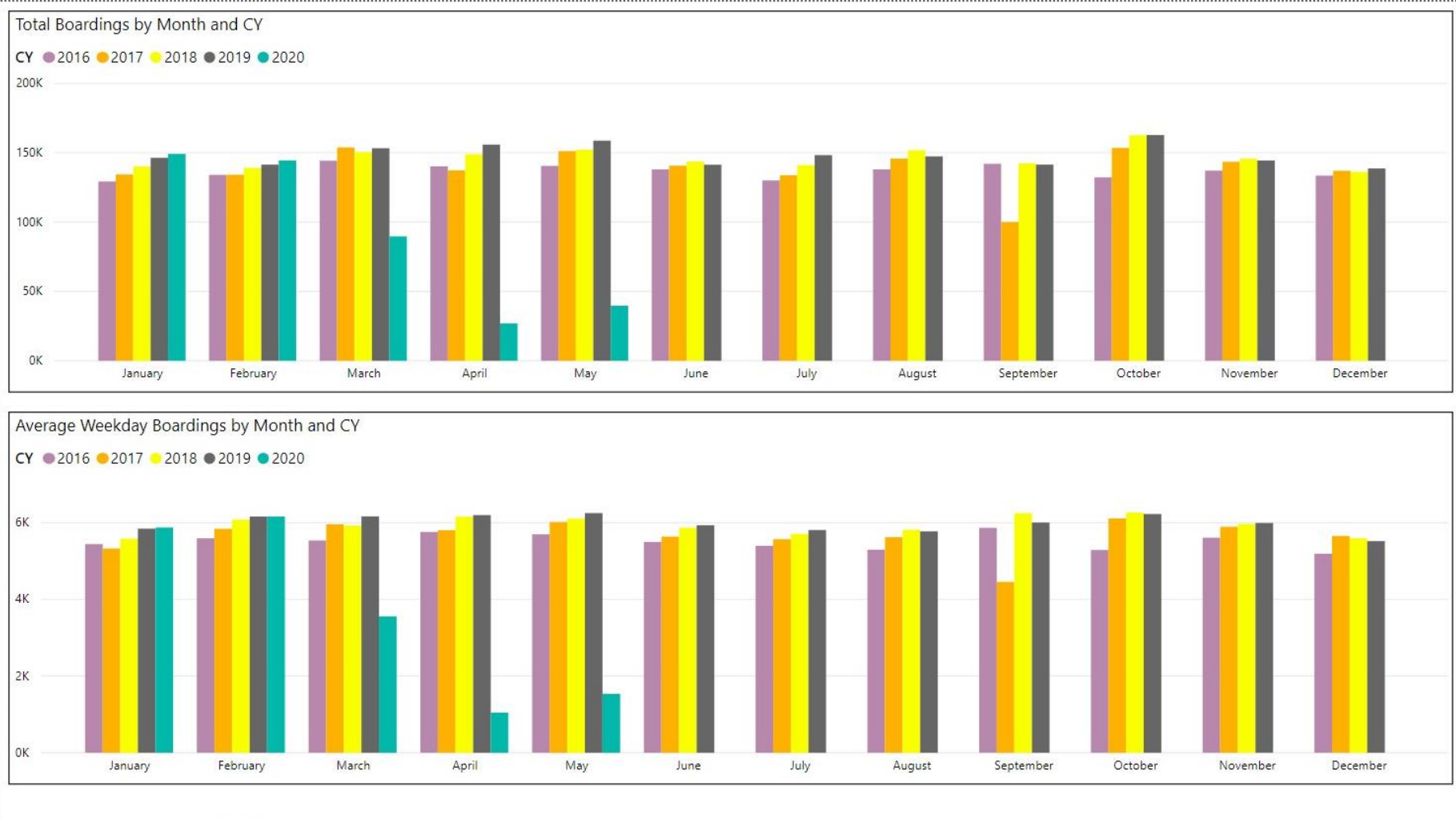
(1) Averages rounded to the nearest boarding.

(†) All Metromover stations reported net losses in May 2020, due to effects on ridership from the SARS-CoV-2 pandemic.

Special Transportation Services



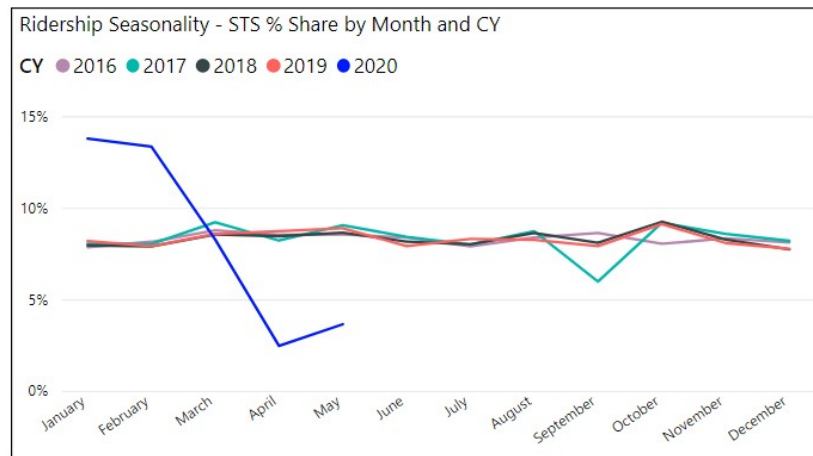
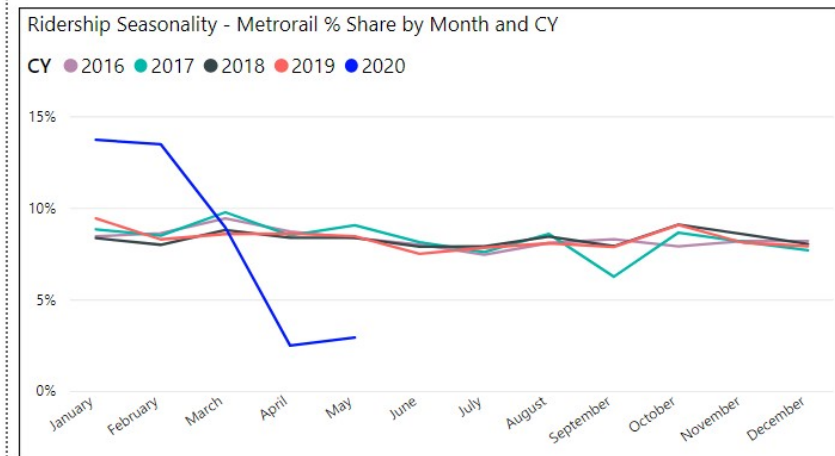
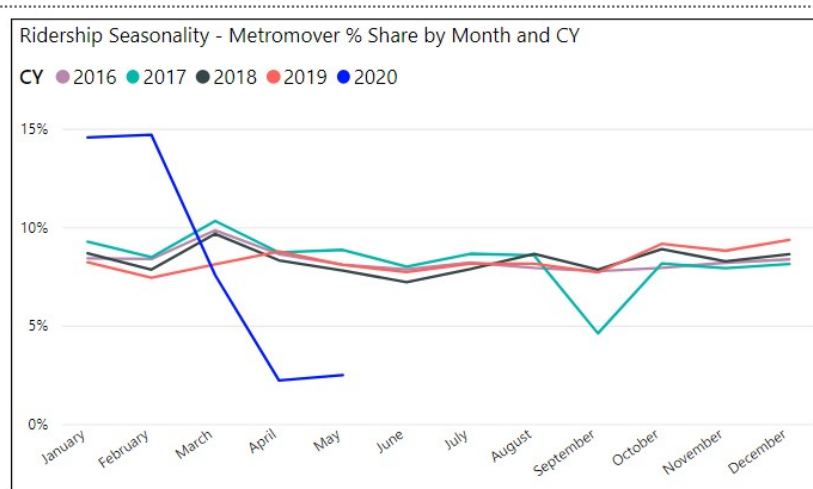
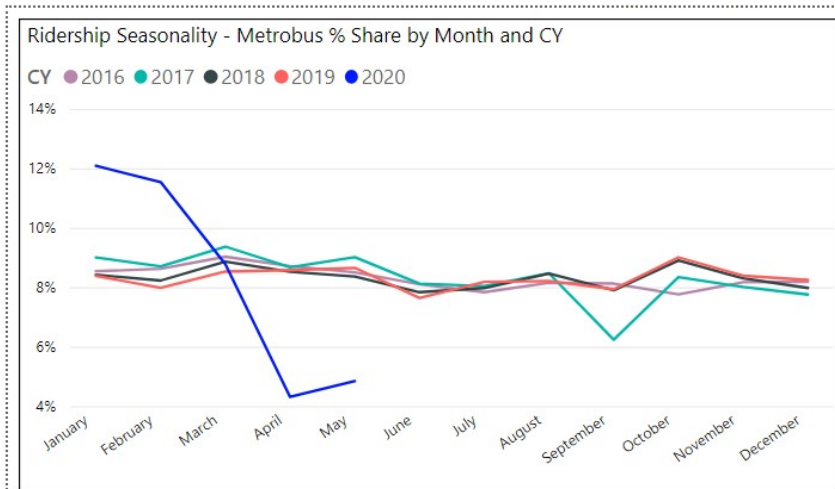
TOTAL MONTHLY AND AVERAGE WEEKDAY RIDERSHIP YEAR OVER YEAR COMPARISON CHARTS – SPECIAL TRANSPORTATION SERVICES (S.T.S.) POWER BI™ VISUALIZATION



Ridership Seasonality



RIDERSHIP SEASONALITY – PERCENT RIDERSHIP SHARE BY MONTH AND CALENDAR YEAR FOR EACH MODE POWER BI™ VISUALIZATION



Note: the prominent dips seen in the fall of 2017 and in the spring of 2020 are due to Hurricane Irma and the SARS-CoV-2 pandemic, respectively.