



SPECIAL TRANSPORTATION SERVICE
STS PROGRAM
SERVICE IMPROVEMENTS

NEW BENEFITS WILL BE AVAILABLE FOR STS CUSTOMERS

STARTING APRIL 1, 2023



Extended service hours for trip reservations:
6 a.m. – 6 p.m. Call **(305) 871-1111**
TTY Users **1 (800) 955-8771** or **711**.



Stand-by vehicles added to minimize
service delays during peak times.



Personnel added to monitor service
and minimize delays.



Negotiated pickup times. The ADA allows
scheduling flexibility up to one hour before
or after the requested time to improve
operational efficiencies.



For more information, call **(786) 469-5000**
from 8 a.m. – 5 p.m. Monday through Friday.





SÈVIS TRANSPÒ ESPESYAL
PWOGRAM STS
SÈVIS AMELYORASYON

VA GEN NOUVO AVANTAJ KI DISPONIB POU KLIYAN STS

APARTI 1^{YE} DE AVRIL 2023



Orè sèvis pwolonje pou rezèvasyon vwayaj:
6 a.m. – 6 p.m. Rele **(305) 871-1111**
Itilizatè TTY yo **1 (800) 955-8771** oswa **711**.



Nou ajoute veyikil ki ap tann pou minimize
reta pandan èdepwent yo.



Nou ajoute nouvo pèsonèl pou siveye sèvis
ak minimize reta.



Negosye lè pou yo pase pran moun. ADA pèmèt
fleksibilite orè jiska yon èdtan anvan oswa apre lè yo
mande a pou amelyore efikasite operasyonèl yo.



Pou plis enfòmasyon, rele **(786) 469-5000**
8 a.m. – 5 p.m. Lendi – Vandredi.

