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QUALITY. VALUE. ECONOMIC GROWTH.

WWW.MIAMIDADE.GOV/WATER



Miami-Dade County provides equal access and equal opportunity in employment and services and does not discriminate on the basis of handicap.

It is the policy of Miami-Dade County to comply with all the requirements of the Americans with Disabilities Act.

For questions concerning your account, please contact:
Customer Service: 305-665-7477
Hours: 8 a.m. - 7 p.m.
(excluding holidays)

Internet: www.miamidade.gov/water

Practice “Can the Grease” This Holiday Season!

The holidays are only weeks away. So, whether you’ve been naughty or nice, give yourself the gift of clean sewer pipes this holiday season. The Miami-Dade Water and Sewer Department (WASD) and the Regulatory and Economic Resources Department (RER) would like to remind you this holiday season not to dump cooking grease or oil down your kitchen drain. In doing so, you’ll help protect the environment and avoid a potentially costly repair bill.

Grease and oil poured into a kitchen or other drain, even a toilet, can harden inside your home’s plumbing pipes. This can lead to a clog and sewage backing up into your home - something nobody wants at any time, let alone during the holidays. To avoid this, don’t empty oil or grease into your kitchen sink, even if you have a waste disposal system. Instead, pour your used grease and oil into a metal can or a heat resistant oven bag, let it cool a few minutes, and then throw it in the trash.



For more information on how you can “Can the Grease,” visit, www.miamidade.gov/water/can-the-grease.asp.

Miami-Dade Water and Sewer Department begins a temporary change to its water chlorination method for two-week period beginning November 5

The Miami-Dade Water and Sewer Department conducts its Spring cleaning in November. Beginning Nov. 5 through Nov. 18, the department will temporarily change the method used to chlorinate the drinking water supply at the treatment plants.

Specifically, free chlorine, instead of the standard combined chlorine (chloramine) will be used during the treatment process. Free chlorine is considered an effective method of cleansing water distribution systems. This routine procedure is regularly scheduled each year in a partnership with the Florida Department of Health of Miami-Dade County and the Department of Regulatory and Economic Resources (RER).

County residents may experience some chlorine smell and/or taste in their water during this short-term period. This is normal as free chlorine has a slightly different taste and smell than combined chlorine. The temporary change does not cause adverse health effects and is a necessary part of WASD’s ongoing efforts to provide safe drinking water to Miami-Dade County residents.



Did you know...

That it takes 26 gallons of water to grow one pound of tomatoes?



It's the law!

In Miami-Dade County, watering outdoors is not allowed from 10 a.m. to 4 p.m. daily.

Residents and businesses with odd-numbered addresses can water on Wednesday and Saturdays. Those with even numbered addresses can water on Thursdays and Sundays.

For questions concerning your account, please contact our Customer Service Call Center 305-665-7477

Monday - Friday
8 a.m. - 7 p.m.

or visit us online

www.miamidade.gov/water

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Permanent Watering Restrictions Know Your Days, Times

Miami-Dade County has year-round watering restrictions – regardless of how generous or stingy Mother Nature is with the rainfall. This is part of the County's water conservation program so our most precious natural resource is preserved for future needs.

If your residence's address ends in an even number then you may water your lawn either (but not both) before 10 a.m. or after 4 p.m. on Thursdays and Sundays. If your address ends in an odd number then you may water during the same time frames on Wednesdays and Saturdays.



PLEASE NOTE

- Watering is not allowed between 10 a.m. and 4 p.m.
- Hand watering using a hose with an automatic shut-off nozzle is allowed anytime to maintain a healthy landscape.
- New landscaping can be watered during the corresponding hours listed above every day, except Fridays, for the first 90 days it is installed.

For more information, go to www.miamidade.gov/waterconservation/water-restrictions.asp.

Don't Blow It, Bag It!

Bag or recycle grass clippings to avoid littering, street flooding

This article is being shared on behalf of the Department of Transportation and Public Works (DTPW) as this department oversees the maintenance of stormwater drains, not WASD.

While South Florida's weather allows for beautiful landscapes year-round, it's important to know some lawn maintenance activities can generate litter and create problems with our stormwater drainage systems. What many residents may not be aware of is that some street flooding can be avoided or minimized, by making sure that storm drains are clear of grass clippings, leaves and other debris. This means that everyone, from landscapers to residents, can chip in to prevent street flooding by simply bagging, mulching grass clippings or blowing them toward the lawn.

Clogged storm drains can impact the water quality of the County's waterways and marine life. Repair work on clogged storm drains is expensive for Miami-Dade County taxpayers. It's also important to remember that blowing grass clippings and leaves on streets and sidewalks or into drains is considered littering, and is subject to a fine.

To help prevent street flooding or a potential fine, the Department of Transportation and Public Works (DTPW) is encouraging landscaping professionals and residents to either:

- Bag grass clippings and leaves.
- Blow them back onto the lawn where they can serve as natural mulch.
- Use a mulching lawn mower.

Recycled grass clippings and leaves will act as a mulch or fertilizer, providing valuable nutrients to the lawn or landscaping. The bottom line, if not recycling or mulching when the work is done, Don't Blow It, Bag It!

PLEASE NOTE

It's also important to conserve water resources and not hose your yard clippings into stormdrains either.

