

Pipeline

**MIAMI-DADE
COUNTY**

Newsletter
For Customers of the Miami-Dade Water and Sewer Department


MIAMI-DADE COUNTY

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QUALITY. VALUE. ECONOMIC GROWTH.
WWW.MIAMIDADE.GOV/WATER


Miami-Dade County provides equal access and equal opportunity in employment and services and does not discriminate on the basis of handicap.

It is the policy of Miami-Dade County to comply with all the requirements of the Americans with Disabilities Act.

 For questions concerning your account, please contact:
Customer Service: 305-665-7477
 Hours: 8 a.m. - 7 p.m.
 (excluding holidays)
[Internet: WWW.MIAMIDADE.GOV/WATER](http://WWW.MIAMIDADE.GOV/WATER)

July is Smart Irrigation Month

Outdoor irrigation accounts for up to 50 percent of water use in Florida, and up to 50 percent of the water applied to lawns is lost to evaporation. To conserve as much of our precious water as possible, we must be vigilant especially when watering our lawns to make every drop count.



For this reason, the Irrigation Association has named July "Smart Irrigation Month." This July, take a few minutes to identify ways that you and your family can become more water efficient and still maintain beautiful yards and landscaping. One such way to save water and money is to take advantage of the Miami-Dade Water and Sewer Department's free evaluations of single family homes and large property irrigation systems, which provide recommendations to improve your yard and reduce water use.

Rebates can be earned if recommendations are implemented as a part of the Landscape Irrigation Rebate Program. The evaluation will detail to the property owner how to make their irrigation system more water-efficient.

Homeowners who implement the recommendations and provide verification of the retrofits will qualify for up to \$500 in rebates, per fiscal year for up to five years. Homeowners do not need to implement all recommendations at once to be eligible for rebates.

They can implement the retrofits for what works best for their system and their budget.

For more information on this and other water conservation programs, go to:
www.miamidade.gov/waterconservation.

WASD News, Info Available on Social Media

WASD serves its customers 24 hours a day with high-quality drinking water and reliable wastewater service and the department also provides the ability to find information and the latest updates about projects at any time from the convenience of a smart phone or device on social media.

WASD can be found on Facebook, Twitter, Instagram and as a playlist on Miami-Dade County's YouTube channel.

These social media pages allow WASD to relay information to Miami-Dade County residents, businesses, and visitors in real time on platforms many customers already use daily. These pages aim to keep customers informed and engaged by communicating information regarding WASD service alerts, events, new programs, water conservation tips and department and County initiatives.

- www.facebook.com/miamidadewater
- @miamidadewater
- @miamidade.gov
- www.miamidade.gov/water



Are You Ready? We Are!

Even life-long South Florida natives can brush up on Hurricane Prep tips. WASD works year-round to ensure they can provide reliable water and sewer service in the event of any emergency, weather-related or not. Take a few minutes to review the Miami-Dade County Hurricane Guide at www.miamidade.gov/hurricane to find out when you should do what, where to go if necessary and how to keep you, your family and your property safe in case of a storm. As always, we remain ready. For tips and updates about and during storm events, search for the hashtag, #WASDStormPrep on WASD's social media accounts for the latest department information.





Did you know...

That you need to store one gallon of Miami-Dade's water per person and ½ gallon per pet for a minimum of 3 days after a hurricane? Do not begin filling your containers until a Hurricane Warning is issued for your area.

No Wipes in the Pipes

We should all "think before we flush," to save our sewer lines and prevent our homes from having back-ups. A significant problem that each of us can help reduce is to no longer dispose of wipes down your toilet. Even those brands that claim to be "flushable" do not disintegrate fast enough before clogging the pipes or damaging equipment at WASD's pump stations and treatment plants. In fact, in 2017 there were nearly 700 incidents that resulted in close to a half million dollars in labor and repairs to equipment pipes and pumps. If each person changed a few habits, they could lead to long standing improvements. For more information, go to www.miamidade.gov/water/think-before-you-flush.asp.

Dirty Dozen

Items Not to Flush

Our sewers are designed to dispose of toilet paper and human waste only. Please consider the water and sewer infrastructure and dispose of the following trash items in a waste bin:

Grease/Oils

Wet Wipes

Sanitary Items

Paper Towels

Rags

Q-tips/Cotton Balls

Diapers

Dental Floss

Medicines/Vitamins

Band-Aids

Cigarettes/Cigar tips

Needles



THINK BEFORE YOU FLUSH.

Flush Facts:

- The wastewater collection system consist of **6,451** miles of pipelines and **1,047** pump stations.
- The department has three wastewater treatment plants, treating approximately **295** million gallons per day combined.
- Miami-Dade Water and Sewer crews work on approximately **700** blockages per year due to items that should not be flushed.
- It costs the department more than **\$480,000** per year to repair blocked pipes.

Adopt-a-Tree, Exchange Your Showerheads And Lightbulbs

Trees reduce air-conditioning costs by providing shade, while a good landscape improves a home's appearance. Trees also help increase a property's real estate value and reduce flooding by absorbing excess rain water. They also help to remove significant amounts of carbon dioxide from the air every year. Carbon dioxide is considered to be a leading factor affecting climate change.

The Adopt-a-Tree program provides Miami-Dade single-family or duplex homeowners with two FREE trees every year, even if they have adopted trees in previous years. Single-family homeowners adopted more than 195,000 trees since the program's inception in 2001.

Residents can also exchange two showerheads for new, free, high efficiency showerheads and three incandescent lightbulbs for high efficiency CFLs that will save water and energy. All events will take place from 9 a.m. - 12 p.m., rain or shine.

For more information, email adoptatree@miamidade.gov or call 305-372-6784.



EVENT DATES

Saturday, September 29

Amelia Earhart Park

401 East 65 Street, Hialeah, FL 33014

2018 trees include: Grafted Mango, Sugar Apple, Locust Berry and Dahoon. Not all trees may be available at each event.

It's The Law!

In Miami-Dade County, watering outdoors is not allowed from 10 a.m. to 4 p.m. daily.

Residents and businesses with odd-numbered addresses can water on Wednesday and Saturdays. Those with even numbered addresses can water on Thursdays and Sundays.

For questions concerning your account, please contact our Customer Service Call Center 305-665-7477 Monday - Friday 8 a.m. - 7 p.m. or visit us online www.miamidade.gov/water

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