

PIPELINE

Winter 2017

MIAMI-DADE COUNTY Newsletter
For Customers of the Miami-Dade Water and Sewer Department



MIAMI-DADE COUNTY

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QUALITY. VALUE. ECONOMIC GROWTH.

WWW.MIAMIDADE.GOV/WATER



Miami-Dade County provides equal access and equal opportunity in employment and services and does not discriminate on the basis of handicap.

It is the policy of Miami-Dade County to comply with all the requirements of the Americans with Disabilities Act.

For questions concerning your account, please contact:
Customer Service: 305-665-7477
Hours: 8 a.m. - 4:30 p.m.
Internet: www.miamidade.gov/water

WASD's CIP continues to invest in our present and our future

The Miami-Dade Water and Sewer Department (WASD) continues to invest in the largest Capital Improvement Program (CIP) in County history. The department has recently begun its fourth year into what is scheduled to be a 15-20 year project and has already completed some significant milestones.

WASD has invested nearly \$775 million within the first three

years of the CIP. This has resulted in nearly \$1.1 billion in assets created for the department. Seven hundred and seventy-five projects have already been completed on time or ahead of established deadlines. Another 861 projects are open and in various states of progress.

The CIP is an economic engine that will create 16,470 new jobs during the first 10

years of the program, which will increase service capacity, support more businesses to open in the community and improve the reliability and sustainability of the water and sewer system.

During the first decade alone, \$24.9 billion will be generated in economic output within Miami-Dade County.

For more information on the CIP, [click here](#).



Did you know...

That in FY2016, staff from WAsD's Meter Reading Section read 2,128,223 meters with an error ratio of less than 1 percent.

Resolve to save even more water in 2017

The Miami-Dade Water and Sewer Department conservation efforts remain in full gear for 2017. In fact, the department would like to improve on what was considered great results for 2016. Consider the successful savings through its conservation programs the department has realized through its partnership with the public to be more green:

- 2,489 residential and multifamily high efficiency toilet rebates issued
- 812 high efficiency faucet and showerheads rebates issued
- 81 single family and 22 large property irrigation evaluation rebates issued
- 1,029 free high efficiency showerheads and water conservation kits were distributed

This resulted in an additional daily savings of nearly 911,000 gallons of water a day. Let's see if we can improve upon these savings this year. For more information on how you can save more water and as a result reduce your water bill, [click here](#).



9th Annual Fix a Leak Week is March 20-26, 2017

Every drop of water matters. The ninth annual Fix a Leak Week, which will take place March 20 through 26, 2017, is an opportunity to remind people to protect and preserve our most precious natural resource – drinking water. Finding and fixing leaks inside and outside your home to save valuable water and money is something you can do all year long – especially when you consider the following facts:



- 10 percent of homes have leaks that waste 90 million gallons or more of water per day
- A leaky faucet dripping at the rate of one drip per second can waste more than 3,000 gallons per year
- Minor leaks account for more than one trillion gallons of wasted water each year and is equal to annual household water use in 11 million homes
- A shower leaking 10 drips per minute wastes more than 500 gallons per year
- Replace old toilets with WaterSense labeled models and save 13,000 gallons of water a year for the average family

For more information on Fix a Leak Week, [click here](#).

It's The Law!

In Miami-Dade County, watering outdoors is not allowed from 10 a.m. to 4 p.m. daily.

Residents and businesses with odd-numbered addresses can water on Wednesday and Saturdays. Those with even numbered addresses can water on Thursdays and Sundays.

For questions concerning your account, please contact our Customer Service Call Center 305-665-7477

Monday - Friday
8 a.m. - 7 p.m.

or visit us online

www.miamidade.gov/water

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