
Vandalism Adjustment Request – Page 1

REQUIREMENTS (Refer to WASD Rules and Regulation Section 2.10(1)(d) and 3.10 (1)(d) www.miamidade.gov/water)

This 2-page form must be submitted within **90 days** after notification by way of bill, letter or doorhanger, from the Department to the customer that indicates high water use which may be due to a possible plumbing problem. The form must be completed and signed, and repairs must be final.

This 2-page form, notarized letter, police report, invoice of repairs, and pictures must be submitted either to the main walk-in office or mailing address.

IMPORTANT INFORMATION

- If repairs have not been completed, or there is evidence of additional water loss, you may not be granted an adjustment. We recommend visual inspection of the meter to confirm no additional loss is occurring.
- All prior billing balances must be paid, and a partial payment equal to the average bill submitted.
- A vandalism adjustment request may take up to 90 days for completion.

Customer Requirements for Submission

Please check the box(es) below to confirm the requirements are met and included with the request.

- Completed and signed adjustment request form.
- An original notarized letter from the customer alleging what occurred.
- An original detailed police report must accompany the request.
 - This cannot be a police report “card”, showing just the case number.
 - Police report must be made within 90 days of the vandalism incident.
- An original invoice, or receipt of repairs made to the vandalized area(s).
 - If the plumber is not certified or license is active, a \$30 administrative processing fee will be assessed.
- Before and after pictures of area(s) vandalized must accompany request.
 - Pictures showing exposed area(s) vandalized and repairs made.
- All plumbing repairs are final and complete.
 - An inspection must be scheduled after the adjustment request is submitted. (If the meter shows water registration at the time of the inspection the repair will not be considered final.

I understand that if any of the above requirements are missing or incomplete, my request for adjustment may be denied or delayed.

Customer Signature

Date

Customer Name

Account Number



miamidade.gov

Water and Sewer
 PO Box 330316 • 3071 SW 38 Avenue
 Miami, Florida 33233-0316
 T 305-665-7471

Vandalism Adjustment Request – Page 2

Name on Account		Account Number	
Mailing Address		Telephone Number Home	
		Cellular	
Mailing Address <i>City, State Zip Code</i>		Business	
		Email Address	
Service Address			

REPAIR INFORMATION

Repairs Completed By		Date of Repair	
Plumber's License Number <i>Example: License # CFC 010101 if applicable</i>		Type of License <i>if applicable</i>	<input type="checkbox"/> State of Florida <input type="checkbox"/> Miami-Dade County

Description of Repair

(Include exact type and location of repair. Attach a separate sheet of paper if additional space is necessary)

Payment Information

Average payment \$ _____

Payment date _____

Payment type:

- Check
- Credit Card
- Cash

Confirmation Number: _____

I understand I can be considered for a vandalism credit in accordance with Sections 2.10 and 3.10 of the Water and Sewer Rules and Regulation, if all required documentation is provided, repairs are final, there is no unwarranted water registration, and the Miami-Dade Water and Sewer Department can verify evidence of repairs. I also accept the \$30 administrative processing fee.

Customer's Signature		Date	
-----------------------------	--	-------------	--

I wish to be considered for a **once per lifetime vandalism** adjustment of **100% if the consumption rate exceeds six (6) times** the average quarterly consumption based on the past year's consumption. I understand this will only apply to one billing cycle. (Failure to sign below prior to submittal constitutes forfeiture of this adjustment for this billing period) If granted, future requests will not be considered regardless of the amount.

Customer's Signature		Date	
-----------------------------	--	-------------	--

REQUIREMENTS (Refer to WASD Rules and Regulation Section 2.10(1)(d) and 3.10(1)(d) www.miamidade.gov/water)

- The customer must notify the Department within 90 days of the vandalism incident to be considered for an adjustment to the bill.
- This form, notarized letter, police report, invoice of repairs and pictures must be submitted to the mailing address or via walk-in office.

IMPORTANT INFORMATION:

- If repairs have not been completed, or there is evidence of additional water loss, you may not be granted an adjustment. We recommend visual inspection of the meter to confirm no additional loss is occurring.
- All prior billing balances must be paid, and an average payment must be made towards the high bill in question.
- A vandalism adjustment request may take up to 90 days for completion.