

SYSTEM PROFILE AND PERFORMANCE SUMMARY

A proactive utility will maintain a profile of its system as a basis for explaining its situation to regulatory agencies, the public, and when networking with other utilities. A profile typically contains basic population and inventory information as well as a recent system performance summary. An example of a system performance summary is provided on the following page.

- Population Served:** _____
- Number of Customers:** _____
- Number of Treatment Plants:** _____
- Total Wastewater Design Treatment Capacity:** _____
- Total Volume of Wastewater Treated:** _____
- Miles of Gravity Sewers:** _____
- Number of Manholes:** _____
- Number of Inverted Siphons:** _____
- Number of Pump Stations:** _____
- Miles of Force Main:** _____
- Number of Employees:** _____
- Annual Capital Improvement Budget:** _____
- Annual Operation and Maintenance Budget: ...** _____
- Total Annual Operating Budget:** _____