Department of Regulatory and Economic Resources (RER)





Access Existing Platting Subdivision Improvement Bonds

Citizen Self-Service Portal (CSS)

Prepared by RER Administrative Services Division - Strategic Initiatives Management Team

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Introduction to Platting Subdivision Improvement Bonds



Platting Subdivision Improvement Bonds Submission

No Account Yet? Let's Get You Set Up!

- ✓ A CSS account is your gateway to managing bonds efficiently. Here's what you'll gain:
 - Full Control: Track your bond status anytime.
 - Easy Documentation: Submit all necessary documents with just a few clicks.
 - Inspection Requests: Easily schedule your bond reduction inspections.

Ready to streamline your bond management?

Start by creating your CSS account today.

Do you have an existing Bond? Connect Your Bonds!

- ✓ Make the connection:
- Link your bonds to your CSS account today for streamlined management.
- To link your bonds with your account, please send an email to RERPlatBonds@miamidade.gov.

Plat Subdivision Improvement Bonds Resources

• Resources: Platting Subdivision Improvement Bond review, <u>forms/applications</u>.



- For more information such as application requirements, please visit the <u>Platting Subdivision Improvement Bonds Website</u>.
- The progress of your submission is available on the <u>Customer</u> <u>Citizen Services (CSS) Portal</u>.



You may contact, **RER Platting Application Support** at <u>RERPlatBonds@miamidade.gov</u> for more information on Miami-Dade County requirements for the Platting Subdivision Improvements Bonds.

Platting Subdivision Improvement Bonds Introduction

- All development within Miami-Dade County must comply with Chapter 28 of the Miami-Dade County, Subdivision Code, which requires that all parcels have public access. In order to comply with said code, the developer may be required to grant additional Right-of-Way and provide improvements within the new and existing dedications.
- Additionally, the Code requires that the developer Subdivision post а Improvement Bond and provide an associated Agreement for the Construction and Maintenance of Subdivision Improvements. The amount of the bond is determined by a Construction Cost Estimate which is calculated by a County Engineer and derived from approved Paving and Drainage (P&D) Plans.

 Furthermore, any reduction and/or final release of the bond requires an inspection and acceptance of the completed improvement by a Miami-Dade County inspector.

Platting Subdivision Improvement Bonds Introduction

As part of RER's system modernization roadmap, Subdivision Improvement Bonds services will become available on the Citizen Self-Service (CSS) Portal along with our other land development services. Subdivision Improvement Bond Documentation can be submitted for review and approval through the CSS.

To access the new Platting Subdivision Improvement Bonds services, the user may create an account. This account will be linked to the existing bonds held by the Property Owner with the County. Bond Release-Reduction Inspections will also be requested through CSS making it a seamless process and providing progress tracking in real-time in one convenient online location for holders of Platting Subdivision Improvement Bonds.

If assistance with a bond or inspection is needed, the user may contact **RER Platting Application Support** at <u>RERPlatBonds@miamidade.gov</u>.

Registration in Citizen Self-Service (CSS) Portal



Platting Subdivision Improvement Bonds Overview

- To access your Platting Subdivision Improvement Bond, you must register using the email address used in your original Platting Subdivision Improvement Bond application if an online user account does not already exist.
- Access the Citizen Self-Service Portal at this link: <u>https://energov.miamidade.gov/EnerGov_Prod/SelfService#/home</u>



Expedited plan review now available, please call 305-375-2640 for additional information.

Welcome to Self Service



Registered Miami-Dade Citizen Self-Service Portal Users

If you were previously a registered Miami-Dade Citizen Self-Service Portal user and forgot your username or password, go to Miami-Dade Citizen Self-Service Portal – Login Page, select 'Reset it' or 'Email it'.

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		Don't	have an account yet? R	egister H	lere		

New users to the Miami-Dade Citizen Self-Service Portal account

- To be able to submit for intake using the Citizen Self-Service Portal you must register.
- Please complete the **four (4)** steps in the registration process.



Step 3 Personal Information



Step 2 Login Information



Step 4 Address

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Completing CSS account creation

• After completion, click '**Confirm'** in the confirmation email to access the portal.



- The user will be redirected to CSS to complete the registration process.
- If the user is an existing Bond Holder, after completion, the user should contact the RER Platting Application Support Section at <u>RERPlatBonds@miamidade.gov</u> to <u>link their CSS account with</u> <u>their Bonds</u>.

My Existing Platting Subdivision Improvement Bonds



My Existing Projects and Platting Subdivision Improvement Bonds

 After completing the registration process and logging in, go to 'My Work', you may review your list of currently associated Existing Platting Subdivision Improvement Bonds in your CSS account.

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My Existing Platting Subdivision Improvement Bond number and Plat Number

- Details can be found for the Platting Subdivision Improvement Bonds already associated with your online CSS user account from inside the My Work Tab.
- You can click the SB link under the Plan Number, and this will open the Platting Subdivision Improvement Bond and provide additional information in the description that includes the **Bond Number** and **Plat Number**.

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Dashboard Home Links - Apply My Work Today's Inspections Map Reports Fee Estimator Search Q Calendar 💿	Type: Plat Subdivision improvements Bonds Status: Under Review Project Name: V/R Number: Applied Date: Expiration Date: Expiration Date: District: Completion District:1 Assigned To: Completion Date:
My Work My PLANS MY EXISTING INSPECTIONS REQUEST INSPECTIONS MY INVOICES PROJECTS	Description: Plat Number : Bion Number : Summery Fees Inspections Attachments Sub-Records More Info Progress Workflow Available Actions Available Actions
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Plan Number Project T Address T Plan Type T Status T State SB2023000027 SB202	O PL - Bonds - Bond Reduction/Release Processing Not Started

Searching for My Existing Platting Subdivision Improvement Bonds

- If a Platting Subdivision Improvement Bond that should be inside your My Work list is not present, you may search for it in the public search engine by entering a keyword such as the existing Bond Number, Tentative/ Waiver Number.
- This search will yield your new CSS Platting Subdivision Improvement Bond (SB) Plan Number and the associated Tentative/Waiver of Plat, or Bond number under its description.
- The applicant may email **RER Platting Application Support** at <u>RERPlatBonds@miamidade.gov</u>

Public Information		
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Searching for My Existing Platting Subdivision Improvement Bonds

- Additionally, you may click the Plan Number and navigate to the Plans summary page.
- In the summary page, click the Contacts Tab to see the currently listed contact for that Plan.

Public Information											
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		\$0.00 View Details									

Assistance with My Existing Platting Subdivision Improvements Bonds

 NOTE: If the applicant has an <u>active CSS user account</u>, and an existing Platting Subdivision Improvement Bond Application that is not present in the My Work list of plans, the applicant may email RER Platting Application Support at RERPlatBonds@miamidade.gov to link the CSS account with the

relevant plans.

- If the applicant is creating a new application to request review and approval for <u>a new</u> Platting Subdivision Improvement Bond, the applicant may refer to the <u>Subdivision Improvement Bond</u> <u>landing page</u>.
- Additional actions such as requesting collateral exchange, new owner updates, reduction inspections, and paying for the inspection may be performed from within CSS.

Questions and Support

RER Platting Application Support and DTPW Release-Reduction Inspector



Questions

• You may direct questions regarding your Subdivision Improvements Bonds or related queries to the following:

RER Platting Application Support <u>RERPlatBonds@miamidade.gov</u> 305-375-1275

• For questions or concerns, regarding public works you may contact the DTPW Right of Way Inspector.

Inspector Name: Paul Blackwell Inspector Phone Number: (786)-218-1969 For additional information go to <u>Miami-Dade Citizen Self-Service Portal</u>